



Directory

UHPA

association of croatian
travel agencies



Full of colours

Don't fill your life with days, fill your days with life.

CROATIA
Full of life

➔ Foreword



Dear colleagues and associates,

Since it was first launched, the UHPA Directory has gone beyond its value as a comprehensive who's-who to become an inevitable outlet for promoting both Croatia and the Association of Croatian Travel Agencies (UHPA) so it gives me immense joy to present you its 21st edition. In an industry as dynamic as ours, where changes are continuous and not always easy to keep track of, it is important to have up-to-date information at your disposal. This publication provides the latest on current UHPA projects and coming events, including general, practical information about Croatia.

Like never before the travel and tourism industry suffered profoundly in 2020. Because of the COVID-19 pandemic travel ceased and tourism came to a stop across the globe while businesses fought to keep their heads above water and cut their losses amid the havoc. As Croatia's leading association of travel professionals, UHPA rose to the occasion - supporting bewildered members, consoling struggling consumers and investing the time and energy in bringing the plight of the travel organiser to the attention of the government and the general public. We acted quickly and were resourceful in coming up with protocols and state aid schemes to help keep our members operational.

Travel agencies and tour operators have played and will play a crucial role in re-building the global, universal strength of tourism. The setbacks have been substantial but the road to recovery is on the horizon. As professionals, we are all driven by customer satisfaction and igniting the confidence of those longing to set off on an adventure is what we are tasked with in these difficult times. The coming months are a unique opportunity for us all to rethink the future of tourism, to respond adequately to the crisis and seize opportunities for growth and innovation. We at UHPA are strongly committed to building a more resilient and sustainable tourism, relying on individual strengths coming together and overcoming obstacles for the higher good.

We appreciate every member suggestion, expression of support and motion to act – we launch into new projects with their ideas, aspirations and struggles in mind. The key being that we work together, in developing new travel products, improving destination management strategies and evolving a mindful tourism, with an eye on the future. Our cooperation continues to be recognized by key institutions in the country – the Ministry of Tourism and Sport and the Croatian National Tourist Board – both matching our interest in placing emphasis on quality before quantity.

I hope you find this edition of our UHPA Directory as interesting and informative as we do. We look forward to keeping you up to date in the future and wish you all a world of success in these challenging times!

Tomislav Fain,



UHPA President



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➔ Foreword



Dear colleagues and dear tourist industry employees,

It is with great pleasure that I greet you on behalf of the Croatian National Tourist Board (CNTB) on the occasion of the 21st edition of the UHPA Directory.

Despite the challenges and circumstances that have marked this year, it is extremely important for Croatian tourism in general - and especially for the travel agency industry, to maintain continuity in the implementation of key activities with a special emphasis on further positioning Croatia as a safe and high-quality tourist destination with a rich and diverse tourist offer.

We are nearing the end of one of the most challenging tourism years ever, but also the year in which Croatia has achieved one of the best results on the Mediterranean. From the beginning of the year through to October 20th, more than 53 million overnight stays were recorded in our country, which, given the circumstances, represents a very good 50 percent of last year's result. There were more than 9 million overnight stays recorded through travel agencies, for which I would like to thank all colleagues from UHPA and to all employees of Croatian travel agencies who in this demanding year with their dedicated work, expertise, adaptability, flexibility and knowledge have contributed to these very good tourism results.

The experience we have all gained together this year represents the foundation for 2021, in which our goal will be to achieve even better results and maintain our country's competitive position on the tourism market. Travel agencies will contribute to the further development of tourism as well, which is why we are optimistic about the recent news on the growing interest in travel in agency arrangements. Agencies provide security, thorough information and support in all stages of travel planning, which is extremely important at a time when the perception of safety and high hygiene standards have become key drivers when choosing to visit a destination. I also believe that the Government of the Republic of Croatia, which has taken timely measures to help many tourist entities maintain liquidity and preserve jobs, will continue its support.

Every crisis is also an opportunity, and the key is continuous communication and cooperation of all stakeholders in tourism, so I am convinced that this year's UHPA Directory will benefit us in the process.

Kristjan Staničić. M.Sc.,

CNTB Director




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➔ Content

- 3 Foreword - UHPA President
- 5 Foreword - CNTB Director
- 9 About UHPA
- 11 UHPA Elected Bodies
- 13 **Active Members Listings A to Z**
- 41 **Associated Members Listings A to Z**
- 57 **EU projects - In cultura veritas**
- 72 About Croatia

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→ About UHPA

Representing Travel Agents and Tour Operators for over 28 years

Founded in 1992, UHPA - or the Association of Croatian Travel Agencies, has grown to become Croatia's leading and most influential trade association, representing the professional interests of travel agents, tour operators and other tourism and service providers.

Since its founding, UHPA has remained true to the mission and vision outlined by its founding members.

Today, UHPA members, over 230 travel agencies, tour and online operators, intermediaries and wholesalers, shoulder over 50% of the overall tourism turnover in Croatia. UHPA also represents over a 100 associate members hailing from the hospitality industry, various transportation companies, tourist boards, associations, attractions, institutions and other tourism suppliers.

UHPA stands for the interests of its members internationally too, aligning with the world's most prominent tourism organizations and industry associations. UHPA is a member of ECTAA and nurtures successful long term relationships, based on reciprocal membership, with the most powerful European and non-European associations of travel agencies such as ABTTA, ACTA, AČCKA, ANVR, ASR, ASTA, ATTA, JATA, MUISZ, SACKA, SRF, YUTA and ZTAS.

UHPA has initiated and implemented, independently or in partnership with various professional and other associations in Great Britain, the Netherlands, Germany, Poland, Greece, Latvia, Bulgaria, Italy, Belgium, Montenegro, Slovenia and Croatia, a number of projects aimed at developing innovative tourism products, strengthening competences, enhancing the quality of business and the competitiveness of its members globally.

UHPA works closely with the Croatian Ministry of Tourism and Sport and the Croatian National Tourist Board on various projects, and is actively involved in the implementation of Croatia's Tourism Development Strategy. These projects primarily aim to increase the number of organized visits and overnight stays in the pre and post-season, through the development of offers foreseen for the special interest market and by encouraging the operations of destination management companies. These projects are focused on issues concerning sustainable business models and the improvement of the quality of travel agency operations. In addition to these efforts, UHPA obligates its members to a strict Code of Ethics, fulfilling its mission to contribute to the responsible development of Croatian tourism and ensuring Croatian travel agencies have that competitive edge.

2020 was an extremely challenging year for our members and other vital tourism stakeholders in Croatia and across the globe. The negative impacts of the COVID-19 virus unraveled relentlessly as the travel and tourism industry faced unprecedented challenges and suffered substantial losses. Under pressure to operate within strict health protocols and changing travel recommendations, many businesses faltered. As Croatia's leading association of travel professionals, with the outbreak of the pandemic, UHPA played a key role in developing and implementing state aid measures and extraordinary codes of conduct in order to support the tourism sector and ensure some level of continuity. We are actively taking part in paving the path to recovery as well as in finding effective support to help the Croatian tourism sector restart seamlessly.

Travel agencies and tour operators have and will have a crucial role to play in the recovery of tourism, re-building consumer confidence in a way that reduces the negative impacts of tourism on the environment and on local communities. We at UHPA are strongly committed to building a more resilient and sustainable tourism, and will continue to look for ways to raise the professional standards of our members and in doing so contribute to building the overall quality of Croatian tourism and the strength of its economy.

With a solid 28 years of experience in advocating for travel agents in Croatia, UHPA continues to pave the way toward progress in tourism, maintaining its position, relevance and strength. The UHPA office, with its six employees and a large number of external associates, is committed to fulfilling the association's purpose. We believe our activities measurably contribute to both the quality of offered services and consequently to the business success of our members.

The coming months are a unique opportunity for us all to rethink the future of the tourism industry, to promptly respond to the crisis and seize the opportunities ahead. A brand new vision, some hard work and mutual cooperation and support are needed now more than ever if we are to overcome these difficult times.

It is with confidence that we therefore invite you to choose one of our active or associate members as your trusted business partners in Croatia.

UHPA

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foto: tzsrmz

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3D ADVENTURE d.o.o.

We are travel agency 3D Adventure from Split, and our work is based on quality tourist offers and professional services. The main mission of the company is to provide top services with the highest standards for our customers. Cycling excursions along the Adriatic coast and across islands make the largest part of our offer. We offer 1 day, 3-day, 7-day and 10-day tours with licensed guides, and top-of-the-line logistics. We also offer guided hiking tours so that our clients can get to know the beautiful places of our country.

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A LA CARTE TRAVEL d.o.o.

A La Carte Travel is a Croatian DMC specialized in making travel experiences unique and perfectly aligned with the taste, style and way of life of the traveler, focused on personalized, tailor-made travel services both in Croatia and beyond. Our extensive industry know-how spans over 25 years and we are pleased to share our knowledge and provide our clients with a personal service while ensuring value for money. ACT designs the ultimate travel for the most exclusive travelers who demand stylish, elaborate programs with outstanding quality and value.

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IATA

A.T.I. d.o.o.

ATI company is a Croatian business company established in 1993 in Pula. Besides its headquarter in Pula, since 2013 ATI operates in its branch office in Hong Kong. Our core business is MICE industry, specialized in congress candidacies as well as complete congress management (PCO-DMC) both in Croatia and abroad, supported by IATA - Airline Certificate and IAPCO Certificate. In its business so far, ATI has organized numerous world, European, regional and national events as well as pilgrimages, international youth sport events and school excursions.

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ABC TRAVEL

ABC Travel has grown from a long-term presence in the tourism industry. Our love and passion for travel is built into every aspect of our agency and in our offers, which provide the highest quality and safety of travel. The dynamics of the tourism industry have taught us that we need to be working on the development of our travel products and investing in our employees continuously. Our vision is the journey that connects people and enriches them. We offer travels and excursions in Croatia and abroad, with the possibility of making a booking online, 24/7.

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The travel agency Active Holidays was founded in 1989, which makes us pioneers in activity travel in Croatia. We specialize in one and multi day tours from our hometown of Omiš, with an offer of more than twenty exciting activities, excursions and tours, ensuring bespoke, fun and action-packed holidays in beautiful surroundings. We also offer a wide range of accommodation options and last but not the least – the most unique way of exploring the stunning Dalmatian coast - luxury yacht (gullet) charter. We are partners with more than 30 agencies worldwide.

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ADRIA DAY

Adria Day is a private travel agency with its head office in Opatija. We specialize in private accommodation services, transfers and excursions to and within Croatia, conducted by multilingual, experienced guides and drivers. It is our goal to provide an enjoyable, fun experience and a full service for all our guests coming to Croatia. We are here to provide all the information and assistance you might require prior, during and after your holiday. Our team consists of highly qualified and experienced professionals in the field of providing travel services.

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ADRIA EVENTS - ADRIA DOGAĐAJI d.o.o.

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	<p>AKTIVNI ODMOR d.o.o. - croActive & Adventure holidays</p> <p>We are active and adventure travel specialist offering a range of activities: sea kayaking, sailing, rock climbing, hiking, cycling and much more. A local company owned by tour leaders with extensive local knowledge and experience. Together with a great team of new guides in our little family, we all do what we know best and will share our skills and knowledge with everyone who joins our tours. Our guides are certified tour leaders, and we use equipment manufactured by world-renowned gear producers with all the necessary safety certificates.</p>	<p>Kralja Zvonimira 14/12 21000 Split T: +385 21 277344 F: +385 21 717290 vese@croactive-holidays.com www.croactive-holidays.com Ms Veselka Huljić, Mr Damir Pačić</p>
	<p>ALGA TRAVEL AGENCY d.o.o.</p> <p>Alga Travel is specialized in organizing tours abroad, to European countries as well as to longhaul destinations. We have demystified touristic arrangements as something expensive and available only to some people, bringing travel closer to everyone. Our orientation is based on cultural tourism, focused on sightseeing and discovering new destinations, cultures, cuisines, fragrances... We have advanced the culture of travel in Croatia to a higher standard, starting a lovely story for all.</p>	<p>Teslina 14 10000 Zagreb T: +385 1 4814995 F: +385 1 4811370 info@algatravel.hr www.algatravel.hr Mr Tomislav Mijić</p>
	<p>ALTER NATURA d.o.o.</p> <p>Alternatura is the first provider of adventure tourism on the island of Vis, with programs based on the interpretation of natural and cultural heritage. Over the past fourteen years, Alternatura has grown into a respectable adventure holiday travel agency known for its creativity and passion for tradition, island nature and adventure activities. Our tour begins with hiking and kayaking, rock climbing, abseiling and continues with speedboat excursions to the Blue cave, sailing on traditional fishing boat Gajeta falkuša, jeep discovery and military tours.</p>	<p>Hrvatskih mučenika 2 21485 Komiža T: +385 21 717239; +385 91 9458003 alternatura@alternatura.hr www.alternatura.hr; www.gajetafalkusa.com Mr Pino Vojković</p>
	<p>AMATHUS TRAVEL d.o.o.</p> <p>We are a team of experienced professionals, who always take time to meet your requirements and priorities. Providing impartial advice and guidance, our team should be the first contact for planning your trip. Offering complete incoming services at competitive rates for Croatia and neighboring countries, we work with many different groups of travelers, aiming to take care of the specific needs of each and every one of our customers. With our local knowledge and exceptional attention to details, we aim to surpass our customers' satisfaction.</p>	<p>Vladimira Nazora 21 20000 Dubrovnik T: +385 20 437130 F: +385 20 437131 amathus@amathus.hr www.amathus.hr Ms Roberta Karnoš</p>
	<p>AMAZING HVAR - MARUŠA j.d.o.o.</p> <p>Amazing Hvar specializes as a sustainable travel agent on the island of Hvar, in harmony with sustainable development. We want to present the island in a different light, not just as a sun, sea and fun destination. Our team of professionals is always looking to exceed our customers' expectations and providing quality services. Hvar offers many natural, traditional, gastronomic, historical and cultural attractions so our range of services includes: Amazing Day Tour, Wine Tours, Speedboat Tours, Romantic Tours, Ethno-Eco Abandoned Village Tour and many more.</p>	<p>Biskupa Jurja Dubokovića 22 21450 Hvar T: +385 99 3344779 info@amazinghvar.com www.amazinghvar.com Ms Urška Barišić</p>
	<p>AMBER TRAVEL - ARX d.o.o.</p> <p>Amber travel is a DMC based in Kastav, in the Bay of Kvarner, which was for centuries a part of the Amber road, connecting nations between the Baltic and the Mediterranean seas. Our extensive knowledge of the area, combined with experience in cooperation with business partners from all over the world, means that you can place your business with confidence in the hands of a personal and reliable service provider. In the spirit of centuries' long hospitality, we look forward to welcome your guests to Croatia!</p>	<p>Rubeši 107 51215 Kastav T: +385 51 687532 F: +385 51 687533 info@ambertravel.hr www.ambertravel.hr Ms Sanja Jožef</p>


ANIKA TRAVEL AGENCY d.o.o.

Travel agency Anika Ltd. helps you find the perfect private accommodation for your stay in the Crikvenica Riviera area (Crikvenica, Selce, Dramalj). Our private accommodation offer includes a large number of apartments, rooms and holiday houses ideal for a relaxing holiday. We place great emphasis on individual contact both with guests and with our partner properties. Our staff will provide you with all the information you need and answer all your questions. An exchange office is also available within the agency.

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Mr Damir Jelenović


ANNA TOURS d.o.o.

Anna Tours is a travel agency with its head office in Njivice, on the Island of Krk in Croatia, specialized in the intermediation of vacation rentals, hotels, excursions and properties for sale along the Croatian coast. It was founded in 1994, expanding in 2009 to offer private accommodation, hotels and excursions with the intermediation of real estate especially on the island of Krk. In 2014, the agency reorganized, investing in a new website with modern agency booking software, BTC and BTB modules.

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Mrs Anna Perić


ARONDA ADRIANA TRAVEL d.o.o.

Since it was founded in 1994, the main values of Aronda Adriana Travel have remained the same: professionalism and partnership quality, and - in turn, the results have continued to be satisfied guests. With an offer of carefully selected accommodation and transport facilities, diverse gastronomies and licensed guides, we are on top of trends and pay mind to visitor expectations. We would like to be your first choice for travel to Croatia and our travel experts will make sure you receive a high quality service in any of the five world languages!

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Ms Dubravka Tomljanović


ATISTRIA TRAVEL AGENCY - ARENA HOSPITALITY GROUP d.d.

Atistria travel agency was founded by the Arenaturist hotel company. Our head office is located in Pula but all Atistria offers are available at Arenaturist hotel, resort and campsite receptions. The travel agency offers a variety of services to its guests dealing mainly in excursions (Brijuni islands, Venice and Plitvice Lakes), sightseeing and gastronomic tours as well as a number of other services. The Arenaturist sales and marketing department is located at the same address and offers accommodation in hotels, resorts and campsites in Pula and Medulin.

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Ms Manuela Kraljević


ATLANT d.o.o.

The Atlant travel agency was established in 1992 as a service department of the ship management company "Atlantska Plovidba". Over the years, Atlant travel agency expanded its market to other clients and individual travellers, thus gaining the indispensable experience and knowledge of the travel industry, as well as the trust of a wide market share. Accordingly, in 2003, Atlant travel agency became an independent business entity with highly skilled staff professionals for air travel, tailor-made trips, marine tickets - seaman fares, villas and hotel accommodation.

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Mr Maro Savinović

IATA


ATLANTIS TRAVEL d.o.o.

Atlantis travel is a private travel agency established in 1992 and specialized in incoming accommodation and organizing leisure time for tourists in Croatia. We define our job through professionalism, based on outstanding knowledge of the subject, distinct information, and high demands in selecting staff for our agency. Atlantis travel provides travel services that include: accommodation, transfers and excursions, escorted coach tours with guaranteed departures, conventions, incentives, events, cruise ships, tailor-made FIT programmes, and air tickets. Branch office in Slavonski Brod.

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Ms Mirjana Horvat

IATA


ATLAS RABAC d.o.o.

Atlas Rabac is a destination management company based in Rabac since 1999 and providing travel services for groups and individuals in Istra, Croatia and neighbouring countries. We are engaged in organizing tours and packages, bus and boat day trips and offer a variety of tourist services that include accommodation, transfers, adventure and cultural programs, rent-a-bike and services for agencies and tour operators. Our excellent customer service and our exceptional attention to detail means you will have an experience of a lifetime traveling with us.

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Ms Rosana Juričić


AURA RUSTICA d.o.o.

Aura Rustica travel agency provides high quality services in organizing package travels, excursions, tour guiding and other tourist services for individual and group visitors. As a reliable partner for domestic and foreign tour operators and travel agencies we have been profiling for incoming tours in Spanish and English with professional, licensed guides, and with special emphasis on cultural and gastronomic tourism, Zagreb and Zagorje County tour guiding and tour leading through Croatia and its surroundings.

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Ms Kristina Stakor


AUREA INTERNATIONAL d.o.o.

Located in the city of Krk, Aurea International is the leading provider of holiday villa, apartment and hotel accommodation services for the Island of Krk. Over the last 30 years, Aurea has built its reputation on providing a quality service, with customer care being at the forefront of its operations. With a team of experienced employees and associates, Aurea offers a great number of accommodation units to choose from, as well as a selection of packages, excursions, boat cruises, car rental and other associated tourist services.

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Ms Sveltana Volarić


AUTHENTICA d.o.o.

We are a creative agency that focuses on incentive travel, exclusive and tailor-made tours throughout Croatia. Our company's name, AUTHENTICA, is also our mission. Every guest, regardless of whether they are corporate or individual travellers, is guaranteed an authentic travel experience. We are very passionate about what we do and always look after every detail. If you share our passion for unique, authentic travel, please do not hesitate to contact us.

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Ms Mirela Rubić


AVENTUR d.o.o.

Aventur Travel Agency - Yacht Charter & Broker was established in Trogir in 1997. From the very beginning we were determined to establish a partnership in travel management with our clients and partners by listening to their requests and fully satisfying their needs and wishes. We aim to provide superior and personalized travel service and business results by offering the highest level of expertise. Our specialty is nautical services such as motor and sailing charter, catamarans, crewed charter and gulets.

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Mr Stiv Jejina


AVIO-ADRIA d.o.o.

Avio-adria was established in 2010. Years of experience in the tourism industry, especially in airline-ticket sales, is one of the advantages of our agency and a guarantee for a great holiday. Our expert team monitors tourism trends and focuses on an individual approach to the client because we believe that this is the only way to organize a customer's trip successfully. Quality, speed and creativity are recognizable, both in terms of the value for money and quality of the service we provide.

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Ms Ružica Harar

IATA


BANTEL TRAVEL d.o.o.

The agency Bantel Travel was founded in 1992 with offices in Zagreb. We are specialized in the areas of business travel, M.I.C.E., incoming and individual packaged tours. In 2007, we joined the Lufthansa City Centre (LCC) global network of over 600 travel offices in more than 70 countries. With this step, we have connected the high-level service of our privately owned company with the advantages of an international travel service network. Through this strategic partnership, our customers accomplish significant savings and various additional benefits.

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Mr Ante Balić

IATA


BC TRAVEL d.o.o.

We are experienced world travellers with a plenty of miles "under our belt" and true lovers of long-haul voyages. For you, we are able to organize unforgettable individual and group trips to Asia, primarily to Thailand, Bhutan or India, as well as to any other corner of our beautiful planet. We will organize and offer you an unforgettable journey, prepared with the utmost care. Rest assured our approach to travel organization is original and different. As experienced world travellers, we know and understand what you expect from the holiday of your dreams!

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Ms Vesna Pavletić


BELL HOLIDAY j.d.o.o.

Established in 2015, Bell holiday is an incoming travel agency that offers accommodation services in Croatia as its main activity, but also provides other tourism services, all in order to ensure a complete, safe and unforgettable stay in the desired destination. Even though we are a team of young enthusiasts, we use every opportunity to build our daily operations; we implement best practices and pay attention to our end-users who continue to grow in number with each passing year. Bell holiday looks forward to making your holiday!

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Ms Izabela Kancelir


BLACK TIE d.o.o.

Founded in 2014, Black Tie is a travel agency that has been fully dedicated to client wishes and expectations from its very beginnings. Reliable and professional are words that describe us perfectly. Focused on providing luxury transfers, we have attained the trust of our clients and business partners. Today, we are recognized as Croatian MICE specialists and members of the Croatian Association of Experts in Event Organisation. We design holidays for passionate travellers seeking authentic experiences.

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Ms Ivana Milišić


BLAGEC TURIST - BLAGEC d.o.o.

The company Blagec Turist has been operating for over 27 years. Specialized for organizing school trips and excursions, the agency is expanding its operations to foreign markets and slowly profiling itself as a specialist for event management, especially for weddings in Croatia. We are dedicated to promoting the tourism offer of the Koprivničko - Križevačka County, a continental, year round destination with vast potential. Currently we are one office with a single employee, but our offers are sure to win over both the domestic and foreign visitor.

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Ms Maja Leskovar


BOHO TRAVEL ART

Boho Travel Art is an online boutique travel agency specialised in two Croatian regions, Central Dalmatia and Slavonia. It is focused on experiences of discovery and authenticity for culturally curious visitors and outdoor activities for nature lovers who like to take time to explore new destination and get to know local culture and lifestyle. As a locally-based travel agency, Boho Travel Art also helps with travel consulting, creating travel programs and customer experience services.

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Ms Senka Vlahović

**BORA TOURS d.o.o.**

Bora Tours d.o.o. was established in 2003. Travel agency Bora tours is DMC for Zadar region. With our close cooperation and service for all guests from Falkensteiner group (Zadar, Punta Skala Petrčane, Krk) we also cooperating with other hotels and partners from Zadar region. Our principal activities are excursions and team-building programs, transfers, accommodation, packages for groups and individual guests, rent a car services. With our energy and cheerful spirit, we do our best to make our clients happy and satisfied.

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Mr Tomislav Fain

**BOŽILOV DUBROVNIK TRAVEL d.o.o.**

Božilov Dubrovnik Travel is a privately owned DMC established in 2003, specialised in handling accommodation, excursions, incentives and conferences for groups and individuals in Dubrovnik and throughout Croatia. We are experts in all aspects of destination management creating itineraries to suit your program size, complexity and budgetary requirements. Ultimate customer satisfaction is the foremost and absolute goal of our company. Having us as your partner will ensure your each and every trip is memorable.

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Ms Josipa Božilova

**BRIONI d.o.o.**

Brioni Pula is a company whose main activity is passenger transport both domestic and international. Its origins date back to distant 1946. Travel Agency Brioni Pula is situated within the premises of the new coach station Pula, Trg l. istarske brigade 1. In addition to the company's 20 year-experience of excursion organization, which is its main activity, Brioni Pula travel agency offers other services such as coach rentals (own coach fleet, new high-class tourist coaches), hotel accommodation, winter and summer holidays, agro tourism, school trips, etc.

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**CALVADOS CLUB d.o.o.**

Calvados Club Luxury Travel is the leading DMC for luxury travel to the West Balkans region. We organize Luxury custom-made private and deluxe group programs, as well as exclusive city breaks, private yacht charter, luxury villas rental, private transfers, exclusive incentives. Our vision is doing business with a personalized, tailored and luxury approach. We offer top class services only: private bespoke sightseeing tours, private transfers with our luxury vehicles and motor boats, accommodation in luxury hotels, extraordinary experiences and much more.

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Mr Tomislav Milinović

**CONTRES PROJEKTI d.o.o.**

Years of experience in organizing national and international conferences, conventions, meetings, outgoing travel and all other events with a smaller or larger number of participants, allow us to create a wide range of high quality, tailor-made services. We work with reliable suppliers, esteemed professionals, and foster excellent business relationships with renowned hotel companies. We are in constant search for new, interesting places where events can be held and recognize the importance of new technologies and their impact on the event management industry.

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Ms Maja Orsag, Ms Josipa Čale

**CONVIVA MARIS d.o.o.**

Conviva Maris is a travel agency specializing in yacht charters in Croatia. We offer a wide range of yachts from gulets, sailing boats, catamarans, motor boats to luxury motor sailers and crewed yachts. Apart from yacht charter services, we can also provide accommodation in luxury holiday villas and various programs tailored to meet client requests.

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www.charter-in-croatia.com
Ms Maja Majić Vuković

**COR TRAVEL LAB d.o.o.**

Cor Travel Lab was founded by a travel expert with more than 25 years of experience in tourism. We provide a comprehensive range of unique travel products and services, as well as marketing and PR. We offer unforgettable experiences and memories to our customers. As a socially responsible company, we understand our key role in the sustainable development of tourism. When creating our itineraries, we ensure that our service is provided through a sustainable value chain that promote and implement good practices. Let your heart take you where you want to be.

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mislav@cortravellab.com
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Mr Mislav Veselica

**CROATIA FINEST HOLIDAYS**

Croatia Finest Holidays travel agency specialises in renting luxury villas. We offer our clients complete, tailor-made services during their stay. Our villas will please even the highest of standards. They are located on the sunniest beaches and the most attractive locations in Croatia. We especially emphasize the quality of our service and devotion to each of our clients. Target audiences that we tailor to are from the United States of America, Canada, Russia, United Kingdom and other European countries.

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Ms Dubravka Birimiša

**CRV TOURS - CRV d.o.o.**

Travel agency Crv tours, a part of Crv d.o.o. was established in 1996. We are specialized in youth programs for children and young people, but we also feature and develop programs for pensioners/seniors-Senior Club 55+. As a company, we have our own accommodation facilities (Hotel Riviera, Hotel Dramalj, Depadance Omorika, Pansion Skoko in the Crikvenica area, and Hotel Delfin, in Omišalj - total of 500 beds) and are able to prepare a complete service package of transportation, accommodation, excursions and entertainment for our customers.

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Mr Stjepan Vrban

**DALMACIJA TRAVEL AGENCY**

Founded in 2013 travel agency Dalmacija has a wide variety of properties on offer, from luxury villas and apartments to hotel accommodation anywhere on the Adriatic - and beyond. Our complimentary offer of excursions to National parks, sailing tours, fishing trips, cave visits and wellness days will make you wish you had an extra day - and if you find the time, we are certain the experience is something you will remember fondly. To top it all off, we can also arrange for your transfers or provide you with a motor vehicle rental.

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Ms Ana Košutić

**DALMATIA TRAVEL**

Dalmatia Travel organizes excursions, transfers, mini bus, boat and car rentals, team building, and accommodation in apartments and hotels along the Adriatic coast, with an emphasis on the Šibenik-Knin County. The mission of our agency is to offer visitors original programs and trips that have the added value of educating them on the cultural and historical heritage and undiscovered beauty of the region of Dalmatia. Our experienced staff will be at your disposal to ensure your overall satisfaction, whether you travel through Croatia or go abroad.

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Mr Predrag Skočić

**DALMATIENHAUS**

Dalmatienhaus is an online travel agency specialized in providing private accommodation in the region of Dalmatia. The agency operates successfully since 2017 and although its main sales channel is the Internet, Dalmatienhaus has an office in Zadar where its central reservation system is located. They are specialized for the German-speaking market and focused on offering individual, high quality services in Croatia's top destinations. Dalmatienhaus selections range from apartments to exclusively furnished villas.

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Mr Josip Romfeld

**DANEX - UMAG d.o.o.**

Danex-Umag is a tour operator established in 1990, specialized for Istria, and a representative of Čedok Praha since 1993. A highly professional staff with over thirty years' experience in tourism, we offer a range of services for other tour operators, groups and individuals. We own 2 beautiful Villas Danex I**** and Danex II****, both with swimming pools, massages, grills and Mediterranean vegetation in Umag Punta, situated 150 m from the beach, as well as several luxury cars.

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Ms Danica Bojković

**DC TRAVEL d.o.o.**

DC Travel, formerly known as Diners Club Travel, started as an independent travel agency on January 1st 2013. DC Travel specializes in selling airline tickets, organization of business travel, foreign language courses (business, expert, group and individual) and package deals. The agency also provides Diners Club Travel Account services for business users, helping them to centralize their travel orders and enabling simple cost control. It has been an IATA licensed agent since 1992 and is one of the leading agencies in Croatia in the sale of airline tickets.

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Mr Dalibor Bilic

**DEGENIJA TOURS**

Degenija Tours travel agency, established in 2014, is an inbound operator from the Plitvice lakes area, driven by passion and enthusiasm towards nature. The agency's goals are to develop new travel packages, promoting their destination and Croatia, and motivating tourists to stay in and explore continental Croatia. They organize walking and hiking tours, gastro-tours which include visits to local cheese manufacturers and distilleries. Additionally, they also provide transfers and are mediators for ticket reservations and restaurant services.

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Mr Ivan Lončar

**DEKRA USLUGE d.o.o.**

DEKRA Services travel agency operates in Zagreb and specializes in providing congress tourism, event management and meeting organisation services, including extensive corporate services associated with business travel. We provide our clients with immediate, high-quality services in cooperation with our partners, both at home and abroad. We can deliver hotel accommodation services and book airline tickets, make transport and transfer arrangements, arrange excursions, and execute contracting and registration fee payments.

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Mr Daniel Divijanović

**DESTINATIONS F-TOURS d.o.o.**

Destinations F - TOURS d.o.o. travel agency operates both as DMC and tour operator. Our team of professionals has extensive experience in all aspects of the tourism business. Our offer includes a wide range of services for both individual and group travel in Croatia and abroad. The Agency is actively involved in outgoing tourism with a special focus on school tourism and group travel. All of our products and business processes are based on the principles of quality management and customer satisfaction is always our main guideline.

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Ms Maja Božinović

**DMK VALL042 d.o.o.**

The main business activities of our company are event and happening organization, publishing and tourism. The company organizes the International Hunting and Fishing Fair, held annually since 1996 and the Tourism Exchange PUT since 1999. Our main publishing activity is the Way to Croatia professional travel magazine, but we also design and print tourism brochures, flyers, restaurant menus etc. Among our activities in tourism, we have experience in organizing teambuilding programs, food and wine tours, and programs in nature - in particular disc-golf programs.

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Ms Maja Šimenc

**DOM DOLIA d.o.o. - DOLIA TRAVEL**

Located in the centre of Zagreb, we are a full service travel agency and cruise specialist. Our mission is to send you on a cruise vacation that exceeds your expectations and offers you exceptional value. Cruising has become the fastest growing segment of the global vacation industry, but our cruise specialists provide only the finest and friendliest service in keeping with the latest trends. No matter where in the world you want to set off to, your trip will be carefree because, as your travel agent we take care of all of your travel needs.

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Ms Zrinka Mandić Milković

**DRAFT d.o.o.**

Our main priority is to popularize our local area – a destination offering exquisite food&drink experiences in the unique landscapes of the Podravina and Western Slavonia regions. The picturesque areas of Drava and Bilogora offer visitors truly authentic experiences of nature and culture. With the Euro Velo 13 route, cyclists are our frequent guests and can enjoy various custom arrangements and services. The intention of Draft travel agency is to help reveal the locality in it all its beauty to incoming visitors and provide them with brand new experiences.

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Mr Davor Deskar

**DUBROVNIK PARTNER d.o.o.**

After more than 15 successful years of experience our core business includes organization of conferences and congresses, cultural, sport and entertainment events and manifestations, exclusive weddings, organization of gala dinners with special authentic menus in exclusive locations, expertise in protocol matters with cultural differences in mind, as well as the appreciation of professional standards of the clients. Everything is tailor-made according to the clients' needs! We are a one stop DMC and Event shop! Meet us at www.dubrovnikpr.com.

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Ms Tilda Bogdanović

**EKLATA d.o.o.**

DMC & Travel Agency Eklata, founded in 1991, is one of Croatia's largest incoming tour operators and an esteemed youth travel specialist. Our team consists of 20+ educated and experienced professionals. Tailor-made packages, school trips, youth accommodation, summer party programs and summer camps are our business specials. We are UHPA's youth travel specialists. The Croatian Chamber of Economy named Eklata Croatia's third best mid size DMC in 2018.

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Mr Jurica Glavina

**EKUPI d.o.o.**

eKupi Travel is a part of www.ekupi.eu, the biggest regional ecommerce retailer and a part of M San Group, the largest distributor in regional IT&CE market. Operates as full-service travel agency for individual travelers and groups, leisure and business travelers and it is specialized in online air ticket sales and business travel services while offering regular and low cost airlines, as well as 100.000 accommodation properties in 185 countries around the world. Visit travel.ekupi.eu!

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Mr Stipo Matić

**ELITE TRAVEL d.o.o.**

Elite Travel is a Croatian DMC with extensive experience in providing superior travel services to all our clients and business partners. For over 10 years, as a full service DMC, we have provided expert advice and personalized travel-planning, designed tailor-made programs, planned conference & meetings and organized incentives. Elite Travel journeys reveal how stunning Croatia and the Adriatic are through first-hand experience - exploring history, culture, cuisine, nature and adventure - with the help of Elite Travel's skilled professionals. Branch offices in: Makarska, Poreč, Split and Zagreb.

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Mr Marko Rešetar

**EL-PI TOURS d.o.o.**

Established in 1996, EL-PI Tours is a Croatian tour operator specialized in renting private apartments, villas and hotels on the island of Krk - Malinska, Porat, Vantačići, Sv. Vid, Kijac etc. With extensive experience in tourism, favorable prices, great offers of quality accommodation in many different types of facilities with friendly hosts, and an individual approach toward every guest – we guarantee a response to your every need. We will act on your every request so that you can spend the most important days of the year pleasantly and come back again! Branch office in Njivice.

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Ms Ljubica Lončar

**EMPYREAL TRAVEL d.o.o.**

Empyrean Travel d.o.o. is a travel agency specialized in providing accommodation in mobile homes in Croatia. We offer a full range of services such as excursions, car and boat rentals, event organization, transfers and more. We are open to cooperate with individuals and organized groups. Our strategy is to establish a recognizable Mediteran Travel brand and develop it abroad to promote inbound tourism to Croatia. Our goal is to provide high-quality accommodation and outstanding services to guarantee an unforgettable travel experience to our customers.

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Ms Daniela Hasukić

**ENSERVA d.o.o.**

Headquartered on the island of Krk and established in 2008, travel agency ENSERVA Ltd. mediates in providing hospitality services for the German speaking market on the island of Krk. We specialize in offers customized specifically for dog owners and as such, we have been certified as "Kvarner- Dog Friendly". Our main goal and vision is to provide support and make sure each and every one of our guests has an unforgettable stay on the "golden island".

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Ms Anita Stefanic

**ENJOY DALMATIA - HERBERT d.o.o.**

Enjoy Dalmatia is a Croatian-Irish travel agency founded in Split in 2012. We provide private accommodation complimented by a variety of adventure sports/excursions to ensure memorable Croatian holidays for our guests. Our goal is to specialize in provision of travel packages for hikers wishing to discover the Dalmatian hinterland and the surrounding mountain ranges. We also organize weddings for foreign couples looking for a wedding that is exotic and different. As a boutique firm, we are proud of our personalized approach to all of our guests.

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**EPIC CROATIA - VIATOR TRAVEL d.o.o.**

Epic Croatia is an incoming travel agency from Dubrovnik operating in Dalmatia and neighbouring countries, Montenegro and Bosnia Herzegovina. We are focused on outdoor, cultural and customized tours and day trips. Our core business are self-guided and guided cycling and hiking trips for small groups and independent travellers. Our travel philosophy is conceived on the principles of responsible and sustainable tourism, where the local guides and travel experts introduce you to the highlights of Croatia through easy and moderate outdoor tours.

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**EPOCA TURIZAM d.o.o.**

Since it was founded in 2003, Epoca Turizam has worked to contribute to and build both Istria and Croatia as destinations with year round offers. In addition to traditional travel agency services, the company continuously works to increase its tailor made capacities. Understanding the needs of marginalized social groups, in 2014 the firm launched the "Stepping Out of Silence - Deaf Friendly (DE) Project" adapting offers to meet the needs of the deaf. The company will continue to profile itself as socially responsible, both in Istria and nationally.

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**ETNO ART TRAVEL - MALO SELO d.o.o.**

Etno Art Travel is a receptive destination management company. We own two restaurants: the Medimurski Dvori restaurant in Lopatinec and the Lovački Dvori restaurant in Čakovec. Our aim is to enrich the range of tourism products in Medimurje by offering contemporary, high quality, interesting and innovative tourist programs, as well as the traditional gastronomic products of this area. Our long-term experience in the tourism industry and knowledge of every inch of our region guarantee you an excellent vacation and unforgettable moments.

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Ms Tatjana Martinjaš

**E-TOURS d.o.o.**

E-Tours is a travel agency with 20 years of experience in leisure and business travel segment, exclusive partner of global TMC company BCD Travel and part of Uniline group. We offer online selection of low fares at www.Aviokarte.COM.hr, as well as great deals on lodging at www.Hoteli.COM.hr, amazing car rental rates at www.vozih.hr, cruises, vacation packages and other great deals at www.etours.hr. More than twenty years of experience in online travel segment is a guarantee of our excellence and the highest quality.

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Mr Zoran Šašić

**EURES-TIM**

The beginnings of Eures Tim go back to 2005 when the agency was founded with the aspiration to apply our years of experience and affirmative cooperation in congress tourism, encompassing the meeting industry of the entire region. We organize corporate and events for associations such as conferences, seminars, workshops, presentations, banquets, incentives and exhibitions in Croatia and Europe; the rental of equipment for simultaneous interpretation, presentations and conferences as well as a wide range of simultaneous and consecutive interpretation services.

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Ms Martina Tretnjak Dananić

**EURO TOURS d.o.o.**

Established in 1990 and located in the city of Poreč, Euro Tours is the leading provider of quality holiday apartments, villas and hotel accommodation services. We offer more than 300 units with a capacity for over 700 persons. We also offer local excursions, such as: Plitvice Lakes, Brijuni islands, Venice, fish picnics... If you wish to exchange money or buy tickets for events – you are at the right place! EURO TOURS is a young and dynamic team of professionals changing the way the tourist business is done by considering your wishes above all else!

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Mr Alen Babić

**EX NOVO d.o.o. - TARGET TRAVEL**

Target Travel has been operating successfully since 2000, providing a wide range of touristic services. Year after year, the quality of our work has been improving. The evidence is the ever-increasing number of guests that choose our services. Among our services you will find: accommodation (hotels, agro tourism, private accommodation and houses), excursions in Istria - Croatia, Slovenia, Italy, tourist guide services, rent-a-car, boats, bikes, transfers, tours all over Croatia, gastronomic tours, both for group and individual travel.

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Ms Gordana Ivanišević

**FERAL-TOURS d.o.o.**

Feral-Tours is a DMC specialized for Zadar region offering services in accommodation and specialized tours. In business since 2004 we also cover charter offer (sailing boats, catamarans, motor boats/yachts and gulets) along the entire Adriatic coast. Our staff is experienced, communicating in four languages (English, French, Italian and German) and offering high level of service. Our main goal is to represent Croatia at its' best, creating memorable experiences for our clients.

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Ms Iva Bencun

	<p>FILIDA - TRAVEL AGENCY d.o.o.</p> <p>Filida Travel was established in 2003 as a privately owned tour operator. Since then we became MICE and PCO specialists, organizing events throughout Croatia and surrounding countries. Putting special attention to details while organizing events we are incorporating local features and produce in every aspect of event, making it unique and memorable. We also organize trips all over the world for our clients providing them with accommodation, flight tickets, transfers to destination, meeting rooms...</p>	<p>Dore Pfanove 7 10000 Zagreb T: +385 1 4616520 F: +385 1 4616521 info@filidatravel.hr www.filidatravel.hr Mr Ivan Kasej, Ms Tatjana Mrzljak</p>
	<p>FIORE d.o.o.</p> <p>Founded in 1992, Fiore tours acts both as tour operator and DMC, with its head office in Poreč, own fleet of vehicles and complete gear for our adventure tours. Fiore is Croatia's most experienced operator for adventure, culture and gourmet travel. Every year Fiore pioneers over 500 guided and self-guided programs, from one-day to multi-day trips, adventure, cultural and gourmet tours for singles, couples and groups. We offer a variety of walking/trekking, cycling, sea kayak and multi-activity tours with guaranteed departures for small groups.</p>	<p>Mate Vlačića 6 52440 Poreč T: +385 52 431397 info@fiore.hr www.fiore-tours.com Mr Dalibor Rudan</p>
	<p>G.D. GUIDE d.o.o.</p> <p>G.D. Guide is a travel agency lead by a team of professionals specialized in cruising and health tourism. Our staff is trained by cruise ship-owners and health tourism specialists in Croatia and abroad. Through personalized guidance, we help all our clients find their ideal tourism service, tailored to their needs, wishes and financial capabilities. We endeavour to emerge in new markets and discover destinations which strive to make a difference in their approach to treatment and rehabilitation. We work closely with the Kvarner Health Cluster.</p>	<p>Korzo 8 51000 Rijeka T: +385 51 306200 info@gdg.hr www.travel.gdg.hr Ms Vanda Scheidl</p>
	<p>GALAXY TRAVEL d.o.o.</p> <p>Galaxy Travel Agency aims to provide a wide range of tourism services, drawing from extensive experience to reach broad market recognition and become Split's leading travel agent. A licensed IATA agent, we offer professional consulting in MICE and travel business for clients the world over. Galaxy travel designs and offers many thematic workshops and tours from cultural and historical to adventurous and gastronomic. We will make sure you arrive safely and on time, and return to home happy and satisfied after an unforgettable travel experience.</p>	<p>Ulica kralja Zvonimira 101 21000 Split T: +385 21 571535 F: +385 21 571533 galaxy@galaxy-travel.hr www.galaxy-travel.hr Mr Ino Munitić</p>
	<p>GALILEO TRAVEL d.o.o.</p> <p>An individual approach, innovation, experience of our staff, guarantees the quality of our service. Our team of experts will provide you with professional advice. Our greatest satisfaction comes from serving large numbers of satisfied clients who have experienced the joys and inspiration of travel. Our offer includes individual and group packages, school trips, excursions, tailor-made and packages tours in Croatia and abroad, business travel, and team-building programs, transfers and coach rental.</p>	<p>Antuna Mihanovića 8 42000 Varaždin T: +385 42 201756 F: +385 42 201828 info@galileo-varazdin.hr www.galileo-varazdin.hr Ms Martina Čumbrek</p>
	<p>GAT TRAVEL AGENCY d.o.o.</p> <p>Located in Medulin, GAT travel agency specializes in sports related travel and accommodation. We take pride in our successes over the past twenty years and have positioned ourselves as experts in making pre-season training arrangements. Our services have been designed for a wide variety of sports, with offers taking advantage of the mild climate, high quality accommodation capacities, sports facilities and numerous cultural and natural sites. Our objective is to provide adjustable offers that cater to the needs, wishes and expectations of any team.</p>	<p>Osipovica 32 52203 Medulin T: +385 52 576799 F: +385 52 576799 gat@pu.t-com.hr www.gat.hr Mr Alen Bernobić</p>
	<p>GAVEIA d.o.o.</p> <p>Gaveia d.o.o. is one of Croatia's largest online travel agencies. Headquartered in Novigrad and founded in 2015, Gaveia has developed 3 online booking platforms for 3 tourism niches in Croatia – camping, mobile homes and villas & holiday homes. We are an experienced team fully focused on guest needs and our call centre allows for direct bookings and provides a continued support service to our clients. From finding you the ideal accommodation, throughout your stay and to your departure, know that our team is fully dedicated to making your holiday great.</p>	<p>Murvi 17 52466 Novigrad T: +385 52 634983 F: +385 52 817575 uprava@gaveia.com www.adriacamps.com Mr Alen Salamun</p>
	<p>GLOBTOUR EVENT d.o.o.</p> <p>Globtour Event is a travel agency with over 40 years of experience in tourism and the exclusive partner of the largest global business travel management company CWT for over 20 years. Specialized in meetings and events (PCO, EMC), corporate travel (TMC), destination management (DMC) and incentive travel, it provides high quality services to international customers in full acknowledgement of cultural diversity and social responsibility. Thanks to continued improvements in quality and environment management systems, Globtour ranks as a regional market leader.</p>	<p>Trg N.Š. Zrinskog 1 10000 Zagreb T: +385 1 4881100 F: +385 1 4881119 info@globtour.hr www.globtour.hr Ms Vesna Pritchard</p>
	<p>GO ADVENTURE d.o.o.</p> <p>Founded in 2015, Go Adventure is a travel agency from Split, specialized in one-day and multiday tours (group or private). We have our own fleet of vans and large buses, and with well-positioned sales point in Diocletian Palace and a large number of partners, we have an exceptional sales network, annually organizing tours for as many as 18 thousand visitors. The company employs 40 people, all dedicated to providing innovative, high-quality services that go beyond market standards. Since 2018 we are also a proud member of ATTA.</p>	<p>Ulica kralja Petra Krešimira IV 5 21000 Split T: +385 91 4500400 info@goadventure.hr www.goadventure.hr Mr Ivan Eremut</p>

	<p>GOADRIA TOURIST AGENCY - LAGUNA NOVIGRAD d.d.</p> <p>GoAdria is a travel agency owned by Aminess Hotels & Campsites (Laguna Novigrad d.d.). Its work in caring for the nearly 7,000 daily guests that enjoy the company's facilities has certainly contributed to the long-term success of Aminess Hotels & Campsites' accommodation facilities in Istria and Dalmatia. GoAdria consistently proves that one must take good care of one's guests and offer them a wide selection of activities in order to create magical experiences they will want to come back to.</p>	<p>Mirna 2 52466 Novigrad T: +385 52 555555 info@goadria.com www.goadria.com Ms Zrinka Bokulić</p>
	<p>GOLDEN LEAF TOURS d.o.o.</p> <p>Golden Leaf Tours is a private rental owner, a property management company, a travel agent and an IT provider. We understand our clients' needs because we have the same needs. As a travel agency, we specialize in private accommodation and luxurious villas, as well as small custom tours. We strive to be your most reliable business partner, to work with you and understand your needs. We strive to provide solutions and advanced technologies that are made simple. In 2017, we received the Tour Operator of the Year Award from LTG Travel Guide.</p>	<p>Mostarska 104 21000 Split T: +385 21 542059 info@goldenleafproperties.com www.croatiaholidaytravel.com Mr Maksimilijan Šprung</p>
	<p>GULLIVER TRAVEL d.o.o.</p> <p>Gulliver travel, founded on February 1, 1989 as the first private travel agency in Dubrovnik, is currently the leading DMC in the region and a part of TUI Group, the leading travel company in the world. Activities: Cruises, Tours, Excursions, Catamaran, Premium, Wine & Dine, Adventure, Weddings & Honeymoons, Tailor-made, Ground handling, Accommodation, Transfers, Guest service, Shore excursions & Port agency, Business travel. Head office: Dubrovnik. Branch offices: Makarska, Split, Poreč, Rijeka, Zagreb, Vukovar.</p>	<p>Obala Stjepana Radića 25 20000 Dubrovnik T: +385 20 410888 F: +385 20 410890 gulliver@gulliver.hr www.gulliver.hr Ms Vesna Zeneral, Mr Hrvoje Jelic</p>
	<p>HIT DALMATIA d.o.o.</p> <p>HIT Dalmatia travel agency was founded in 2018 in Split. The agency primarily works in hotel and tourism management and its niche specialization is event management. Trained, seasoned industry professionals make up our team of destination and event management experts. Our experience and work ethic, paired with our long-term business partnerships and the ability to adjust to a client's needs, are guarantees of our success, professionalism and client satisfaction.</p>	<p>Osječka 11 21000 Split T: +385 21 544232 F: +385 21 543805 info@hitdalmatia.com www.hitdalmatia.com Mr Ivan Glavina</p>
	<p>HRVATSKI KLUB PUTNIKA d.o.o.</p> <p>A group of enthusiasts who started with projects such as 60 days Around the World, 90 days around the world and Lifetime adventures founded Croatian Travel Club in 2015. The agency's programs are created for those travellers who want to get acquainted with the autochthonous, to approach local communities, to discover their customs, culture and, of course, to visit their most famed sights. The agency organizes kayaking and daily jeep safari tours and off-road excursions in Central and North Dalmatia in comfortable Nissan Terrano 4x4 SUVs.</p>	<p>Velimira Škorpika 17b 22000 Šibenik T: +385 22 332661 F: +385 22 332661 info@hrvatskiklubputnika.com www.hrvatskiklubputnika.com Mr Nikola Baraka</p>
	<p>IDEA PUTOVANJA d.o.o.</p> <p>Idea Putovanja was founded in 2015 in Zagreb with the goal of creating innovative travel solutions and organising travel packages with an accent on unique experiences. With a foundation based on extensive experience in organising travel, the agency provides services in several categories, including: the Mediterranean, Family vacations, Wellness, Cruises, the Adriatic, Weekend trips and so on – both in Croatia and abroad. Five years into running a successful business, our team has excelled in providing quality in service and professional efficiency in business. Branch office in Zagreb.</p>	<p>Žumberačka 4 10430 Samobor T: +385 1 4008180 F: +385 1 4008185 info@ideaputovanja.hr www.ideaputovanja.hr Ms Gabrijele Koščica</p>
	<p>ILI LUXURY TRAVEL - ILIOS TRAVEL COMPANY d.o.o.</p> <p>ILI Luxury Travel is a Croatia-based travel agency offering a broad spectrum of authentic, inspirational and 'beyond the ordinary' travel experiences in Croatia and the neighboring countries of Slovenia, Bosnia-Herzegovina, Montenegro and Serbia. As an upmarket travel company proud of its native background and years-long acquaintances with quality-appointed local suppliers, we are focused exclusively on custom-made travel services that are carefully designed from scratch and individually.</p>	<p>Jezerska 32 c 10000 Zagreb T: +385 1 3816616 info@ililuxurytravel.com www.ililuxurytravel.com Ms Romana Šešlak</p>
	<p>ILIJADA d.o.o.</p> <p>Ilijada is a destination management company based in Split. We specialize in food & wine tourism and cultural travel. Our company applies its tourism know-how in creating and implementing travel products, from classic accommodation, passenger transport and sightseeing with expert guidance, to more complex multi-day and multi-nation experiences. Our staff have been operating in the travel market since 1998.</p>	<p>Kralja Zvonimira 14/IV 21000 Split T: +385 99 3352122 F: +385 21 656006 joanna@ilijada.eu www.ilijada.eu Ms Joanna Kalinowska - Lukačević</p>
	<p>ILIRIJA d.d. - ILIRIJA TRAVEL</p> <p>Ilirija travel is a part of Ilirija d.d. group, which covers 3 main segments of tourism offers: hotel industry, nautics and camping. Ilirija Travel provides additional support in the form of highquality gourmet, DMC and PCO services. It comprises the Zadar region's MICE offer of transfers, vessels and the organization of incentives, provides tailor-made programs, conference & meetings planning, incentive organization, revealing the stunning Zadar region, its history, culture, cuisine, nature, adventure and much more.</p>	<p>Tina Ujevića 7 23210 Biograd na Moru T: +385 23 383556 F: +385 23 383008 sales@ilirija-travel.com www.ilirija-travel.com Mr Goran Ražnjević</p>


ILIŠKOVIĆ d.o.o. KORKYRA INFO

Established in 2006, KORKYRA INFO is a travel agency specialized in providing road and sea transfers, as well as car, scooter, bike and boat rentals. We organize excursions by boat, bus or private car around the island of Korčula and in the region of Southern Dalmatia. We also offer hotel and private accommodation booking. Our dynamic team in Korčula works all-year-round. Our offices / info-points can be found in Korčula, Dubrovnik, Dubrovnik Airport Čilipi and in Hotel Radisson, Dubrovnik.

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Mr Vlado Ilišković


ILMO d.o.o.

Ilmo turizam is a family-run agency with years of experience in the travel industry. The agency was founded in 1991. We mainly deal in English language courses for business people in Zagreb taught exclusively by native speakers, as well as foreign language courses taught in countries where the language being taught is spoken. Courses can be organised all year round for pupils of 12 years of age and up. We also organize meetings, exhibitions, symposiums, congresses and conventions, accommodation, excursions and transfers.

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ISTRA TRANSFER

Istra transfer is a travel agency based in Poreč. The agency was created in 2017 as an expansion of a transfer company established in 2007 and has since operated successfully. Our vision is to become the most reliable centre for transfers and tourist arrangements in Istria. Our mission is to provide our customers with as many services as possible (transportation, accommodation and various content) in one place, from their arrival at the destination until their departure.

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JAMMARK d.o.o.

Founded in 1995, Jammark is a privately owned retailer from Zagreb covering both the outgoing and incoming tourism segment. Our small but dedicated team will cater to all your needs including: air packages, active holidays, cruises, car and coach rental, group and private tours, wellness, MICE, luxury travel and much more. We strive to provide a unique and innovative service to our clients with emphasis on tailoring our offers to the client needs and wishes, both in terms of value for money and quality of service.

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Mr Miljenko Mišević


JOURNEY 2 CROATIA d.o.o.

A luxury travel DMC catering to high-end leisure and corporate travellers, Journey2Croatia specializes in customizing your travel experience. We create travel experiences with a unique approach and personal touch. Our mission is to offer, plan and organize premium, custom made tours, yacht/boat charter, city tours, excursions, luxury accommodation in hotels and villas, transfers (land & sea), special events, incentives and any other travel services a client may need during their trip.

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Ms Ivana Tomić


JUNG SKY d.o.o.

Jung Sky is a privately owned airline operator from Croatia that has been successfully providing business and private (tourist) flights to destinations throughout Europe and northern Africa for 11 years now. Although based in Croatia, more than 95% of their clients and passengers are foreigners. In 2018, the company included travel agency operations into its business and introduced Vipcation – a special VIP arrangement that connects selected European cities with Croatia's tourist jewels and combines a private jet flight with a high-class 5* hotel accommodation.

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Mr Marko Hodalj


KABAL TOURS d.o.o.

Kabal Tours is one of the leading travel agencies on Hvar, specialised in providing accommodation as well as vehicle and vessel rentals, transfers and excursions. We are a team of dedicated professionals; personal service is our trademark. In 2008, we launched www.hvartouristik.com, and in due time noticed the need for a luxury accommodation specialist on the island – that is how www.villashvar.com was born in 2013. Created with love, Villas Hvar represents our passion toward our job, as well as our passion toward our amazingly beautiful island.

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Ms Majda Moškato


KIRA TRAVEL d.o.o.

Kira Travel provides tailor-made travel logistics services in Croatia to professional travel organizers, covering the entire spectrum of activities for group, special interest and luxe business travel. We have destination knowledge and provide a personalized service in creating high quality experiences. We pay attention to and meet your clients' wishes, available time and budget. With Kira you choose support and peace of mind: we take excellent care of your clients. Kira is an independent agency, large enough to compete and small enough to care.

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Ms Suzana Đapić


KONCEPT PUTOVANJA d.o.o.

Koncept travel is a privately owned company. Our agency offers wide range of travel services for individual and group travel in Croatia and abroad: outbound and inbound tourism, tailor-made and package tours, school excursions, pilgrimage tours, business travel, team-building programs, transfers, coach rental, conventions, congresses, etc. Our special major strength lies in a creative, experienced and hardworking key executive team. Contact us with confidence, we are here because of you! Discover our wonderful and unique country through and through.

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Ms Biljana Budin


KONTAKT TOURS d.o.o.

Kontakt travel agency was established in 1989 as an outgoing travel agency with its head office and branch office in the heart of Zagreb. Kontakt travel offers a wide spectrum of high standard travel services: individual and group packages, summer and winter holidays, meeting, incentives and congresses, school trips, excursions, last minute packages, airline tickets etc. With over two decades of experience in the travel business, we have been the number one contact for ski and active holiday packages. Our team of experts will provide you with professional advice.

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Mr Tihomir Korać


KORKYRA d.o.o.

Korkyra Dubrovnik was established in 2007 with its head office in Dubrovnik and branch offices in Dubrovnik Sun Gardens (Orašac), Korčula and Dubrovnik Airport. Our team consists of young, highly educated travel professionals, and all of them have the shared goal of exceeding the expectations of our clients. We have our own fleet of luxury vehicles (cars, minivans, minibuses) and boats (speed boats, yachts and transfer boats). Our services include: tailor-made tours/ excursions, special interest tours, meet and greet services, land and sea transfers, MICE... Branch office in Orašac.

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Ms Antonia Ančić


KVARNER EXPRESS d.o.o.

Travel agency Kvarner Express Ltd. has been in business for over 55 years. Thanks to our extensive experience in the tourism industry, our success has been based on qualitative tourism offers and high quality professional services. By and large, we are engaged in booking private accommodation in apartments and holiday homes, but we also offer our guests boat and bus excursions as well as exchange services. We are certain our rich selection of offers will include something for you, and we hope we will justify your confidence.

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Ms Jasminka Perhat Milevoj


L.C.T. TRAVEL d.o.o.

L.C.T Travel is a travel agency from Split, specialized in individual and group travel, providing transfers, airline tickets, private and hotel accommodation as well as organizing programs. Our main goal is customer satisfaction and striving to create an authentic experience for everybody. We offer you the essentials for the perfect holiday: exceptional value for money, our destination know-how and an eye for detail. We are an agency for people who share our passion for travel and our vision is to deliver the best and most exciting experiences to our clients!

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Ms Ivona Mikelić Karabatić


LANG INTERNATIONAL d.o.o.

Lang International is an incoming travel agency established in 1993 with its head office located in the centre of Pula. Our travel services portfolio includes, both for individual and group travel: accommodation in hotels, villas, private apartments and holiday homes, packaged summer holidays, cruises, gastronomic and wine tours, active holidays, half and full day excursions and tours, concert and sports event ticket sales etc. We also have long term experience in organization of holidays for groups of high school and college students.

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Ms Irena Pliško


LAVANDA TURIST GRUPA d.o.o.

Lavanda Turist Grupa d.o.o. is a family owned travel agency with over 20 years of field experience behind us. We offer all types of destination based incoming services, but our primary focus is providing transfer services, bus tours and daily excursions with our own high-class vehicles. Our agency is specialized in reception services in various types of destination ports for our partners who do not possess resources for ground handling services in the destination. Our many years of excellence in providing incoming services is the foundation to our success.

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Mr Mihael Ostojić


LEONIDAS TRAVEL d.o.o.

Leonidas Travel is a high quality tour operator here to ensure your most amazing Croatia vacations. Experienced agents and collaborators guarantee the best, care free, tailor-made journey which corresponds with the clients' interests and desires. We enjoy making your Croatia experience unforgettable. Our team of travel experts makes sure each client is treated with care and respect. Itineraries are completely tailor-made according to clients' criteria, interests, predispositions, capabilities, wishes and expectations. Share your dreams and watch them happen.

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Mr Giorgio Surian


LT KONTURE d.o.o.

LT Konture is a travel agency founded in 2015 specialized in destination management, sustainable and special interest tourism. The company's goal is to become a resourceful leader in the sustainable tourism movement for the area of South-east Europe by launching exemplary products and services that showcase its dedication to the local community and the environment. Our business is founded on personal marketing, quality networking, entrepreneurship, attentiveness and an individual approach that puts our clients in the centre of our attention.

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Ms Ines Poljak Artonović


MAGELLAN d.o.o.

Magellan is a privately owned incoming and outgoing travel agency, established in 2002 with its head office in Split, Croatia. We are specialized in school trips and excursions within Croatia and to Europe. Our team counts five professionals, educated for and devoted to this business, who are currently in the process of developing other aspects of our travel agency, such as retail, tour operator and DMC services. As experienced experts for Croatia and Europe, we provide quality, reliability and confidence.

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Mr Davor Tomaić

MAGTOURS d.o.o.

Travel and maritime agency Magtours was established in 1989 as member of Adriagroup, and in the year 2004 became an independent company with its head office in Split and a branch office in Šibenik. We offer a range of services for groups and individual travel: accommodation in hotels and apartments, air tickets, cruising in Croatia and abroad, rent a car, team-building, tours and excursions etc. More than 20 years Magtours provides air ticketing and worldwide travel service assistance to seamen. Make your journey simple.



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Ms Ivana Šišara

MAISTRA TRAVEL AGENCY - MAISTRA d.d.

A part of Maistra PCO, the Maistra Travel Agency was founded in 2011 in Rovinj, building on 50 years of experience in the hospitality industry. Maistra is a part of the Adris Group and is one of Croatia's leading tourism companies. It manages 10 hotels, 8 tourist villages, and 6 campsites in Rovinj and Vrsar, with a total accommodation capacity exceeding 35.000 beds. Maistra Travel Agency offers Maistra a unique opportunity to deliver excellent services in a joint mission to fulfil the needs of our guests while making their every visit a memorable experience.





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Mr Tomislav Popović

MAKARSKA TOURISTIK d.o.o.

Founded in 2017, Makarska Touristik specializes in providing accommodation services in Central Dalmatia. We are personally acquainted with our offer of carefully selected modern and luxurious apartments and holiday homes. We organize one-day excursions to Croatia's most famed destinations and guests are especially interested in our wine tours. We also offer boat rentals and arrange transfers, rent a car, scooter and bicycle services. Our young and motivated team use their knowledge and experience to provide professional services from beginning to end.



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Mr Kristijan Dugandžić

MARANTA d.o.o. SPLIT

Established in 1993 and located in Split, Maranta travel agency has operated continuously to become one of Croatia's most trustworthy travel agents. We are a family owned agency with a modern approach and a team consisting of real tourism connoisseurs with extensive experience. Over the years, we have developed strong business partnerships with service providers ensuring our guests receive high quality services. Our partners are reliable hotels, transfer agencies, restaurants and experienced tour guides and we have a long list of satisfied guests.



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Mr Tonči Tomaš

MARBIS d.o.o.

Marbis d.o.o. is a tour operator and destination management company, creating unique programs for individual guests and groups for more than 27 years. We offer a range of services for group and individual travel: outbound and inbound tourism, tailor-made tours, organisation of congresses and seminars, school excursions, pilgrimage tourism, transfers, wine tours, incentive and teambuilding tours, air tickets, summer and winter vacations. Book high quality accommodation in an undiscovered and different part of Croatia - Koprivnica.



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MARCO POLO TOURS d.o.o.

Marco Polo tours is a travel agency that specializes in incoming, B2B, and tour operator services for Croatia and the wider region of South-eastern Europe. Our main activities have revolved around providing tailored regional tours for groups of varying sizes, organizing cultural events (like the Choir Festival CANTATE CROATIA and the brass band festival MusicFest Croatia event in Pula), coordinating performance tours for choirs or music groups, MICE services at numerous attractive locations, as well as a wide range of logistics for event planning.



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Mr Igor Petrović

MARE- PANONIUM TOURS d.o.o.

Mare Panonium tours is a privately owned agency established in 1990, with its head office in Vinkovci and branch office in Osijek, operated by 5 highly skilled professionals, with several years of experience in outbound and inbound tourism sectors. We offer a range of services for both group and individual travel. Mare Panonium tours specialize in group travel, school excursions, family packages, transfers, congress organization, individual package etc. The Mare Panonium tours team is constantly seeking to exceed our customers' expectations.



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Ms Marija Pavošević

MARE TOURS

Mare Tours is located in Vrbnik on the Island of Krk and was founded in 2003. We offer a wide range of services including accommodation, tailor made trips for groups & individuals, excursions & activities, bike, car and boat rentals, an exchange office and much more. We recently launched our DMC website www.enjoykrk.com. Relying on our extensive knowledge of the area and love for the destination, through an individual approach we create unique programmes, provide quality services and ensure personalized travel experiences. Enjoy!



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Ms Matilda Braut

MARICOM d.o.o.

Maricom Tourist Service is a destination management company based in Pag. It was founded in 1994. The areas of activity consist of private and hotel accommodation, transfers and excursions. As an added value, we would like to point out our own boutique Hotel Intermezzo with 4 stars located near the center of old town Pag. If you want to find out about the history of Pag, and meet its treasures like lace, salt and the way local residents live their lives - our team is here for you!



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Ms Sanja Buljanović

MARINA TOURS d.o.o.

Marina Tours is a private travel agency established in 1992, providing accommodation in private apartments and rooms in Punat on Krk. Through long term cooperation with approximately 30 agencies from Austria, Germany, Italy, Czech Republic, Denmark, Netherland and Slovenia, we've acquired substantial experience in dealing with visitor reception and offering information to our guests. Apart from providing accommodation services with over 150 units, we also offer excursions in Croatia and abroad, in cooperation with our foreign partners.



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Ms Lelica Fabrični Markić

MARINE AIR d.o.o.

Since its beginnings in 1994, Marine Air travel agency has grown into a reliable market player and is constantly among the top travel agencies in Croatia's corporate travel industry. We are specialized for marine travel and corporate travel management. Our highly professional and dedicated team of 25 continuously trained experts, in our offices in Zagreb, Rijeka and Split, are a guarantee for efficient and impeccable service. We are our clients' reliable partner in everyday business travel processes and travel decision-making all year round, 24/7. Branch offices in: Rijeka and Split.



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MARIVATURIST d.d.

Established in 1954, Marivaturist travel agency with its head office in Makarska, has a very long tradition and extensive experience in tourism. We are specialized in providing high quality accommodation in hotels, apartments and rooms throughout the region - in Makarska, Brela, Baška Voda, Tučepi, Podgora, Drašnice and Zaostrog. Marivaturist also offers: tours, half and full day excursions by coach or boat, winter vacations, rent-a-car services, yacht charter, lighthouses, foreign currency exchange, souvenirs etc. Branch offices in: Baška Voda and Brela.



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MEDITERAN ADRIA d.o.o.

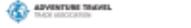
Mediteran Adria - or MedAdria - was founded in 2008 to provide a varied range of travel products for both individual guests and groups. From the beginning, its guiding principle was to offer tailor made holidays with the local community, destination and the environment in mind. The agency has strengthened its position as one of Croatia's leading tour operators by providing the best solutions for its partners and clients. With a team of experienced professionals who are passionate about travel, MedAdria strives to become Croatia's number one travel company.



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Mr Janko Mavrović

MERIDIEN TEN d.o.o.

Meridien Ten, founded in 1991, is a travel agent located in Split. Our multi-lingual professional and efficient staff will certainly meet all your requirements. Moreover, as we tend to be up to date with the most recent trends in travel, we have prepared a number of special programs for those wishing to discover Croatia's history, culture, gastronomy or wine offer. Meridien Ten, a fun friendly company, has developed a special department for active and adventure holidays, bike tours, sailing courses, hiking, rafting, cannoing and sea-kayaking.

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www.meridienten.com
Ms Dinka Tartaglia

MERKUR 5 d.o.o.

Established in 2015 by a team of five enthusiastic individuals, Merkur 5 is a travel agency based in Split. As a collective, we value curiosity and versatility, two traits that motivate us in bringing our customers closer to a completely new level of travel experience. Aside from organizing travel, we provide accommodation in our authentic and luxurious apartments; we also own a hair salon and operate an exchange office in the centre of Split. Our strategy is to combine all of our assets to offer a unique package to our customers.



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Ms Martina Marinović

M-G EXPRESS d.o.o.

Established in 1994, M-G Express acts both as tour operator and DMC with its head office based in the Istrian town of Kanfanar. We offer a range of services for both group and individual travel. Our travel programs suit people wishing to discover the full secrets of Croatia's beauty as well as those of neighbouring countries. We are specialized in group travel, but equally we provide the same upmost attention to our individual guests and family travel. We believe in the best quality for the best price, making your dreams come true.




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Ms Maria-Gracia Bačac

MIRAMAR TRAVEL

Founded in 2005, Miramar Travel is a family agency - young but experienced. Our intention is to help anyone in need of assistance in planning their vacation abroad. It stands to reason that we offer accommodation of various types, villas, private apartments and hotels to individuals and / or groups. We can also provide assistance in making plans for sightseeing tours and excursions. We are in business all year round - if you should choose us, we will not disappoint.



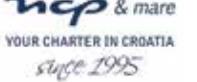
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Mr Andrej Blažičević

MIRAMOCLUB d.o.o.

Miramoclub Internet agency was formed as a logical continuation of the development strategy based on long experience in managing charter bases including our own fleet. Listening to the needs of clients looking for high quality services in boat chartering has resulted in the best internet service for boat reservations. Our mission is to offer our clients the best information and top quality services in line with the highest ethical standards, respect, devotion and honesty, with continual critical review aimed to achieve excellence and top results.



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 	<p>MK TURIZAM d.o.o.</p> <p>MK Tourism Enterprises Ltd. was established in 1996 and since then has been operating successfully offering accommodation, tours and special programs in Croatia, Slovenia, Bosnia and Herzegovina, Montenegro and Serbia. We are a wholesale tour operator specialized for tailor-made group travel to these countries, building on more than 20 years of experience. Our on-the-spot location gives us full access to any conceivable services and provides you with a high level of quality, competitive rates and excellent know-how. We are member of UHPA and of DRV.</p>	<p>Lasan Ante Kabalera 3 22211 Vodice T: +385 22 444480 F: +385 22 440888 info@mkturizam.com www.mkturizam.com Ms Marija Klišanin</p>
	<p>MOLARIS TRAVEL DMC d.o.o.</p> <p>Founded in 2013, Molaris travel DMC is a young company, but our staff has vast experience in tourism. We provide contemporary tourists with all the necessary services, including: private, hotel and campsite accommodation, organized bus and boat excursions, tailor-made excursions, travel packages, cruises, wellness and ski packages and many other related services. With our individual approach we try our best to make all our guests satisfied and joyful visitors, who will remain loyal to our destinations – the island of Krk, Kvarner and Croatia.</p>	<p>Dubašijanska 76 51511 Malinska T: +385 51 859951 F: +385 51 859951 ivica.bogovic@molaris.com.hr www.island-krk-vacations.eu Mr Ivica Bogović</p>
	<p>MOLNAR TRAVEL d.o.o.</p> <p>Family owned company Molnar Travel d.o.o. was established in 1991, with its head office in Bjelovar and 20+ highly educated and well experienced employees. Molnar Travel owns 40 modern, high quality Setra and Mercedes tourist buses with air-conditioning, CD, DVD, WC, ABS... Our travel services include: individual and group travel arrangements, school excursions in Croatia and abroad, transfer/transportation services with buses and mini buses. We are a member of UHPA since 2002.</p>	<p>Ivana Gundulića 12 43000 Bjelovar T: +385 43 252038 F: +385 43 252864 info@molnartravel.hr www.molnartravel.hr Mr Darko Molnar</p>
 IATA	<p>MONDO TRAVEL d.o.o.</p> <p>Mondo Travel is a tour operator and DMC for travel in Croatia and its surroundings. We can provide you with the best services for your group and individual tours, guaranteed departures, incentives, luxury private tours, congress projects and team-building. Our mission is to fulfil our clients' needs. In our programs we aim to introduce our guests to the amazing diversity of Croatia's natural landscapes, turbulent history and rich cuisine. We are looking forward to your visit, or meeting at your office. Contact us with confidence.</p>	<p>Nikole Tesle 14 10000 Zagreb T: +385 1 4832141 F: +385 1 4832142 info@mondotravel.hr www.mondotravel.hr Mr Ivo Pilat</p>
	<p>MSC KRSTARENJA d.o.o.</p> <p>MSC Cruises is the world's largest privately-owned cruise company, headquartered in Geneva. MSC Krstarenja acts as a general sales agent for MSC Cruises, as well as for SNAV, selling ferry tickets and cargo space. The fleet currently comprises of 17 modern and elegantly designed ships, offering an unparalleled holiday experience. The fleet is projected to grow to 23 cruise ships by 2024 with options for further vessel orders in place through 2027. The company is present in 81 countries and employs over 30.500 people. Branch offices in: Split and Zagreb.</p>	<p>Sv. Križa 3 20000 Dubrovnik T: +385 20 313173 F: +385 20 313174 booking@msckrstarenja.hr www.msckrstarenja.com Mr Neven Delić</p>
	<p>NATURA-TURIST d.o.o.</p> <p>Located in Plitvice Lakes National Park, Natura-turist travel agency has 12 years of experience in creating and executing programs and services for this area. Our team sees it as a privilege to have the opportunity and possibility to present the best of Plitvice Lakes and Croatia to visitors. Natura-turist delivers high quality travel services including transfers, local guiding, and accommodation to a wide range of clients. Our goal is for you to return home 100% satisfied with all that you have seen and experienced in NP Plitvice and Croatia.</p>	<p>IX. Gardijske brigade 21 53230 Korenica T: +385 53 776553 F: +385 53 776553 info@plitvicebooking.com www.plitvicebooking.com Mr Slaven Brozović</p>
 YOUR CHARTER IN CROATIA since 1995	<p>NAUTIČKI CENTAR PINA I MARE d.o.o. TRAVEL AGENCY</p> <p>Operating since 1995 in Šibenik, NCP & mare is one of Croatia's leading charter companies with a fleet of 70 boats, including motor boats, sailing boats, catamarans and crewed yachts. We are an exclusive Grand Soleil yachts and Marex boats dealer, authorized local Beneteau powerboats dealer and Dufour yachts charter specialist. Operating as an official RYA Sailing school since 2013, we are among Croatia's TOP 5 charter companies, with a top AA Creditworthiness Certificate issued by Bisnode. Our acclaim is a guarantee of quality and a sign of trust.</p>	<p>Jerka Šizgorića 1 22000 Šibenik T: +385 22 312999 F: +385 22 312988 booking@ncp-charter.com www.ncp-charter.hr Mr Andrej Čeč</p>
	<p>NAUTIKA CENTAR NAVA d.o.o.</p> <p>As one of the oldest charter companies (est. in 1990) we have become a leading travel agent and DMC for boating in Dalmatia, Croatia and beyond. Our offer includes top catamarans, sailboats and motorboats with competent crew that caters every guests' needs. We specialize in tailor made cruises – honeymoon, island hopping and wine tasting, team building, corporate regatta... Our team loves each new challenge and together with our business partners (restaurants, transfers, and family-owned farms) provides the unforgettable sailing experience.</p>	<p>Uvala baluni 8 21000 Split T: +385 21 407705 F: +385 21 407701 marketing@navaboats.com www.navaboats.com Ms Ingrid Čosić</p>
	<p>NEOBIČNA PUTOVANJA d.o.o. - JUNGLE TRIBE</p> <p>Neobična putovanja/Unusual Trips is travel agency specialized in low budget adventure trips the world over. We are a part of the regional brand Jungle Tribe which has been organizing trips of this variety for the past eight years. Our primary goal is to grant our clients an experience of local life and the discovery of something other than the usual tourist attractions. Going forward, we would like to promote Croatia as a desirable backpacker and adventure tourism destination. Our biggest award is the smile on a traveller's face upon their return from a trip.</p>	<p>Ilica 89/1 10000 Zagreb T: +385 1 5601600 F: +385 1 4856341 kontakt@jungletribe.hr www.jungletribe.hr Ms Maja Kovačić</p>

	<p>NIBA TOURS d.o.o.</p> <p>Niba Tours is one of the oldest travel agencies in Podravina. The core of our business is the organization and realization of travel arrangements for all kinds of clients, as well as the mediation in selling travel arrangements and packages of our subagents. We also organize excursions and tours for group and individual travel with professional guides, transfers, information and travel assistance, and bus or airline tickets. The future business strategy of the company is based on bringing guests to the Koprivnica and Virovitica counties.</p>	<p>Tarašćice 19 48000 Koprivnica T: +385 48 622153 F: +385 48 622788 info@nibatours.hr www.nibatours.hr Mr Damir Polančec</p>
 IATA	<p>NIK d.o.o.</p> <p>Headquartered in Šibenik, and with branch offices in Primošten, Šibenik, Tisno and Vodice, NIK travel agency has successfully operated for over 30 years as a family owned business, providing reliable and high quality services to clients and partners from all over the world. We offer a range of travel services for both individual and group travel, excursions, tours, cruises, fairs, conferences, sport events, air tickets, rent-a car, transfers, yacht charter and many other travel services. We are specialized for accommodation in hotels and private homes. Branch offices in: Primošten, Tisno and Vodice.</p>	<p>A.Šupuka 5 22000 Šibenik T: +385 22 338850 F: +385 22 338540 info@nik.hr www.nik.hr Mr Nicolas Alviž</p>
	<p>NIKAL d.o.o.</p> <p>Nikal d.o.o. is a private travel agency established in 2012 with its head office in Zagreb, the capital of Croatia. The primary orientations of the agency are cruise tours throughout all regions of Turkey. Thanks to direct contacts we are in the position to design and organize trips which will suit the individual preferences of different groups, while retaining superior service. Our staff are highly motivated and trained to the highest standards. We aim to provide the best service we possibly can to all our customers.</p>	<p>Nadinska ulica 11 10000 Zagreb T: +385 1 5556850 F: +385 1 5556840 info@nikal.hr www.nikal.hr Mr Saša Barbir</p>
	<p>NIKI TRAVEL d.o.o.</p> <p>A successful DMC located in Split, Niki Travel are a well-trained team with a wealth of knowledge, proficient in organising travel to your utmost satisfaction. As a specialist for accommodation services, we offer a wide range of capacities - from family resorts, art & boutique & heritage hotels to luxury villas. We are at your disposal to organise special interest tours - culture & art, food & wine tours, active tours, transfers, excursions. Together with our trusted partners, we look forward to meeting you and helping you discover our beautiful country.</p>	<p>Kneza Ljudevita Posavskog 12a 21000 Split T: +385 21 238283 F: +385 21 222192 niki.travel@st.ht.hr www.nikitavel.hr Ms Natalija Sirišćević</p>
	<p>NO FILTER TRAVEL d.o.o.</p> <p>No Filter Croatia is a travel agency that will show you Croatia in a new light, through our custom tours, tailored according to your wishes and queries. We will show you Croatia's undiscovered, spectacular scenery and tell you its untold stories. On our specialized historical and cultural tours, you will enjoy professionally told stories, unknown even to the locals. For lovers of excellent food and fine wine, our gourmet tours will be a delight. Our web will be a great source of inspiration – we are here to tailor your interests into an unforgettable journey.</p>	<p>Šestinski dol 10 10000 Zagreb T: +385 98 1930912 info@nofiltercroatia.com www.nofiltercroatia.com Ms Mateja Gulija, Ms Mia Meglič</p>
	<p>NOMAGO MOBILITY d.o.o.</p> <p>Nomago Mobility is a travel specialist with over 15 years of experience in advising on holidays and adventures abroad. Founded in 1998 in Zagreb, the agency is a part of the global travel agency Nomago. Their abundant offer appeals to all kinds of travellers – adults, students and youth, business users and children alike. Airline tickets, accommodation, travel insurance, international discount cards (SICID), concert tickets, rent-a-car, adventures – this only makes up a small part of their extensive offer.</p>	<p>Ulica Andrije Hebranga 22 10000 Zagreb T: +385 1 4886340 F: +385 1 4886345 travel@nomago.hr putovanja.nomago.hr Ms Maja Štuhec</p>
	<p>NOVASOL TURISTIČKA AGENCIJA d.o.o.</p> <p>Novasol was established 2004 with its head office in Pula. We aim to differentiate ourselves from other companies by providing quality holiday rentals, which are inspected and carefully selected by our employees. Our business concept is based on holding on to our customers. This can best be done through reliability and hard work based on the principle we keep what we promise and preferably a little more. We hope our offer will inspire you in planning your next holiday and that you will give us the opportunity to prove our dedication to quality, service and reliability. Branch offices in: Dubrovnik, Split, Zadar, Rijeka and Zagreb.</p>	<p>Industrijska 21/A 52100 Pula T: +385 52 770200 F: +385 52 381799 novasol@novasol.hr www.novasol.hr Mr Mladen Gobin</p>
 IATA CMA	<p>OBZOR PUTOVANJA d.o.o.</p> <p>Obzor Holidays Ltd. was established in 1993 as a subsidiary of Croatia's national air carrier, Croatia Airlines. It is a Destination Management Company specialized in Leisure and MICE services in Croatia. Being a fully-fledged Destination Management Company, Obzor Holidays specializes in tailor-made holidays, individuals and leisure, incentive travel and events throughout Croatia & Southeast Europe. We are reliable, highly committed and provide the utmost suitable travel solution at any time.</p>	<p>Teslina 5 10000 Zagreb T: +385 1 4873168 F: +385 1 6160240 obzor@croatiaairlines.hr www.obzorpUTOVANJA.hr; www.infinitocroatia.com Ms Silvana Turčić</p>
 RD	<p>OLIVARI d.o.o.</p> <p>Olivari is an incoming agency / tour operator based in Croatia. We operate in 12 countries of Southeast Europe. Our main activities are group arrangements (by bus, air, sea or train), individual booking, private accommodation and passenger transportation. We are specialized in round trips and large group thematic events at a high quality organization level. We offer guide/animation services in 12 countries and 7 languages. Olivari owns a coach fleet consisting of high class Mercedes buses 08-55 seats.</p>	<p>Dubašijanska 111 51511 Malinska T: +385 51 850000 F: +385 51 859000 info@olivari-travel.com www.olivari-travel.com Mr Vjbor Olivari</p>

OMNIVIA - KAŠTIL SLANICA

OMNIVIA provides first-class professional guidance in experiencing a wide variety of attractions that Dalmatia as a destination can offer. Its team of local experts have an extensive knowledge of the region and its specific qualities. Using our tailor-made programs, clients can fully realize their own travel vision, agencies can realize their own complete itineraries and companies can have business events that perfectly match their needs. OMNIVIA also owns two top-quality restaurants in Omiš, both attractively located in the River Cetina canyon.

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Ms Dunja Kadić

ONLINE CROATIA d.o.o.

Travel agency Online Croatia specializes in providing private accommodation in Croatia. We are focused in offering individual, high quality services in Croatia's top destinations. This gives us the opportunity, of being at the forefront of presenting Croatia in its best light to our potential visitors, to selected destinations such as Dubrovnik, the Dubrovnik isles, Split, Trogir and their surrounding areas. Our representatives personally inspect and endorse all of the accommodation units in offer through Online Croatia.

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Ms Maja Čupić

OPCIJA TOURS d.o.o.

Opcija tours is a Croatian destination management company focused on tailor made tours and unusual experiences. We offer our guests complete care and attention in the process of gaining knowledge about Croatia's rich history, gastronomy and nature through a network of carefully selected connoisseurs and true lovers of their art. We specialize in gourmet experiences, wine tours, sea excursions/boat charters, team building and the MICE/PCO segment. Travel is our passion, Croatia our love, Dalmatia our obsession.

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Mr Damir Đerek

OPEN WATER CROATIA - OTVORENA VODA d.o.o.

Open Water is a full service SSI Dive Center founded in 1995 and headquartered in Omiš. At Open Water, we are truly passionate about traveling. We listen and understand your wishes and needs, and we are confident that you will be thrilled with our recommendations. Whether you are the adventurous type, the nature lover or the explorer, we have a generous number of tours and trips you can choose from! Branch office in Split.

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Ms Alina Manuela Danet

ORVAS d.o.o.

A Croatian company privately owned by the family of Branko Roglic and established in 1992, Orvas is a member of the Orbico Group. In 1998, Orvas established a travel agency, whose activities are based on providing quality accommodation on our own vessels (yachts and motor boats), and as of 2003, an extended range of services which include our own hotels, villas, apartments and agricultural tourism properties (production of wine and oil). Today we are Croatia's number one specialist for luxury accommodation and vessels with over 200 yachts and villas.

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www.orvas.hr
Ms Mirjana Nižetić Labetić

PAG TOURS d.o.o.

Pag Tours is a DMC whose main mission is to bring all of the beauty and charm of Pag closer to its visitors. Pag is known for its exceptional symbols – the lace, the salt and the lamb, all of which have become valued Pag brands and attractions for coming to the island. We organise adventure, gastro and entertainment tours, as well as renting your favourite mode of transport if you prefer exploring on your own. We also provide transfers and exchange services. Please visit us at our Info spots where you can find out about everything relating to your visit.

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Mr Marin Fabijanić

PALMA TRAVEL d.o.o.

Palma travel Ltd. was founded in 2011. We represent the Slovenian travel agency Palma Ltd. Ceije, which has been in business for over 30 years and it is the leading tour operator in the region, known for its package deals in the Mediterranean. We offer summer vacations, hotel and private accommodation, package deals, skiing, airline tickets, sea and river cruises, wellness and other tailor-made deals. We are a young team, with many years of experience. Our enthusiasm, knowledge and skills are a guarantee of our offer of top quality services.

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Mr Robert Petrinović

PANTURIST d.d.

For over 25 years, Arriva Travel has specialized in providing both incoming and outgoing services such as: worldwide accommodation, trips and excursions, MICE, summer and winter vacations, cruises, youth travel & sport camps, air tickets (IATA accredited) and coach transfers. A part of Panturist d.d. and Arriva Group, Croatia's leading transportation company, with a bus fleet of over 600 buses (from mini-vans to double-deckers), we can plan your trip and take care of the driving so that you can arrive relaxed to your destination and simply enjoy!

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Mr Saša Ilić

PBZ CARD d.o.o TRAVEL AGENCY

PBZ Card Ltd. travel agency offers a wide variety of services in order to achieve perfection in the growing market of business and personal travel, with special focus on PBZ Card card members' travel needs. Organizing incentives, individual and group trips, we provide our clients with complete travel services. More than forty five years of tradition in the world of finance as well as cooperation with the most demanding clients is a guarantee of our excellence and the highest quality in this part of our business activity.

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Ms Erika Križmančić

PENTA d.o.o.

Penta is one of Croatia's leading PCO agencies. For almost 30 years Penta has worked in the meeting and event management industry, organizing congresses and conferences from consulting, planning and budgeting to onsite realization, earning a reputation of PCO specially dedicated to medical and scientific events. Penta's DMC department offers unique destination experiences for all types of corporate events and incentive programs: corporate meetings, peer-to-peer meetings, team building, training events, investigative meetings or sales conferences.

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www.penta-zagreb.hr
Mr Stjepan Žunić

PERFECTA TRAVEL d.o.o.

Perfecta Travel based in Zagreb, capital of Croatia is a one-stop enterprise for incoming and travel services in Croatia and neighbouring countries. Main focus are tailor-made tours for FIT and groups travel, city breaks, MICE for leisure market and corporate travel, cruise programs, ground transportation, accommodation services as well as shore excursions. Among incoming and DMC services, Perfecta travel owns and manages high-class hotels in Croatia, as well as transport company with high end fleet.

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Ms Matea Jerić Čurković

PERLA

The Perla travel agency is a family run business and one of the most important travel agencies from Pag for the past 12 years. TA Perla offers private accommodation, rooms, bed&breakfast in Pag and other smaller places on the island. As evidence, we have 600 beds at our disposal and each year we accomplish more than 50.000 overnights. Our main goal is to achieve guest satisfaction. Our job is to provide the right accommodation, information and assistance to help the guest to find, explore and feel the perfect travel experience.

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www.perla-pag.hr
Ms Mirjana Beata Bukša

PETEK TOURS d.o.o.

Petek Tours is a privately owned travel agency established in 2008, with its head office in Ivanić Grad. Petek Tours range of services include; congress tourism (MICE), special interest tours, coach and mini bus services, local excursions, rural tourism, team-building and special events. We own an exclusive restaurant, tennis courts, soccer fields, a swimming-pool, gym, indoor court. We want to exceed all your expectations with high quality personal services, professional staff and last but not least - with favourable prices.

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Mr Krešo Petek

PETROS d.o.o.

Travel agency Petros is a privately owned company located in Zagreb that has been operating successfully since 1990. We are passionate about travel and determined to create a unique experience for our guests. Our core business is arranging Zagreb walking tours and day trips out of the Croatian capital. Small groups for a GREAT experience! In addition, we invite you to book our apartments in Zagreb and Pag. We guarantee efficient, high quality services at competitive prices. We look forward to your enquiries.

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petros@petros.hr
www.petros.hr
Ms Maja Donadić

PINIJA d.o.o.

Travel agency Pinija has been present on the Croatian market for over 10 years, dynamically developing and constantly expanding its offer. Currently Pinija provides four types of activities: accommodation, organization of excursions and arrangements, bus leasing and wedding organization. Our extensive offer of accommodation in apartments and hotels is impressive, as is our range of package arrangements and one-day excursions. Finally, we also plan weddings and sailing tours along the Adriatic coast and take care of your transportation, transfer, minibus, van and bus needs.

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Mr Jan Ivan Dražin

PLAUTILLA d.o.o.

Plautilla travel agency is situated in Solin, "the cradle of Croatian history", just a stone's throw away from Split, in the middle of Central Dalmatia. Plautilla is focused on organizing tours, trips and tailored programs for groups; with an accent on students and school children, young people and seniors. Professional and detailed planning, perfect organization and unique tailored itineraries created by our young and enthusiastic team are our guarantee for the perfect holiday, both in Croatia and abroad.

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Ms Ines Milić

PLAVA LAGUNA d.d. - ISTRIA EXPERIENCE

IstriaExperience is B2B and B2C information & sales network that provides selected destination experiences and services. Guests can take a voucher with which they realize a purchase, benefit or information about an offered experience. The voucher can be obtained via Internet, by calling the call center and at the info points in the destination. Istria Experience offers 200 experiences inside 13 categories such as excursions, events, restaurants etc. In addition to experiences guests can also book travel services like accommodation, transfers etc.

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Ms Brigita Savić

PLAVO MORE d.o.o.

Plavo more is a privately owned tour operator and DMC, established 1992 and situated in Umag, with a fleet of modern and fully equipped tourist buses, minibuses, vans and luxury cars. Our services include: accommodation in hotels, apartments, campsites and boarding houses, tours, transfers, sightseeing, excursions, services for agencies and tour operators, money exchange, car, fishing... Our team of 30 skilled professionals with multi-lingual knowledge and dedication to service excellence is a guarantee our customers will have pleasurable and unforgettable stay in Croatia.

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Mr Michele Bassanese

	<p>PODRAVINA EXPRESS TOURS</p> <p>Podravina Express Tours was established in 1993 as a privately owned tour operator with a team of 9 experienced tourism professionals. Our main activities include the organization of tours for groups and school excursions throughout Croatia and abroad, as well as domestic and international transportation services with our own fleet of modern cars and comfortable air-conditioned coaches and minibuses from 8 - 53 seats. Our services portfolio also includes sightseeing programs in the Podravina region conducted by our trusted and professional tour guides.</p>	<p>Trg sv. Jurja bb, lokal 6 48350 Đurđevac T: +385 48 550746 F: +385 48 550746 podravina.express.tours@gmail.com www.podravina-express.com Mr Branko Ormanec</p>		<p>PUTOVANJA SA STILOM d.o.o.</p> <p>Travels in Style Ltd. is a travel agency from Zagreb, Croatia specialized in tailor-made travel both in Croatia and worldwide founded in 2009. Our decated team always strives to arrange the best and most suitable offer, in accordance with your wishes and needs. We understand that today more than ever time is invaluable so we pay attention to every last detail to make sure your trip is a memorable, hassle-free experience.</p>	<p>Kosirnikova 17 10000 Zagreb T: +385 1 5513408 F: +385 1 5513406 info@travelsinstyle.hr www.travelsinstyle.hr Ms Maja Serdar</p>
	<p>POLET d.o.o.</p> <p>We are a travel agency that has for over 20 years offered a range of services for both group and individual travel (incoming and outgoing). Travel agency Polet is a part of Polet d.o.o., the well-known bus transportation company in Croatia, with over 100 employees. Our competitive advantage is our own fleet of more than 20 comfortable buses. The Polet range of services includes: school excursions, one-day trips for students and adults, city breaks, pilgrimage tours, air tickets, winter and summer vacations, hotel accommodation etc. Branch office in Županja.</p>	<p>Trg kralja Tomislava 1 32100 Vinkovci T: +385 52 308938 F: +385 32 308938 agencija@polet.hr www.polet.hr Mr Mijat Kurtušić</p>		<p>QUEEN CO d.o.o.</p> <p>We are Queen Co Ltd. a travel agency based in Podstrana near the city of Split, Croatia. Our basic activity is provision of day tours, promoting the idea of providing a true experience to each guest, an individual or a group. Our approach is highly professional and extensive, covering various types of land and boat excursions. The main goal is to offer a full service, from organization to execution, meaning that we employ all necessary staff, professional guides, drivers, skippers, hostesses on boats as well as at all of our info desks.</p>	<p>Stožanačka 24 21312 Podstrana T: +385 91 6056235 office@queen.hr www.queen.hr Mr Tomislav Božiković</p>
	<p>POLO LINE d.o.o.</p> <p>Established in 1992, Polo Line is a tour operator and DMC with its head office in Baška (Krk). For over 20 years, we have been the place to call for both individuals and small groups looking for a personalized travel experience. We offer a range of services, including special interest tours, unique tailor-made programs, local excursions, transfers, etc. Polo Line's team of professionals is dedicated to maintaining local values - heritage, nature and ecology, and those values are built into all of our travel programs as well as our business philosophy.</p>	<p>Stjepana Radića 5 51523 Baška T: +385 51 856533 info@polo.hr www.polo.hr Mr Ivan Polonijo</p>		<p>R.S.S. TRAVEL AGENCY d.o.o.</p> <p>RSS Travel is a destination management company for the Adriatic founded in 2006 and based in Otočac, with offices in Poreč and Portorož. As a reputable DMC, the company finds the best local offers and combines them expertly for clients. With us, you will find the formula to an ideal vacation, discover the undiscovered, taste the local cuisine and experience the culture, customs and trends. Our team of local specialists pride themselves on designing tailor made programs that are sure to exceed your wishes and expectations. Branch office in Poreč.</p>	<p>Ponori 29 53220 Otočac T: +385 91 9569383 booking@rss-travel.eu www.rss-travel.eu Mr Dane Grozdanić</p>
	<p>PORTAL TRAVEL AGENCY - HENOK d.o.o.</p> <p>Portal travel agency is one of the leading organizers of day trips in the greater Split and Trogir area. We organize sightseeing tours, day excursions for groups, private tours and shore excursions to the most beautiful sites in Croatia and surrounding areas. We are also very proud of our diverse offer of high quality hotel and private accommodation capacities. Our services are often recommended by tourist information offices in Split and Trogir with whom Portal has a long and successful collaboration. Branch office in Split.</p>	<p>Obala bana Berislavića 3 21220 Trogir T: +385 21 885016 F: +385 21 885868 portal@portal-trogir.com www.portal-trogir.com Mr Matko Belas</p>		<p>REDONO d.o.o.</p> <p>Redono travel agency was established in 2007 and has specialized in Split Walking Tours, the No. 1 tour on TripAdvisor and the winner of the Certificate of Excellence. Our team is always service-oriented, indulging all clients and needs - that is why the agency also organises adventure half day trips and daily tours to surrounding areas, such as National parks, waterfalls and islands. Our effort and great experience were recognized by eminent guides - Rick Steves, Lonely Planet, Time Out, Routard. An individual approach toward each guest is our guarantee to you.</p>	<p>Dioklecijanova 3 21000 Split T: +385 99 8215383 desk@splitwalkingtour.com www.splitwalkingtour.com Mr Josip Sedlar</p>
	<p>PRAŽEN PUTOVANJA d.o.o.</p> <p>Pražan Putovanja d.o.o. is a privately owned travel company, established in 2010, with its head office in Brodarica, Šibenik. Pražen Putovanja d.o.o. offers a wide range of services: tailor-made tours, special interest tours, coach services, mini bus services, mini vans and limo services, meet and greet, rent-a-car, transfers, school trips, local excursions... Our team is constantly seeking to exceed our customers' expectations, both in terms of the value for money and quality of the service we provide.</p>	<p>Obala Španje Roka 29 22010 Brodarica T: +385 22 350015 F: +385 22 351916 info@prazenputovanja.hr www.prazenputovanja.hr Mr Mario Pražen</p>		<p>REVELIN d.o.o.</p> <p>We are a specialized PCO travel agent with national operations. On occasion we also make travel arrangements for professionals from Croatia internationally, organize presentations and put together teambuilding programmes for foreign representatives in Croatia. We have enjoyed continued success in our operations, receiving recognition from participants and clients alike for organising government sponsored congresses for as many as 700 people. We are members of the Croatian Meeting Professionals Association.</p>	<p>Kolavići 5 51414 Ičići T: +385 51 299400 F: +385 51 299420 revelin@ri.t-com.hr www.revelin.hr Mr Mladen Milinović</p>
	<p>PRIVATE TOURS CROATIA d.o.o.</p> <p>Private Tours Croatia is dedicated to bringing your voyage as close to what you thought was possible only in dreams. Our team will advise you on choices to tailor a tour made to suit your needs and wishes, knowing to avoid any small traps in the way of your dream vacation. The idea behind private tours is getting to know the country you are visiting personally, with your own driver and licensed guide there to help discover local traditions, cuisines, culture and history. Take a break at will, take in the surroundings and cash in that million dollar view.</p>	<p>Bihačka 2A 21000 Split T: +385 91 2509777 info@private-tours-croatia.com www.private-tours-croatia.com Mr Ante Vučković</p>		<p>RIVA RAFTING CENTAR d.o.o.</p> <p>Located on the Zrmanja River in Kruševo, near the city of Obrovac, the Riva Rafting Center is the leading company for rural tourism activities and adventure holidays strategically positioned between two national parks. Established in 2007, it is one of the first companies in Croatia to further the concept, organization, and execution of active holiday services for groups and individual travellers. The company is continuously expanding, establishing and organizing new sporting events in order to form a regional market for tourism in the Zadar hinterland.</p>	<p>Kruševo, Drage 7a 23450 Obrovac T: +385 23 689 920 F: +385 23 689 930 info@riva-rafting-centar.hr www.riva-rafting-centar.hr Mr Đuro Župan</p>
	<p>PRIVATE VILLAS OF CROATIA - PRIVATNI ODMOR d.o.o.</p> <p>Founded in 2017, Private Villas of Croatia is a travel agency from Split. We specialize in providing VIP holidays in luxurious villas along the Croatian coast. Also, we provide various services including private transfers, custom boat trips, yacht charters and other services for our clients. On request, in partnership with our associates, we also put together location weddings in our villas. Our clients will find that our round the clock support, high quality services and team availability ensures their holiday experience is unforgettable.</p>	<p>Kralja Zvonimira 85 21000 Split T: +385 98 659496 booking@privatevillasofcroatia.com www.privatevillasofcroatia.com Ms Zdravka Wieser</p>		<p>ROVINJ ADVISOR</p> <p>Rovinj Advisor is a travel agency established in 2011 in Rovinj. Through forward thinking and the savvy use of technology and online promotion, what began as an agency with an offer of just 15 apartments has steadily grown to become the purveyor of around 600 private accommodation facilities, employing seven full-time employees. The agency now specializes in the provision of private accommodation. We cooperate with all major national and international agencies and tour operators, providing a diverse and rich offer with the most favorable price.</p>	<p>Pietra Coppe 10a 52210 Rovinj T: +385 52 817304 F: +385 52 813827 info@rovinjadvisor.com www.rovinjadvisor.com Mr Vedran Ilakovac</p>
	<p>PRO PUTUJ d.o.o.</p> <p>Headquartered in Zagreb, Pro putuj travel agency is your travel experience expert specialized in corporate travel, M.I.C.E., language courses abroad, cruises and tailor-made programs for both individuals and groups. Whether its business or pleasure, you will find us to be your one-stop travel partner, ready to deliver the service you deserve, the quality you expect and the satisfaction you remember.</p>	<p>XIV. Podbrežje 8g 10000 Zagreb T: +385 1 7077550 info@proputuj.hr www.proputuj.hr Mr Renato Habuš</p>		<p>ROYAL DALMATIA d.o.o.</p> <p>Established in 2017 in Split, Royal Dalmatia specializes in organizing luxury, adventure and eco tours, boat excursions, corporate events, congresses and seminars. Royal Dalmatia has positioned itself as a leader in nautical tourism, headed by a team of seasoned professionals. With 3 of its own vessels; 25 m long motor yacht Yarreti, 10 m long motor boat Salpa Laver and 13 m long sailing boat Salona 45, the agency has a strong presence on the North American market and only collaborates with verified service providers, guaranteeing high quality packages.</p>	<p>A.G. Matoša 1 21000 Split T: +385 98 9968720 info@royal-dalmatia.com www.royal-dalmatia.com Ms Renata Tošić</p>
	<p>PROMINENS d.o.o.</p> <p>Travel agency Prominens is specialized in holiday rentals and accommodation in Croatia. Our business is founded on quality tourism facilities and a professional service fine-tuned to individual preferences and needs. Experience, knowledge, an innovative approach and respect for the wishes and needs of our clients have all contributed to the fact that we are now one of the leading agencies for vacation rentals and accommodation in Croatia. We also offer transportation, transfers, rental boats and speedboats, organizing tours and providing rent-a-car services.</p>	<p>Ante Starčevića 32 21300 Makarska T: +385 21 690329 info@prominens.hr www.prominens.hr Ms Dubravka Paunović</p>		<p>ROYAL TRAVEL - BUBA - PUTOVANJA d.o.o.</p> <p>Operating since 2012, Royal Travel is a transport and travel agency with its own fleet of modern, high quality vehicles. In planning and organizing travel, we always strive to provide our clients with the best possible travel experience. Clients can choose from our pre-prepared programs, or contact us with their own requests, which we customize to build an entirely new travel product. Together with our partners, we showcase Croatia in the best possible light and create unique experiences for its visitors on a daily basis.</p>	<p>Širolina 8 10000 Zagreb T: +385 91 4477744 info@royaltravel.hr www.royaltravel.hr Mr Goran Alat</p>



R-TRAVEL AGENCY

Established in 2010 and headquartered in Gradac, R-Travel Agency is a part of the Šuco Tours company from Ploče. R-Travel Agency offers a wide range of travel services, for group and individual travel: school excursions, team-building, full-day trips and breakaway to the Makarska Riviera and surrounding areas, accommodation in hotels and apartments, transfers to any destination with own fleet of vehicles – coaches, mini buses and limousines. Our team of educated and well experienced staff will ensure our customers have a memorable experience.

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www.suco-tours.com
Mr Ante Rubić



RUŽMARIN d.o.o.

Ružmarin travel agency, headquartered in Omiš, was founded in 2006 as a result of our longlasting tradition and experience in the hotel management industry. We are specialized for active holiday programs. Our services also include a wide range of half and full day excursions and attractive tours (Omiš Riviera, Makarska, Trogir, Brač and Hvar islands), as well as first class accommodation in private apartments, luxury hotels and villas. Our team of experienced professionals is dedicated to service excellence and customer satisfaction.

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Ms Danijela Staničić



SANI TOURS

Sani tours travel agency was founded in spring 2007. We are the biggest travel agency in Biograd with the lowest prices for accommodation and food. We offer accommodation in apartments and rooms with over 500 beds and 2 restaurants in which we provide half or full board services. In Selce we have two pansions with restaurants. Also we offer excursions to nearby national parks – Kornati, Paklenica, Krka and Plitvice Lakes.

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Mr Anto Čančar



SEA GATE

Travel agency Sea Gate established in 2003 is based in Trogir, one of the most beautiful cities on the Adriatic Coast. We provide accommodation services and various travel activities to make your stay in Croatia memorable. We offer innovative and attractive excursions, various adventure programs, guided tours, accommodation in private apartments and hotels, sailing and motor boats charter, active holidays, travel packages, rent a car and many more for your summer vacations.

Kneza Trpimira 133
21220 Trogir
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info@sea-gate.net
www.seagate-trogir.com
Ms Katija Kuzmanić Rožić



SHUTTLE d.o.o. - TRAVEL AGENCY

Shuttle travel agency is founded in Split in 2004. Nothing is impossible to organize if we have enough time and the will to do so! Through our work we are focused on providing the best services; transportation, daily excursions, thematic tours and organizing different events all based on an individual approach. We have also been developing special culinary tours and classes to provide our clients and guests with the best of what Croatia has to offer in an effort to spread the word of Croatia as an amazing destination.

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www.tastedalmatia.com
Mr Dragan Kostadinović



SHUTTLE TOURS d.o.o.

Shuttle Tours is a travel agency based in Zadar. In our work we have gained a number of long-standing partners and are recognized as a professional and reliable partners. Customer satisfaction is our top priority. We offer transfer services in Dalmatia and organize day trips and tours. In 2016 we established a side project next to transfer business called "Dalmatia Heritage". Here we offer cultural tours in Zadar with excursions and tailor made tours in Dalmatian region. Between these 2 projects we can offer full local support on the whole Adriatic coast.

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Ms Tatjana Rančić



SIDEWAYS d.o.o.

Sideways is a travel agency focused on gastronomy, authenticity and undiscovered curiosities. We offer experiences – excursions, trips and events connected with food, drinks and culture. With us, you discover authentic food & drink tastings in wineries, cheesemaking dairies, oil mills, agritourisms and other similar activities. We have built a unique base of such service providers, mapped them and made their services easier to find and book at our platform authland.com. This way we bring new dynamics and new value to the tourist market in Croatia.

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www.authland.com
Mr Josip Zurak



SILVIJA TURIST

Silvija turist was established in 1996, with its head office in Koprivnica. Our core business is the organization and realization of travel services. We offer transport services with our high quality buses and provide a wide range of travel services for individual and group travel: accommodation, camping, holiday packages, school excursions, team-building, adventure programmes. In 2016, the agency received a charter to contribute to the promotion of our region. Travel with us and discover the magic of traveling together, your travel agency Silvija Turist.

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Ms Silvija Porić



SMART TRAVEL d.o.o.

Smart Travel is a travel agency based in Zagreb. Our dedicated and highly motivated team of educated professionals provides the highest level of service. We will cater to all of our client's needs including: group and private tours, accommodation, active holidays, cruises, car and coach rental, wellness packages, luxury travel and much more. Our mission is to fulfil all of our clients' needs, with maximum attention and an eye for detail. The biggest award for our team is a satisfied and happy Client!

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www.smart-travel.hr
Ms Jelena Mijić



SOL - TOURS d.o.o.

Travel agency Sol-tours started working in 2000 with the aim of providing private accommodation. The number of houses and apartments we offer continually increases in number and quality. From the very beginning, we insisted on personal contact, both with our guests and with those renting our properties. We provide information to our guests and suggest activities that could round off their perfect holiday. We are always open to cooperation with existing and future renters who would like to offer their capacities on the market.

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www.sol-tours.hr
Ms Milena Hriljac-Gjurkinjak



SOLIS POREČ d.o.o.

Solis Poreč is a local Istrian travel agency established in 2007. The key to our success has been our personalized approach to guests – we greet you at your arrival, make ourselves available throughout your stay and ensure it exceeds your expectations. We offer holiday accommodation in villas with pools, holiday homes and apartments, but also provide property management services and bike rentals. We can monitor an investment on your property, seek offers for you, organize and supervise the work. Please contact us for a personalized offer.

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Ms Iris Leto Bulešić



SPEKTAR PUTOVANJA d.o.o.

Travel agency Spektar Holidays, DMC Croatia, established in 1988, with its head and branch office in Zagreb, today is one of the most significant travel service providers in Croatia, both for incoming and outgoing travel. We offer a wide range of travel services for individual and group travel: DMC, incentives, conventions, congresses, beach holidays, skiing and winter holidays, GSA cruises, SIT, pilgrimage tours, active holidays, adventure programs, school excursions, air tickets, charter flights, excursions, transfers assistance and much more.

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Mr Goran Vukov-Colić



SPORT I PUTOVANJA d.o.o.

Sport i Putovanja is a travel agency that brings together sport and travel enthusiasts. Through an attractive offer of programmes and a modern business approach, we want to ensure excellence in service for our clients. Our programmes include the organisation of sports, business and music trips, meetings, congress, team buildings and other events happening in Croatia and abroad. We are particularly focused on the organisation of school trips and winter holidays and both teachers and parents recognise our efforts and quality in service delivery.

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Mr Bojan Dvoršek



SUCCESS TOURS - USPJEH d.o.o.

Established in Zadar, the Success travel agency organizes trips and provides a wide range of tourism services. In a mission to provide high quality offers at the best price, our agency has become a local expert for Dalmatia, especially for guests from India. Even though we mediate in the provision of other rental units, our apartment property is ideally located within walking distance of several beaches and restaurants. Our enthusiasm and experience make our team of tourism professionals work passionately to ensure guest satisfaction.

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Mr Zlatko Ljevar



SUN TRAVEL j.d.o.o.

Operating since 2017 in Čakovec, Sun Travel is a travel agency established by an experienced tourism professional eager to further the prospects of tourism development in continental Croatia. The agency provides services for both the incoming and outgoing markets in adventure, hunting, congress and health tourism. Sun Travel aims to attract a corporate clientele, with a special focus on team building products, but above all the agency wishes to position itself as a reliable travel mediator whose goal is to raise the overall quality of travel in Croatia.

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Ms Karmen Matotek



SUNCE HOTELI d.d. - TRAVEL AGENCY

Since hoteli d.d. travel agency - established in 1997 as a part of Bluesun Hotels, is specialized for the organisation of individual and group excursion programs as well as all types of events and teambuilding programs. The agency's main focus is the provision of high quality tourist services through reception desks in our hotels in Bol, Tučepi, Brela, Starigrad, Supetar, Ruskamen and Duće. We also mediate in providing rent-a-car services. We strive to reach the maximum level of service and hospitality in creating unique destination experiences. Branch office in Starigrad Paklenica.

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zeljka.paleka@bluesunhotels.com
www.bluesunhotels.com
Ms Sanja Gagulić



SUNTURIST d.o.o.

Sunturist is a travel agency based in Novalja. It was founded in 1980. Years of experience in organizing and providing accommodation services, especially apartments as well as programs on the Zrće beach, traces of Pag with biblical olive trees from Lun, Pag cheese and ancient Cissa, places us among the leading Croatian destination management agencies. Our team of 30 professionally trained employees, guarantees quality service and care of any of our programs which will turn your vacation into a memorable experience.

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Mr Zlatko Škunca



SUPER TOURS d.o.o.

Super Tours is a travel agency in Croatia with a good selection of apartments, luxury villas, hotels and private rooms, plus a range of services including, transfers, tours, rent-a-car, daily trips to Bosnia and Herzegovina and Montenegro, yacht charter and VIP service. We offer a variety of fun activities such as rafting, kayaking, cycling and mountain climbing tours. Super Tours also organizes meetings, incentives, fairs and congresses in accordance with the wishes and needs of your clients.

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Mr Nino Hadžović



ŠILOTURIST TRAVEL AGENCY

The travel agency "Šiloturist" was founded in 1994 in Šilo on Krk, with the aim of providing private accommodation in Šilo. A short while later an office in Baška followed, and upon its success two more offices and the Šiloturist Aquarium were established. Šiloturist also holds the concession to the Biserujka cave in Rudine which, paired with the Aquarium in Baška, represents one of the most spectacular attractions on the island of Krk. Since the very beginning, we have done our best to meet our clients' needs and expectations.

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Mr Dragan Brnić



ŠKVER TOURS - NAVALE TURIZAM j.d.o.o.

With 17 years of experience as a destination management company, Škver tours specializes in the Biograd Riviera and the Zadar County. The agency is headquartered in Biograd, which is situated between two nature and three national parks. We provide private, hotel and island Robinson Cottage accommodation, offering new adventure and sports programs for hiking, sailing, trekking and fishing – in the wider Biograd area.

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Mr Mile Uroda



IATA

T.M.D. TRAVEL d.o.o.

T.M.D. TRAVEL is a privately owned IATA travel agency established in 2003, with its head office in Zagreb. Our range of services include: air tickets, worldwide hotel accommodation, tailor-made tours, special interest and leisure group tours, language courses abroad, coach and mini bus services, rent-a-car, MICE, FIT packaging etc. We represent DERTOUR and MEIER'S tour operators. Our team of travel industry experts are constantly seeking to exceed our customers' expectations, both in terms of the value for money and quality of provided service.

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Mr Darinko Marković



TERRA CROATICA ADVENTURE TRAVEL

Terra Croatica Adventure Travel is one of Croatia's first adventure travel specialists. Over the past 10 years, the agency has forged vital partnerships both at home and abroad. Our offers include outdoor activities, team building programmes, citybreaks, castle & wine tours, multiday excursions - all in Croatia. A member of the Green Heart of Croatia, the Adventure Travel Community and the proud holder of Tripadvisor's Certificate of Excellence for 2018, Terra Croatica is your guide for physical, cultural and nature-based adventure travel in Croatia.

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Mr Valentino Štedul



TERRA TRAVEL d.o.o.

Terra Travel Ltd was established in 2002 in Zadar. The agency monitors trends and market demands responding with the best possible offers. From the time we began to today, we have grown each year by expanding our offer and increasing our profits through collaboration with both Croatian and international partners. Our moto "the best service in Zadar" describes our quality offer of: accommodation, guided tours, excursions, active vacations, sailing trips, transfers, rent-a-car, scooter, bike, boat, cooking classes, and different gourmet experiences.

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Mr Tomislav Fain



Site

TERRANAUTIKA d.o.o.

Terranautika is your dedicated DMC based in Dubrovnik since 2005, operating in Croatia and along the Adriatic Coast. Our multidisciplinary team is specialized in incentives, exclusive tailor-made programs, corporate events, congresses & seminars, cultural, adventure & ECO tours, yachting and shore excursions. For us, each client, private or corporate, is unique and receives a dedicated and personalized service. We grant quality and attention to detail, offering our clients memorable lifetime experiences in Croatia and beyond.

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www.terranautika.eu
Ms Sabine Gouhie



TOMAŠEVIĆ MENADŽMENT d.o.o.

An incoming travel agency for private accommodation rentals in villas, holiday homes, rooms and similar. Outgoing market: German speaking as well as Middle and West European markets. Business consulting services for foreign investors in Croatia and Croatian tourism. Business consulting services for inland business entities wishing to expand into German speaking countries. Representation of foreign agencies in Croatia.

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Ms Mihaela Tomašević



ETOA

TOPTOURS - INŽENJERING POLJAK d.o.o.

Toptours is a privately owned agency established in 1997. As a small travel agency, with 4 employees, the satisfaction of our customers is our main goal. We cherish our individual approach to each client and base our business success on it. We offer a wide range of package tours, excursions and tailor-made programs. Through the Adria4U brand we have put together our offer for a unique experience in Croatia. We can provide you with accommodation, city stay programs, excursions and organization of wedding ceremonies.

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Ms Gordana Poljak



TOURIFFIC - PODGORA ČISTOČA d.o.o.

Touriffic travel agency was founded in 2018 in Podgora, a small picturesque town on the Makarska Riviera. Podgora, as its name suggests, is located underneath the mighty Biokovo, on the shore of the blue Adriatic with a view to the medieval island pearls - Hvar and Brač. Our goal is to bring you closer to this beautiful landscape and its vibrant people. We have a wide variety of offers for this part of Central Dalmatia, but we are also available for custom made tours – because the happiness and satisfaction of our guests is imperative!

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www.touriffic.hr
Ms Marija Čehko



TRAKOSTYAN TOURS d.o.o.

Travel agency Trakostyan tours d.o.o. was founded in 1996. We are committed to offering travel services of the highest quality, combining our energy and enthusiasm, with our years of experience. Our greatest satisfaction comes from serving large numbers of satisfied clients who have experienced the joys and inspiration of travel. Our offer includes excursions, tailor-made and packages tours in Croatia and abroad, business travel, and team-building programs, transfers and coach rental. We also offer a large variety of hotel and private accommodation.

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Mr Željko Gjud



TRAVEL EUROPE d.o.o.

Travel Europe d.o.o. Dubrovnik operates as a branch company of Travel Europe, an international tour operator, whose range of offers includes all kinds of travel packages (accommodation, transfers, excursions...), with its own charter flights to Dubrovnik and Pula. All programs are based on years of experiences and careful analysis of the clients' demands. Travel Europe's team consists of more than 200 multilingual employees in a total of 16 offices all over the Europe, including offices in Dubrovnik and Pula. Branch office is in Dubrovnik.

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Mr Helmut Gschwentner



TRAVEL ON THE ROOF – ANATEVKA j.d.o.o.

Travel on the Roof is an exclusive, boutique travel agency specializing in the custom-made, private trips for Jewish travellers to Croatia and the wider region. Our head office is in Zagreb, Croatia. We offer high quality itineraries, handpicked destinations, gourmet kosher food, of-the-beaten track surprises and world-class service. The name "Travel on the roof" connects us to Anatevka, the mythical village from the famous novel and the movie Fiddler on the roof, which was filmed in Croatia, just a short distance from Zagreb, in the village of Lekenik.

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Mr Roni Robert Brandl



TRAVEL ZONE

Since it was founded in 2010, Travel Zone has risen to the top of the Makarska Riviera's private accommodation market. The agency has contributed substantially to improving the quality of offers in the area, basing its success on involving its employees in quality workshops and training seminars whenever possible and in collaboration with the Makarska City Tourist Board, the Split- Dalmatia County Tourist Board and MARA (Makarska Development Agency). For an unforgettable time in Croatia and a vacation in the fullest sense of the word – Travel Zone is your one-stop-shop.

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Ms Kristina Katić Brkulj



CRDA

TRAVELANA d.o.o.

Travelana was established in Rijeka in 1994 and since then operates as an inbound tour operator. We offer a premium product and high quality service for all types of accommodation and accompanying facilities along the Adriatic Coast and in continental Croatia. Our travel service activities include organization of all types of group and individual travel and package arrangements, such as: accommodation, excursions, tours, tourist guides, tailor-made programs, SIT, transfers, sailing and yacht charter etc.

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Ms Ana Predovan-Brkarić



TRAVELINO d.o.o.

Travelino consists of experienced tourism operators offering knowledge, reliability and experience, in keeping with the latest travel industry trends. In view of a business partnership, we can provide high quality services in full confidence. With the help of our strong network of reliable partners, we meet the needs of all clients, creating the most convenient solutions. We offer various incoming and outgoing services, tours and special interest programs, tailor-made programs, transfer services, sightseeing tours with experienced guides and a 24h Helpline.

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Ms Nataša Dragojević



TRAVELJAZ j.d.o.o.

We are a tour operator and holiday planner covering the Adriatic with offers for Croatia, Bosnia & Herzegovina, Montenegro, Slovenia, as well as the United Arab Emirates and Egypt. Our group offers: group travel (small and midsize groups), holiday packages (from 2 up to 6 countries combined in one offer), experts in organizing meetings, incentives, conferences & events, city breaks, daily cultural / historical tours & excursions, private transfers, shore excursions and boat services (sail boats, speed boats etc.).

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Mr Mohamed Elkomy



TREVITOURS - HIMERA d.o.o.

Trevitours from Umag, Istria, Croatia has been operating successfully since 1993. We provide the following services: accommodation in hotels, apartments, private houses, farm holidays and villas, cruising with old timer sailing ships, transfers with own fleet of minibuses and coaches, wide range of excursions, guide services, gastronomic tours (wine, olive oil roads, truffle tour), adventure programs, team-building, rafting, bike tours, walking/hiking, round trips throughout Croatia, such as UNESCO world heritage sites, national parks etc.

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Ms Vesna Trevižan



TURETA TRAVEL d.o.o.

Tureta Travel is a Croatian Gourmet & Culture travel DMC oriented towards smaller groups and individual travellers for whom we provide top quality service: accommodation in small boutique hotels, traditional stone-built houses and typical homesteads with a warm, personal hospitality, fine gastronomy and local homemade products tasting, ranging from wines, brandies, olive oils, cheeses to prosciutto, truffles and oysters. In all our activities we act with strict respect for sustainable and responsible tourism, following the highest standards in the field.

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Mr Igor Auferber

 **TURIST-SELCE d.o.o.**

Turist - Selce is a private travel agency, established in 1996 in Selce. Mainly, we organize group and/or individual accommodation in hotels or private capacities. Additionally, we also organize excursions and transportation services, and an exchange and souvenir point are available on our premises. Travel agency Turist-Selce Ltd. is specialized for the Crikvenica Riviera area. Our multilingual team of experienced tourism professionals ensures the delivery of a quality service at the destination. We are situated in the centre of Selce.

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Ms Jasna Lončarić-Kereša

 **TURQUOISE TRAVEL - EKONOMIK AGENCIJA d.o.o.**

Turquoise travel was founded in 2014 as a small private travel agency specialized for tours in Croatia and in the region, self-drive tours by car for individuals, city breaks, one-day excursions and tailor-made tours. We organise bus tours for groups, guaranteed departure tours, tailor-made bus tours and leisure stays with one-day excursions. Our goal is to show Croatia and its neighbouring countries to visitors in a different light, far from mass tourism destinations with an accent on heritage, authentic gastronomy and tradition.

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Ms Ana Mršić

 **ULLI TRAVEL d.o.o.**

Ulli Travel operates as a hospitable travel agency in Crikvenica. We cooperate with several different European travel partners in addition to a large number of satisfied private accommodation owners, who place their trust in us to represent them and mediate on their behalf. Predominantly, those properties are located either in the Crikvenica area (Jadransko, Dramalj, Selce, Novi Vinodolski) or in its hinterland (Tribalj, Grizane and Bribir). Our offer includes luxurious villas with swimming pools, holiday homes, modern apartments and charming rooms.

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Ms Ulrike Kovačić

 **UNILINE d.o.o.**

Uniline is a leading DMC for Croatia and South East Europe, with headquarters in Pula and offices throughout Croatia, Bosnia and Herzegovina, Slovenia, Serbia, China and South Korea, representatives in Japan, Indonesia and South America. Founded in 1996, today Uniline employs over 100 professionals and is a Europcar franchisee, a world renowned car rental company. We offer accommodation, transfers and flight reservation, excursions, organization of MICE and sport events, school excursions, hotel management, tailor-made programs for groups and individuals. Branch offices in Dubrovnik, Opatija, Poreč, Rabac, Rovinj, Split, Zadar and Zagreb.

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Mr Boris Žgomba

IATA   

 **UNLIMITED CROATIA DMC - PRO SENSUS d.o.o.**

Unlimited Croatia is a DMC specialized in creating unique and exclusive tours and experiences around Croatia and Central & Eastern Europe. Our team of experienced consultants will design a unique itinerary with every part of the trip created specifically to suit your style, preferences and budget. With over 25 years of experience behind us, we travel differently, we ride and hike off the beaten path, through history, across cultures and authentic encounters with the locals. We offer our experience and professionalism in creating your trip of a lifetime!

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www.unlimitedcroatia.com
Ms Andreja Cvitković

 **VAL TRAVEL AGENCY - S.H.L. d.o.o.**

Travel agency VAL is a family run agency with a long-standing tradition of over 20 years. Since it was established, VAL has become the leading agency on the island of Lošinj. We are a forward thinking company, always looking for new ideas. We offer hiking tours with famous alpinist Marin Valentić, Mount Blanc conqueror. We are involved in Lošinj's cultural and sporting events (World Downhill Cup) and our portfolio includes DMC programs, accommodation services, various tours and activities, individually tailored for each guest and their needs.

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Mr Lovro Hesky

 **VARAŽDINTOURS d.o.o.**

Travel agency Varaždintours was established in 1971. It is one of the oldest and biggest travel agencies in northwest Croatia. Since 1997, Varaždintours is also a member of IATA. We offer a range of services for individual travel and groups: accommodation, coach services, transfers, excursions, special interest tours, incentive travel, team-building, and rent-a-car. Over the years we have developed an outstanding cooperation with many tour operators from all over the world. Our advantage is professional and educated personnel and long-term experience in tourism.

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Mr Ivica Presečki

IATA

 **VENTULA TRAVEL d.o.o.**

Ventula Travel is a small, family-owned boutique travel company renowned for creating innovative itineraries with a special touch. Inspired by Croatia's rich cultural and historical heritage and natural beauties, we strive to contribute to sustainable development of the local community and tourism industry in this traditionally multicultural region. From carefully selected lodgings and venues to fun and educational activities, our customized packages provide authentic experiences that cannot be found anywhere else.

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Mr Robert Bralić



 **VIBAK TRAVEL AGENCY**

Travel agency Vibak was founded in Zadar. Vibak offers a wide range of high quality travel services both for individual and group travel: sightseeing tours to archaeological sites, cultural sites, national parks. We also organize half-day, full-day or multi-day tours and excursions, transfers as well as VIP assistance. Our team strives to provide a viable competitive advantage on the travel and hospitality market, especially in Dalmatia. Our goal is to be a reputable travel company, recognized for its innovation, professionalism and service quality.

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 **VIP TRAVEL - JEROME d.o.o.**

VIP TRAVEL DMC & PCO® founded in 2001 operates as a DMC and a tour operator. Ultimate respect for each client, group or individual, has built our position at the top. VIP TRAVEL is recognized as a trusted partner of many Croatian and international partners, event and meeting organizers as well as high-end clients, as a value for money company. Among our staff are accomplished PCO and educators providing premium experiences for your meetings. We shall always provide maximum attention and care for details when handling any project of yours.

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 **VIR TURIZAM d.o.o.**

The travel agency Vir turizam was founded in 2011 and is a part of the Vir turizam Ltd. company. We offer: accommodation in private apartments and a wide range of packaged tours and excursions. Our services also include: business conferences, meetings and events, catering services, yacht charter, transfer and transport services, professional tourist guides and organized group travel, representation of domestic and foreign travel agencies, providing tourist information and promotional materials, renting vehicles and boats.

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 **VMD TRAVEL AGENCY d.o.o.**

VMD is a privately owned DMC, established in 1992, with its head office in Zagreb. We are the leading specialist for active holidays to Croatia organizing walking, cycling, bird-watching and archaeological tours. For over 10 years, we have been the place to call for individuals and groups of all sizes looking for unique, customized travel experiences in Croatia. VMD also provides business travel and MICE services. Our team of travel industry experts is constantly seeking to exceed our customers' expectations, both in terms of the value for money and quality of the service we provide.

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 **WAYOUDO d.o.o. - FREE SPIRIT TOURS**

Free Spirit Tours is a group of travel experts, destination specialists and tour guides whose main goal is to be the best ambassadors of our country. We design and operate various city tours, day trips or multi-day trips throughout Croatia and in its neighbourhood. Spending hundreds of hours listening to your wishes and reading every single review we get, we design vacations and run tours with great enthusiasm and passion. We are excited to meet you, to prepare your vacation, to be your hosts and the best possible Croatian ambassadors.

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 **ZAGREBAČKI HOLDING d.o.o. - VLADIMIR NAZOR**

Vladimir Nazor, a subsidiary of Zagreb City Holding Ltd., is the leading specialist for active holidays for children and young people in Croatia and abroad. It was established in 1962, with its head office in Zagreb. We own youth hostels in Zagreb, Duga Uvala, Crikvenica, Veli Lošinj, Punat, Skradin and camps in Savudrija and Duga Uvala. Our services include exclusive, all-inclusive travel packages for groups of children, young people, sports associations, kindergartens, schools, students, families, individuals, disabled people and seniors.

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 **ZANTIUM TRAVEL d.o.o.**

Zantium Travel is a young, dynamic travel agency founded by a group of passionate individuals who have over 10 years of experience in nautical tourism and cruise organisation. We offer unique cruising in small luxury ships, from luxury cruises to active, party, gastronomy and cycling themes. We are proud to say that we offer personalised, tailor-made packages that give due attention to service users, our valued guests. We invest greatly in raising service standards – Zantium is even included in crew selection consultations.

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 **ZZUUM ACTIVE VACATION - CALIPER d.o.o.**

We are travel agency from Zadar that provides active holiday services. We organise daily bike tours and cycling holiday packages in Zadar region. Zzuum offers transfers and rental services, including bike, scooter and boat rental. Our offers combine dynamic holidays with the local culture and gastronomy. Adrenaline activities, boat excursions or hiking, we can make it possible! We make the best possible tailor-made solution for our clients.

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 **ŽABAC TRAVEL AGENCY**

Žabac travel agency was founded in 2014, evolving its business activities in two directions. The first is the advancement of tourist transfer services. We have our own fleet of vehicles, which makes us competitive on the tourist transfers market. The second refers to market placement with a wide range of our own, custom services like trips and excursions for groups, schools, pilgrims, associations and parties across Croatia and abroad. We are proud of the many awards, accolades and plaques for our contribution to the development of the Neretva valley area. Branch office in Zagreb.

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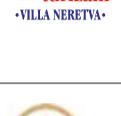
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RISNJAK NATIONAL PARK

THE PERFECT PLACE FOR LEARNING, DISCOVERING AND VOLUNTEERING

Risnjak National Park lies in the hinterland of the city of Rijeka and Kvarner coast, in the northwestern part of Gorski kotar. Due to its exceptional beauty and numerous natural phenomena, the Risnjak area was declared a national park in 1953. The area of 64 km² features many natural phenomena of exquisite beauty, rainforest areas, virgin mountain peaks, preserved mountain meadows and the Dinaric karst with specific hydrography and forms.

In the last 140 years, a series of scientific studies, in particular those pertaining to forest and forest stands, were conducted in the National Park area. Thus, it is no wonder that today the National Park has a significant educational role.

Gorski kotar House of Knowledge (Goranska kuća znanja) and the Birth House of the Kupa river (Rodna kuća rijeke Kupe) are visitor information centres near the source of the Kupa river which provide information on the natural heritage, customs and values of the local community.

Educational trail Leska (Poučna staza Leska) is intended for outdoor learning. With its 23 information



boards, it provides information about flora, fauna and the cultural heritage. The programmes of Forest Pedagogy (Šumska pedagogija) and Nature School (Škola u prirodi)



are also implemented here, under the expert guidance of the employees of the Risnjak National Park Public Institution.

It is possible to apply for various volunteer programmes year-round which include the maintenance of mountain meadows, park facilities and hiking trails, making shingles or bird monitoring, to name a few. By participating in our programmes, you will experience the authentic life of the locals in a unique way. The accommodation for volunteers and participants of other educational programs, nature schools and excursions conducted by the National Park is provided in the new hostel in the centre of Crni Lug.



JU NP RISNJAK

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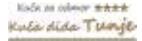
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#CroatiaLongDistanceLove

Welcome Croatia to your home!

PHOTO: IVO PERVAN

Promoting Croatia in the age of COVID-19

2020 has proven to be one of the most challenging and disruptive years for the travel and tourism industry. With COVID-19 being deemed a global pandemic and sending most of the world into lock-down in March, the future of travel and the upcoming tourist season was at best unpredictable and at worst would be non-existent. With optimistic projections by the Croatian Ministry of Tourism being set at 30% year-on-year if the summer months of July and August allowed for travel.

The Croatian National Tourist Board (CNTB) was faced with the challenge of reinventing its promotional strategy with limited or no-budget, a work from home regime, as well as a global health and safety crisis unsurpassed in recent history.

With all trade-shows, congresses and events on hold, cancelled or postponed, call-to-action marketing

campaigns not feasible, budgets frozen, the focus was placed on a few areas:

- social media and language-appropriate communication that would maintain engagement with followers, while remaining aware of the sensitivity of the lock-down situation and inability to travel at that time,
- support and cooperation with industry partners – both in-market and internationally,
- planning for post-lock-down activities – considering travel possible and travel NOT possible markets, as well as,
- health and safety updates and longer-term planning.

This in mind, here you will find a brief overview of each of the promotional periods and the campaign highlights for 2020, campaign results and this year's tourism numbers, as well as overarching plans for 2021.

COVID travel information

During the lock-down from mid-March through mid-May, as travel was restricted, COVID-travel information was limited to a web-based link tied to a central email address. All inquiries were addressed by the Civil Protection Directorate. As the decision to open borders was made, a travel Q&A section was added to the web, with information updated daily with any new changes. The information was also pushed out via social media and to travel press, as well as business partners across all key markets.

#CroatiaLongDistanceLove

The CNTB used the lock-down to audit all available information, content and resources available, while closely evaluating the communications and content launched by competing destinations, as well as the overarching sentiment of all in the tourism industry – keeping in mind that the industry needed to remain unified during this difficult period. Our goal was to provide a fresh take on repurposed content to be pushed out via social media posts, while creating a landing page on our web that housed all of the necessary links, videos and key information to generate views and help our audiences dream of visiting Croatia once it was viable to do so.

Old video material was reedited, high quality Virtual Reality videos were converted to social media (web and mobile friendly) 360-degree videos, web content was reshuffled to align the new #CroatiaLongDistanceLove messaging, our social media agency was tasked with creating posts across key languages for our primary markets across Europe and ad copy for our digital marketing colleague's ads. We created new copy for the landing page and pushed out press releases across markets to reach offline and online media, including mass media and trade press. Selected photo material was chosen to place the focus on the destination as opposed to people and events. The communication under the #CroatiaLongDistanceLove hashtag was actively promoted over April – May 2020, with phase out over May – June 2020. The most challenging task was creating fresh copy and materials with our teams working dislocated from home, as well as achieving engaging, visually appealing and sensitive communications to remain top of mind and a destination of interest for our audiences. We learned that our audiences were eager to engage and that we continued to be relevant even in the most pressing circumstances.

The Vacation You Deserve is Closer Than You Think and #EnjoyTheViewFromCroatia

During the COVID-19 lockdown and prior to putting out the #CroatiaLongDistanceLove campaign, the CNTB team briefed creative agencies for the post-lockdown campaigns. As no one was sure what was awaiting the travel & tourism industry as countries prepared to open borders, the brief and overarching communication strategy was simple, a two-pronged approach – focused on driving-distance feeder markets that would be willing and able to travel, as well as a second social media awareness campaign for those postponing travel and/or unable to travel to Croatia. As the timing and markets that would have access to Croatia were unknown at

the time and the agencies were limited to repurposing existing materials or utilizing readily accessible visuals and content, the task was not easy.

The communication that resulted was *The Vacation You Deserve is Closer Than You Think* for the broader call to action campaign. Whereas, the top of mind campaign was *Enjoy The View From Croatia* – focused solely on user-generated content on a dedicated IG account. Both communication strategies had to transition from #CroatiaLongDistanceLove, yet another hurdle to overcome. In both cases we managed to bridge the gap successfully.

As mentioned, during the creation of the two-pronged approach there were many unknowns and even more limiting factors. Given our access to over 20+ years of arrival and overnight statistics we were able to narrow the markets to our traditional guests, likely to repeat their visit from driving-distance markets. These markets such as Slovenia, Hungary, the Czech Republic, Slovakia, Poland, Austria and Germany were initially our focus, with the possibility of expanding our communication to markets such as Italy, France, Benelux, the UK and others.



PHOTOS: PREGANINA, TERSTIJA, EU, IVO PERVAN, ALBERTO LORENZINI, PASCUAL GONZALEZ



Initial optimistic projections were that if we had a decent July and August, with visitors from the target markets, our YOY tourism results could reach 30% to 40% in comparison to 2019. Meanwhile, we still needed to change our tone, have an alternative socially driven, low-cost campaign for those unable, unwilling or simply opted to postpone travel to 2021 – this communication was focused on a broader group, but was more difficult to target. For this communication we opted for a stand-alone UGC-driven IG account, where we opened up the content and promoted hashtag use to all those working in the travel and tourism industry in Croatia and allowing our followers to see the best of this content through sponsored posts. For the Vacation You Deserve, all communication channels were used: social media, both paid and unpaid, video (YT), paid media (TV, DOOH, OOH, print, online portals), whereas for Enjoy The View From Croatia we limited ourselves to social (IG - paid and unpaid).

From late May through early June, we began to slowly transition our communication and hashtag use across social media to reflect the opening of the borders and easing measures in Croatia. This was combined with the regular updating of the very fluid COVID-19 travel information page and posts pinned on our FB pages. We also worked with our agencies to prepare the best collateral and flexible media plans, while also setting up a new IG account for the UGC campaign – Enjoy The View From Croatia (ETV), including a mass email and follow up to over 300+ local tourist boards across the country to generate initial content. All of this was

additionally pushed via traditional PR via the in-house teams in Croatia and through our CNTB-office network across our target markets. We managed to push out the Vacation You Deserve (VYD) campaign out on the following markets: Austria, Belgium, Switzerland, Czech Republic, Germany, Hungary, Poland, Slovenia, Slovakia, France, Italy, Netherlands, UK. The campaigns were slightly staggered to start, reflecting the travel restrictions in place – all digital and social content was on a start-stop system should we need to react to any changes. The ETV campaign was ongoing, with posts every day, View of the Week posts and engagement being key. Taking into account the complexity of the period, the communications flexibility and the strategy and tactics in place proved to be successful, which also led to a lot of negative pressure from competing destinations on certain markets, driving PR to also deal with crisis communications. The overall results for Croatia’s summer season are positive proof that our strategy was on par, the best YOY tourism results on the Mediterranean.

The VYD paid media campaign was supported with over 350 organic posts across 13 European markets, translated into 10 different languages with the aim to move people from awareness to consideration whilst maintaining engagement. Sentiment across posts in all markets skewed heavily to positive, with many sharing their future ambitions to travel, destination tips and positive memories from previous visits – helping to inspire new audiences. Encouraging consumers to share their photos with #CroatiaTheVacationYouDeserve and #EnjoyTheViewFromCroatia resulted in increased awareness, with 100s of pieces of UGC shared using the hashtags.

Thank You!

The CNTB pushed out a “Thank You” campaign on social networks including Facebook, Instagram and Twitter, where we used the opportunity to thank our visitors for choosing Croatia and Croatian destinations for their vacation this year. The campaign was implemented across 13 markets, including: Germany, Austria, Slovenia, Poland, the Czech Republic, Slovakia, Italy, Hungary, Belgium, France, Sweden, Switzerland and the United Kingdom.

The focus of the CNTB’s “Thank You” campaign was primarily Germany, Slovenia, Poland and the Czech Republic, namely the markets that, along with domestic tourists, recorded the greatest number of overnights in Croatia in 2020. For each market the visuals of the three favourite and most visited destinations from each market was highlighted. For example, Medulin, Poreč and Rovinj were chosen for the German market, Dubrovnik, Hvar and Split for the UK market, Crikvenica, Rovinj and Vir

for the Hungarian market, while Omiš, Makarska and Baška Voda were chosen for the Polish market.

Campaigns were localized and on certain markets giveaways were organized on social networks.

Discover the Colours of Croatia and #EnjoyTheColoursOfCroatia

At the time of publication, the Croatian National Tourist Board is currently running our post-season campaign “Discover the Colours of Croatia” across 7 European markets, namely the markets of Germany, Austria, Poland, the Czech Republic, Hungary, Italy and the UK. This autumn campaign specifically promotes the natural beauty via national parks, culture, nautical and eno-gastronomy, and will be active until the second half of November through thematic articles on online portals, print ads and social media advertising with the hashtag #DiscoverTheColoursOfCroatia.

Despite restricted travel at the moment, it is very important to maintain Croatia’s visibility in our most important European markets. With this in mind this campaign was launched to further position our country as a safe destination with a rich, high-quality and attractive offering during the post-season. Our goal is to position Croatia as a top-of-mind destination that guarantees a safe and quality holiday with many activities and facilities.

The “Discover the Colours of Croatia” campaign will be carried out through social networks such as Facebook, Instagram and YouTube, through the placement of articles on the most read and best-known portals in certain markets such as oe24.at, DerStandard.at and Krone.at in Austria, gazeta.pl in Poland and novinky.cz in the Czech Republic, as well as on specialised portals MarcoPolo.de and Holidaycheck.de in Germany.

The campaign will also include print advertising and collaboration with the travel platforms Lonely Planet and National Geographic through which all tourism

products included in the autumn campaign will be promoted and the campaign will be visible to millions of their users and followers on social media.

While the Enjoy The View From Croatia landing page was additionally rebranded over this period to tie in with the main campaign - #EnjoyTheColoursOfCroatia. The IG account continues to be active as a channel for industry partners and locals to share their photo and short-video content as part of the post-season campaign.

Additional promotional activities

Throughout 2020 the CNTB continued to promote the country through other channels as well, including joint-advertising, webinars and virtual travel fairs, special presentations, creative campaigns such as Google Arts and Culture launched in September 2020, as well as local campaigns in Croatia such as “A Vacation-worthy Week” promoting significant discounts in the post-season focused on domestic travellers. These types of activities will continue in 2021, keeping Croatia top-of-mind across all key markets and channels.

Croatia – Safety First in 2021

Although at the time of publication we are unable to share the creatives for upcoming 2021 campaigns, our goal is to continue to maintain the visibility of Croatia and to let everyone know that they are also welcome in Croatia next year. The CNTB will continue to work closely with the industry, travel industry associations, as well as travel agencies to promote our destination through public awareness and health and safety messaging, while also continuing to promote key products and destinations.

Stay responsible, stay healthy and remain optimistic!

DISCOVER YOUR STORY
AT croatia.hr





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IN CULTURA VERITAS

A new stride in the development of wine and culture tourism in the cross-border area between Slovenia and Croatia

Following 28 months of implementation, the cross-border project 'In Cultura Veritas – Developing Destination Appeal to Increase the Valorization and Utilization of Cultural Heritage' has successfully been completed.

The project activities, grouped into seven work packages, were carried out through the joint cooperation of three project partners from Croatia: Zagreb County (lead partner), the Association of Croatian Travel Agencies (UHPA) and the Museum Documentation Center (MDC) and three from Slovenia: the Šmarje pri Jelšah Municipality (OŠJ), the Institute for Agriculture and Forestry of Maribor (KGZS-MB) and the Sotla Development Agency (RAS). The project was implemented in the cross-border project area between Zagreb County (Croatia) and the Obsotelje and Kozjansko subregions (Slovenia), and its importance for contributing to the development of this area was recognized by the European Union which approved EUR 852.819,44 from the European Regional Development Fund (ERDF) within the INTERREG V-A Slovenia-Croatia Cooperation Program for the period 2014-2020, covering 85% of the total project budget (EUR 1.003.317,00).

Zagreb County and the Obsotelje and Kozjansko subregions are areas with about 200 km of wine roads and 80 different cultural heritage sites. The production of quality wines has been taking place in this area for hundreds of years and the rich cultural and historical legacy of the area is reflected in its tangible and intangible cultural heritage. However, despite favourable wine and culture tourism development prospects, tourism turnover and revenue have been inconsequential compared to revenues from other economic activities in the cross-border project area. This has led to a number of other economic and social problems, from the neglect of local identity, traditions and customs to the neglect of cultural heritage sites. Heritage sites are under-visited and do not generate enough revenue, leading to a decline in economic activity, to unemployment, a loss of local identity and the deterioration of valuable cultural monuments. Since the observed problems are equally present on both sides of the Croatian and Slovenian project area, and the tourism potential, as well as the cultural and historical heritage are similar, the main goal of this project was to integrate the cross-border area into a unique, innovative and sustainable tourism destination and to comprehensively promote the new destination's products and services among the general public.

The new, innovative cross-border tourism destination, created as the main outcome of the In cultura veritas project, covers and integrates, for the very first time, the offer of products and services of about 50 wine producers and four wine roads involved in the project (Zelina, Samobor and Plešivica in Croatia and the Šmarje-Virštanj tourist road (VTC 10) in Slovenia) as well as four museums - the Samobor Museum, the Museum of St. Ivan Zelina, the Jastrebarsko City Museum in Croatia and the Baroque Museum in Slovenia.



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The new destination was developed by way of a consultation process with area stakeholders through which realistic and applicable solutions were obtained “from the bottom”, ensuring sustainability. To develop the destination fully, visitor infrastructure at select heritage sites was improved, museum equipment was updated and about a hundred different stakeholders educated with the intent of strengthening their capacities for active involvement. Finally, the destination was digitized and a comprehensive promotional campaign conducted both within and outside the national borders of Croatia and Slovenia, ensuring visibility among potential visitors and tuning conditions that allow for an increase in the number of arrivals to the new destination.

In synergy, the project’s outcomes have ensured attractive visitor offers, laying the foundations for increasing the number of visits to cultural and wine facilities, and contributing to the long-term sustainable social and economic development of the cross-border project area.

The Most Prominent Project Results

A new tourism destination

By integrating the fragmented tourist offers and facilities and bringing together cross-border stakeholders, a new attractive destination was created and several new products based on the

numerous cultural heritage sites and the rich wine tradition of the area were developed using the bottom-up approach.

The starting point in developing the new tourism destination was its spatial (geographical) aspect, treated as a functional area that enables achieving quality, comprehensive tourist experiences and encounters. In doing so, the entire project area was viewed as a tourism destination consisting of several closely positioned attractive localities with its own personal functional space fit for the metabolic workings of real tourism.

The new tourism destination is based on a bottom-up approach, meaning that it arose from the cooperation of a number of different

local stakeholders, and the travel packages containing destination products and services were created in line with their capabilities, ensuring long-term sustainability. Stakeholder consultations were preceded by an elaboration of an applicable working methodology including an outline for a total of eight consultative workshops and thematic training sessions, as well as a Plan for the Establishment of a Cross-Border Tourism Destination.

Data collected at those consultative stakeholder workshops with partners and by way of investigative research of the area by destination management experts, were a key factor in designing the new tourism destination and identifying common tourism products.





Photo: Zagreb County



Photo: Zagreb County



Photo: Zagreb County

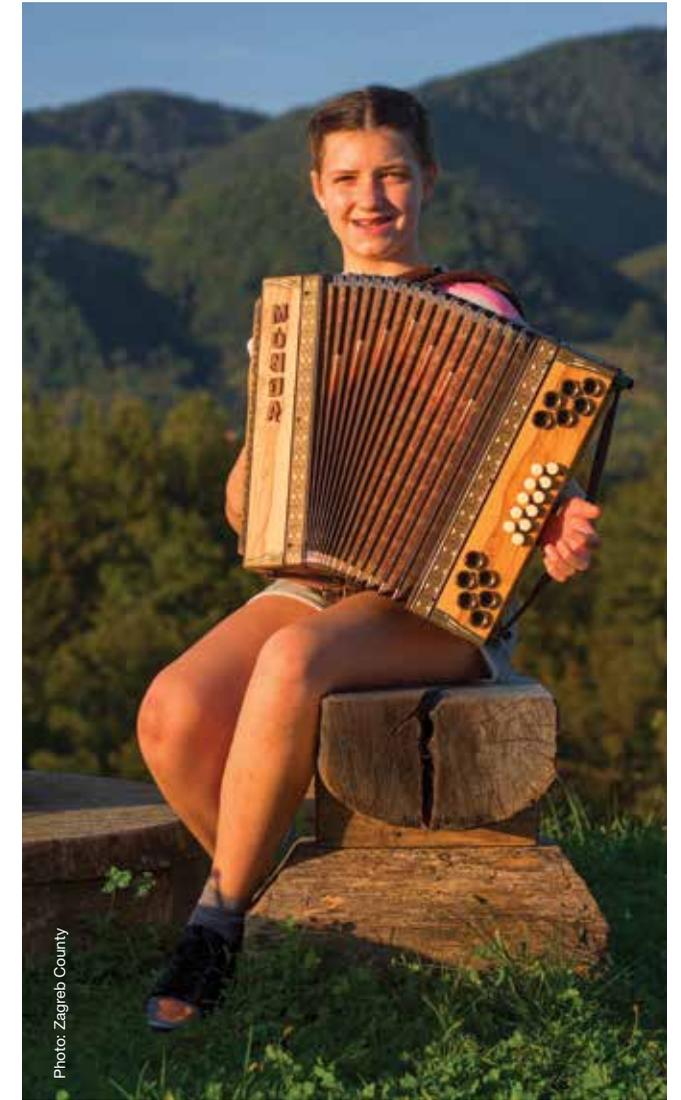


Photo: Zagreb County

Improved destination cultural heritage offers

Several significant cultural heritage sites on both sides of the border were selected as the backbone of the development of the new destination. They were renewed and improved in terms of their offer to appeal to the modern visitor. These locations have become even more attractive as integral parts of the area's offer as a whole with special emphasis on the wine roads that physically connect them.

One of the attractions are smart benches and interactive kiosks that offer on the spot overviews of the wine and cultural tourism offers in the area where the visitor is currently located. Additionally, by connecting to the Internet via the smart bench or by touching the screen of the interactive kiosk, the visitor can see the complete offer of the destination within the digital catalog at www.inculturaveritas.eu.

Smart benches also allow you to charge mobile devices and park bicycles on the holders mounted on the bench. One

smart bench and interactive kiosk are on the main town square in Sveti Ivan Zelina, next to Erdödy Park in Jastrebarsko, and next to the city museum in Samobor, while on the Slovenian side of the project area smart benches and interactive kiosks are placed at selected microlocations next to cultural heritage sites - the Baroque Museum in Šmarje pri Jelšah, the Old Town Hall in Lemberg pri Šmarju, in Sladka Gora near the Church of the Mother of God and in Tinski between the Church of St. Anne and the Church of the Mother of God.

The infrastructural component of the project included the renovation of the exterior and interior of the Wine Cellar in Šmarje pri Jelšah. Among other things, the building front was renovated, valuable frescoes were restored, the access staircase and driveway were renewed, and decorative, technical and multimedia equipment was procured for the organization of various events for visitors.

For the four museums on the project, visitor counters were procured where they had not been used at all previously, as

well as touch screens that allow viewing of digitized museum exhibits, related to the wine tradition of the area.

A sustainable tourism destination

Aside from substantial investments in visitor infrastructure and the Wine Cellar renovation, the sustainability of the results of the In cultura veritas project also stem from its educational aspect, which was strongly emphasized throughout the implementation. Eight workshops and training sessions conducted on the project enabled the initiation of contact between stakeholders from the project area, giving them "networking" opportunities with colleagues from neighbouring Slovenia and Croatia and the ability to exchange ideas and gain new knowledge about furthering their business operations within the newly established tourism destination.

The new tourism destination was presented to the public at the Ferien Messe Wien 2020 international tourism fair in Vienna, while study tours were organized for representatives

of the tourism industry, marketing agencies, journalists and other relevant stakeholders in the tourism sector, encouraging them to incorporate the new destination routes into offers in order to attract new visitors - wine lovers, gastronomy, natural beauty and cultural heritage enthusiasts. That way, tourism professionals, presented with the destination's potential as an opportunity for new business endeavors, are ensuring the destination's sustainability. The final phase of the project included a strong media campaign that informed over a million people about the project and the new destination through digital communication channels, social networks, national newspapers and television announcements.

With the aim of approaching as many potential visitors as possible, the project also made five promotional films showing the rich exhibiting and cultural heritage as well as the oenology offer of the cross-border project area. Through the combination of contemporary animation and illustrated video effects with the heritage preserved by four museums - the Samobor Museum, the Sveti Ivan Zelina

Museum, the Jastrebarsko City Museum and the Baroque Museum in Šmarje pri Jelšah, the visitor is brought closer to famous historical figures, events, stories and legends, as well as the wine and culture of the project area, in an attractive and simple way. By way of a series of attractive shots, the films wanted to take the viewer through special, unfamiliar, well kept anecdotes and legends about the wine

growing tradition in the Zagreb County and the Obsotelje and Kozjansko subregions. From the Countess Erdödy who sent wine from Zelina to her friend Ludwig van Beethoven in Vienna, to Charlie Chaplin's and Isadora Duncan's visits to Villa Horvat on Plešivica, all the way to the parish priest Matej Vrečer, who built the Calvary in Šmarje pri Jelšah using plaster mixed with wine because of the drought.

www.inculturaveritas.eu

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Photo: Zagreb County



Photo: Zagreb County

IN CULTURA VERITAS

Novi zamah razvoju vinskog i kulturnog turizma na prekograničnom području između Slovenije i Hrvatske

Nakon 28 mjeseci provedbe prekogranični projekt “In cultura veritas – razvojem atraktivne turističke destinacije do bolje valorizacije i održivog korištenja kulturne baštine” uspješno je priveden kraju.

Projektne aktivnosti, grupirane u sedam radnih paketa, provedene su zajedničkom suradnjom triju projektnih partnera iz Hrvatske: Zagrebačke županije (vodeći partner), Udruge hrvatskih putničkih agencija (UHPA) i Muzejskog dokumentacijskog centra (MDC) i triju iz Slovenije: Općine Šmarje pri Jelšah (OŠJ), Kmetijsko gozdarskog zavoda Maribor (KGZS-MB) i Razvojne agencije Sotla (RAS). Projekt se provodio na prekograničnom projektnom području između Zagrebačke županije (Hrvatska) i subregije Obsotelje i Kozjansko (Slovenija), a njegov značaj za doprinos razvoju toga područja prepoznala je i Europska unija te za provedbu projekta odobrila 852.819,44 EUR iz Evropskog fonda za regionalni razvoj (EFRR), unutar Programa suradnje INTERREG V-A Slovenija – Hrvatska za razdoblje 2014. – 2020. ili 85% ukupnog projektnog proračuna (1.003.317,00 EUR).

Novi zagon razvoja vinskoga in kulturnega turizma na čezmejnem području med Slovenijo in Hrvaško

Po 28 mesecev izvajanja je čezmejni projekt “In cultura veritas – z razvojem atraktivne turistične destinacije, do boljše valorizacije in trajnostne uporabe kulturne dediščine”, uspešno pripeljan do konca.

Projektne aktivnosti, grupirane v sedem delovnih paketov, so izvedene v skupnem sodelovanju treh projektnih partnerjev iz Hrvaške: Zagrebske županije (vodilni partner), Združenja hrvaških potovalnih agencij (UHPA) in Muzejskega dokumentacijskega centra (MDC) ter treh iz Slovenije: Občine Šmarje pri Jelšah (OŠJ), Kmetijsko gozdarski zavod Maribor (KGZS-MB) in Razvojna agencija Sotla (RAS). Projekt se je izvajal na čezmejnem projektnem območju med Zagreško županijo (Hrvaška) in subregije Obsotelje in Kozjansko (Slovenija). Njegov pomen za prispevek k razvoju tega področja je prepoznala tudi Evropska unija ter za izvajanje projekta odobrila 852.819,44 EUR iz Evropskega sklada za regionalni razvoj (EFRR), znotraj Programa sodelovanja INTERREG V-A Slovenija – Hrvaška za obdobje 2014. – 2020. ali 85% celotnega projektnega proračuna (1.003.317,00 EUR).



Ovaj članak sufinancirala je Europska unija iz Programa suradnje INTERREG V-A Slovenija – Hrvatska 2014. – 2020. Sadržaj članka isključiva je odgovornost Udruge hrvatskih putničkih agencija. / Ovaj projekt sufinancira Ured za udruge Vlade Republike Hrvatske. Stajališta izražena u ovoj publikaciji isključiva su odgovornost Udruge hrvatskih putničkih agencija i ne odražavaju nužno stajalište Ureda za udruge Vlade Republike Hrvatske.

Ta članek je sofinancirala Evropska unija iz Programa sodelovanja INTERREG V-A Slovenija – Hrvaška 2014. – 2020. Vsebina članka je izključna odgovornost Združenja potovalnih agencij. / Ta projekt sofinancira Urad za združenja Vlade Republike Hrvaške. Stališča izražena v tej publikaciji so izključna odgovornost Združenja hrvaških potovalnih agencij in ne odraža nujno stališče Urada za združenja Vlade Republike Hrvaške.



Foto: Zagrebačka županija

Zagrebačka županija i subregija Obsotelje i Kozjansko područja su kojima se proteže oko 200 km vinskih cesta i 80 različitih objekata kulturne baštine. Proizvodnja kvalitetnih vina odvija se na ovim prostorima unazad više stotina godina, a o bogatoj kulturno-povijesnoj ostavštini svjedoči materijalna i nematerijalna kulturna baština. Unatoč povoljnim osnovama za razvoj turizma, prvenstveno vinskog i kulturnog, turistički promet, pa stoga i prihodi od turizma bili su zanemarivi u odnosu na prihode od ostalih gospodarskih aktivnosti na prekograničnom projektnom području. To je dovelo do niza drugih gospodarskih i društvenih problema, od zanemarivanja lokalnog identiteta, tradicije i običaja do zapuštanja objekata kulturne baštine. Budući da su uočeni problemi jednako prisutni i na hrvatskom i na slovenskom dijelu projektnog područja, a turistički potencijali i kulturno-povijesno nasljeđe slični, glavni cilj projekta bio je povezati prekogranično područje u jedinstvenu, inovativnu i održivu turističku destinaciju, osnažiti kapacitete lokalnih dionika za suradnju i sveobuhvatno promovirati turističke proizvode i usluge nove destinacije među širom javnosti.

Zagrebačka županija i subregija Obsotelje ter Kozjansko so područja po katerih poteka okrog 200 km vinskih cest in 80 različnih objektov kulturne dediščine. Proizvodnja kvalitetnih vin se na teh prostorih izvaja že več sto let, o bogati kulturno zgodovinski zapuščini pa pričata materialna in nematerialna kulturna dediščina. Kljub ugodnim podlagam za razvoj turizma, predvsem vinskega in kulturnega, turistični promet, in tudi prihodki od turizma so bili zanemarljivi v primerjavi s prihodki od ostalih gospodarskih aktivnosti na čezmejnem projektnem področju. To je pripeljalo do številnih drugih gospodarskih in družbenih problemov, od zanemarjanja lokalne identitete, tradicije in običajev do zapuščanja objektov kulturne dediščine. Ker so ugotovljeni problemi enako prisotni tudi na hrvaškem in slovenskem delu projektnega področja, turistični potenciali in kulturno-zgodovinska zapuščina pa podobni, je glavni cilj projekta bil povezati čezmejno področje v enotno, inovativno in trajnostno turistično destinacijo, okrepiti kapacitete lokalnih deležnikov za sodelovanje in celovito promovirati turistične izdelke in storitve nove destinacije v širši javnosti.

Nova, inovativna prekogranična turistička destinacija, nastala kao glavni ishod projekta In cultura veritas, prvi put obuhvaća i povezuje ponudu proizvoda i usluga oko 50 proizvođača vina s četiriju vinskih cesta uključenih u projekt (Zelinske, Samoborske i Plešivičke u Hrvatskoj te Šmarsko-virštanske vinske turističke ceste (VTC 10) u Sloveniji) i četiriju muzeja – Samoborskog muzeja, Muzeja Sv. Ivan Zelina, Gradskog muzeja Jastrebarsko u Hrvatskoj te Muzeja baroka u Sloveniji.

Nova, inovativna čezmejna turistična destinacija, nastala kot glavni izhod projekta In cultura veritas, prvič zajema in povezuje ponudbo izdelkov in storitev okrog 50 proizvajalcev vina na štirih vinskih cestah vključenih v projekt (Zelinske, Samoborske in Plešivičke na Hrvaškem ter Šmarsko-virštanske vinske turistične ceste (VTC 10) v Sloveniji) in štirih muzejev - Samoborskega muzeja, Muzeja Sv. Ivan Zelina, Gradskega muzeja Jastrebarsko na Hrvaškem ter Muzeja baroka v Sloveniji.

Nova destinacija razvijena je kroz proces konzultacija sa samim dionicima područja kako bi se dobila realna i primjenjiva rješenja „odozdo“ i time osigurala održivost. Za potpuni razvoj destinacije osuvremenjena je infrastruktura za posjetitelje na odabranim lokalitetima baštine, unaprijeđena je muzejska oprema te je educirano stotinjak različitih dionika kako bi ojačali kapacitete za aktivno uključivanje. Na kraju je, digitalizacijom destinacije i sveobuhvatnom promocijom unutar i izvan nacionalnih granica Hrvatske i Slovenije, osigurana vidljivost među potencijalnim posjetiteljima te su poboljšani preduvjeti za povećan broj turističkih dolazaka u novu destinaciju.

Nova destinacija je razvita skozi proces konzultacij z udeleženci područja, da bi se dobile realne in uporabne rešitve „od spodaj“ in s tem zagotovila trajnostnost. Za popolni razvoj destinacije je posodobljena infrastruktura za obiskovalce na izbranih lokacijah dediščine, posodobljena muzejska oprema ter usposobljeno okrog sto različnih deležnikov z namenom krepitev kapacitet za aktivno vključevanje. Na koncu je z digitalizacijo destinacije in celovito promocijo znotraj in zunaj nacionalnih meja Hrvaške in Slovenije zagotovljena prepoznavnost pri potencialnih obiskovalcih in izboljšani predpogoji za povečano število turističnih prihodov v novo destinacijo.



Foto: Zagrebačka županija



Foto: Zagrebačka županija

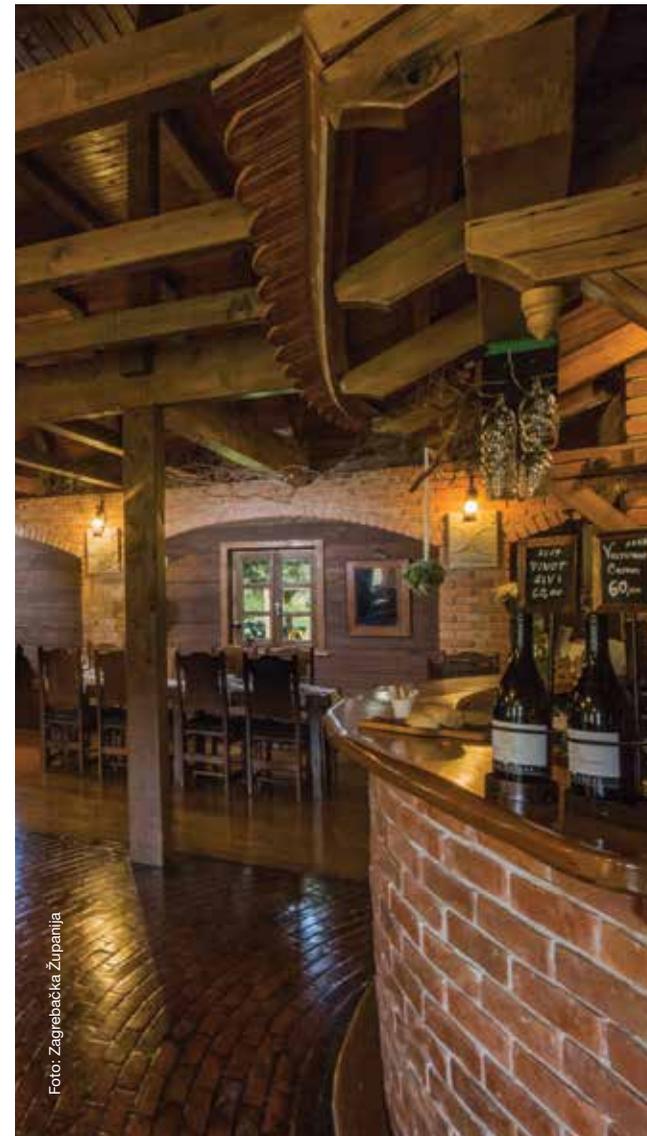


Foto: Zagrebačka županija



Foto: Zagrebačka županija

Sinergijom rezultata projekta osigurana je atraktivna ponuda za posjetitelje i postavljeni su temelji za povećanje broja posjetitelja kulturnih i vinskih objekata čime se doprinosi dugoročnom održivom društvenom i gospodarskom razvoju prekograničnog projektnog područja.

Najvažniji projektni rezultati

Nova turistička destinacija

Povezivanjem fragmentirane ponude turističkih i vezanih sadržaja te dionika prekograničnog područja osmišljena je nova atraktivna destinacija s nekoliko novih proizvoda temeljena na brojnim objektima kulturne baštine i bogatoj vinskoj tradiciji područja uz primjenu *bottom-up* pristupa. Polazište za novu turističku destinaciju bio je njen prostorni (geografski) aspekt, tretiran kao funkcionalno područje koje omogućava postizanje kvalitetnog i cjelovitog turističkog iskustva i doživljaja. Pritom je cijela projektna regija promatrana kao turistička destinacija koja se sastoji od više bliskih turističkih mjesta i osobnog funkcionalnog prostora u kojemu se treba odvijati istinski turistički metabolizam.

Nova turistička destinacija temeljena je na *bottom-up* pristupu, odnosno proizašla je iz suradnje s nizom različitih lokalnih dionika, a paketi turističkih proizvoda i usluga destinacije kreirani su prema njihovim mogućnostima radi uspostavljanja dugoročne održivosti. Konzultacijama s dionicima prethodila je razrada odgovarajuće metodologije prema kojoj je provedeno ukupno osam konzultativnih

S sinergijom rezultata projekta je osigurana je atraktivna ponuda za posjetitelje i postavljeni su temelji za povećanje broja posjetitelja kulturnih i vinskih objekata čime se doprinosi dugoročnom održivom društvenom i gospodarskom razvoju prekograničnog projektnog područja.

Najpomembnejši projektni rezultati

Nova turistička destinacija

S povezivanjem razdrobljene ponudbe turističkih in vezanih vsebin in deležnikov čezmejnega področja je zasnovana nova atraktivna destinacija z nekaj novih izdelkov, ki temelji na številnih objektih kulturne dediščine in bogati vinski tradiciji področja ob uporabi *bottom-up* pristopa. Izhodišče za novo turistično destinacijo je bil njen prostorski (geografski) aspekt, obravnavan kot funkcionalno področje, ki omogoča doseganje kvalitetne in celovite turistične izkušnje in doživetja. Pritem je cela projektna regija obravnavana kot turistična destinacija, ki je sestavljena iz več bliskih turističnih krajev in osebnega funkcionalnega prostora v katerem mora potekati resnična turistična presnova.

Nova turistična destinacija temelji na *bottom-up* pristopu, oziroma izhaja iz sodelovanja s številnimi različnimi lokalnimi deležniki, paketi turističnih izdelkov in storitev so pa oblikovani glede na njihove možnost izaradi vzpostavitve dolgoročne trajnostnosti. Pred konzultacijam iz deležniki je razdelana ustrezna metodologija, po kateri je izvedeno skupaj osem posvetovalnih delavnic in tematskih



Foto: Zagrebačka županija

radionica i tematskih edukacija te definiran Plan uspostave prekogranične turističke destinacije.

Podatci sakupljeni na konzultativnim radionicama s dionicima i partnerima te vlastito istraživanje područja od strane stručnjaka za destinacijski menadžment bili su ključan faktor pri osmišljavanju nove turističke destinacije i identifikaciji zajedničkih turističkih proizvoda.

Unaprijeđena ponuda kulturne baštine destinacije

Kao okosnica razvoja nove destinacije odabrano je nekoliko značajnijih lokaliteta kulturne baštine na obje strane granice koji su obnovljeni i unaprijeđeni glede ponude zanimljive modernom gostu. Te su lokacije postale još atraktivnije kroz povezivanje s ostalom ponudom područja s posebnim naglaskom na vinske ceste koje ih i fizički povezuju.

Neke od atrakcija su pametne klupe i turistomati koji posjetitelju na licu mjesta nude pregled ponude vinskog i kulturnog turizma na području na kojem se posjetitelj nalazi. Osim toga, posjetitelj može, spajanjem na internetsku vezu pametne klupe ili dodiranjem ekrana turistomata, vidjeti i cjelovitu ponudu destinacije unutar digitalnog kataloga www.inculturaveritas.eu.

Pametne klupe omogućavaju i punjenje mobilnih uređaja te parkiranje bicikala na držačima postavljenima na klupi. Po jedna pametna klupa i turistomat postavljeni su uz glavni gradski trg u Svetom Ivanu Zelini, uz Park Erdödy u Jastrebarskom te pokraj Gradskog muzeja u Samoboru dok su na slovenskoj strani projektnog područja pametne klupe i turistomati postavljeni na odabranim mikrolokacijama uz lokalitete kulturne baštine – kod Muzeja baroka u Šmarju

usposobljanj ter definiran Plan vzpostavitve čezmejnje turistične destinacije.

Podatki zbrani na konzultacijskih delavnicah z deležniki in partnerji ter lastno raziskovanje področja, ki so ga naredili strokovnjaki za destinacijski menedžment, so bili ključen dejavnik pri snovanju nove turistične destinacije in identifikaciji skupnih turističnih izdelkov.

Izboljšanje ponudbe kulturne dediščine destinacije

Kot ogrodje razvoja nove destinacije je izbrano nekaj pomembnih lokacij kulturne dediščine na obeh straneh meje, ki so obnovljeni in izboljšani glede ponudbe, zanimive modernemu gostu. Te lokacije so postale še bolj atraktivne skozi povezovanje z ostalo ponudbo področja, s posebnim poudarkom na vinske ceste, ki jih tudi fizično povezujejo.

Ena od atrakcij so pametne klopi in turistomati, ki obiskovalcu na kraju samem, ponujajo ponudbe vinskega in kulturnega turizma na području na katerem se obiskovalec nahaja. Razen tega, obiskovalec lahko s priklopom na Internetno omrežje, pametne klopi ali z dotikom ekrana turistomata, lahko vidi celovito ponudbo destinacije znotraj digitalnega kataloga www.inculturaveritas.eu.

Pametne klopi prav tako omogočajo polnjenje mobilnih naprav ter parkiranje koles na nosilcih postavljenih na klopi. Po ena pametna klop in turistomat sta postavljena na glavnem mestnem trgu v Svetom Ivanu Zelini, zraven Parka Erdödy v Jastrebarskem, ter zraven mestnega muzeja v Samoboru, na slovenski strani so pa pametne klopi in turistomati postavljeni na izbranih mikrolokacijah zraven lokacij kulturne dediščine – pri Muzeja baroka v Šmarju pri



Foto: Zagrebačka županija



Foto: Razvojna agencija Soila

pri Jelšah, Stare gradske vijećnice u Lemberg pri Šmarju, u Sladkoj Gori kod Crkve Majke Božje i u Tinskom između crkve sv. Ane i crkve Majke Božje.

Infrastrukturalna komponenta projekta obuhvatila je sanaciju eksterijera i uređenje interijera Vinske kleti u Šmarju pri Jelšah. Između ostalog, uređeno je pročelje zgrade, restaurirane su vrijedne freske, obnovljeno pristupno stubište i prilaz te nabavljena dekorativna, tehnička i multimedijaska oprema za organizaciju različitih događanja za posjetitelje.

Za četiri muzeja uključena u projekt nabavljeni su brojači posjetitelja koji do tada nisu bili u primjeni, kao i ekrani na dodir koji omogućuju pregled digitaliziranih muzejskih eksponata, povezanih s vinskom tradicijom područja.

Održiva turistička destinacija

Osim trajnih ulaganja u infrastrukturu za posjetitelje te obnovu objekta Vinske kleti, održivost rezultata projekta In cultura veritas proizlazi i iz njegove edukativne dimenzije koja je bila snažno naglašena tijekom cijele provedbe. Osam radionica i edukacija, provedenih u okviru projekta, omogućilo je za mnoge dionike s projektnog područja prvi susret i „umrežavanje“ s kolegama iz susjedne Slovenije, odnosno Hrvatske i mogućnost zajedničke razmjene ideja te stjecanje novih znanja o unapređenju svog poslovanja unutar novouspostavljene turističke destinacije.

Nova turistička destinacija javnosti je predstavljena na međunarodnom turističkom sajmu Ferien Messe Wien 2020 u Beču dok su za predstavnike turističke industrije, marketinške agencije, novinare i ostale relevantne dionike iz sektora turizma organizirane studijske ture kako bi rute nove destinacije uvrstili u svoje poslovanje i privukli nove

Jelšah, Stare mestne hiše v Lembergu pri Šmarju, na Sladki Gori pri Cerкви Matere Božje in na Tinskem med cerkvami Sv. Ane in Matere božje.

Infrastrukturalna komponenta projekta je zajela sanaciju zunanosti in urejanje notranosti Vinske kleti v Šmarju pri Jelšah. Med ostalim je urejeno pročelje stavbe, restavrirane so dragocene freske, obnovljeno dostopno stopnišče in dohod ter nabavljena dekorativna, tehnična in multimedijaska oprema za organizaciju različitih dogodkov za obiskovalce.

Za štiri muzeje uključene v projekt so nabavljeni števci obiskovalcev, ki do takrat niso bili v uporabi ter ekran na dotik, ki omogoča pregled digitaliziranih muzejskih eksponatov, povezanih z vinsko tradicijo područja.

Trajnostna turistička destinacija

Razen trajnih vlaganj v infrastrukturu za obiskovalce in obnovu objekta Vinske kleti, trajnostnost rezultata projekta In cultura veritas izhaja tudi iz njene izobraževalne razsežnosti, ki je bila močno poudarjena ves čas izvajanja. Razen delavnic in izobraževanja opravljenih v okviru projekta, omogućilo je številnim deležnikom iz projektnega područja prvo srečanje in „mreženje“ s kolegami iz sosednje Slovenije, oziroma Hrvaške in možnost skupne izmenjave idej ter pridobivanje novih znanj o izboljšanju svojega poslovanja znotraj novoustanovljene turistične destinacije.

Nova turistična destinacija je predstavljena javnosti na mednarodnem turističnem sejmu Ferien Messe Wien 2020 na Dunaju, za predstavnike turistične industrije, marketinške agencije, novinarje in ostale relevantne deležnike iz sektora turizma so organizirane študijske ture zato, da bi rute nove destinacije uvrstili v svoje poslovanje in pritegnili nove

posjetitelje, posebice ljubitelje vina, gastronomije, prirodnih ljepota i kulturne baštine. Na taj su način stručnjacima u turizmu predstavljeni potencijali nove destinacije koji za njih mogu predstavljati novu poslovnu priliku, a destinaciji osigurati održivost. Završna faza projekta obuhvatila je i snažnu medijsku kampanju kojom je, putem digitalnih komunikacijskih kanala, društvenih mreža, nacionalnih novina i televizijskih objava, o projektu i novoj destinaciji informirano preko milijun osoba.

Scilijem približavanja što većem broju potencijalnih posjetitelja, u okviru projekta snimljeno je i pet promotivnih filmova koji prikazuju bogatu muzejsku i kulturnu baštinu te enološku ponudu prekograničnog projektnog područja. Kombinirajući suvremene animatorske i ilustratorske videoefekte s baštinom koju čuvaju četiri muzeja – Samoborski muzej, Muzej Sveti Ivan Zelina, Gradski muzej Jastrebarsko i Muzej baroka u Šmarju pri Jelšah, na atraktivan i jednostavan način posjetitelju približavaju znamenite povijesne osobe, događaje, priče i legende povezane s vinom i kulturom projektnog područja. Filmovima se kroz niz atraktivnih kadrova željelo provesti gledatelja kroz zanimljive i mnogima nepoznate priče i legende o vinogradarskoj tradiciji na području Zagrebačke županije i subregije Obsotelje i Kozjansko, od one o grofici Erdödy koja je slala vino iz Zeline svom prijatelju Ludwigu van Beethovenu u Beč, preko vile Horvat na Plešivici koju su posjetili slavni glumac Charlie Chaplin i plesačica Isadora Duncan, pa sve do župnika Mateja Vrečera koji je u Šmarju pri Jelšah uslijed suše sagradio Kalvariju koristeći žbuku pomiješanu s vinom.

obiskovalce, še posebej ljubitelje vina, gastronomije, naravnih lepota in kulturne dediščine. Na ta način so strokovnjakom v turizmu predstavljeni potenciali nove destinacije, ki za njih lahko predstavljajo novo poslovno priložnost, destinaciji pa zagotoviti trajnostnost. Zaključna faza projekta je zajela tudi močno medijsko kampanjo, s katero je preko digitalnih komunikacijskih kanalov, družbenih omrežij, nacionalnih časopisov in televizijskih objav, o projektu in novi destinaciji informirano več kot milijon oseb.

Z namenom približavanja čim večjem številu potencialnih obiskovalcev, je v okviru projekta posneto tudi pet promotivnih filmov, ki prikazujejo bogato muzejsko in kulturno dediščino ter enološko ponudbo čezmejnega projektnega područja. S pristopom kombiniranja sodobnih animacijskih in ilustratorskih videoefektov z dediščino, ki jo hranijo štirje muzeji - Samoborski muzej, Muzej Sveti Ivan Zelina, Gradski muzej Jastrebarsko in Muzej baroka v Šmarju pri Jelšah, se na atraktiven in enostaven način obiskovalcu približujejo slavne zgodovinske osebnosti, dogodki, zgodbe in legende povezane z vinom in kulturo projektnega područja. S filmi se je želelo z nizom atraktivnih kadrov popeljati gledalca skozi zanimive in mnogim neznane zgodbe in legende o vinogradniški tradiciji na području Zagrebačke županije in subregije Obsotelje in Kozjansko, od tiste o grofici Erdödy, ki je pošiljala vino iz Zeline svojem prijatelju Ludwigu van Beethovenu na Dunaj, preko vile Horvat na Plešivici, ki sta jo obiskala slavni igralec Charlie Chaplin in plesalka Isadora Duncan, do župnika Mateja Vrečera, ki je v Šmarju pri Jelšah v času suše zgradil Kalvariju z uporabo malte zamešane z vinom.

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Foto: Julio Frangen

→ About Croatia

GENERAL INFORMATION

Geographic position

Croatia occupies the largest part of the eastern coast of the Adriatic Sea which, as a part of the Mediterranean Sea, penetrates deep into the European continent. Croatia's shoreline and numerous islands fall within the majority of the Adriatic coastline. The narrow Dinaric Mountain Range separates the country's Mediterranean region from its Central European continental part, which spans from the easterly edges of the Alps in the North-West to the shores of the Danube in the East, encompassing the southern part of the fertile Pannonian lowlands. In July 2013, Croatia became 28th member of the European Union.

Surface area

The mainland covers an area of 56,594 km² and coastal waters cover a surface area of 31,479 km². The coastline is 6,278 km long, of which 4,398 km is made up of island coastlines, solitary rocks and reefs.

Population

Croatia has 4,207,165 inhabitants.

Demographics

The majority of the population are Croats, with the largest minorities being Serbs, Bosnians, Slovenes, Hungarians, Czechs, Italians and Albanians.

System of government

Croatia is a multi-party parliamentary republic.

Capital

With 792,875 inhabitants, Zagreb is the economic, transport, cultural and academic centre of the country. Number of islands, islets, solitary rocks and reefs 1,244. The largest island is Cres (405.7km²), the highest island is Brač (Vidova Gora peak at 778m), the most indented island is Pag, the longest island is Hvar and the most inhabited is Krk. There are 50 inhabited islands.

Highest peak

Dinara, 1,831 m above sea level.

Climate

Croatia enjoys three different climates: The coast has a pleasant Mediterranean climate with a high number of

days of sunshine per year. Summers are hot and dry and winters are mild and wet. Temperatures drop slightly as you move inland, where the climate is continental and moderate. Once you climb above 1,200 m, you will be greeted with fresh mountain air and temperatures around 13 °C in the summer months.

The average temperatures in the continental interior are: January -2°C to 0°C, with somewhat lower temperatures in the mountains; July temperatures reach 20°C to 22°C, and around 13°C in the highlands. The average temperatures on the coast are: January 5°C - 9°C and July 23°C - 26°C. Winter sea temperature is about 12 °C and it reaches approximately 25 °C in the summer(www.meteo.hr).

Currency:

The unit of Croatian currency is the kuna, with one kuna equalling a 100 lipas. You can exchange money at any of the country's banks, bureaux de change, post offices and at almost all travel agents, hotels and campsites. The majority of establishments and ATMs will also accept credit cards such as Visa, MasterCard, American Express and Diners, etc.

USEFUL INFORMATION

Travel documents

Your trip to Croatia doesn't mean visa headaches. In most cases, the only form of ID required is a valid passport. And if you're an EU or US citizen, your national ID card will do, too. For more information, please reach any of our diplomatic missions and consular offices abroad or visit the website of the Ministry of Foreign and European Affairs of the Republic of Croatia.

Information: Diplomatic missions and consular offices of the Republic of Croatia abroad or the Ministry of Foreign and European Affairs of the Republic of Croatia (Tel: +385 1 4569 964, e-mail: konzularni.poslovi@mvep.hr; vize@mvep.hr; www.mvep.hr).

Customs regulations

Customs regulations in the Republic of Croatia are almost entirely in keeping with EU regulations and standards, however the value of tax-exempt non-commercial items that are brought into the country for personal use is limited to 1,000 HRK (kuna). Both foreign and Croatian citizens who reside abroad may freely bring foreign and local currency and

cheques in and out of the country, however transfers of 10,000 euros or more must be declared to a customs official. Valuable professional equipment and other technical devices must also be declared to a customs official when crossing the border. VAT is refunded to anyone without a permanent or temporary residence in Croatia on individual goods purchased in the country for amounts in excess of 740.00 HRK (Kuna), upon the presentation of a Tax Free Form verified by a customs official during the export of the purchased goods, up to three months from the day of purchase. Foreign nationals must claim tax refunds within six months of the issue of the receipt. For additional information, please contact the Croatian Customs Administration: www.carina.hr.

In order to shorten the procedure at the border crossing point, we advise you to fill the announcement in advance at <https://entercroatia.mup.hr>.

Health services

There are hospitals and clinics located in all larger towns and cities, while smaller settlements have dispensaries and pharmacies only. Foreign visitors who are covered by health insurance in their own country are not obliged to pay for emergency medical services during a private stay in the Republic of Croatia if a convention on Social Security has been signed between Croatia and the visitors' country of origin, i.e. if they have in their possession a certificate stipulated by such a convention confirming their right to health care. For further information, please contact Croatian Health Insurance Fund (HZZO).

Compulsory health insurance

Tel: 08007979

Supplementary health insurance

Tel: 08007989

White telephone of the Ministry of Health:

Tel: 08007999

www.hzzo.hr

Veterinary services

Croatia has a network of veterinary clinics and dispensaries in place.

Information: Ministry of Agriculture

Veterinary and Food Safety Medicine Board

Tel: +385 1 6443 540

uprava.veterinarstvo@mps.hr; poljoprivreda.gov.hr

Public holidays

1 January - New Year's Day

6 January - Epiphany

Easter Sunday & Easter Monday

1 May - Labour Day

30 May - Statehood Day

3 June - Corpus Christi

22 June - Anti-Fascist Resistance Day

5 August - Homeland Thanksgiving Day

15 August - Assumption Day

1 November - All Saints' Day

18 November - Remembrance Day

25-26 December - Christmas Holidays

Shops and public services working hours

During the tourist season, most shops are open from 8 a.m. until 8 p.m. on weekdays, and many are also open during the weekend. Public services and business offices generally work from 8 a.m. until 4 p.m., Monday to Friday.

Post and electronic telecommunications

Post offices are open from 8 a.m. until 8 p.m. on weekdays. Certain post offices in larger towns are open from 7 a.m. until 8 p.m. on weekdays and from 7 a.m. until 1 p.m. on Saturday. The central post office, which is situated in Branimirova 4, 10000 Zagreb, is open every day from 0- 24. Phone cards are used in all public phone boxes and may be purchased from post offices and from newspaper kiosks. International calls may be made directly from any public telephone (www.posta.hr).

Power supply:

220 V; frequency: 50 Hz

Tap water is safe to drink in all of Croatia.

DIAL 112

In the event of an accident, phone 112! This number can be reached any time, day or night, regardless of where you are in the Republic of Croatia or in the European Union. Calls to this number are free of charge. Calls can be made through all operators and all telephone devices by dialling 112.



Posjetite Tvrđavu sv. Nikole UNESCO-ov biser u Šibeniku

Posjet tvrđavi je moguć isključivo brodom u organizaciji Javne ustanove Priroda Šibensko-kninske županije. Za poslovne partnere dostupan je informacijski sustav za prodaju i kontrolu ulaznica - eTicket Partner Web sustav. Razgledavanje traje 2 sata

U cijenu ulaznice su uključeni:

- prijevoz brodom i vožnja kroz živopisni kanal sv. Ante
- ulaznica za Tvrđavu sv. Nikole
- educirano prateće osoblje
- višezječni mobilni vodič

Visit St Nicholas' Fortress UNESCO's pearl in Šibenik

Fortress can be visited only by boat organized by the Public Institution Nature of the Šibenik-Knin County. eTicket Partner Web System is available for business partners. Duration of tour: 2 hours

The ticket price includes:

- Boat trip through the St Anthony's Channel
- Admission to St Nicholas' Fortress
- Tour escorts
- Multimedia guides



Tvrđava sv. Nikole
St Nicholas' Fortress



United Nations
Educational, Scientific and
Cultural Organization



St Nicholas' Fortress
Venetian Works of Defence
between 16th and 17th centuries:
Stato da Terra – western Stato da Mar
inscribed on the World Heritage List in 2017



Javna ustanova
PRIRODA Šibensko-kninske županije

Public Institution
NATURE of Šibenik-Knin County

Tvrđava sv. Nikole - Info centar
Obala dr. Franje Tuđmana 4
HR - 22000 Šibenik
Tel: +385 22 338 343
E-mail: info@kanal-svetog-ante.com
Web: www.kanal-svetog-ante.com



Fotografije
Arhiva: Javna ustanova Priroda Šibensko-kninske županije

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