

2019/2020



# Directory

UHPA

association of croatian  
travel agencies



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# Hvar Tourist Board

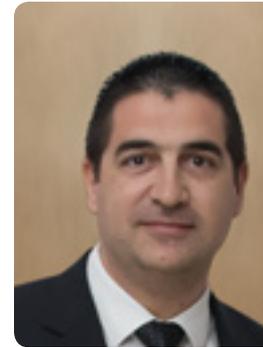


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## ➔ Foreword



Dear colleagues and associates,

Since it was first launched, the UHPA Directory has gone beyond its value as a comprehensive who's-who to become an inevitable outlet for promoting both Croatia and the Association of Croatian Travel Agencies (UHPA). It gives me immense joy to present you its 20th edition – you are in possession of the most complete handbook of industry contacts, an accurate set of information and a unique overview of businesses that make up the Association of Croatian Travel Agencies. Whether you enjoy browsing member profiles, reviewing their operations by area of business or just need the contact information of one their branches – the UHPA Directory has it all.

In an industry as dynamic as ours, where changes are continuous and not always easy to keep track of, it is important to have up-to-date information at your disposal. This publication provides the latest on current UHPA projects and coming events, including general, practical information such as Croatian National Tourist Board tourism fair bookings for the coming year and a visitor-friendly country profile. As Croatia's leading association of travel professionals, we continue to look for ways to raise the professional standards of our members and in doing so contribute to building the overall quality of our country's tourism. As those efforts mount, we are confident that the services our members provide offer superior value and quality, whether you are making your way around Croatia or globetrotting across continents.

As an association, we appreciate every member suggestion, expression of support and motion to act – we launch into new projects with their ideas, aspirations and struggles in mind. The key being that we work together, in developing new travel products, improving destination management strategies and evolving a mindful tourism, with an eye on the future. Our cooperation continues to be recognized by key institutions in the country – the Ministry of Tourism and the Croatian National Tourist Board – both matching our interest in placing emphasis on quality before quantity.

I hope you find this edition of our UHPA Directory as interesting and informative as we do. We look forward to keeping you up to date in the future and wish you every success!

Tomislav Fain

UHPA President



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Translation and proofreading: Ana Pavelić  
Cover: Courtesy of Zagreb Tourist Board, photo by Samir Cerić Kovačević  
Graphic design & DTP: Forte studio za oblikovanje dobrih ideja j.do.o.



printed on 100% recycled paper

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## UHPA About UHPA

Representing Travel Agents and Tour Operators for over 27 years

Founded in 1992, UHPA - or the Association of Croatian Travel Agencies, has grown to become Croatia's leading and most influential trade association, representing the professional interests of travel agents, tour operators and other suppliers.

Over 80 representatives of travel agents and travel industry professionals gathered in Zagreb on January 8th in 1992 and joined UHTA (today UHPA), a tourism trade association that promised to: advocate for travel agents, protect their interests, combat unfair competition, promote business quality, sustainability and competitiveness, maintain a dignified code of ethics, enhance professionalism, and promote the use of UHPA members' services. Since its founding, UHPA has remained true to the mission and vision outlined by its founding members.

Today, UHPA members, over 200 travel agencies, tour and online operators, intermediaries and wholesalers, shoulder over 50% of the overall tourism turnover in Croatia. UHPA also represents over a 100 associate members hailing from the hospitality industry, various transportation companies, tourist boards, associations, attractions, institutions and other tourism suppliers.

UHPA stands for the interests of its members internationally too, aligning with the world's most prominent tourism organizations and industry associations. UHPA is a member of ECTAA and nurtures successful long term relationships, based on reciprocal membership, with the most powerful European and non-European associations of travel agencies such as ABTTA, ACTA, AČCKA, ANVR, ASR, ASTA, ATTA, JATA, MUISZ, SACKA, YUTA and ZTAS.

UHPA has initiated and implemented, independently or in partnership with various professional and other associations in Great Britain, Netherlands, Germany, Poland, Greece, Latvia, Bulgaria, Italy, Belgium, Montenegro and Croatia, a number of projects aimed at developing innovative tourism products, strengthening competences, enhancing the quality of business and the competitiveness of its members globally.

In line with its dedication to improving operating standards, in 2013 UHPA introduced the ISO 9001 quality management system with the support of the Croatian Ministry of Tourism. Six years in and UHPA is still the first and only professional association in tourism to hold an internationally recognized ISO 9001:2015 certificate, moreover – UHPA continues to head a group of 35 of its members through a unique multi-site model of ISO 9001:2015 standard implementation and certification.

UHPA works closely with the Croatian Ministry of Tourism and Croatian National Tourist Board on various projects, and is actively involved in the implementation of Croatia's Tourism Development Strategy for 2020. These projects primarily aim to increase the number of organized visits and overnight stays in the pre and post-season, through the development of offers foreseen for the special interest market and by encouraging the operations of destination management companies. These projects are focused on issues concerning sustainable business models and the improvement of the quality of travel agency operations through the implementation of the ISO 9001 quality management system. In addition to these efforts, UHPA obligates its members to a strict Code of Ethics, fulfilling its mission to contribute to the responsible development of Croatian tourism and ensuring Croatian travel agencies have that competitive edge.

UHPA places equal emphasis on supporting members in their marketing activities, organising study tours, both for foreign agencies in Croatia and for domestic agencies abroad. UHPA actively encourages and coordinates the participation of its members in numerous B2B workshops and trade fairs worldwide.

With a solid 27 years of experience in advocating for travel agents in Croatia, UHPA continues to pave the way toward progress in tourism, maintaining its position, relevance and strength. The UHPA office, with its six employees and a large number of external associates, is committed to fulfilling the association's purpose. We believe our activities measurably contribute to both the quality of offered services and consequently to the business success of our members. It is with confidence that we therefore invite you to choose one of our active or associate members as your trusted business partners in Croatia.

# UHPA

association of croatian  
travel agencies



# Split

## PALACE

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## ➔ Elected Bodies

President



Tomislav Fain  
Terra Travel d.o.o.



Ivana Maltar  
Head of Office

Board of Directors



Maja Šimenc  
DMK Vall 042 d.o.o.



Silvana Turčić  
Obzor putovanja d.o.o.



Michele Bassanese  
Plavo more d.o.o.



Dragan Brnić  
Šiloturist Travel Agency



Jurica Glavina  
Ekleta d.o.o.



Euro Juričić  
Atlas Rabac d.o.o.



Robert Petrinović  
Palma travel d.o.o.



Igor Popović  
Adriagate d.o.o.



Maro Savinović  
Atlant d.o.o.



Mile Uroda  
Škver tours -  
Navale turizam j.d.o.o.



Boris Žgomba  
Uniline d.o.o.

Supervisory Board



Maria - Gracia Baćac  
M-G Express d.o.o.



Goran Bojković  
Danex - Umag d.o.o.



Vlado Ilišковиć  
Ilišковиć d.o.o.,  
Korkyra info



Dragan Kostadinović  
Shuttle d.o.o.



Janko Mavrović  
Mediteran Adria d.o.o.

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## ISO 9001:2015

Quality System Management Implementation Project

The renowned ISO 9001:2015 standard for quality system management was introduced by the International Organization for Standardisation (ISO). A successfully implemented quality management system according to the ISO 9001:2015 standard, and operating in accordance with its demands, is accepted as common practice to ensure the delivery of products and services to clients and partners meets expected levels of quality.

ISO certified travel agencies are committed to the delivery of quality in their products and services, and to maintaining the processes that control and improve quality continuously. Managing quality helps better understand and observe customer needs, contributing to a higher level of customer satisfaction and trust, building efficient operations, increasing productivity and profitability, improving internal company communications, development and growth.

Today, UHPA is the first professional Croatian association in tourism to hold the ISO 9001:2015 certificate, and one of the very few to carry out the process of certification shouldering an ensemble of its members to successfully implement and certify ISO's quality system management. The Professional Specialization for Quality Management and Product Development project, funded by the Ministry of Tourism, included a number of educational activities, workshops and seminars to facilitate the transition process and help agencies adapt to new challenges and trends. Forty UHPA members are holders of the ISO 9001:2015 certificate:

Thirty five UHPA members are holders of the ISO 9001:2015 certificate:

1. A.T.I. d. o. o., Pula
2. Adriagate d.o.o. Travel Agency, Split
3. Adriatic Explore d.o.o., Dubrovnik
4. Alga Travel Agency d.o.o., Zagreb
5. Amber Travel – Arx d.o.o., Kastav
6. Atlantis travel d.o.o., Zagreb
7. Atlas Rabac d.o.o., Rabac
8. Authentica d.o.o., Duće
9. Boho Travel Art, Omiš
10. Eklata d.o.o., Split
11. Elite Travel d.o.o., Dubrovnik
12. Fiore d.o.o., Poreč
13. Galileo Travel d. o. o., Radovan
14. Mare Tours, Vrbnik
15. Maricom d.o.o., Pag
16. M-G Express d.o.o., Kanfanar
17. Molaris travel DMC d.o.o., Malinska
18. Mondo travel d.o.o., Zagreb
19. Obzor putovanja d.o.o., Zagreb
20. Olivari d.o.o., Malinska
21. Omnivia – Kaštil Slanica, Omiš
22. PBZ Card d.o.o., Travel Agency, Zagreb
23. Penta d.o.o., Zagreb
24. Shuttle d. o. o. Travel Agency, Split
25. Shuttle Tours d. o. o., Zadar
26. Sol-tours d.o.o. Travel Agency, Malinska
27. Sunturist d.o.o., Novalja
28. Super Tours d.o.o. Travel Agency, Dubrovnik
29. Terra Nautika d.o.o., Dubrovnik
30. Terra travel d.o.o., Zadar
31. Trakostyan-Tours Travel Agency, d. o. o., Donja Voća
32. Travel Agency Val –S.H.L. d.o.o., Veli Lošinj
33. Uniline d.o.o., Pula
34. Varaždintours Travel Agency d.o.o., Varaždin
35. Ventula Travel d.o.o., Split



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## Active Members Listings A to Z



### 3D ADVENTURE d.o.o.

We are travel agency 3D Adventure from Split, and our work is based on quality tourist offers and professional services. The main mission of the company is to provide top services with the highest standards for our customers. Cycling excursions along the Adriatic coast and across islands make the largest part of our offer. We offer 1 day, 3-day, 7-day and 10-day tours with licensed guides, and top-of-the-line logistics. We also offer guided hiking tours so that our clients can get to know the beautiful places of our country.

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Mr Dražen Pažanin



### A.T.I. d.o.o.

A.T.I. is a privately owned tour operator, DMC and PCO established in 1993, with its head office in Pula. With the offices in Hong Kong and Sarajevo, we offer a range of services for both group and individual travel in Croatia and abroad. A.T.I. services include: tailor-made tours, special interest tours, coach and minibus services, meet and greet, transfers, local excursions, MICE, leisure group tours and FIT packaging. Our team of 20 travel industry experts are constantly seeking to exceed our customers' expectations.

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Ms Vesna Borisavljević



### ABC TRAVEL

ABC Travel has grown from a long-term presence in the tourism industry. Our love and passion for travel is built into every aspect of our agency and in our offers, which provide the highest quality and safety of travel. The dynamics of the tourism industry have taught us that we need to be working on the development of our travel products and investing in our employees continuously. Our vision is the journey that connects people and enriches them. We offer travels and excursions in Croatia and abroad, with the possibility of making a booking online, 24/7.

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### ACTIVE HOLIDAYS d.o.o.

The travel agency Active Holidays was founded in 1989, which makes us pioneers in activity travel in Croatia. We specialize in one and multi day tours from our hometown of Omiš, with an offer of more than twenty exciting activities, excursions and tours, ensuring bespoke, fun and action-packed holidays in beautiful surroundings. We also offer a wide range of accommodation options and last but not the least – the most unique way of exploring the stunning Dalmatian coast - luxury yacht (gullet) charter. We are partners with more than 30 agencies worldwide.

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### ADRIA DAY

Adria Day is a private travel agency with its head office in Opatija. We specialize in private accommodation services, transfers and excursions to and within Croatia, conducted by multilingual, experienced guides and drivers. It is our goal to provide an enjoyable, fun experience and a full service for all our guests coming to Croatia. We are here to provide all the information and assistance you might require prior, during and after your holiday. Our team consists of highly qualified and experienced professionals in the field of providing travel services.

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### ADRIA EVENTS - ADRIA DOGAĐAJI d.o.o.

Based in Dubrovnik but covering all of Croatia, Adria Events DMC detail - focused team has the logistical expertise and utmost dedication, which guarantees the flawless execution of each and every tailor made program. Their reputation of over-servicing clients and their longstanding relationships with carefully selected suppliers give clients a level of comfort knowing that Adria Events will not only provide the destination support, but will go the extra mile for them. Adria Events is the winner of numerous international and national industry awards.

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Mr Josip Stulić



### ADRIA MARE TRAVEL AGENCY j.d.o.o.

Adria Mare is an incoming B2B agency based in Croatia. Our main services are group arrangements and daily excursions. Our high-quality travel arrangements spread across every region in Croatia, and some regions in Albania, Bosnia and Herzegovina, Slovenia and Serbia. We provide fast and reliable expert guides who will show you our country Croatia in an amazing way. Our tour guides are highly trained, versatile and specialized in the German, English and Italian language. A wide array of products and services can satisfy every demand of our partners.

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www.croadria-mare.com  
Ms Ana Turina



### ADRIA SUN TRAVEL AGENCY

Adria Sun is located in the town of Krk, on the northernmost island of the Adriatic. Our website includes accommodation offers for your ideal vacation allowing you to book easily and safely. We offer villas, holiday houses, apartments, studio apartments and rooms. Our facilities are located in the town of Krk as well as in Porat, Vrh, Brzac, Risika and Punat. If you are having trouble deciding, we will customize an offer just for you. You can also go on a variety of day-long or half-day boat or bus excursions - to explore the entirety of Krk, discover the nearby islands or visit Plitvice.

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Ms Nives Mrakovčić Kirinčić



### ADRIAGATE d.o.o.

Adriagate.com is an incoming travel agency specialized in providing accommodation capacities on the Adriatic, in Croatia and Montenegro, and in inland Croatia. The agency has operated successfully since 2001 in Split where its central reservation system is based, processing bookings for over 10.000 apartments and holiday homes. Although our main sales channel is the Internet, we have branches open in Primošten, Vodice, Rogoznica, Trogir, Vrboska (island Hvar), Omiš and Tučepi. The agency has grown over the years to employ over a hundred staff members in 2019.

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www.adriagate.com  
Mr Igor Popović



### ADRIATIC CONCIERGE d.o.o.

Adriatic Concierge – a travel agency based in Dubrovnik, offers its clients services during their stay in the region (CRO, SLO, B&H, MNG, SRB) such as land, air and sea transportation, accommodation in hotels and private villas, creation of tailor-made programs, car rental, yacht charters, and private concierge services, available to clients 24/7 during their stay. A separate business segment is the management of private villas in the region, promoted by our site "Unique Adriatic Villas".

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Ms Iris Domazet Malobabić



### ADRIATIC DMC d.o.o.

Adriatic DMC is a leading destination management company based in Croatia offering authentic travel programs for discerning travellers to the region. We specialize in crafting group and bespoke excursions, land tours, cruises, MICE travel programs and logistics support. With 25 years of experience in the travel industry, our company has grown from a travel agency to a leading regional DMC. It is our mission to continue delivering sustainable, inspirational travel experiences that are locally sourced and exceed our clients' expectations every single time.

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www.adriaticdmc.hr  
Mr Srđan Krištić



### ADRIATIC EXPLORE d.o.o.

Adriatic Explore Dubrovnik Travel Agency is your dedicated and reliable Croatian partner. We offer a wide choice of services for exploring Croatia, the Adriatic Coast, Dubrovnik and its surroundings, such as excursions and day tours to Montenegro, Mostar, the Elaphite Islands, Korčula and Pelješac Peninsula. We specialize in: group and private daily tours from Dubrovnik, boat excursions, coach tours, and tailor-made programs. Additional services: rent-a-boat, accommodation, MICE.

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Mr Ivan Knežević, Ms Iva Sentić



### ADRIATIC LUXURY SERVICES - JADRANSKI LUKSUZNI HOTELI d.d.

Based in the beautiful Dubrovnik, Adriatic Luxury Services (ALS) is a luxury travel concierge specialized in exclusive bespoke tours and travel experiences in Dubrovnik and the wider region, for both individuals and groups. With services ranging from tours and excursions to interesting sites in the region, transfer services, exclusive yacht charter, car and private jet rentals, ticket sales for various events. ALS also offers full service tailor-made itineraries at exceptional rates and unique experiences. Let us inspire you and personalize your holidays!

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### ADRIATIC.HR d.o.o.

Since its founding in 2000, Adriatic.hr provides online booking service to its guests. With an offer of more than 14.000 apartments, rooms and houses, varying from Robinson style to luxury lodgings, we are a perfect choice for families, couples, and groups looking for an ideal accommodation on Croatian coast. Our employees, native speakers of 16 languages, can support your booking process, and help with additional questions, as well. With instant booking option and credit card payment, Adriatic.hr surely is "The shortest way to the Adriatic".

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Mr Goran Vrgoč



### ADVENTURE DRIVEN VACATIONS d.o.o.

Adventure Driven Vacations (ADV) provides adventure tourism services. We specialize in guiding adrenaline and sport activities such as parachute tandem jumps, rock climbing, kayaking and hiking through Croatia's most striking natural attractions. A member of ATTA and USPA (US Parachute Association), ADV is the first Croatian aircraft operator to perform commercial specialized parachute operations (Air Work). Our mission is to guide and develop adventure activities ensuring unique experiences of Croatia's natural splendours from the air, sea and land.

Viktora Kovačića 5  
10000 Zagreb  
T: +385 91 2539025  
contact@adv.hr  
www.adventure-driven-vacation.com  
Mr Grgo Miočić



### AKTIVNI ODMOR d.o.o. - croActive & Adventure holidays

We are active and adventure travel specialist offering a range of activities: sea kayaking, sailing, rock climbing, hiking, cycling and much more. A local company owned by tour leaders with extensive local knowledge and experience. Together with a great team of new guides in our little family, we all do what we know best and will share our skills and knowledge with everyone who joins our tours. Our guides are certified tour leaders, and we use equipment manufactured by world-renowned gear producers with all the necessary safety certificates.

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21000 Split  
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F: +385 21 717290  
vese@croactive-holidays.com  
www.croactive-holidays.com  
Ms Veselka Huljić, Mr Damir Pačić



### ALGA TRAVEL AGENCY d.o.o.

Alga Travel is specialized in organizing tours abroad, to European countries as well as to long-haul destinations. We have demystified touristic arrangements as something expensive and available only to some people, bringing travel closer to everyone. Our orientation is based on cultural tourism, focused on sightseeing and discovering new destinations, cultures, cuisines, fragrances... We have advanced the culture of travel in Croatia to a higher standard, starting a lovely story for all.

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Mr Tomislav Mijić



### ALTER NATURA d.o.o.

Alternatura is the first provider of adventure tourism on the island of Vis, with programs based on the interpretation of natural and cultural heritage. Over the past fourteen years, Alternatura has grown into a respectable adventure holiday travel agency known for its creativity and passion for tradition, island nature and adventure activities. Our tour begins with hiking and kayaking, rock climbing, abseiling and continues with speedboat excursions to the Blue cave, sailing on traditional fishing boat Gajeta falkuša, jeep discovery and military tours.

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T: +385 21 717239  
alternatura@alternatura.hr  
www.alternatura.hr; www.gajetafalkusa.com  
Mr Pino Vojković



**Vis island DMC  
excursions  
&  
programs**

**Alternatura putnička agencija d.o.o.**  
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PARASAILING + SPEED BOAT ADVENTURES + WINE & DINING + SHOPPING + FREE CLIMBING SERVICES + TRADITIONAL SAILING + UNDERGROUND TUNNELS



**AMATHUS TRAVEL d.o.o.**

We are a team of experienced professionals, who always take time to meet your requirements and priorities. Providing impartial advice and guidance, our team should be the first contact for planning your trip. Offering complete incoming services at competitive rates for Croatia and neighboring countries, we work with many different groups of travelers, aiming to take care of the specific needs of each and every one of our customers. With our local knowledge and exceptional attention to details, we aim to surpass our customers' satisfaction.

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amathus@amathus.hr  
www.amathus.hr  
Ms Roberta Karnoš



**AMAZING HVAR - MARUŠA j.d.o.o.**

Amazing Hvar specializes as a sustainable travel agent on the island of Hvar, in harmony with sustainable development. We want to present the island in a different light, not just as a sun, sea and fun destination. Our team of professionals is always looking to exceed our customers' expectations and providing quality services. Hvar offers many natural, traditional, gastronomic, historical and cultural attractions so our range of services includes: Amazing Day Tour, Wine Tours, Speedboat Tours, Romantic Tours, Ethno-Eco Abandoned Village Tour and many more.

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Ms Urška Barišić



**AMBER TRAVEL - ARX d.o.o.**

Amber travel is a DMC based in Kastav, in the Bay of Kvarner, which was for centuries a part of the Amber road, connecting nations between the Baltic and the Mediterranean seas. Our extensive knowledge of the area, combined with experience in cooperation with business partners from all over the world, means that you can place your business with confidence in the hands of a personal and reliable service provider. In the spirit of centuries' long hospitality, we look forward to welcome your guests to Croatia!

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F: +385 51 687533  
info@ambertravel.hr  
www.ambertravel.hr  
Ms Sanja Jožef



**ANIKA TRAVEL AGENCY d.o.o.**

Travel agency Anika Ltd. helps you find the perfect private accommodation for your stay in the Crikvenica Riviera area (Crikvenica, Selce, Dramalj). Our private accommodation offer includes a large number of apartments, rooms and holiday houses ideal for a relaxing holiday. We place great emphasis on individual contact both with guests and with our partner properties. Our staff will provide you with all the information you need and answer all your questions. An exchange office is also available within the agency.

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www.tourist-crikvenica.com  
Mr Damir Jelenović



**ANNA TOURS d.o.o.**

Anna Tours is a travel agency with its head office in Njivice, on the Island of Krk in Croatia, specialized in the intermediation of vacation rentals, hotels, excursions and properties for sale along the Croatian coast. It was founded in 1994, expanding in 2009 to offer private accommodation, hotels and excursions with the intermediation of real estate especially on the island of Krk. In 2014, the agency reorganized, investing in a new website with modern agency booking software, BTC and BTB modules.

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Ms Anna Perić



**ARONDA ADRIANA TRAVEL d.o.o.**

Since it was founded in 1994, the main values of Aronda Adriana Travel have remained the same: professionalism and partnership quality, and - in turn, the results have continued to be satisfied guests. With an offer of carefully selected accommodation and transport facilities, diverse gastronomies and licensed guides, we are on top of trends and pay mind to visitor expectations. We would like to be your first choice for travel to Croatia and our travel experts will make sure you receive a high quality service in any of the five world languages!

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Ms Dubravka Tomljanović



**ATISTRIA TRAVEL AGENCY - ARENA HOSPITALITY GROUP d.d.**

Atistria travel agency was founded by the Arenaturist hotel company. Our head office is located in Pula but all Atistria offers are available at Arenaturist hotel, resort and campsite receptions. The travel agency offers a variety of services to its guests dealing mainly in excursions (Brijuni islands, Venice and Plitvice Lakes), sightseeing and gastronomic tours as well as a number of other services. The Arenaturist sales and marketing department is located at the same address and offers accommodation in hotels, resorts and campsites in Pula and Medulin.

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Ms Manuela Kraljević



IATA

**ATLANT d.o.o.**

The Atlant travel agency was established in 1992 as a service department of the ship management company "Atlantska Plovidba". Over the years, Atlant travel agency expanded its market to other clients and individual travellers, thus gaining the indispensable experience and knowledge of the travel industry, as well as the trust of a wide market share. Accordingly, in 2003, Atlant travel agency became an independent business entity with highly skilled staff professionals for air travel, tailor-made trips, marine tickets - seaman fares, hotel accommodation.

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Mr Maro Savinović



IATA

**ATLANTIS TRAVEL d.o.o.**

Atlantis travel is a private travel agency established in 1992 and specialized in incoming accommodation and organizing leisure time for tourists in Croatia. We define our job through professionalism, based on outstanding knowledge of the subject, distinct information, and high demands in selecting staff for our agency. Atlantis travel provides travel services that include: accommodation, transfers and excursions, escorted coach tours with guaranteed departures, conventions, incentives, events, cruise ships, tailor-made FIT programmes, and air tickets.

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Ms Mirjana Horvat



IATA

**ATLAS RABAC d.o.o.**

Atlas Rabac is a destination management company based in Rabac since 1999 and providing travel services for groups and individuals in Istra, Croatia and neighbouring countries. We are engaged in organizing tours and packages, bus and boat day trips and offer a variety of tourist services that include accommodation, transfers, adventure and cultural programs, rent-a-bike and services for agencies and tour operators. Our excellent customer service and our exceptional attention to detail means you will have an experience of a lifetime traveling with us.

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Ms Rosana Juričić



**AURA RUSTICA d.o.o.**

Aura Rustica travel agency provides high quality services in organizing package travels, excursions, tour guiding and other tourist services for individual and group visitors. As a reliable partner for domestic and foreign tour operators and travel agencies we have been profiling for incoming tours in Spanish and English with professional, licensed guides, and with special emphasis on cultural and gastronomic tourism, Zagreb and Zagorje County tour guiding and tour leading through Croatia and its surroundings.

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Ms Kristina Stakor



**AUREA INTERNATIONAL d.o.o.**

Located in the city of Krk, Aurea International is the leading provider of holiday villa, apartment and hotel accommodation services for the Island of Krk. Over the last 20 years, Aurea has built its reputation on providing a quality service, with customer care being at the forefront of its operations. With a team of over 10 employees and associates, Aurea has over 300 accommodation units to choose from, as well as a selection of packages, excursions, boat cruises via their own fleet of boats, car rental and other associated tourist services.

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Ms Svjetlana Volarić



IATA

**AUTHENTICA d.o.o.**

We are a creative agency that focuses on incentive travel, exclusive and tailor-made tours throughout Croatia. Our company's name, AUTHENTICA, is also our mission. Every guest, regardless of whether they are corporate or individual travellers, is guaranteed an authentic travel experience. We are very passionate about what we do and always look after every detail. If you share our passion for unique, authentic travel, please do not hesitate to contact us.

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Ms Mirela Rubić

# Cyclist Welcome Region

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Medimurje



IATA

## AVIO-ADRIA d.o.o.

Avio-adria was established in 2010. Years of experience in the tourism industry, especially in airline-ticket sales, is one of the advantages of our agency and a guarantee for a great holiday. Our expert team monitors tourism trends and focuses on an individual approach to the client because we believe that this is the only way to organize a customer's trip successfully. Quality, speed and creativity are recognizable, both in terms of the value for money and quality of the service we provide.

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Ms Ružica Harar



IATA

## BANTEL TRAVEL d.o.o.

The agency Bantel Travel was founded in 1992 with offices in Zagreb. We are specialized in the areas of business travel, M.I.C.E., incoming and individual packaged tours. In 2007, we joined the Lufthansa City Centre (LCC) global network of over 600 travel offices in more than 70 countries. With this step, we have connected the high-level service of our privately owned company with the advantages of an international travel service network. Through this strategic partnership, our customers accomplish significant savings and various additional benefits.

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Mr Ante Balić



## BC TRAVEL d.o.o.

We are experienced world travellers with a plenty of miles "under our belt" and true lovers of long-haul voyages. For you, we are able to organize unforgettable individual and group trips to Asia, primarily to Thailand, Bhutan or India, as well as to any other corner of our beautiful planet. We will organize and offer you an unforgettable journey, prepared with the utmost care. Rest assured our approach to travel organization is original and different. As experienced world travellers, we know and understand what you expect from the holiday of your dreams!

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Ms Vesna Pavletić



## BELL HOLIDAY j.d.o.o.

Established in 2015, Bell holiday is an incoming travel agency that offers accommodation services in Croatia as its main activity, but also provides other tourism services, all in order to ensure a complete, safe and unforgettable stay in the desired destination. Even though we are a team of young enthusiasts, we use every opportunity to build our daily operations; we implement best practices and pay attention to our end-users who continue to grow in number with each passing year. Bell holiday looks forward to making your holiday!

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Ms Izabela Kancelir



## BLAGEC TURIST - BLAGEC d.o.o.

The company Blagec Turist has been operating for over 27 years. Specialized for organizing school trips and excursions, the agency is expanding its operations to foreign markets and slowly profiling itself as a specialist for event management, especially for weddings in Croatia. We are dedicated to promoting the tourism offer of the Koprivničko – Križevačka County, a continental, year round destination with vast potential. Currently we are one office with a single employee, but our offers are sure to win over both the domestic and foreign visitor.

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Ms Maja Leskovar



## BOHO TRAVEL ART

Boho Travel Art is an online boutique travel agency specialised in two Croatian regions, Central Dalmatia and Slavonia. It is focused on experiences of discovery and authenticity for culturally curious visitors and outdoor activities for nature lovers who like to take time to explore new destination and get to know local culture and lifestyle. As a locally-based travel agency, Boho Travel Art also helps with travel consulting, creating travel programs and customer experience services.

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www.bohotravelart.com  
Ms Senka Vlahović



## BORA TOURS d.o.o.

Established in 2003, Travel agency Bora tours is an integral part of the Falkensteiner hotel group. The head office is situated within the hotel and tourist complex Borik in Zadar, while branch offices can be found in other Falkensteiner Hotels in Punta Skala Petrčane, Crikvenica and Punat on the Island Krk. Our principal activities are excursions and team-building programs, transfers, accommodation, packages for groups and individual guests, rent a car services. With our energy and cheerful spirit, we do our best to make our clients happy and satisfied.

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info@boratours.hr  
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Mr Tomislav Fain



## BOŽILOV DUBROVNIK TRAVEL d.o.o.

Božilov Dubrovnik Travel is a privately owned DMC established in 2003, specialised in handling accommodation, excursions, incentives and conferences for groups and individuals in Dubrovnik and throughout Croatia. We are experts in all aspects of destination management creating itineraries to suit your program size, complexity and budgetary requirements. Ultimate customer satisfaction is the foremost and absolute goal of our company. Having us as your partner will ensure your each and every trip is memorable.

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Ms Josipa Božilova



## BRIONI d.o.o.

Brioni Pula is a company whose main activity is passenger transport both domestic and international. Its origins date back to distant 1946. Travel Agency Brioni Pula is situated within the premises of the new coach station Pula, Trg I. istarske brigade 1. In addition to the company's 20 year-experience of excursion organization, which is its main activity, Brioni Pula travel agency offers other services such as coach rentals (own coach fleet, new high-class tourist coaches), hotel accommodation, winter and summer holidays, agro tourism, school trips, etc.

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Mr Hrvoje Pejković



## C.Z. DANTE TOURS d.o.o.

Established in 2006, C.Z. Dante tours is situated in Rijeka's city centre. We are a young agency of highly qualified staff, with extensive experience in tourism, providing innovative ideas and quality services. The main activities of the company are: tours for groups and individuals throughout Croatia as well as abroad, accommodation (hotels, hostels, private accommodation and villas), transfers with different types of transportation – car, vans, minibuses, buses or boats, and walking tours with certified local tour guides in Croatia and abroad.

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czdante.wix.com/czdantetours  
Ms Zvezdana Carlovich



## CALVADOS CLUB d.o.o.

Calvados Club Luxury Travel is the leading DMC for luxury travel to the West Balkans region. We organize Luxury custom-made private and deluxe group programs, as well as exclusive city breaks, private yacht charter, luxury villas rental, private transfers, exclusive incentives. Our vision is doing business with a personalized, tailored and luxury approach. We offer top class services only: private bespoke sightseeing tours, private transfers with our luxury vehicles and motor boats, accommodation in luxury hotels, extraordinary experiences and much more.

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Mr Tomislav Milinović



## CONTRES PROJEKTI d.o.o. TRAVEL AGENCY

Years of experience in organizing national and international conferences, conventions, meetings, outgoing travel and all other events with a smaller or larger number of participants, allow us to create a wide range of high quality, tailor-made services. We work with reliable suppliers, esteemed professionals, and foster excellent business relationships with renowned hotel companies. We are in constant search for new, interesting places where events can be held and recognize the importance of new technologies and their impact on the event management industry.

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Ms Maja Orsag



## CONVIVA MARIS d.o.o.

Conviva Maris is a travel agency specializing in yacht charters in Croatia. We offer a wide range of yachts from gulets, sailing boats, catamarans, motor boats to luxury motor sailers and crewed yachts. Apart from yacht charter services, we can also provide accommodation in luxury holiday villas and various programs tailored to meet client requests.

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www.charter-in-croatia.com  
Ms Maja Majić Vuković



**Amathus TRAVEL**  
Amathus Travel Croatia-DMC provides excellence in the receptive tourism of Croatia and neighbouring countries since 2001 by offering an exquisite range of high quality services:

- Accommodation
- Transfers
- Excursions
- Shore Excursions
- Group & FIT Tours
- Pilgrimage Tours
- Tailor-made Holidays
- MICE

Amathus Travel  
Amathus Travel  
Amathus Travel  
Amathus Travel Croatia

Amathus Travel d.o.o. putnička agencija  
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HR-AB-20-040159744, OIB 51200725053



#### CRV TOURS - CRV d.o.o.

Travel agency Crv tours, a part of Crv d.o.o. was established in 1996. We are specialized in youth programs for children and young people, but we also feature and develop programs for pensioners/seniors-Senior Club 55+. As a company, we have our own accommodation facilities (Hotel Riviera, Hotel Dramalj, Depadance Omorika, Pansion Skoko in the Crikvenica area, and Hotel Delfin, in Omišalj - total of 500 beds) and are able to prepare a complete service package of transportation, accommodation, excursions and entertainment for our customers.

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crv@globalnet.hr  
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Mr Stjepan Vrban



#### DALMACIJA TRAVEL AGENCY

Founded in 2013 travel agency Dalmacija has a wide variety of properties on offer, from luxury villas and apartments to hotel accommodation anywhere on the Adriatic - and beyond. Our complimentary offer of excursions to National parks, sailing tours, fishing trips, cave visits and wellness days will make you wish you had an extra day - and if you find the time, we are certain the experience is something you will remember fondly. To top it all off, we can also arrange for your transfers or provide you with a motor vehicle rental.

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www.accommodation-adria.com  
Ms Ana Košutić



#### DALMATIA TRAVEL

Dalmatia Travel organizes excursions, transfers, mini bus, boat and car rentals, team building, and accommodation in apartments and hotels along the Adriatic coast, with an emphasis on the Šibenik-Knin County. The mission of our agency is to offer visitors original programs and trips that have the added value of educating them on the cultural and historical heritage and undiscovered beauty of the region of Dalmatia. Our experienced staff will be at your disposal to ensure your overall satisfaction, whether you travel through Croatia or go abroad.

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Mr Predrag Skočić



#### DANEX - UMAG d.o.o.

Danex-Umag is a tour operator established in 1990, specialized for Istria, and a representative of Čedok Praha since 1993. A highly professional staff with over thirty years' experience in tourism, we offer a range of services for other tour operators, groups and individuals. We own 2 beautiful Villas Danex I\*\*\*\* and Danex II\*\*\*\*, both with swimming pools, massages, grills and Mediterranean vegetation in Umag Punta, situated 150 m from the beach, as well as several luxury cars.

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www.croatia-danexumag.com  
Ms Danica Bojković



#### DC TRAVEL d.o.o.

DC Travel, formerly known as Diners Club Travel, started as an independent travel agency on January 1st 2013. DC Travel specializes in selling airline tickets, organization of business travel, foreign language courses (business, expert, group and individual) and package deals. The agency also provides Diners Club Travel Account services for business users, helping them to centralize their travel orders and enabling simple cost control. It has been an IATA licensed agent since 1992 and is one of the leading agencies in Croatia in the sale of airline tickets.

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Mr Dalibor Bilić

IATA



#### DESTINATIONS F-TOURS d.o.o.

Destinations F - TOURS d.o.o. travel agency operates both as DMC and tour operator. Our team of professionals has extensive experience in all aspects of the tourism business. Our offer includes a wide range of services for both individual and group travel in Croatia and abroad. The Agency is actively involved in outgoing tourism with a special focus on school tourism and group travel. All of our products and business processes are based on the principles of quality management and customer satisfaction is always our main guideline.

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Ms Maja Božinović



#### DMK VALL042 d.o.o.

The main business activities of our company are event and happening organisation, publishing and tourism. The company organises the international Hunting and Fishing Fair, held annually since 1996 and the Tourism Exchange PUT since 1999. Our main publishing activity is the Way to Croatia professional travel magazine, but we also design and print tourism brochures, flyers, restaurant menus etc. Among our activities in tourism, we have experience in organising team-building programs, food and wine tours, programs in nature and in particular - disc-golf programs.

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Ms Maja Simenc



#### DOM DOLIA d.o.o. - DOLIA TRAVEL

Located in the centre of Zagreb, we are a full service travel agency and cruise specialist. Our mission is to send you on a cruise vacation that exceeds your expectations and offers you exceptional value. Cruising has become the fastest growing segment of the global vacation industry, but our cruise specialists provide only the finest and friendliest service in keeping with the latest trends. No matter where in the world you want to set off to, your trip will be carefree because, as your travel agent we take care of all of your travel needs.

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Ms Zrinka Mandić Milković



#### DUBROVNIK PARTNER d.o.o.

After more than 15 successful years of experience our core business includes organization of conferences and congresses, cultural, sport and entertainment events and manifestations, exclusive weddings, organization of gala dinners with special authentic menus in exclusive locations, expertise in protocol matters with cultural differences in mind, as well as the appreciation of professional standards of the clients. Everything is tailor-made according to the clients' needs! We are a one stop DMC and Event shop! Meet us at www.dubrovnikpr.com.

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#### EKLATA d.o.o.

DMC & Travel Agency Eklata, founded in 1991, is one of Croatia's largest incoming tour operators and an esteemed youth travel specialist. Our team consists of 20+ educated and experienced professionals. Tailor-made packages, school trips, youth accommodation, summer party programs and summer camps are our business specials. We are UHPA's youth travel specialists and the proud holders of the ISO 9001:2015 certificate. The Croatian Chamber of Economy named Eklata Croatia's third best mid size DMC in 2018.

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#### EKUPI d.o.o.

eKupi Travel is a part of www.ekupi.eu, the biggest regional ecommerce retailer and a part of M San Group, the largest distributor in regional IT&CE market. Operates as full-service travel agency for individual travellers and groups, leisure and business travellers and it is specialised in online air ticket sales and business travel services while offering regular and low cost airlines, as well as 100.000 accommodation properties in 185 countries around the world. Visit travel.ekupi.eu!

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Mr Stipo Matić

IATA



#### ELITE TRAVEL d.o.o.

Elite Travel is a Croatian DMC with extensive experience in providing superior travel services to all our clients and business partners. For over 10 years, as a full service DMC, we have provided expert advice and personalized travel-planning, designed tailor-made programs, planned conference & meetings and organised incentives. Elite Travel journeys reveal how stunning Croatia and the Adriatic are through first-hand experience - exploring history, culture, cuisine, nature and adventure - with the help of Elite Travel's skilled professionals.

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Mr Marko Rešetar

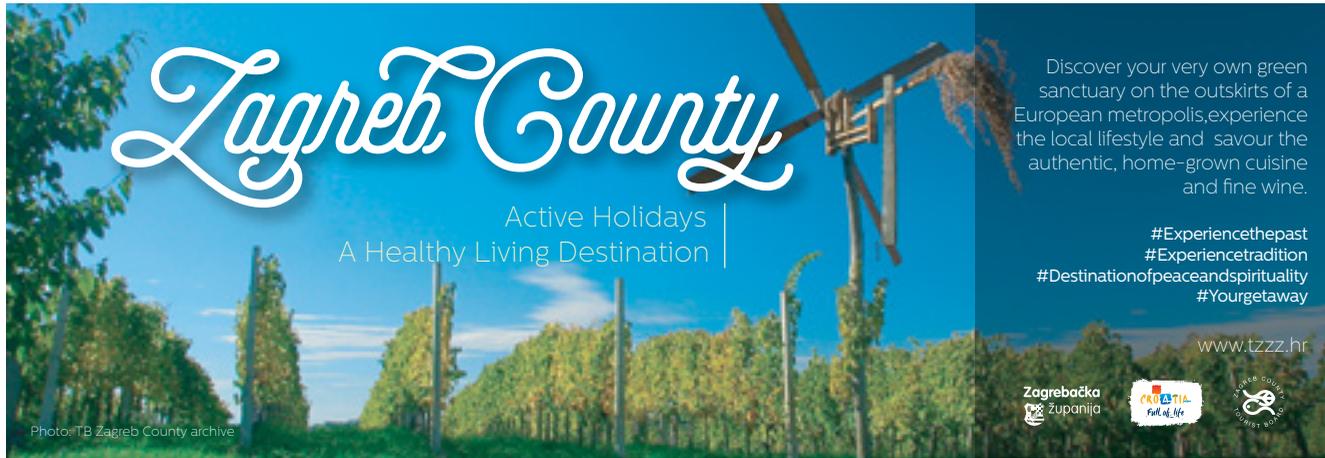
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#### EL-PI TOURS d.o.o.

Established in 1996, EL-PI Tours is a Croatian tour operator specialized in renting private apartments, villas and hotels on the island of Krk - Malinska, Porat, Vantačići, Sv. Vid, Kijac etc. With extensive experience in tourism, favourable prices, great offers of quality accommodation in many different types of facilities with friendly hosts, and an individual approach toward every guest - we guarantee a response to your every need. We will act on your every request so that you can spend the most important days of the year pleasantly and come back again!

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office@el-pi-tours.com  
www.el-pi-tours.com; www.apartmentsadria.com  
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Photo: TB Zagreb County archive



#### EMPYREAL TRAVEL d.o.o.

Empyreal Travel d.o.o. is a travel agency specialized in providing accommodation in mobile homes in Croatia. We offer a full range of services such as excursions, car and boat rentals, event organisation, transfers and more. We are open to cooperate with individuals and organised groups. Our strategy is to establish a recognisable Mediteran Travel brand and develop it abroad to promote inbound tourism to Croatia. Our goal is to provide high-quality accommodation and outstanding services to guarantee an unforgettable travel experience to our customers.

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touristagency@empyrealtravel.com  
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Ms Daniela Hasukić



#### ENSERVA d.o.o.

Headquartered on the island of Krk and established in 2008, travel agency ENSERVA Ltd. mediates in providing hospitality services for the German speaking market on the island of Krk. We specialize in offers customized specifically for dog owners and as such, we have been certified as "Kvarner-Dog Friendly". Our main goal and vision is to provide support and make sure each and every one of our guests has an unforgettable stay on the 'golden island'.

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#### ENJOY DALMATIA – HERBERT d.o.o.

Enjoy Dalmatia is a Croatian-Irish travel agency founded in Split in 2012. We provide private accommodation complimented by a variety of adventure sports/excursions to ensure memorable Croatian holidays for our guests. Our goal is to specialize in provision of travel packages for hillwalkers wishing to discover the Dalmatian hinterland and the surrounding mountain ranges. We also organize weddings for foreign couples looking for a wedding that is exotic and different. As a boutique firm, we are proud of our personalized approach to all of our guests.

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#### EPOCA TURIZAM d.o.o.

Since it was founded in 2003, Epoca Turizam has worked to contribute to and build both Istria and Croatia as destinations with year round offers. In addition to traditional travel agency services, the company continuously works to increase its tailor-made capacities. Understanding the needs of marginalized social groups, in 2014 the firm launched the "Stepping Out of Silence - Deaf Friendly (DE) Project" adapting offers to meet the needs of the deaf. The company will continue to profile itself as socially responsible, both in Istria and nationally.

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#### ETNO ART TRAVEL - MALO SELO d.o.o.

Etno Art Travel is a receptive destination management company. We own two restaurants: the Medimurski Dvori restaurant in Lopatinec and the Lovački Dvori restaurant in Čakovec. Our aim is to enrich the range of tourism products in Međimurje by offering contemporary, high quality, interesting and innovative tourist programs, as well as the traditional gastronomic products of this area. Our long-term experience in the tourism industry and knowledge of every inch of our region guarantee you an excellent vacation and unforgettable moments.

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Ms Tatjana Martinjaš



#### E-TOURS d.o.o.

E-Tours is a leading online travel company in Croatia offering leisure and business travellers a wide selection of low airfares at www.AvioKarte.COM.hr, as well as great deals on lodging at www.Hoteli.COM.hr, amazing car rental rates at www.vozi.hr, cruises, vacation packages and other great deals at www.etours.hr. At e-Tours, the customer relationship does not end when you hit the »reservation« button; our wish is to make planning and realization of travel easy for you, save your time and reduce your travel expenses as much as possible.

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Mr Zoran Šašić

IATA



#### EURES-TIM

The beginnings of Eures Tim go back to 2005 when the agency was founded with the aspiration to apply our years of experience and affirmative cooperation in congress tourism, encompassing the meeting industry of the entire region. We organize corporate and events for associations such as conferences, seminars, workshops, presentations, banquets, incentives and exhibitions in Croatia and Europe; the rental of equipment for simultaneous interpretation, presentations and conferences as well as a wide range of simultaneous and consecutive interpretation services.

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#### EURO TOURS d.o.o.

Established in 1990 and located in the city of Poreč, Euro Tours is the leading provider of quality holiday apartments, villas and hotel accommodation services. We offer more than 300 units with a capacity for over 700 persons. We also offer local excursions, such as: Plitvice Lakes, Brijuni islands, Venice, fish picnics... If you wish to exchange money or buy tickets for events – you are at the right place! EURO TOURS is a young and dynamic team of professionals changing the way the tourist business is done by considering your wishes above all else!

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Mr Alen Babić



#### EUROADRIA TOURS d.o.o.

Euroadria Tours Ltd is a full-service travel agency based in Dubrovnik, with experienced, professional staff dedicated to providing the highest level of service and exceeding our clients' expectations. Whether you are planning holidays, a major event or a small meeting, we will provide you with detailed itineraries, fast and competitive quotations, integrated and creative programs, supervision and coordination of the program.

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#### EX NOVO d.o.o. - TARGET TRAVEL

Target Travel has been operating successfully since 2000, providing a wide range of touristic services. Year after year, the quality of our work has been improving. The evidence is the ever-increasing number of guests that choose our services. Among our services you will find: accommodation (hotels, agro tourism, private accommodation and houses), excursions in Istria - Croatia, Slovenia, Italy, tourist guide services, rent-a-car, boats, bikes, transfers, tours all over Croatia, gastronomic tours, both for group and individual travel.

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Ms Gordana Ivanišević



#### FERAL - TOURS d.o.o.

Registered in 2004, Feral-Tours is a travel agency run by highly motivated people whose main goal is to represent Croatia at its best. Our core business is offering vacation solutions that best match your needs. With extensive experience in tourism, we always search for ways to offer the best and widest range of services, including yacht charter, transfer services, excursions and exclusive accommodation in villas with pools. Our employees are multi-lingual and will do their best to make you feel welcome and wishful of another holiday in Croatia.

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#### FILIDA - TRAVEL AGENCY d.o.o.

Filida Travel was established in 2003 as a privately owned tour operator. Since then we became MICE and PCO specialists, organizing events throughout Croatia and surrounding countries. Putting special attention to details while organizing events we are incorporating local features and produce in every aspect of event, making it unique and memorable. We also organize trips all over the world for our clients providing them with accommodation, flight tickets, transfers to destination, meeting rooms...

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www.filidatravel.hr  
Mr Ivan Kaselj, Ms Tatjana Mrzljak



#### FIORE d.o.o.

Founded in 1992, Fiore tours acts both as tour operator and DMC, with its head office in Poreč, own fleet of vehicles and complete gear for our adventure tours. Fiore is Croatia's most experienced operator for adventure, culture and gourmet travel. Every year Fiore pioneers over 500 guided and self-guided programs, from one-day to multi-day trips, adventure, cultural and gourmet tours for singles, couples and groups. We offer a variety of walking/trekking, cycling, sea kayak and multi-activity tours with guaranteed departures for small groups.

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Mr Dalibor Rudan



#### GALAXY TRAVEL d.o.o.

Galaxy Travel Agency aims to provide a wide range of tourism services, drawing from extensive experience to reach broad market recognition and become Split's leading travel agent. A licensed IATA agent, we offer professional consulting in MICE and travel business for clients the world over. Galaxy travel designs and offers many thematic workshops and tours from cultural and historical to adventurous and gastronomic. We will make sure you arrive safely and on time, and return to home happy and satisfied after an unforgettable travel experience.

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galaxy@galaxy-travel.hr  
www.galaxy-travel.hr  
Mr Ino Muntić

IATA



#### GALILEO TRAVEL d.o.o.

An individual approach, innovation, maximum attention to the wealth of many years of experience of our staff, guarantees the quality of our service and your satisfaction. With all this, we strive to offer you our packages and services at prices suitable for all occupants, and we facilitate payment arrangements by paying in instalments. Individual travel: vacations in Croatia and abroad, winter skiing and Congress organization in the country and abroad incentive trips for employees of various companies, organization of trade fairs etc.

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#### GAT TRAVEL AGENCY d.o.o.

Located in Medulin, GAT travel agency specializes in sports related travel and accommodation. We take pride in our successes over the past twenty years and have positioned ourselves as experts in making pre-season training arrangements. Our services have been designed for a wide variety of sports, with offers taking advantage of the mild climate, high quality accommodation capacities, sports facilities and numerous cultural and natural sites. Our objective is to provide adjustable offers that cater to the needs, wishes and expectations of any team.

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Mr Alen Bernobić



#### GAVEIA d.o.o.

Gaveia d.o.o. is one of Croatia's largest online travel agencies. Headquartered in Novigrad and founded in 2015, Gaveia has developed 3 online booking platforms for 3 tourism niches in Croatia – camping, mobile homes and villas & holiday homes. We are an experienced team fully focused on guest needs and our call centre allows for direct bookings and provides a continued support service to our clients. From finding you the ideal accommodation, throughout your stay and to your departure, know that our team is fully dedicated to making your holiday great.

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www.adriacamps.com  
Mr Alen Salamun



#### GEA - ISTRA TRANSFER

Istra transfer is a travel agency based in Poreč. The agency was created in 2017 as an expansion of a transfer company established in 2007 and has since operated successfully. Our vision is to become the most reliable centre for transfers and tourist arrangements in Istria. Our mission is to provide our customers with as many services as possible (transportation, accommodation and various content) in one place, from their arrival at the destination until their departure.

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#### GLOBTOUR EVENT d.o.o.

Globtour Event is a travel agency with over 40 years of experience in tourism and the exclusive partner of the largest global business travel management company CWT for over 20 years. Specialized in meetings and events (PCO, EMC), corporate travel (TMC), destination management (DMC) and incentive travel, it provides high quality services to international customers in full acknowledgement of cultural diversity and social responsibility. Thanks to continued improvements in quality and environment management systems, Globtour ranks as a regional market leader.

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Ms Vesna Pritchard



#### GO ADVENTURE d.o.o.

Founded in 2015, Go Adventure is a travel agency from Split, specialized in one-day adventure tours. We have our own fleet of vans and large buses, and with two well-positioned sales points in Split's Diocletian Palace and a large number of partners, we have an exceptional sales network, annually organizing tours for as many as 18 thousand visitors. The company employs 40 people, all dedicated to providing innovative, high-quality services that go beyond market standards. Since 2018 we are also a proud member of ATTA.

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Mr Ivan Eremut



#### GOADRIA TOURIST AGENCY - LAGUNA NOVIGRAD d.d.

GoAdria is a travel agency owned by Aminess Hotels & Campsites (Laguna Novigrad d.d.). Its work in caring for the nearly 7,000 daily guests that enjoy the company's facilities has certainly contributed to the long-term success of Aminess Hotels & Campsites' accommodation facilities in Istria and Dalmatia. GoAdria consistently proves that one must take good care of one's guests and offer them a wide selection of activities in order to create magical experiences they will want to come back to.

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Ms Zrinka Bokulić



#### GOLDEN LEAF TOURS d.o.o.

Golden Leaf Tours is a private rental owner, a property management company, a travel agent and an IT provider. We understand our clients' needs because we have the same needs. As a travel agency, we specialize in private accommodation and luxurious villas, as well as small custom tours. We strive to be your most reliable business partner, to work with you and understand your needs. We strive to provide solutions and advanced technologies that are made simple. In 2017, we received the Tour Operator of the Year Award from LTG Travel Guide.

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Mr Maksimilijan Šprung



#### GULLIVER TRAVEL d.o.o.

Gulliver travel, founded on February 1, 1989 as the first private travel agency in Dubrovnik, is currently the leading DMC in the region and a part of TUI Group, the leading travel company in the world. Activities: Cruises, Tours, Excursions, Catamaran, Easy ride, Premium, Wine & Dine, Adventure, Weddings & Honeymoons, Tailor-made, Ground handling, Accommodation, Transfers, Guest service, Shore excursions & Port agency, MICE, Business travel. Head office: Dubrovnik. Branch offices: Makarska, Split, Poreč, Rijeka, Zagreb, Vukovar.

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Mr Goran Hrnčić



#### HRVATSKI KLUB PUTNIKA d.o.o.

A group of enthusiasts who started with projects such as 60 days Around the World, 90 days around the world and Lifetime adventures founded Croatian Travel Club in 2015. The agency's programs are created for those travellers who want to get acquainted with the autochthonous, to approach local communities, to discover their customs, culture and, of course, to visit their most famed sights. The agency organizes kayaking and daily jeep safari tours and off-road excursions in Central and North Dalmatia in comfortable Nissan Terrano 4x4 SUVs.

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#### ILI LUXURY TRAVEL - ILIOS TRAVEL COMPANY d.o.o.

ILI Luxury Travel is a Zagreb-based travel agency offering a broad spectrum of authentic, inspirational and 'beyond the ordinary' travel experiences (leisure travel, M.I.C.E. services, concierge services) in Croatia and the neighbouring countries of Slovenia, Bosnia-Herzegovina, Montenegro and Serbia. As an upmarket travel boutique with a native background and years-long acquaintances of quality appointed local suppliers, we are focused exclusively on custom-made travel services, meticulously creating every itinerary from scratch and individually.

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#### ILIJADA d.o.o.

Ilijada is a destination management company based in Split. We specialize in food & wine tourism and cultural travel. Our company applies its tourism know-how in creating and implementing travel products, from classic accommodation, passenger transport and sightseeing with expert guidance, to more complex multi-day and multi-nation experiences. Our staff have been operating in the travel market since 1998.

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#### ILIRIJA d.d. - ILIRIJA TRAVEL

Ilirija travel is a part of Ilirija d.d. group, which covers 3 main segments of tourism offers: hotel industry, nautics and camping. Ilirija Travel provides additional support in the form of high-quality gourmet, DMC and PCO services. It comprises the Zadar region's MICE offer of transfers, vessels and the organization of incentives, provides tailor-made programs, conference & meetings planning, incentive organization, revealing the stunning Zadar region, its history, culture, cuisine, nature, adventure and much more.

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#### ILIŠKOVIĆ d.o.o. KORKYRA INFO

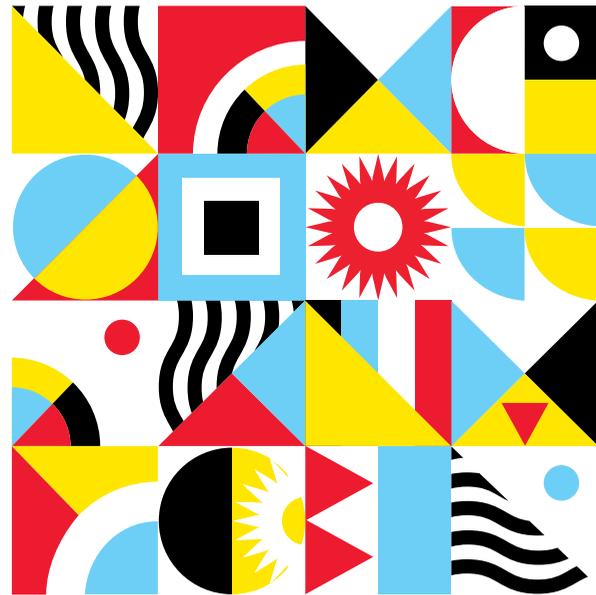
Established in 2006, KORKYRA INFO is a travel agency specialized in providing road and sea transfers, as well as car, scooter, bike and boat rentals. We organize excursions by boat, bus or private car around the island of Korčula and in the region of Southern Dalmatia. We also offer hotel and private accommodation booking. Our dynamic team in Korčula works all-year-round. Our offices / info-points can be found in Korčula, Dubrovnik, Dubrovnik Airport Čilipi and in Hotel Radisson, Dubrovnik.

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#### ILMO TURIZAM d.o.o.

Ilmo turizam is a family-run agency with years of experience in the travel industry. The agency was founded in 1991. We mainly deal in English language courses for business people in Zagreb taught exclusively by native speakers, as well as foreign language courses taught in countries where the language being taught is spoken. Courses can be organised all year round for pupils of 12 years of age and up. We also organize meetings, exhibitions, symposiums, congresses and conventions, accommodation, excursions and transfers.

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#### JAMMARK d.o.o.

Founded in 1995, Jammark is a privately owned retailer from Zagreb covering both the outgoing and incoming tourism segment. Our small but dedicated team will cater to all your needs including: air packages, active holidays, cruises, car and coach rental, group and private tours, wellness, MICE, luxury travel and much more. We strive to provide a unique and innovative service to our clients with emphasis on tailoring our offers to the client needs and wishes, both in terms of value for money and quality of service.

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#### JOURNEY 2 CROATIA d.o.o.

A luxury travel DMC catering to high-end leisure and corporate travellers, Journey2Croatia specializes in customizing your travel experience. We create travel experiences with a unique approach and personal touch. Our mission is to offer, plan and organize premium, custom made tours, yacht/boat charter, city tours, excursions, luxury accommodation in hotels and villas, transfers (land & sea), special events, incentives and any other travel services a client may need during their trip.

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www.journey2croatia.com  
Ms Ivana Tomić Antić



#### JUNG SKY d.o.o.

Jung Sky is a privately owned airline from Croatia that has been successfully providing business and private (tourist) flights to destinations throughout Europe and North Africa for 10 years now. Although based in Croatia, more than 90% of their clients are non-nationals. In 2018, the company expanded to include travel agency operations and introduced Vipcation – a special VIP arrangement that links select European cities with Croatia's tourist jewels and includes personalized VIP transport as well as high-class (VIP) accommodation.

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Ms Jasna Jung



#### KABAL TOURS d.o.o.

Hvar Touristik is one of the leading travel agencies on Hvar, specialised in providing accommodation as well as vehicle and vessel rentals, transfers and excursions. We are a team of dedicated professionals; personal service is our trademark. In 2008, we launched www.hvar-touristik.com, and in due time noticed the need for a luxury accommodation specialist on the island – that is how www.villashvar.com was born in 2013. Created with love, Villas Hvar represents our passion toward our job, as well as our passion toward our amazingly beautiful island.

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Ms Majda Moškato



#### KARAKA TRAVEL DUBROVNIK d.o.o.

At Karaka Travel, we aim to deliver a high quality experience to every customer on every one of our excursions. The same level of quality is put into all other parts of the organisation, allowing us to provide value for money. We are proud of all our accomplishments, which were achieved through continuous improvements in customer service, technology and quality assurance, helping us to become a respectable firm, aspired to grow even more.

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www.karakainfo.hr  
Ms Sandra Batarelo Kresić



#### KIRA TRAVEL d.o.o.

Kira Travel provides tailor-made travel logistics services in Croatia to professional travel organizers, covering the entire spectrum of activities for group, special interest and luxe business travel. We have destination knowledge and provide a personalized service in creating high quality experiences. We pay attention to and meet your clients' wishes, available time and budget. With Kira you choose support and peace of mind: we take excellent care of your clients. Kira is an independent agency, large enough to compete and small enough to care.

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21215 Kaštel Lukšić  
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info@kiratravel.com  
www.kiratravel.com  
Ms Suzana Đapić



#### KLUB TOURS

Klub tours has been mediating in providing private accommodation services since 2001 on the island of Krk, in picturesque Njivice. In addition to mediating, the agency also provides currency exchange services and handles the sale of Arriva bus tickets and excursions. Advertising its services all over Europe, Klub tours fosters partnerships with businesses in Slovenia, Germany and the Czech Republic. Klub tours is the only Krk travel agency open all year round, with two full time employees and a number of seasonal associates.

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51512 Njivice  
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www.appkrk.com  
Ms Željka Barešić



#### KONCEPT PUTOVANJA d.o.o.

Koncept travel is a privately owned company. Our agency offers wide range of travel services for individual and group travel in Croatia and abroad: outbound and inbound tourism, tailor-made and package tours, school excursions, pilgrimage tours, business travel, team-building programs, transfers, coach rental, conventions, congresses, etc. Our special major strength lies in a creative, experienced and hardworking key executive team. Contact us with confidence, we are here because of you! Discover our wonderful and unique country through and through.

Ivana Generalića 3  
48000 Koprivnica  
T: +385 48 221666  
F: +385 48 221777  
koncept.kc@gmail.com  
www.konceptputovanja.hr  
Ms Biljana Budin



#### KONTAKT TOURS d.o.o.

Kontakt travel agency was established in 1989 as an outgoing travel agency with its head office and branch office in the heart of Zagreb. Kontakt travel offers a wide spectrum of high standard travel services: individual and group packages, summer and winter holidays, meeting, incentives and congresses, school trips, excursions, last minute packages, airline tickets etc. With over two decades of experience in the travel business, we have been the number one contact for ski and active holiday packages. Our team of experts will provide you with professional advice.

Gundulićeva 3  
10000 Zagreb  
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www.kontakttours.hr  
Mr Tihomir Korać



#### KORČULA EXPERTS d.o.o.

Korčula Experts travel agency is specialised for vacations on the island of Korčula. We offer all types of accommodation (rooms, apartments, houses, villas). We also offer different excursions (to Dubrovnik, Mljet and Lastovo with a motor yacht) and activities (buggy safari, snorkelling and hiking) and a special boat trip to Pelješac Peninsula. We were the first agency to offer our guests educational workshops on the local cuisine. Besides the excursions and workshops, we can also organize boat and taxi transfers.

Dubrovačka cesta bb  
20260 Korčula  
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F: +385 20 711223  
info@korcula-experts.com  
www.korcula-experts.com  
Mr Pedro van Eijk



#### KORKYRA d.o.o.

Korkyra Dubrovnik was established in 2007 with its head office in Dubrovnik and branch offices in Dubrovnik Sun Gardens (Orašac), Korčula and Dubrovnik Airport. Our team consists of young, highly educated travel professionals, and all of them have the shared goal of exceeding the expectations of our clients. We have our own fleet of luxury vehicles (cars, minivans, minibuses) and boats (speed boats, yachts and transfer boats). Our services include: tailor-made tours/ excursions, special interest tours, meet and greet services, land and sea transfers, MICE...

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www.korkyra-dubrovnik.com  
Ms Antonia Ančić



#### KVARNER EXPRESS d.o.o.

Travel agency Kvarner Express Ltd. has been in business for over 55 years. Thanks to our extensive experience in the tourism industry, our success has been based on qualitative tourism offers and high quality professional services. By and large, we are engaged in booking private accommodation in apartments and holiday homes, but we also offer our guests boat and bus excursions as well as exchange services. We are certain our rich selection of offers will include something for you, and we hope we will justify your confidence.

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52221 Rabac  
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info@kvarner-express.hr  
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Ms Jasminka Perhat Milevoj



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### L.C.T. TRAVEL d.o.o.

L.C.T Travel is a travel agency from Split, specialized in individual and group travel, providing transfers, airline tickets, private and hotel accommodation as well as organizing programs. Our main goal is customer satisfaction and striving to create an authentic experience for everybody. We offer you the essentials for the perfect holiday: exceptional value for money, our destination know-how and an eye for detail. We are an agency for people who share our passion for travel and our vision is to deliver the best and most exciting experiences to our clients!

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21000 Split  
T: +385 91 4003866  
info@lct-travel.com  
www.lct-travel.com  
Ms Ivona Mikelić Karabatić



### LANG INTERNATIONAL d.o.o.

Lang International is an incoming travel agency established in 1993 with its head office located in the centre of Pula. Our travel services portfolio includes, both for individual and group travel: accommodation in hotels, villas, private apartments and holiday homes, packaged summer holidays, cruises, gastronomic and wine tours, active holidays, half and full day excursions and tours, concert and sports event ticket sales etc. We also have long term experience in organization of holidays for groups of high school and college students.

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52100 Pula  
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lang-international@pu.t-com.hr  
www.croatia-lang.com  
Ms Irena Pliško



### LAVANDA TURIST GRUPA d.o.o.

Lavanda Turist Grupa d.o.o. is a family owned travel agency with over 20 years of field experience behind us. We offer all types of destination based incoming services, but our primary focus is providing transfer services, bus tours and daily excursions with our own high-class vehicles. Our agency is specialized in reception services in various types of destination ports for our partners who do not possess resources for ground handling services in the destination. Our many years of excellence in providing incoming services is the foundation to our success.

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mihael@lavandatours.hr  
www.lavandatours.hr  
Mr Mihael Ostojčić



### LEONIDAS TRAVEL d.o.o.

Leonidas Travel is a high quality tour operator here to ensure your most amazing Croatia vacations. Experienced agents and collaborators guarantee the best, care free, tailor-made journey which corresponds with the clients' interests and desires. We enjoy making your Croatia experience unforgettable. Our team of travel experts makes sure each client is treated with care and respect. Itineraries are completely tailor-made according to clients' criteria, interests, predispositions, capabilities, wishes and expectations. Share your dreams and watch them happen.

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51000 Rijeka  
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Mr Giorgio Surian



### MAGELLAN d.o.o.

Magellan is a privately owned incoming and outgoing travel agency, established in 2002 with its head office in Split, Croatia. We are specialized in school trips and excursions within Croatia and to Europe. Our team counts five professionals, educated for and devoted to this business, who are currently in the process of developing other aspects of our travel agency, such as retail, tour operator and DMC services. As experienced experts for Croatia and Europe, we provide quality, reliability and confidence.

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F: +385 21 395171  
magellan@magellan.hr  
www.magellan.hr  
Mr Davor Tomaić



### MAGTOURS d.o.o.

Travel and maritime agency Magtours was established in 1989 as member of Adriagroup, and in the year 2004 became an independent company with its head office in Split and a branch office in Šibenik. We offer a range of services for groups and individual travel: accommodation in hotels and apartments, air tickets, cruising in Croatia and abroad, rent a car, team-building, tours and excursions etc. More than 20 years Magtours provides air ticketing and worldwide travel service assistance to seamen. Make your journey simple.

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info@magtours.com  
www.magtours.com  
Ms Ivana Šišara

IATA



### MAISTRA TRAVEL AGENCY - MAISTRA d.d.

A part of Maistra PCO, the Maistra Travel Agency was founded in 2011 in Rovinj, building on 50 years of experience in the hospitality industry. Maistra is a part of the Adris Group and is one of Croatia's leading tourism companies. It manages 10 hotels, 8 tourist villages, and 6 campsites in Rovinj and Vrsar, with a total accommodation capacity exceeding 35.000 beds. Maistra Travel Agency offers Maistra a unique opportunity to deliver excellent services in a joint mission to fulfil the needs of our guests while making their every visit a memorable experience.

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52210 Rovinj  
T: +385 52 800264  
agencija.maistra@maistra.hr  
www.maistra.hr  
Mr Tomislav Popović



### MAKARSKA TOURISTIK d.o.o.

Founded in 2017, Makarska Touristik specializes in providing accommodation services in Central Dalmatia. We are personally acquainted with our offer of carefully selected modern and luxurious apartments and holiday homes. We organize one-day excursions to Croatia's mostfamed destinations and guests are especially interested in our wine tours. We also offer boat rentals and arrange transfers, rent a car, scooter and bicycle services. Our young and motivated team use their know-ledge and experience to provide professional services from beginning to end.

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21300 Makarska  
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info@makarska-touristik.com  
www.makarska-touristik.com  
Mr Kristijan Dugandžić



### MARANTA d.o.o. SPLIT

Established in 1993 and located in Split, Maranta travel agency has operated continuously to become one of Croatia's most trustworthy travel agents. We are a family owned agency with a modern approach and a team consisting of real tourism connoisseurs with extensive experience. Over the years, we have developed strong business partnerships with service providers ensuring our guests receive high quality services. Our partners are reliable hotels, transfer agencies, restaurants and experienced tour guides and we have a long list of satisfied guests.

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F: +385 21 317710  
maranta@maranta.hr  
www.maranta.hr  
Mr Tonči Tomaš



### MARBIS d.o.o.

Marbis d.o.o. is a tour operator and destination management company, creating unique programs for individual guests and groups for more than 27 years. We offer a range of services for group and individual travel: outbound and inbound tourism, tailor-made tours, organisation of congresses and seminars, school excursions, pilgrimage tourism, transfers, wine tours, incentive and team-building tours, air tickets, summer and winter vacations. Book high quality accommodation in an undiscovered and different part of Croatia - Koprivnica.

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F: +385 48 626670  
marbis@marbis.hr  
www.marbis.hr  
Mr Luka Knežić

IATA



### MARCO POLO TOURS d.o.o.

Marco Polo tours is a travel agency that specializes in incoming, B2B, and tour operator services for Croatia and the wider region of South-eastern Europe. Our main activities have revolved around providing tailored regional tours for groups of varying sizes, organizing cultural events (like the Choir Festival CANTATE CROATIA and the brass band festival MusicFest Croatia event in Pula), coordinating performance tours for choirs or music groups, MICE services at numerous attractive locations, as well as a wide range of logistics for event planning.

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F: +385 52 830978  
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www.marcopolo.hr  
Mr Igor Petrović



### MARE - PANONIUM TOURS d.o.o.

Mare Panonium tours is a privately owned agency established in 1990, with its head office in Vinkovci and branch office in Osijek, operated by 5 highly skilled professionals, with several years of experience in outbound and inbound tourism sectors. We offer a range of services for both group and individual travel. Mare Panonium tours specialize in group travel, school excursions, family packages, transfers, congress organization, individual package etc. The Mare Panonium tours team is constantly seeking to exceed our customers' expectations.

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T: +385 32 333644  
F: +385 32 333664  
agencija@mare-panonium-tours.hr  
www.mare-panonium-tours.hr  
Ms Marija Pavošević



### MARE TOURS

Mare Tours is located in Vrbnik on the Island of Krk and was founded in 2003. We offer a wide range of services including accommodation, tailor made trips for groups & individuals, excursions & activities, bike, car and boat rentals, an exchange office and much more. We recently launched our DMC website www.enjoykrk.com. Relying on our extensive knowledge of the area and love for the destination, through an individual approach we create unique programmes, provide quality services and ensure personalized travel experiences. Enjoy!

Pojana 4  
51516 Vrbnik  
T: +385 51 604400  
info@mare-vrbnik.com  
www.mare-vrbnik.com; www.enjoykrk.com  
Ms Matilda Braut





**Turistička zajednica grada Dubrovnika**  
Dubrovnik  
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### MARICOM d.o.o.

Maricom Tourist Service is a destination management company based in Pag. It was founded in 1994. The areas of activity consist of private and hotel accommodation, transfers and excursions. As an added value, we would like to point out our own boutique Hotel Intermezzo with 4 stars located near the center of old town Pag. If you want to find out about the history of Pag, and meet its treasures like lace, salt and the way local residents live their lives - our team is here for you!

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23250 Pag  
T: +385 23 612266; +385 98 9222046  
maricom@zdt.com.hr  
www.pag-tourist-service.hr  
Ms Sanja Buljanović



### MARINA TOURS d.o.o.

Marina Tours is a private travel agency established in 1992, providing accommodation in private apartments and rooms in Punat on Krk. Through long term cooperation with approximately 30 agencies from Austria, Germany, Italy, Czech Republic, Denmark, Netherland and Slovenia, we've acquired substantial experience in dealing with visitor reception and offering information to our guests. Apart from providing accommodation services with over 150 units, we also offer excursions in Croatia and abroad, in cooperation with our foreign partners.

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info@marina-tours.hr  
www.marina-tours.hr  
Ms Ingrid Glažar



### MARINE AIR d.o.o.

Since its beginnings in 1994, Marine Air travel agency has grown into a reliable market player and is constantly among the top travel agencies in Croatia's corporate travel industry. We are specialized for marine travel and corporate travel management. Our highly professional and dedicated team of 25 continuously trained experts, in our offices in Zagreb, Rijeka and Split, are a guarantee for efficient and impeccable service. We are our clients' reliable partner in everyday business travel processes and travel decision-making all year round, 24/7.

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T: +385 1 4922140  
F: +385 1 4922141  
officezag@marineair.hr  
www.marineair.hr  
Ms Morana Bolfek



### MARIVATURIST d.d.

Established in 1954, Marivaturist travel agency with its head office in Makarska, has a very long tradition and extensive experience in tourism. We are specialized in providing high quality accommodation in hotels, apartments and rooms throughout the region - in Makarska, Brela, Baška Voda, Tučepi, Podgora, Drašnice and Zaoštrog. Marivaturist also offers: tours, half and full day excursions by coach or boat, winter vacations, rent-a-car services, yacht charter, lighthouses, foreign currency exchange, souvenirs etc.

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21300 Makarska  
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F: +385 21 615327  
agencija@marivaturist.hr  
www.marivaturist.hr  
Ms Draženka Šodan



### MEDITERAN ADRIA d.o.o.

Mediteran Adria - or MedAdria - was founded in 2008 to provide a varied range of travel products for both individual guests and groups. From the beginning, its guiding principle was to offer tailor made holidays with the local community, destination and the environment in mind. The agency has strengthened its position as one of Croatia's leading tour operators by providing the best solutions for its partners and clients. With a team of experienced professionals who are passionate about travel, MedAdria strives to become Croatia's number one travel company.

Janka Polić Kamova 83  
51000 Rijeka  
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F: +385 51 312235  
info@medadria.com  
www.medadria.com  
Mr Janko Mavrović



### MERIDIEN TEN d.o.o.

Meridien Ten, founded in 1991, is a travel agent located in Split. Our multi-lingual professional and efficient staff will certainly meet all your requirements. Moreover, as we tend to be up-to-date with the most recent trends in travel, we have prepared a number of special programs for those wishing to discover Croatia's history, culture, gastronomy or wine offer. Meridien Ten, a fun friendly company, has developed a special department for active and adventure holidays, bike tours, sailing courses, hiking, rafting, canning and sea-kayaking.

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F: +385 21 388954  
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www.meridienten.com  
Ms Dinka Tartaglia



### M-G EXPRESS d.o.o.

Established in 1994, M-G Express acts both as tour operator and DMC with its head office based in the Istrian town of Kanfanar. We offer a range of services for both group and individual travel. Our travel programs suit people wishing to discover the full secrets of Croatia's beauty as well as those of neighbouring countries. We are specialized in group travel, but equally we provide the same upmost attention to our individual guests and family travel. We believe in the best quality for the best price, making your dreams come true.

Šorići 24 G  
52352 Kanfanar  
T: +385 52 848149  
F: +385 52 848225  
info@mgexpress.hr  
www.mgexpress.hr  
Ms Maria-Gracia Bačac



### MIRAMAR TRAVEL

Founded in 2005, Miramar Travel is a family agency - young but experienced. Our intention is to help anyone in need of assistance in planning their vacation abroad. It stands to reason that we offer accommodation of various types, villas, private apartments and hotels to individuals and / or groups. We can also provide assistance in making plans for sightseeing tours and excursions. We are in business all year round - if you should choose us, we will not disappoint.

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51260 Crikvenica  
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F: +385 51 785683  
info@miramartravel.net  
www.miramartravel.net  
Mr Andrej Blažičević



### MIRAMO CLUB d.o.o.

MiramoClub Internet agency was formed as a logical continuation of the development strategy based on long experience in managing charter bases including our own fleet. Listening to the needs of clients looking for high quality services in boat chartering has resulted in the best internet service for boat reservations. Our mission is to offer our clients the best information and top quality services in line with the highest ethical standards, respect, devotion and honesty, with continual critical review aimed to achieve excellence and top results.

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Ms Petra Jurišin



### MK TURIZAM d.o.o.

MK Tourism Enterprises Ltd. was established in 1996 and since then has been operating successfully offering accommodation, tours and special programs in Croatia, Slovenia, Bosnia and Herzegovina, Montenegro and Serbia. We are a wholesale tour operator specialized for tailor-made group travel to these countries, building on more than 20 years of experience. Our on-the-spot location gives us full access to any conceivable services and provides you with a high level of quality, competitive rates and excellent know-how. We are member of UHPA and of DRV.

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www.mkturizam.com  
Ms Marija Klišanin



### MOLARIS TRAVEL DMC d.o.o.

Founded in 2013, Molaris travel DMC is a young company, but our staff has vast experience in tourism. We provide contemporary tourists with all the necessary services, including: private, hotel and campsite accommodation, organized bus and boat excursions, tailor-made excursions, travel packages, cruises, wellness and ski packages and many other related services. With our individual approach we try our best to make all our guests satisfied and joyful visitors, who will remain loyal to our destinations - the island of Krk, Kvarner and Croatia.

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51511 Malinska  
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ivica.bogovic@molaris.com.hr  
www.island-krk-vacations.eu  
Mr Ivica Bogović



### MOLNAR TRAVEL d.o.o.

Family owned company Molnar Travel d.o.o. was established in 1991, with its head office in Bjelovar and 20+ highly educated and well experienced employees. Molnar Travel owns 40 modern, high quality Setra and Mercedes tourist buses with air-conditioning, CD, DVD, WC, ABS... Our travel services include: individual and group travel arrangements, school excursions in Croatia and abroad, transfer/transportation services with buses and mini buses. We are a member of UHPA since 2002.

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Mr Darko Molnar



### MONDO TRAVEL d.o.o.

Mondo Travel is a tour operator and DMC for travel in Croatia and its surroundings. We can provide you with the best services for your group and individual tours, guaranteed departures, incentives, luxury private tours, congress projects and team-building. Our mission is to fulfil our clients' needs. In our programs we aim to introduce our guests to the amazing diversity of Croatia's natural landscapes, turbulent history and rich cuisine. We are looking forward to your visit, or meeting at your office. Contact us with confidence.

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Mr Ivo Pilat



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arenacampsites.com



**NATURA - TURIST d.o.o.**

Located in Plitvice Lakes National Park, Natura-turist travel agency has 12 years of experience in creating and executing programs and services for this area. Our team sees it as a privilege to have the opportunity and possibility to present the best of Plitvice Lakes and Croatia to visitors. Natura-turist delivers high quality travel services including transfers, local guiding, and accommodation to a wide range of clients. Our goal is for you to return home 100% satisfied with all that you have seen and experienced in NP Plitvice and Croatia.

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53230 Korenica  
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F: +385 53 776553  
info@plitvicebooking.com  
www.plitvicebooking.com  
Mr Slaven Brozović



**NAUTIČKI CENTAR PINA I MARE d.o.o. TRAVEL AGENCY**

Operating since 1995 in Šibenik, NCP & mare is one of Croatia's leading charter companies with a fleet of 70 boats, including motor boats, sailing boats, catamarans and crewed yachts. We are an exclusive Grand Soleil yachts and Marex boats dealer, authorized local Beneteau powerboats dealer and Dufour yachts charter specialist. Operating as an official RYA Sailing school since 2013, we are among Croatia's TOP 5 charter companies, with a top AA Creditworthiness Certificate issued by Bisnode. Our acclaim is a guarantee of quality and a sign of trust.

Obala Jerka Šizgorića 1  
22000 Šibenik  
T: +385 22 312999  
F: +385 22 312988  
booking@ncp.hr  
www.charter.ncp.hr  
Mr Andrej Čeč



**NAUTIKA CENTAR NAVA d.o.o.**

As one of the oldest charter companies (est. in 1990) we have become a leading travel agent and DMC for boating in Dalmatia, Croatia and beyond. Our offer includes top catamarans, sailboats and motorboats with competent crew that caters every guests' needs. We specialize in tailor made cruises – honeymoon, island hopping and wine tasting, team building, corporate regatta... Our team loves each new challenge and together with our business partners (restaurants, transfers, and family-owned farms) provides the unforgettable sailing experience.

Uvala baluni 8  
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T: +385 21 407705  
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marketing@navaboats.com  
www.navaboats.com  
Ms Ingrid Čosić



**NEOBIČNA PUTOVANJA d.o.o. - JUNGLE TRIBE**

Neobična putovanja/Unusual Trips is travel agency specialized in low budget adventure trips the world over. We are a part of the regional brand Jungle Tribe which has been organizing trips of this variety for the past eight years. Our primary goal is to grant our clients an experience of local life and the discovery of something other than the usual tourist attractions. Going forward, we would like to promote Croatia as a desirable backpacker and adventure tourism destination. Our biggest award is the smile on a traveller's face upon their return from a trip.

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10000 Zagreb  
T: +385 1 5601600  
F: +385 1 4856341  
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www.jungletribe.com  
Ms Maja Kovačić



**NIBA TOURS d.o.o.**

Niba Tours is one of the oldest travel agencies in Podravina. The core of our business is the organization and realization of travel arrangements for all kinds of clients, as well as the mediation in selling travel arrangements and packages of our subagents. We also organize excursions and tours for group and individual travel with professional guides, transfers, information and travel assistance, and bus or airline tickets. The future business strategy of the company is based on bringing guests to the Koprivnica and Virovitica counties.

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Mr Damir Polančec



IATA

**NIK d.o.o.**

Headquartered in Šibenik, and with branch offices in Primošten, Šibenik, Tisno and Vodice, NIK travel agency has successfully operated for over 30 years as a family owned business, providing reliable and high quality services to clients and partners from all over the world. We offer a range of travel services for both individual and group travel, excursions, tours, cruises, fairs, conferences, sport events, air tickets, rent-a car, transfers, yacht charter and many other travel services. We are specialized for accommodation in hotels and private homes.

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www.nik.hr  
Mr Nicolas Alviž



**NIKAL d.o.o.**

Nikal d.o.o. is a private travel agency established in 2012 with its head office in Zagreb, the capital of Croatia. The primary orientations of the agency are cruise tours throughout all regions of Turkey. Thanks to direct contacts we are in the position to design and organize trips which will suit the individual preferences of different groups, while retaining superior service. Our staff are highly motivated and trained to the highest standards. We aim to provide the best service we possibly can to all our customers.

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Mr Saša Barbir



**NIKI TRAVEL d.o.o.**

A successful DMC located in Split, Niki Travel are a well-trained team with a wealth of knowledge, proficient in organising travel to your utmost satisfaction. As a specialist for accommodation services, we offer a wide range of capacities - from family resorts, art&boutique&heritage hotels to luxury villas. We are at your disposal to organise special interest tours - culture & art, food & wine tours, active tours, transfers, excursions. Together with our trusted partners, we look forward to meeting you and helping you discover our beautiful country.

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niki.travel@st.ht.hr  
www.nikitavel.hr  
Ms Natalija Sirišćević



**NO FILTER TRAVEL d.o.o.**

No Filter Croatia is a travel agency that will show you Croatia in a new light, through our custom tours, tailored according to your wishes and queries. We will show you Croatia's undiscovered, spectacular scenery and tell you its untold stories. On our specialized historical and cultural tours, you will enjoy professionally told stories, unknown even to the locals. For lovers of excellent food and fine wine, our gourmet tours will be a delight. Our web will be a great source of inspiration – we are here to tailor your interests into an unforgettable journey.

Šestinski dol 10  
10000 Zagreb  
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info@nofiltercroatia.com  
www.nofiltercroatia.com  
Ms Mateja Gulija, Ms Mia Meglič



**NOVASOL TURISTIČKA AGENCIJA d.o.o.**

Novasol was established 2004 with its head office in Pula. We aim to differentiate ourselves from other companies by providing quality holiday rentals, which are inspected and carefully selected by our employees. Our business concept is based on holding on to our customers. This can best be done through reliability and hard work based on the principle we keep what we promise and preferably a little more. We hope our offer will inspire you in planning your next holiday and that you will give us the opportunity to prove our dedication to quality, service and reliability.

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F: +385 52 381799  
novasol@novasol.hr  
www.novasol.hr  
Mr Mladen Gobin



**NOVI - TURIST d.o.o.**

Established in 2002 and based in Novi Vinodolski, Novi - Turist travel agency provides and mediates in offering accommodation services in apartments, villas, holiday homes, rural lodges and camps. The agency also has an offer of boat and picnic tours as well as impressive excursions to the Vinodol hinterland. The key to our success has been our dedication to ensuring you have a pleasant, carefree vacation. With the help of Novi Turist's friendly staff, find yourself the right accommodation and indulge in discovering an old, captivating world.

Kralja Tomislava 8  
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info@novi-turist.hr  
www.novi-turist.hr  
Ms Sandra Rubčić Gašparović



IATA



**OBZOR PUTOVANJA d.o.o.**

Obzor Holidays Ltd. was established in 1993 as a subsidiary of Croatia's national air carrier, Croatia Airlines. It is a Destination Management Company specialized in Leisure and MICE services in Croatia. Being a fully-fledged Destination Management Company, Obzor Holidays specializes in tailor-made holidays, individuals and leisure, incentive travel and events throughout Croatia & Southeast Europe. We are reliable, highly committed and provide the utmost suitable travel solution at any time.

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F: +385 1 6160240  
obzor@croatiaairlines.hr  
www.obzorputovanja.hr; www.infinitecroatia.com  
Ms Silvana Turčić



**OLIVARI d.o.o.**

Olivari is an incoming agency / tour operator based in Croatia. We operate in 12 countries of Southeast Europe. Our main activities are group arrangements (by bus, air, sea or train), individual booking, private accommodation and passenger transportation. We are specialized in round trips and large group thematic events at a high quality organization level. We offer guide/animation services in 12 countries and 7 languages. Olivari owns a coach fleet consisting of high class Mercedes buses 08-55 seats.

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Mr Vibor Olivari

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www.renesansnifestival.hr  
www.koprivnicatourism.com  
tzig-koprivnica@kc.t-com.hr  
+385 48 621-433

**OMNIVIA**  
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**OMNIVIA - KAŠTIL SLANICA**

OMNIVIA provides first-class professional guidance in experiencing a wide variety of attractions that Dalmatia as a destination can offer. Its team of local experts have an extensive knowledge of the region and its specific qualities. Using our tailor-made programs, clients can fully realize their own travel vision, agencies can realize their own complete itineraries and companies can have business events that perfectly match their needs. OMNIVIA also owns two top-quality restaurants in Omiš, both attractively located in the River Cetina canyon.

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www.omnivia.hr  
Ms Dunja Kadrić



**ONLINE CROATIA d.o.o.**

Travel agency Online Croatia specializes in providing private accommodation in Croatia. We are focused in offering individual, high quality services in Croatia's top destinations. This gives us the opportunity, of being at the forefront of presenting Croatia in its best light to our potential visitors, to selected destinations such as Dubrovnik, the Dubrovnik isles, Split, Trogir and their surrounding areas. Our representatives personally inspect and endorse all of the accommodation units in offer through Online Croatia.

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Ms Maja Čupić



**OPCIJA TOURS d.o.o.**

Opcija tours is a Croatian destination management company focused on tailor made tours and unusual experiences. We offer our guests complete care and attention in the process of gaining knowledge about Croatia's rich history, gastronomy and nature through a network of carefully selected connoisseurs and true lovers of their art. We specialize in gourmet experiences, wine tours, sea excursions/boat charters, team building and the MICE/PCO segment. Travel is our passion, Croatia our love, Dalmatia our obsession.

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management@opcijatours.hr  
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Mr Damir Đerek



**OPEN WATER CROATIA - OTVORENA VODA d.o.o.**

Open Water is a full service SSI Dive Center founded in 1995 and headquartered in Omiš. At Open Water, we are truly passionate about traveling. We listen and understand your wishes and needs, and we are confident that you will be thrilled with our recommendations. Whether you are the adventurous type, the nature lover or the explorer, we have a generous number of tours and trips you can choose from!

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info@openwater.hr  
www.openwater.hr  
Ms Alina Manuela Danet



**ORVAS d.o.o.**

A Croatian company privately owned by the family of Branko Roglic and established in 1992, Orvas is a member of the Orbico Group. In 1998, Orvas established a travel agency, whose activities are based on providing quality accommodation on our own vessels (yachts and motor boats), and as of 2003, an extended range of services which include our own hotels, villas, apartments and agricultural tourism properties (production of wine and oil). Today we are Croatia's number one specialist for luxury accommodation and vessels with over 200 yachts and villas.

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Ms Mirjana Nižetić Labetić



**PAG TOURS d.o.o.**

Pag Tours is a DMC whose main mission is to bring all of the beauty and charm of Pag closer to its visitors. Pag is known for its exceptional symbols – the lace, the salt and the lamb, all of which have become valued Pag brands and attractions for coming to the island. We organise adventure, gastro and entertainment tours, as well as renting your favourite mode of transport if you prefer exploring on your own. We also provide transfers and exchange services. Please visit us at our Info spots where you can find out about everything relating to your visit.

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www.pagtours.hr  
Mr Marin Fabijanić



**PALMA TRAVEL d.o.o.**

Palma travel Ltd. was founded in 2011. We represent the Slovenian travel agency Palma Ltd. Celje, which has been in business for over 20 years and it is the leading tour operator in the region, known for its package deals in the Mediterranean. We offer summer vacations, hotel and private accommodation, package deals, skiing, airline tickets, sea and river cruises, wellness and other tailor-made deals. We are a young team, with many years of experience. Our enthusiasm, knowledge and skills are a guarantee of our offer of top quality services.

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www.palma-travel.hr  
Mr Robert Petrinović



**PANTURIST d.d.**

For over 25 years, Arriva Travel has specialized in providing both incoming and outgoing services such as: worldwide accommodation, trips and excursions, MICE, summer and winter vacations, cruises, youth travel & sport camps, air tickets (IATA accredited) and coach transfers. A part of Panturist d.d. and Arriva Group, Croatia's leading transportation company, with a bus fleet of over 600 buses (from mini-vans to double-deckers), we can plan your trip and take care of the driving so that you can arrive relaxed to your destination and simply enjoy!

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www.panturist-turizam.hr  
Mr Saša Ilić

IATA



**PBZ CARD d.o.o. TRAVEL AGENCY**

PBZ Card Ltd. travel agency offers a wide variety of services in order to achieve perfection in the growing market of business and personal travel, with special focus on PBZ Card card members' travel needs. Organizing individual and group trips, congresses, symposiums and incentives, we provide our clients with complete travel services. More than forty five years of tradition in the world of finance as well as cooperation with the most demanding clients is a guarantee of our excellence and the highest quality in this part of our business activity.

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www.pbzcard-travel.hr  
Ms Mirela Gašpar

IATA



IATA

**PENTA d.o.o.**

Penta is one of Croatia's leading PCO agencies. For almost 30 years Penta has worked in the meeting and event management industry, organizing congresses and conferences from consulting, planning and budgeting to onsite realization, earning a reputation of PCO specially dedicated to medical and scientific events. Penta's DMC department offers unique destination experiences for all types of corporate events and incentive programs: corporate meetings, peer-to-peer meetings, team building, training events, investigative meetings or sales conferences.

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www.penta-zagreb.hr  
Mr Stjepan Žunić



**PERFECTA TRAVEL d.o.o.**

Perfecta Travel based in Zagreb, capital of Croatia is a one-stop enterprise for incoming and travel services in Croatia and neighbouring countries. Main focus are tailor-made tours for FIT and groups travel, city breaks, MICE for leisure market and corporate travel, cruise programs, ground transportation, accommodation services as well as shore excursions. Among incoming and DMC services, Perfecta travel owns and manages high-class hotels in Croatia, as well as transport company with high end fleet.

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10000 Zagreb  
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info@perfecta-travel.com  
www.perfecta-travel.com  
Ms Matea Jerić Milković



**PERLA**

The Perla travel agency is a family run business and one of the most important travel agencies from Pag for the past 12 years. TA Perla offers private accommodation, rooms, bed&breakfast in Pag and other smaller places on the island. As evidence, we have 600 beds at our disposal and each year we accomplish more than 50.000 overnights. Our main goal is to achieve guest satisfaction. Our job is to provide the right accommodation, information and assistance to help the guest to find, explore and feel the perfect travel experience.

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info@perla-pag.hr  
www.perla-pag.hr  
Ms Mirijana Beata Bukša



**PETEK TOURS d.o.o.**

Petek Tours is a privately owned travel agency established in 2008, with its head office in Ivanić Grad. Petek Tours range of services include; congress tourism (MICE), special interest tours, coach and mini bus services, local excursions, rural tourism, team-building and special events. We own an exclusive restaurant, tennis courts, soccer fields, a swimming-pool, gym, indoor court. We want to exceed all your expectations with high quality personal services, professional staff and last but not least - with favourable prices.

Vukovarska 1  
10310 Ivanić-Grad  
T: +385 1 5510718  
info@petek-tours.hr  
www.petek-tours.hr  
Mr Krešo Petek



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#### PETROS d.o.o.

Travel agency Petros is a privately owned company located in Zagreb that has been operating successfully since 1990. We are specialized in group travel. We offer you tailor-made tours, escorted coach tours in Croatia and neighbouring countries, excursions, city tours, transfers, accommodation. School and pilgrim groups are welcome. We invite you to book our newly opened apartments in Zagreb and Pag online at [www.petros.hr](http://www.petros.hr). We guarantee efficient, high quality services at competitive prices. We look forward to your enquiries.

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petros@petros.hr  
www.petros.hr  
Ms Maja Donadić



#### PINIJA d.o.o.

Travel agency Pinija has been present on the Croatian market for over 10 years, dynamically developing and constantly expanding its offer. Currently Pinija provides four types of activities: accommodation, organization of excursions and arrangements, bus leasing and wedding organization. Our extensive offer of accommodation in apartments and hotels is impressive, as is our range of package arrangements and one-day excursions. Finally, we also plan weddings and sailing tours along the Adriatic coast and take care of your transportation, transfer, minibus, van and bus needs.

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www.pinija-dalmatia.hr  
Mr Jan Ivan Dražin



#### PLAUTILLA d.o.o.

Plautilla travel agency is situated in Solin, "the cradle of Croatian history", just a stone's throw away from Split, in the middle of Central Dalmatia. Plautilla is focused on organizing tours, trips and tailored programs for groups; with an accent on students and school children, young people and seniors. Professional and detailed planning, perfect organization and unique tailored itineraries created by our young and enthusiastic team are our guarantee for the perfect holiday, both in Croatia and abroad.

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Ms Ines Milić



#### PLAVA LAGUNA d.d. - ISTRIA EXPERIENCE

IstriaExperience is B2B and B2C information & sales network that provides selected destination experiences and services. Guests can take a voucher with which they realize a purchase, benefit or information about an offered experience. The voucher can be obtained via Internet, by calling the call center and at the info points in the destination. Istria Experience offers 200 experiences inside 13 categories such as excursions, events, restaurants etc. In addition to experiences guests can also book travel services like accommodation, transfers etc.

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F: +385 52 719428  
info@istriaexperience.com  
www.istriaexperience.com; www.plavalaguna.com  
Ms Brigita Savić



#### PLAVO MORE d.o.o.

Plavo more is a privately owned tour operator and DMC, established 1992 and situated in Umag, with a fleet of modern and fully equipped tourist buses, minibuses, vans and luxury cars. Our services include: accommodation in hotels, apartments, campsites and boarding houses, tours, transfers, sightseeing, excursions, services for agencies and tour operators, money exchange, car, fishing... Our team of 30 skilled professionals with multi-lingual knowledge and dedication to service excellence is a guarantee our customers will have pleasurable and unforgettable stay in Croatia.

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F: +385 52 752800  
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www.plavo-more.hr  
Mr Michele Bassanese



#### PODRAVINA EXPRESS TOURS

Podravina Express Tours was established in 1993 as a privately owned tour operator with a team of 9 experienced tourism professionals. Our main activities include the organization of tours for groups and school excursions throughout Croatia and abroad, as well as domestic and international transportation services with our own fleet of modern cars and comfortable air-conditioned coaches and minibuses from 8 - 53 seats. Our services portfolio also includes sightseeing programs in the Podravina region conducted by our trusted and professional tour guides.

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T: +385 48 550746  
F: +385 48 550746  
podravina.express.tours@gmail.com  
www.podravina-express.com  
Mr Branko Ormanec



#### POLET d.o.o.

We are a travel agency that has for over 20 years offered a range of services for both group and individual travel (incoming and outgoing). Travel agency Polet is a part of Polet d.o.o., the well-known bus transportation company in Croatia, with over 100 employees. Our competitive advantage is our own fleet of more than 20 comfortable buses. The Polet range of services includes: school excursions, one-day trips for students and adults, city breaks, pilgrimage tours, air tickets, winter and summer vacations, hotel accommodation etc.

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www.polet.hr  
Mr Mijat Kurtušić



#### POLO LINE d.o.o.

Established in 1992, Polo Line is a tour operator and DMC with its head office in Baška (Krk). For over 20 years, we have been the place to call for both individuals and small groups looking for a personalized travel experience. We offer a range of services, including special interest tours, unique tailor-made programs, local excursions, transfers, etc. Polo Line's team of professionals is dedicated to maintaining local values - heritage, nature and ecology, and those values are built into all of our travel programs as well as our business philosophy.

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Ms Branka Polonijo



#### PORTAL TRAVEL AGENCY - HENOK d.o.o.

Portal travel agency is one of the leading organizers of day trips in the greater Split and Trogir area. We organize sightseeing tours, day excursions for groups, private tours and shore excursions to the most beautiful sites in Croatia and surrounding areas. We are also very proud of our diverse offer of high quality hotel and private accommodation capacities. Our services are often recommended by tourist information offices in Split and Trogir with whom Portal has a long and successful collaboration.

Obala bana Berislavića 3  
21220 Trogir  
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www.portal-trogir.com  
Mr Matko Belaš



#### PRAŽEN PUTOVANJA d.o.o.

Pražen Putovanja d.o.o. is a privately owned travel company, established in 2010, with its head office in Brodarica, Šibenik. Pražen Putovanja d.o.o. offers a wide range of services: tailor-made tours, special interest tours, coach services, mini bus services, mini vans and limo services, meet and greet, rent-a-car, transfers, school trips, local excursions... Our team is constantly seeking to exceed our customers' expectations, both in terms of the value for money and quality of the service we provide.

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www.prazen.hr  
Mr Mario Pražen



#### PRIVATE TOURS CROATIA d.o.o.

Private Tours Croatia is dedicated to bringing your voyage as close to what you thought was possible only in dreams. Our team will advise you on choices to tailor a tour made to suit your needs and wishes, knowing to avoid any small traps in the way of your dream vacation. The idea behind private tours is getting to know the country you are visiting personally, with your own driver and licensed guide there to help discover local traditions, cuisines, culture and history. Take a break at will, take in the surroundings and cash in that million dollar view.

Bihačka 2A  
21000 Split  
T: +385 91 2509777  
info@private-tours-croatia.com  
www.private-tours-croatia.com  
Mr Ante Vučković



#### PRO PUTUJ d.o.o.

Headquartered in Zagreb, Pro putuj travel agency is your travel experience expert specialized in corporate travel, M.I.C.E., language courses abroad, cruises and tailor-made programs for both individuals and groups. Whether its business or pleasure, you will find us to be your one-stop travel partner, ready to deliver the service you deserve, the quality you expect and the satisfaction you remember.

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info@proputuj.hr  
www.proputuj.hr  
Mr Renato Habuš



#### PROMINENS d.o.o.

Travel agency Prominens is specialized in holiday rentals and accommodation in Croatia. Our business is founded on quality tourism facilities and a professional service fine-tuned to individual preferences and needs. Experience, knowledge, an innovative approach and respect for the wishes and needs of our clients have all contributed to the fact that we are now one of the leading agencies for vacation rentals and accommodation in Croatia. We also offer transportation, transfers, rental boats and speedboats, organizing tours and providing rent-a-car services.

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info@prominens.hr  
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Ms Dubravka Paunović



#### PUTOVANJA SA STILOM d.o.o.

Travels in Style Ltd. is a travel agency from Zagreb, Croatia specialized in tailor-made travel both in Croatia and worldwide founded in 2009. Our dedicated team always strives to arrange the best and most suitable offer, in accordance with your wishes and needs. We understand that today more than ever time is invaluable so we pay attention to every last detail to make sure your trip is a memorable, hassle-free experience.

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F: +385 1 5513406  
info@travelsinstyle.hr  
www.travelsinstyle.hr  
Ms Maja Serdar



#### QUEEN CO d.o.o.

We are Queen Co Ltd. a travel agency based in Podstrana near the city of Split, Croatia. Our basic activity is provision of day tours, promoting the idea of providing a true experience to each guest, an individual or a group. Our approach is highly professional and extensive, covering various types of land and boat excursions. The main goal is to offer a full service, from organization to execution, meaning that we employ all necessary staff, professional guides, drivers, skippers, hostesses on boats as well as at all of our info desks.

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office@queen.hr  
www.queen.hr  
Mr Tomislav Božiković

pula+

Turistička zajednica grada Pule  
Ente per il turismo di Pola  
Tourism Office Pula  
Tourismusverband Pula

www.pulainfo.hr



#### R.S.S. TRAVEL AGENCY d.o.o.

RSS Travel is a destination management company for the Adriatic founded in 2006 and based in Otočac, with offices in Poreč and Portorož. As a reputable DMC, the company finds the best local offers and combines them expertly for clients. With us, you will find the formula to an ideal vacation, discover the undiscovered, taste the local cuisine and experience the culture, customs and trends. Our team of local specialists pride themselves on designing tailor made programs that are sure to exceed your wishes and expectations.

Ponori 29  
53220 Otočac  
T: +385 91 9569383  
booking@rss-travel.eu  
www.rss-travel.eu  
Mr Dane Grozdanić



#### REDONO d.o.o.

Redono travel agency was established in 2007 and has specialized in Split Walking Tours, the No. 1 tour on TripAdvisor and the winner of the Certificate of Excellence. Our team is always service-oriented, indulging all clients and needs - that is why the agency also organises adventure half day trips and daily tours to surrounding areas, such as National parks, waterfalls and islands. Our effort and great experience were recognized by eminent guides - Rick Steves, Lonely Planet, Time Out, Routard. An individual approach toward each guest is our guarantee to you.

Dioklecijanova 3  
21000 Split  
T: +385 99 8215383  
desk@splitwalkingtour.com  
www.splitwalkingtour.com  
Mr Josip Sedlar



#### REVELIN d.o.o.

We are a specialized PCO travel agent with national operations. On occasion we also make travel arrangements for professionals from Croatia internationally, organize presentations and put together teambuilding programmes for foreign representatives in Croatia. We have enjoyed continued success in our operations, receiving recognition from participants and clients alike for organising government sponsored congresses for as many as 700 people. We are members of the Croatian Meeting Professionals Association.

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Mr Mladen Milinović



#### RIVA RAFTING CENTAR d.o.o.

Located on the Zrmanja River in Kruševo, near the city of Obrovac, the Riva Rafting Center is the leading company for rural tourism activities and adventure holidays strategically positioned between two national parks. Established in 2007, it is one of the first companies in Croatia to further the concept, organization, and execution of active holiday services for groups and individual travellers. The company is continuously expanding, establishing and organizing new sporting events in order to form a regional market for tourism in the Zadar hinterland.

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Mr Đuro Župan



#### ROVINJ ADVISOR

Rovinj Advisor is a travel agency established in 2011 in Rovinj. Through forward thinking and the savvy use of technology and online promotion, what began as an agency with an offer of just 15 apartments has steadily grown to become the purveyor of around 600 private accommodation facilities, employing seven full-time employees. The agency now specializes in the provision of private accommodation. We cooperate with all major national and international agencies and tour operators, providing a diverse and rich offer with the most favorable price.

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www.rovinjadvisor.com  
Mr Vedran Ilakovac



#### ROYAL DALMATIA d.o.o.

Established in 2017 in Split, Royal Dalmatia specializes in organizing luxury, adventure and eco tours, boat excursions, corporate events, congresses and seminars. Royal Dalmatia has positioned itself as a leader in nautical tourism, headed by a team of seasoned professionals. With 3 of its own vessels; 25 m long motor yacht Yarreti, 10 m long motor boat Salpa Laver and 13 m long sailing boat Salona 45, the agency has a strong presence on the North American market and only collaborates with verified service providers, guaranteeing high quality packages.

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21000 Split  
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info@royal-dalmatia.com  
www.royal-dalmatia.com  
Ms Renata Tošić



#### ROYAL TRAVEL - BUBA - PUTOVANJA d.o.o.

Operating since 2012, Royal Travel is a transport and travel agency with its own fleet of modern, high quality vehicles. In planning and organizing travel, we always strive to provide our clients with the best possible travel experience. Clients can choose from our pre-prepared programs, or contact us with their own requests, which we customize to build an entirely new travel product. Together with our partners, we showcase Croatia in the best possible light and create unique experiences for its visitors on a daily basis.

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Mr Goran Alat



#### R-TRAVEL AGENCY

Established in 2010 and headquartered in Gradac, R-Travel Agency is a part of the Šuco Tours company from Ploče. R-Travel Agency offers a wide range of travel services, for group and individual travel: school excursions, team-building, full-day trips and breakaway to the Makarska Riviera and surrounding areas, accommodation in hotels and apartments, transfers to any destination with own fleet of vehicles – coaches, mini buses and limousines. Our team of educated and well experienced staff will ensure our customers have a memorable experience.

Jadranska 31  
21330 Gradac  
T: +385 21 697233  
F: +385 21 697233  
rtravel@net.hr  
www.suco-tours.com  
Mr Ante Rubić



#### RUŽMARIN d.o.o.

Ružmarin travel agency, headquartered in Omiš, was founded in 2006 as a result of our long-lasting tradition and experience in the hotel management industry. We are specialized for active holiday programs. Our services also include a wide range of half and full day excursions and attractive tours (Omiš Riviera, Makarska, Trogir, Brač and Hvar islands), as well as first class accommodation in private apartments, luxury hotels and villas. Our team of experienced professionals is dedicated to service excellence and customer satisfaction.

Put skalica 5  
21310 Omiš  
T: +385 21 756656  
F: +385 21 756657  
uprava@ruzmarin.hr  
www.ruzmarin.hr  
Ms Danijela Staničić



#### SANI TOURS

Sani tours travel agency was founded in spring 2007. Although our presence on the tourist market is brief, our agency has achieved a successful partnership with a large number of house owners and hotel companies from all over Croatia. We are the biggest tourist agency in Biograd with the lowest prices for accommodation and food. We offer accommodation in apartments and rooms with over 1.000 beds and 6 restaurants in which we provide half or full board services. Also we offer excursions to nearby national parks – Kornati, Paklenica, Krka and Plitvice Lakes.

Dr. Franje Tuđmana 14  
23210 Biograd na Moru  
T: +385 23 384261  
F: +385 23 384261  
cancar@gmx.at  
www.sani-tours.com  
Mr Anto Čančar



#### SEA GATE

Travel agency Sea Gate established in 2003 is based in Trogir, one of the most beautiful cities on the Adriatic Coast. We provide accommodation services and various travel activities to make your stay in Croatia memorable. We offer innovative and attractive excursions, various adventure programs, guided tours, accommodation in private apartments and hotels, sailing and motor boats charter, active holidays, travel packages, rent a car and many more for your summer vacations.

Kneza Trpimira 133  
21220 Trogir  
T: +385 91 5204447  
info@sea-gate.net  
www.seagate-trogir.com  
Ms Katija Kuzmanić Rožić



#### SHUTTLE d.o.o. - TRAVEL AGENCY

Shuttle travel agency is founded in Split in 2004. Nothing is impossible to organize if we have enough time and the will to do so! Through our work we are focused on providing the best services; transportation, daily excursions, thematic tours and organizing different events all based on an individual approach. We have also been developing special culinary tours and classes to provide our clients and guests with the best of what Croatia has to offer in an effort to spread the word of Croatia as an amazing destination.

Ruđera Boškovića 15-Kaleta 1  
21000 Split  
T: +385 98 234913  
F: +385 21 458444  
nen@shuttle.hr  
www.shuttle.hr; www.tastedalmatia.com  
Mr Dragan Kostadinović



#### SHUTTLE TOURS d.o.o.

Shuttle Tours is a travel agency based in Zadar. In our work we have gained a number of long-standing partners and are recognized as a professional and reliable partners. Customer satisfaction is our top priority. We offer transfer services in Dalmatia and organize day trips and tours. In 2016 we established a side project next to transfer business called "Dalmatia Heritage". Here we offer cultural tours in Zadar with excursions and tailor made tours in Dalmatian region. Between these 2 projects we can offer full local support on the whole Adriatic coast.

Franje Kuhača 10 a  
23000 Zadar  
T: +385 99 2331383  
info@shuttletours.net  
www.shuttletours.net; www.dalmatia-heritage.com  
Ms Tatjana Rančić



#### SIESTA d.o.o.

Siesta is a travel agency based in Makarska in Central Dalmatia. Siesta are Marina and Ivana, owners with long experience in the tourism industry. We are oriented towards accommodation, transfers, excursions and tours in the local area. We offer high quality accommodation online, at the same time we keep a 'high street' office in the center of Makarska where we remain at our clients' disposal for whatever they may need. Our long and extensive experience can give you first hand info on anything you might be interested in when spending time in Central Dalmatia.

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T: +385 21 611611  
F: +385 21 611600  
info@siesta.hr  
www.siesta.hr  
Ms Marina Strčić Čović



#### SILVIJA TURIST

Silvija turist was established in 1996, with its head office in Koprivnica. Our core business is the organization and realization of travel services. We offer transport services with our high quality buses and provide a wide range of travel services for individual and group travel: accommodation, camping, holiday packages, school excursions, team-building, adventure programmes. In 2016, the agency received a charter to contribute to the promotion of our region. Travel with us and discover the magic of traveling together, your travel agency Silvija Turist.

Domžalska ulica 3  
48000 Koprivnica  
T: +385 48 644772  
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silvija.turist@gmail.com  
www.silvija-turist.hr  
Ms Silvija Porić-Smolek



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23000 Zadar / Tel: +385 23 337 294 / Mob: + 385 99 477 3099  
info@zadarcookingclass.com



**SMART TRAVEL d.o.o.**

Smart Travel is a travel agency based in Zagreb. Our dedicated and highly motivated team of educated professionals provides the highest level of service. We will cater to all of our client's needs including: group and private tours, accommodation, active holidays, cruises, car and coach rental, wellness packages, luxury travel and much more. Our mission is to fulfil all of our clients' needs, with maximum attention and an eye for detail. The biggest award for our team is a satisfied and happy Client!

Amruševa 10/II  
10000 Zagreb  
T: +385 99 6668978  
info@smart-travel.hr  
www.smart-travel.hr  
Ms Jelena Mijić



**SOL - TOURS d.o.o.**

Travel agency Sol-tours started working in 2000 with the aim of providing private accommodation. The number of houses and apartments we offer continually increases in number and quality. From the very beginning, we insisted on personal contact, both with our guests and with those renting our properties. We provide information to our guests and suggest activities that could round off their perfect holiday. We are always open to cooperation with existing and future renters who would like to offer their capacities on the market.

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51511 Malinska  
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F: +385 51 858295  
info@sol-tours.hr  
www.sol-tours.hr  
Ms Milena Hriljac-Gjurkinjak



**SOLIS POREČ d.o.o.**

Solis Poreč is a local Istrian travel agency established in 2007. The key to our success has been our personalized approach to guests – we greet you at your arrival, make ourselves available throughout your stay and ensure it exceeds your expectations. We offer holiday accommodation in villas with pools, holiday homes and apartments, but also provide property management services and bike rentals. We can monitor an investment on your property, seek offers for you, organize and supervise the work. Please contact us for a personalized offer.

Cerova 6  
52446 Nova Vas  
T: +385 99 2211886  
info@solis-porec.com  
www.solis-porec.com  
Ms Iris Leto Bulešić



**SPEKTAR PUTOVANJA d.o.o.**

Travel agency Spektar Holidays, DMC Croatia, established in 1988, with its head and branch office in Zagreb, today is one of the most significant travel service providers in Croatia, both for incoming and outgoing travel. We offer a wide range of travel services for individual and group travel: DMC, incentives, conventions, congresses, beach holidays, skiing and winter holidays, GSA cruises, SIT, pilgrimage tours, active holidays, adventure programs, school excursions, air tickets, charter flights, excursions, transfers assistance and much more.

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www.spektar-putovanja.hr  
Mr Goran Vukov-Colić



**STA PUTOVANJA (STA ZAGREB d.o.o.)**

STA putovanja is a travel specialist with over 15 years of experience advising people on holidays and adventures abroad. It was founded in 1998 in Zagreb and it is a part of the global travel agency STA Travel. Their great offer appeals to all kinds of travellers – adults, students and youth, business users and even kids! Airline tickets, accommodation, travel insurance, international discount cards (ISIC ID), concert tickets, rent-a-car, STAAdventures – this is only a small part of their extensive offer.

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info@staputovanja.com  
www.staputovanja.com  
Ms Maja Štuhec



**SUCCESS TOURS - USPJEH d.o.o.**

Established in Zadar, the Success travel agency organizes trips and provides a wide range of tourism services. In a mission to provide high quality offers at the best price, our agency has become a local expert for Dalmatia, especially for guests from India. Even though we mediate in the provision of other rental units, our apartment property is ideally located within walking distance of several beaches and restaurants. Our enthusiasm and experience make our team of tourism professionals work passionately to ensure guest satisfaction.

Put Sv. Bartula 131  
23231 Petrcane (Kožino)  
T: +385 23 283060  
info@success.com.hr  
www.success-tours.com  
Mr Zlatko Ljevar



**SUN TRAVEL j.d.o.o.**

Operating since 2017 in Čakovec, Sun Travel is a travel agency established by an experienced tourism professional eager to further the prospects of tourism development in continental Croatia. The agency provides services for both the incoming and outgoing markets in adventure, hunting, congress and health tourism. Sun Travel aims to attract a corporate clientele, with a special focus on team building products, but above all the agency wishes to position itself as a reliable travel mediator whose goal is to raise the overall quality of travel in Croatia.

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40000 Čakovec  
T: +385 40 493082  
F: +385 40 493082  
suntravel@sun-travel.hr  
www.sun-travel.hr  
Ms Karmen Matotek



**SUNCE KONCERN d.d. - TRAVEL AGENCY**

Since Koncern d.d. travel agency - established in 1997 as a part of Bluesun Hotels, is specialized for the organisation of individual and group excursion programs as well as all types of events and teambuilding programs. The agency's main focus is the provision of high quality tourist services through reception desks in our hotels in Bol, Tučepi, Brela, Starigrad, Supetar, Ruskamen and Duće. We also mediate in providing rent-a-car services. We strive to reach the maximum level of service and hospitality in creating unique destination experiences.

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10000 Zagreb  
T: +385 1 6442230  
F: +385 1 3844177  
zeljka.paleka@bluesunhotels.com  
www.bluesunhotels.com  
Ms Željka Paleka



**SUNTURIST d.o.o.**

Sunturist is a travel agency based in Novalja. It was founded in 1980. Years of experience in organizing and providing accommodation services, especially apartments as well as programs on the Zrće beach, traces of Pag with biblical olive trees from Lun, Pag cheese and ancient Cissa, places us among the leading Croatian destination management agencies. Our team of 30 professionally trained employees, guarantees quality service and care of any of our programs which will turn your vacation into a memorable experience.

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53291 Novalja  
T: +385 53 661211  
F: +385 53 661611  
info@sunturist.com  
www.sunturist.com  
Mr Zlatko Škunca

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Dubrovnik

#### BRANCH OFFICES

Makarska, Split, Rijeka, Poreč, Zagreb, Vukovar

#### GULLIVER TRAVEL

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E gulliver@gulliver.hr  
HR-AB-20-060060226

[www.gulliver.hr](http://www.gulliver.hr)



#### SUPER TOURS d.o.o.

Super Tours is a travel agency in Croatia with a good selection of apartments, luxury villas, hotels and private rooms, plus a range of services including, transfers, tours, rent-a-car, daily trips to Bosnia and Herzegovina and Montenegro, yacht charter and VIP service. We offer a variety of fun activities such as rafting, kayaking, cycling and mountain climbing tours. Super Tours also organizes meetings, incentives, fairs and congresses in accordance with the wishes and needs of your clients.

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F: +385 20 322062  
info@supertours.eu  
www.supertours.eu  
Mr Nino Hadžović



#### ŠILOTURIST TRAVEL AGENCY

The travel agency "Šiloturist" was founded in 1994 in Šilo on Krk, with the aim of providing private accommodation in Šilo. A short while later an office in Baška followed, and upon its success two more offices and the Šiloturist Aquarium were established. Šiloturist also holds the concession to the Biserujka cave in Rudine which, paired with the Aquarium in Baška, represents one of the most spectacular attractions on the island of Krk. Since the very beginning, we have done our best to meet our clients' needs and expectations.

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T: +385 51 860171  
F: +385 51 856422  
siloturist@ri.t-com.hr  
www.siloturist.hr  
Mr Dragan Brnić



#### ŠKVER TOURS – NAVALE TURIZAM j.d.o.o.

With 17 years of experience as a destination management company, Škver tours specializes in the Biograd Riviera and the Zadar County. The agency is headquartered in Biograd, which is situated between two nature and three national parks. We provide private, hotel and island Robinson Cottage accommodation, offering new adventure and sports programs for hiking, sailing, trekking and fishing – in the wider Biograd area.

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23210 Biograd na Moru  
T: +385 23 384457  
info@skver-tours.com  
www.skver-tours.com  
Mr Mile Uroda



#### T.M.D. TRAVEL d.o.o.

T.M.D. TRAVEL is a privately owned IATA travel agency established in 2003, with its head office in Zagreb. Our range of services include: air tickets, worldwide hotel accommodation, tailor-made tours, special interest and leisure group tours, language courses abroad, coach and mini bus services, rent-a-car, MICE, FIT packaging etc. We represent DERTOUR and MEIER'S tour operators. Our team of travel industry experts are constantly seeking to exceed our customers' expectations, both in terms of the value for money and quality of provided service.

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tmd-travel@zg.t-com.hr  
www.tmd-travel.hr  
Mr Darinko Marković



#### TERRA CROATICA ADVENTURE TRAVEL

Terra Croatia Adventure Travel is one of Croatia's first adventure travel specialists. Over the past 10 years, the agency has forged vital partnerships both at home and abroad. Our offers include outdoor activities, team building programmes, citybreaks, castle&wine tours, multi-day excursions - all in Croatia. A member of the Green Heart of Croatia, the Adventure Travel Community and the proud holder of Tripadvisor's Certificate of Excellence for 2018, Terra Croatia is your guide for physical, cultural and nature-based adventure travel in Croatia.

Dubovac 11  
47000 Karlovac  
T: +385 91 4133920  
info@raft.com.hr  
www.raft.com.hr  
Mr Valentino Štedul



#### TERRA TRAVEL d.o.o.

Terra Travel Ltd was established in 2002 in Zadar. The agency monitors trends and market demands responding with the best possible offers. From the time we began to today, we have grown each year by expanding our offer and increasing our profits through collaboration with both Croatian and international partners. Our motto "the best service in Zadar" describes our quality offer of: accommodation, guided tours, excursions, active vacations, sailing trips, transfers, rent-a-car, scooter, bike, boat, cooking classes, and different gourmet experiences.

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T: +385 23 337294  
F: +385 23 337295  
info@terratravel.hr  
www.terratravel.hr  
Mr Tomislav Fain



#### TERRANAUTIKA d.o.o.

TerraNautika is your dedicated DMC based in Dubrovnik since 2005, operating in Croatia and along the Adriatic Coast. Our multidisciplinary team is specialized in incentives, exclusive tailor-made programs, corporate events, congresses & seminars, cultural, adventure & ECO tours, yachting and shore excursions. For us, each client, private or corporate, is unique and receives a dedicated and personalized service. We grant quality and attention to detail, offering our clients memorable lifetime experiences in Croatia and beyond.

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F: +385 20 438176  
info@terranautika.hr  
www.terranautika.eu  
Ms Sabine Gouhie



#### TIBOR TOURS d.o.o.

Tibor tours travel agency was founded in 1993 and is currently the leading travel agent on the Crikvenica Riviera. We offer villas with pools, holiday houses as well as modern apartments - send us an inquiry and we will help you find a property with the best price-quality ratio. Our employees are highly educated individuals fluent in several world languages and they always strive to further educate themselves and to acquire new skills and competences. We are open seven days a week - get in touch!

Brače Sobol 16  
51260 Crikvenica  
T: +385 51 785305  
F: +385 51 785085  
tibor-tours@ri.t-com.hr  
www.tibor-tours.hr  
Ms Nataša Šalov



#### TOMAŠEVIĆ MENADŽMENT d.o.o.

An incoming travel agency for private accommodation rentals in villas, holiday homes, rooms and similar. Outgoing market: German speaking as well as Middle and West European markets. Business consulting services for foreign investors in Croatia and Croatian tourism. Business consulting services for inland business entities wishing to expand into German speaking countries. Representation of foreign agencies in Croatia.

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21214 Kaštel Kambelovac  
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F: +385 21 314539  
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www.tst-tourisk.de  
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ETOA

### TOPTOURS - INŽENJERING POLJAK d.o.o.

Toptours is a privately owned agency established in 1997. As a small travel agency, with 4 employees, the satisfaction of our customers is our main goal. We cherish our individual approach to each client and base our business success on it. We offer a wide range of package tours, excursions and tailor-made programs. Through the Adria4U brand we have put together our offer for a unique experience in Croatia. We can provide you with accommodation, city stay programs, excursions and organization of wedding ceremonies.

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10000 Zagreb  
T: +385 1 2994547  
F: +385 1 6395220  
toptours@toptours.com.hr  
www.toptours.com.hr; www.adria4u.com  
Ms Gordana Poljak

**Touriffic**

### TOURIFFIC - PODGORA ČISTOČA d.o.o.

Touriffic travel agency was founded in 2018 in Podgora, a small picturesque town on the Makarska Riviera. Podgora, as its name suggests, is located underneath the mighty Biokovo, on the shore of the blue Adriatic with a view to the medieval island pearls - Hvar and Brač. Our goal is to bring you closer to this beautiful landscape and its vibrant people. We have a wide variety of offers for this part of Central Dalmatia, but we are also available for custom made tours – because the happiness and satisfaction of our guests is imperative!

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21327 Podgora  
T: +385 21 625244  
info@touriffic.hr  
www.touriffic.hr  
Ms Marija Čehko

**TRAKOSTYAN TOURS**

TR

### TRAKOSTYAN TOURS d.o.o.

Travel agency Trakostyan tours d.o.o. was founded in 1996. We are committed to offering travel services of the highest quality, combining our energy and enthusiasm, with our years of experience. Our greatest satisfaction comes from serving large numbers of satisfied clients who have experienced the joys and inspiration of travel. Our offer includes excursions, tailor-made and packages tours in Croatia and abroad, business travel, and team-building programs, transfers and coach rental. We also offer a large variety of hotel and private accommodation.

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T: +385 42 205555  
F: +385 42 205565  
trakostyan.tours@vz.t-com.hr  
www.trakostyan.hr  
Mr Željko Gjud

**travel europe**

### TRAVEL EUROPE d.o.o.

Travel Europe d.o.o. Dubrovnik operates as a branch company of Travel Europe, an international tour operator, whose range of offers includes all kind of travel packages (accommodation, transfers, excursions...), with its own charter flights to Dubrovnik and Pula. All programs are based on year-long experiences and careful analysis of the clients' demands. Travel Europe's team consists of more than 210 multilingual employees in all 14 offices all over the Europe, including offices in Dubrovnik and Pula.

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www.traveurope.cc  
Mr Helmut Gschwentner

**TRAVEL ON THE ROOF**

TRAVEL ON THE ROOF

### TRAVEL ON THE ROOF - ANATEVKA j.d.o.o.

Travel on the Roof is an exclusive, boutique travel agency specializing in the custom-made, private trips for Jewish travellers to Croatia and the wider region. Our head office is in Zagreb, Croatia. We offer high quality itineraries, handpicked destinations, gourmet kosher food, of-the-beaten track surprises and world-class service. The name "Travel on the roof" connects us to Anatevka, the mythical village from the famous novel and the movie Fiddler on the roof, which was filmed in Croatia, just a short distance from Zagreb, in the village of Lekenik.

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office@travelontheroof.com  
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Mr Roni Robert Brandl

**Travel Zone**

### TRAVEL ZONE

Since it was founded in 2010, Travel Zone has risen to the top of the Makarska Riviera's private accommodation market. The agency has contributed substantially to improving the quality of offers in the area, basing its success on involving its employees in quality workshops and training seminars whenever possible and in collaboration with the Makarska City Tourist Board, the Split-Dalmatia County Tourist Board and MARA (Makarska Development Agency). For an unforgettable time in Croatia and a vacation in the fullest sense of the word – Travel Zone is your one-stop-shop.

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21300 Makarska  
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info@makarskatravel.com  
www.makarskatravel.com  
Ms Kristina Katić Brkulj

**travelana**

RDA

### TRAVELANA d.o.o.

Travelana was established in Rijeka in 1994 and since then operates as an inbound tour operator. We offer a premium product and high quality service for all types of accommodation and accompanying facilities along the Adriatic Coast and in continental Croatia. Our travel service activities include organization of all types of group and individual travel and package arrangements, such as: accommodation, excursions, tours, tourist guides, tailor-made programs, SIT, transfers, sailing and yacht charter etc.

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F: +385 51 336562  
travelana@ri.t-com.hr  
www.travelana.hr  
Ms Ana Predovan - Brkarić

**travelino**

### TRAVELINO d.o.o.

Travelino consists of experienced tourism operators offering knowledge, reliability and experience, in keeping with the latest travel industry trends. In view of a business partnership, we can provide high quality services in full confidence. With the help of our strong network of reliable partners, we meet the needs of all clients, creating the most convenient solutions. We offer various incoming and outgoing services, tours and special interest programs, tailor-made programs, transfer services, sightseeing tours with experienced guides and a 24h Helpline.

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10010 Zagreb  
T: +385 1 5531464  
F: +385 1 5531464  
info@travelino.hr  
www.travelino.hr  
Ms Nataša Dragojević

**TREVITOURS**  
tourist agency

### TREVITOURS - HIMERA d.o.o.

Trevitours from Savudrija, Istria, Croatia has been operating successfully since 1993. We provide the following services: accommodation in hotels, apartments, private houses, farm holidays and villas, cruising with old timer sailing ships, transfers with own fleet of minibuses and coaches, wide range of excursions, guide services, gastronomic tours (wine, olive oil roads, truffle tour), adventure programs, team-building, rafting, bike tours, walking/hiking, round trips throughout Croatia, such as UNESCO world heritage sites, national parks etc.

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52475 Savudrija  
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F: +385 52 759722  
trevitours.travel@gmail.com  
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**Uniline d.o.o.**

- Bože Gumpca 38, Pula
- www.uniline.hr
- info@uniline.hr
- +385 52 390 000

Photo: Ivo Bločina, CNTB

Photo: Dejan Hren, CNTB



Photo: Danica Pečanić, CNTB



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Photo: Ivo Bločina, CNTB



**TURETA TRAVEL d.o.o.**

Tureta Travel is a Croatian Gourmet & Culture travel DMC oriented towards smaller groups and individual travellers for whom we provide top quality service: accommodation in small boutique hotels, traditional stone-built houses and typical homesteads with a warm, personal hospitality, fine gastronomy and local homemade products tasting, ranging from wines, brandies, olive oils, cheeses to prosciutto, truffles and oysters. In all our activities we act with strict respect for sustainable and responsible tourism, following the highest standards in the field.

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Mr Igor Auferber



**TURIST - SELCE d.o.o.**

Turist - Selce is a private travel agency, established in 1996 in Selce. Mainly, we organize group and/or individual accommodation in hotels or private capacities. Additionally, we also organize excursions and transportation services, and an exchange and souvenir point are available on our premises. Travel agency Turist-Selce Ltd. is specialized for the Crikvenica Riviera area. Our multi-lingual team of experienced tourism professionals ensures the delivery of a quality service at the destination. We are situated in the centre of Selce.

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Ms Jasna Lončarić-Kereša



**TURQUOISE TRAVEL - EKONOMIK AGENCIJA d.o.o**

Turquoise travel was founded in 2014 as a small private travel agency specialized for tours in Croatia and in the region, self-drive tours by car for individuals, city breaks, one-day excursions and tailor-made tours. We organise bus tours for groups, guaranteed departure tours, tailor-made bus tours and leisure stays with one-day excursions. Our goal is to show Croatia and its neighbouring countries to visitors in a different light, far from mass tourism destinations with an accent on heritage, authentic gastronomy and tradition.

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**ULLI TRAVEL d.o.o.**

Ulli Travel operates as a receptive travel agency in Crikvenica. We cooperate with a number of different European partners as well as with an increasing number of satisfied private accommodation owners, who place their trust in us to represent them and to mediate on their behalf. Predominantly, those properties are located either in the Crikvenica area (Jadrano, Dramalj, Selce, Novi Vinodolski) or in its hinterland (Tribalj, Grizane and Bribir). Our offer includes luxurious villas with swimming pools, holiday homes, modern apartments and charming rooms.

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**UNILINE d.o.o.**

A leading DMC in Croatia and South East Europe, Uniline operates with 14 different branch offices, including branches in Asia. Founded in 1996, today Uniline employs over 200 professionals and is a Europcar franchisee, a world renowned car rental company, with a fleet of over 1500 vehicles. We offer accommodation in all types of tourist facilities, transfers, excursions, organization of congresses, incentives and sport events, school excursions, hotel management, tailor-made programs for groups and individuals as well as flight reservation services.

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**UNLIMITED CROATIA DMC - PRO SENSUS d.o.o.**

Unlimited Croatia is a DMC specialized in creating unique and exclusive tours and experiences around Croatia and Central & Eastern Europe. Our team of experienced consultants will design a unique itinerary with every part of the trip created specifically to suit your style, preferences and budget. With over 25 years of experience behind us, we travel differently, we ride and hike off the beaten path, through history, across cultures and authentic encounters with the locals. We offer our experience and professionalism in creating your trip of a lifetime!

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**VAL TRAVEL AGENCY - S.H.L. d.o.o.**

Travel agency VAL is a family run agency with a long-standing tradition of over 20 years. Since it was established, VAL has become the leading agency on the island of Lošinj. We are a forward thinking company, always looking for new ideas. We offer hiking tours with famous alpinist Marin Valentić, Mount Blanc conqueror. We are involved in Lošinj's cultural and sporting events (World Downhill Cup) and our portfolio includes DMC programs, accommodation services, various tours and activities, individually tailored for each guest and their needs.

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**VARAŽDINTOURS d.o.o.**

Travel agency Varaždintours was established in 1971. It is one of the oldest and biggest travel agencies in northwest Croatia. Since 1997, Varaždintours is also a member of IATA. We offer a range of services for individual travel and groups: accommodation, coach services, transfers, excursions, special interest tours, incentive travel, team-building, and rent-a-car. Over the years we have developed an outstanding cooperation with many tour operators from all over the world. Our advantage is professional and educated personnel and long-term experience in tourism.

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**VENTULA TRAVEL d.o.o.**

Ventula Travel is a small, family-owned boutique travel company renowned for creating innovative itineraries with a special touch. Inspired by Croatia's rich cultural and historical heritage and natural beauties, we strive to contribute to sustainable development of the local community and tourism industry in this traditionally multicultural region. From carefully selected lodgings and venues to fun and educational activities, our customized packages provide authentic experiences that cannot be found anywhere else.

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#### VIBAK TRAVEL AGENCY

Travel agency Vibak was founded in Zadar. Vibak offers a wide range of high quality travel services both for individual and group travel: sightseeing tours to archaeological sites, cultural sites, national parks. We also organize half-day, full-day or multi-day tours and excursions, transfers as well as VIP assistance. Our team strives to provide a viable competitive advantage on the travel and hospitality market, especially in Dalmatia. Our goal is to be a reputable travel company, recognized for its innovation, professionalism and service quality.

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#### VIP TRAVEL - JEROME d.o.o.

VIP TRAVEL DMC & PCO\* founded in 2001 operates as a DMC and a tour operator. Ultimate respect for each client, group or individual, has built our position at the top. VIP TRAVEL is recognized as a trusted partner of many Croatian and international partners, event and meeting organizers as well as high-end clients, as a value for money company. Among our staff are accomplished PCO and educators providing premium experiences for your meetings. We shall always provide maximum attention and care for details when handling any project of yours.

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#### VIR TURIZAM d.o.o.

The travel agency Vir turizam was founded in 2011 and is a part of the Vir turizam Ltd. company. We offer: accommodation in private apartments and a wide range of packaged tours and excursions. Our services also include: business conferences, meetings and events, catering services, yacht charter, transfer and transport services, professional tourist guides and organized group travel, representation of domestic and foreign travel agencies, providing tourist information and promotional materials, renting vehicles and boats.

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#### VMD TRAVEL AGENCY d.o.o.

VMD is a privately owned DMC, established in 1992, with its head office in Zagreb. We are the leading specialist for active holidays to Croatia organizing walking, cycling, bird-watching and archaeological tours. For over 10 years, we have been the place to call for individuals and groups of all sizes looking for unique, customized travel experiences in Croatia. VMD also provides business travel and MICE services. Our team of travel industry experts is constantly seeking to exceed our customers' expectations, both in terms of the value for money and quality of the service we provide.

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#### WAYOUDO d.o.o.

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#### ZAGREBAČKI HOLDING d.o.o. - VLADIMIR NAZOR

Vladimir Nazor, a subsidiary of Zagreb City Holding Ltd., is the leading specialist for active holidays for children and young people in Croatia and abroad. It was established in 1962, with its head office in Zagreb. We own youth hostels in Zagreb, Duga Uvala, Crikvenica, Veli Lošinj, Punat, Skradin and camps in Savudrija and Duga Uvala. Our services include exclusive, all-inclusive travel packages for groups of children, young people, sports associations, kindergartens, schools, students, families, individuals, disabled people and seniors.

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#### ZZUUM ACTIVE VACATION - CALIPER d.o.o.

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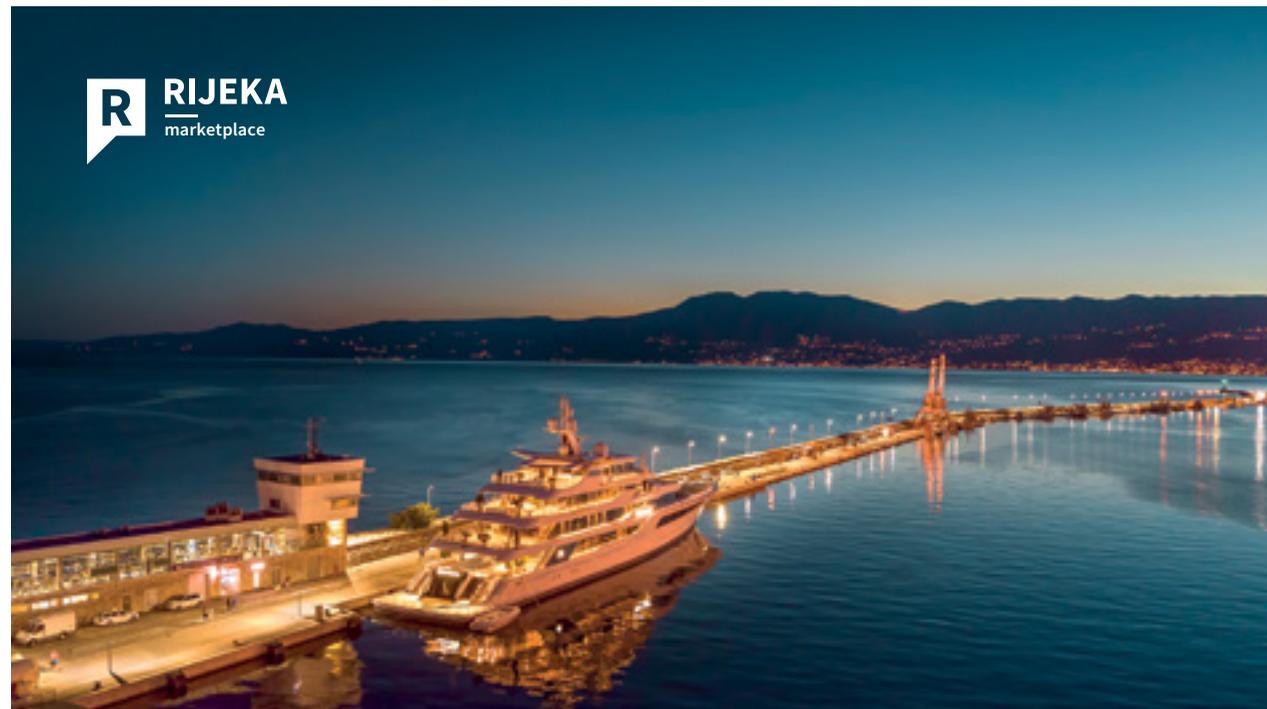
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3D ADVENTURE d.o.o.			X	X																								
A.T.I. d.o.o.	X			X	X	X	X	X	X		X		X	X	X	X	X	X	X	X		X	X	X	X	X	X	X
ABC TRAVEL	X				X	X	X		X		X		X	X		X						X	X	X	X		X	X
ACTIVE HOLIDAYS d.o.o.	X			X				X				X	X			X							X	X	X		X	
ADRIA DAY		X		X			X	X			X		X	X		X						X		X	X	X		X
ADRIA EVENTS - ADRIA DOGADAJI d.o.o.				X															X									
ADRIA KONGRES d.o.o.				X	X			X		X		X		X	X				X			X	X	X		X		
ADRIA LUXURY RENT d.o.o. - CROATIA LUXURY RENT	X			X	X		X	X	X			X	X			X		X				X	X	X	X		X	X
ADRIA MARE TRAVEL AGENCY j.d.o.o.	X			X				X			X		X	X								X	X	X	X	X		X
ADRIA SUN TRAVEL AGENCY				X									X									X						
ADRIAGATE d.o.o.	X			X			X			X		X		X		X		X				X		X				
ADRIATIC CONCIERGE d.o.o.				X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
ADRIATIC DMC d.o.o.				X				X	X		X	X	X	X		X		X				X	X	X	X		X	X
ADRIATIC EXPLORE d.o.o.	X			X			X	X	X	X	X		X	X		X						X	X		X	X		X
ADRIATIC LUXURY SERVICES - JADRANSKI LUKSUZNI HOTEL d.d.			X	X						X			X					X						X	X		X	X
ADRIATIC.HR d.o.o.	X			X			X			X				X								X						X
ADVENTURE DRIVEN VACATIONS d.o.o.	X			X			X			X		X		X				X				X		X				
AKTIVNI ODMOR d.o.o. - croActive & Adventure holidays				X				X					X			X						X	X				X	
ALGA TRAVEL AGENCY d.o.o.	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
ALTER NATURA d.o.o.			X	X				X			X		X		X	X	X	X				X		X	X	X	X	X
AMATHUS TRAVEL d.o.o.	X	X		X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
AMAZING HVAR - MARUŠA j.d.o.o.			X	X							X		X											X				
AMBER TRAVEL - ARX d.o.o.	X			X			X	X		X				X		X		X				X	X	X	X	X	X	X
ANIKA TRAVEL AGENCY d.o.o.				X			X																					
ANNA TOURS d.o.o.	X	X		X			X	X	X	X			X	X	X	X	X					X	X	X	X	X	X	X
ARONDA ADRIANA TRAVEL d.o.o.	X			X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
ATISTRIA TRAVEL AGENCY - ARENA HOSPITALITY GROUP d.d.		X		X							X		X											X	X			
ATLANT d.o.o.		X				X			X	X		X		X		X	X							X	X		X	X
ATLANTIS TRAVEL d.o.o.	X			X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
ATLAS RABAC d.o.o.	X	X	X	X	X			X			X		X	X		X						X	X	X	X	X	X	X
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BANTEL TRAVEL d.o.o.				X	X	X			X	X				X	X		X					X	X	X	X	X	X	X
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BELL HOLIDAY j.d.o.o.				X	X		X																					
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BOHO TRAVEL ART	X			X									X			X							X	X				
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BOŽILOV DUBROVNIK TRAVEL d.o.o.				X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
BRIONI d.o.o.	X			X				X		X		X											X	X			X	X
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CRV TOURS - CRV d.o.o.				X	X	X							X	X		X						X						X
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DMK VALL042 d.o.o.			X	X			X													X			X					
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EKUPI d.o.o.		X		X	X			X	X		X		X		X		X	X	X		X		X	X	X		X	X
ELITE TRAVEL d.o.o.	X			X	X	X	X	X	X	X	X	X	X	X		X	X	X	X		X	X	X	X	X	X	X	X
EL-PI TOURS d.o.o.		X		X			X							X														
EMPYREAL TRAVEL d.o.o.		X		X			X	X	X	X			X			X				X	X		X	X				X
ENSERVA d.o.o.		X		X			X													X								
ENJOY DALMATIA - HERBERT d.o.o.		X		X			X	X								X												
EPOCA TURIZAM d.o.o.		X	X	X			X	X			X		X	X	X	X				X		X	X					
ETNO ART TRAVEL - MALO SELO d.o.o.		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
E-TOURS		X			X	X				X	X		X					X							X			
EURES-TIM	X			X										X						X								
EURO TOURS d.o.o.	X			X			X	X	X	X			X	X		X			X		X							
EUROADRIA TOURS d.o.o.		X		X			X	X		X	X	X		X					X			X						X
EX NOVO d.o.o. - TARGET TRAVEL	X			X			X	X		X		X	X	X		X							X					X
FERAL-TOURS d.o.o.		X		X			X	X	X					X	X	X		X		X	X		X	X	X	X	X	
FILIDA - TRAVEL AGENCY d.o.o.	X			X	X					X	X	X		X		X			X		X		X	X	X	X		
FIORE d.o.o.	X			X			X	X	X		X	X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X
GALAXY TRAVEL d.o.o.	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
GALILEO TRAVEL d.o.o.			X		X		X	X	X		X		X	X		X			X	X	X	X	X	X	X	X	X	X
GAT TRAVEL AGENCY d.o.o.	X			X			X			X	X		X	X								X	X	X	X	X	X	X
GAVEIA d.o.o.			X	X			X									X						X	X					
GEA - ISTRA TRANSFER		X										X	X	X		X							X	X				
GLOBTOUR EVENT d.o.o.	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
GO ADVENTURE d.o.o.	X			X			X				X		X										X					X
GOADRIA TRAVEL AGENCY - LAGUNA NOVIGRAD d.d.				X			X	X	X		X		X						X		X		X	X				
GOLDEN LEAF TOURS d.o.o.		X		X			X							X									X					
GULLIVER TRAVEL d.o.o.	X			X			X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
HRVATSKI KLUB PUTNIKA d.o.o.	X			X	X	X		X						X		X						X			X			X
ILI LUXURY TRAVEL - ILIOS TRAVEL COMPANY d.o.o.	X			X						X		X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
ILIJADA d.o.o.	X			X		X					X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
ILIRIJA d.d. - ILIRIJA TRAVEL	X		X	X			X	X	X	X	X	X	X	X	X	X			X	X	X	X	X	X	X	X	X	X
ILIŠKOVIC d.o.o. KORKYRA INFO	X	X		X	X		X				X	X	X															
ILMO TURIZAM d.o.o.	X				X																							X
JAMMARK d.o.o.		X		X	X	X		X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
JOURNEY 2 CROATIA d.o.o.	X			X			X						X	X		X			X		X		X	X	X	X	X	X
JUNG SKY d.o.o.	X			X	X	X		X	X				X		X	X	X	X	X	X	X	X	X	X	X	X	X	X
KABAL TOURS d.o.o.				X			X	X	X		X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
KARAKA TRAVEL DUBROVNIK d.o.o.			X				X	X		X		X		X		X			X	X	X	X	X	X	X	X	X	X
KIRA TRAVEL d.o.o.	X			X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
KLUB TOURS			X	X									X									X						
KONCEPT PUTOVANJA d.o.o.	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
KONTAKT TOURS d.o.o.	X			X	X		X	X		X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
KORČULA EXPERTS d.o.o.		X		X			X	X	X		X		X	X		X			X	X	X	X	X	X	X	X	X	X
KORKYRA d.o.o.		X		X			X	X	X	X		X	X	X		X			X	X	X	X	X	X	X	X	X	X
KVARNER EXPRESS d.o.o.				X			X						X															
L.C.T. TRAVEL d.o.o.		X		X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
LANG INTERNATIONAL d.o.o.				X			X							X														X
LAVANDA TURIST GRUPE d.o.o.	X			X							X		X	X		X						X						X
LEONIDAS TRAVEL d.o.o.		X		X												X								X				
MAGELLAN d.o.o.		X		X																								
MAGTOURS d.o.o.		X			X	X	X				X		X		X										X			X
MAISTRA TRAVEL AGENCY - MAISTRA d.d.	X			X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
MAKARSKA TOURISTIK d.o.o.		X					X																					
MARANTA d.o.o. SPLIT	X			X	X					X		X		X	X									X			X	
MARBIS d.o.o.	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X





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52466	Novigrad	GAVEIA d.o.o.	HO	Murvi 17	+385 52 634983	+385 52 817575	uprava@gaveia.com
52466	Novigrad	GOADRIA TOURIST AGENCY - LAGUNA NOVIGRAD d.d.	HO	Škverska 8	+385 52 555555		info@goadria.com
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52440	Poreč	FIORE d.o.o.	HO	Mate Vlašića 6	+385 52 431397	+385 52 434075	info@fiore.hr
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52440	Poreč	GEA - ISTRA TRANSFER	BO	Bože Milanovića 10	+385 52 654831		info@geatravel.hr
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52221	Rabac	ATLAS RABAC d.o.o.	HO	Ulica Svetog Andrije 4	+385 52 872268	+385 52 872958	atlas-rabac@pu.t-com.hr
52221	Rabac	KVARNER EXPRESS d.o.o.	HO	Obala Maršala Tita 53	+385 52 872225	+385 52 872127	info@kvarner-express.hr
52221	Rabac	UNILINE d.o.o.	BO	Ulica Slobode 21	+385 98 474166		rabac@uniline.hr
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52210	Rovinj	MARCO POLO TOURS d.o.o.	HO	Ivana Mažuranića 21	+385 52 830978	+385 52 830978	info@marcopolo.hr
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52470	Umag	PLAVA LAGUNA d.d. - ISTRIA EXPERIENCE	HO	Jadranska 66	+385 52 719427	+385 52 719428	info@istriaexperience.com
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\* HO - Head Office  
BO - Branch Office

## Make your own story about the Neretva delta

The Natural History Museum in Metković is the place where you can encounter the authentic Neretva River, full of surprises, sounds, colours and scents.

All the changes as well as today's struggle to maintain the coexistence of man and wild-life can be monitored in digital and interactive form. The song of birds and the sound of water around you turn your visit into a unique experience of sounds, voices, lights, and words. Step by step, you are being immersed into the intimate journey and introspective dialogue.

While spending a pleasant time in the Museum, everyone can find a story that can somehow bring them back the memory of their homeland.

## Natural History Museum Metković

## Kvarner

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51260	Crikvenica	MIRAMAR TRAVEL	HO	Tina Ujevića 14	+385 51 785681	+385 51 785683	info@miramartravel.net
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51512	Njivice	ANNA TOURS d.o.o.	BO	Primorska cesta - Hotel Jadran	+385 51 846165	+385 51 846165	anna.tours@ri.t-com.hr
51512	Njivice	EL-PI TOURS d.o.o.	BO	Primorska cesta 30	+385 51 859770	+385 51 859558	office@el-pi-tours.com
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51266	Selce	TURIST-SELCE d.o.o.	HO	Ivana Jeličića 1	+385 51 765159	+385 51 765163	turist-selce@ri.t-com.hr
51515	Šilo	ŠILOTRIST TRAVEL AGENCY	HO	Na vodici 2	+385 51 860171	+385 51 856422	siloturist@ri.t-com.hr
51551	Veli Lošinj	VAL TRAVEL AGENCY - S.H.L. d.o.o.	HO	Vladimira Nazora 29	+385 51 236604	+385 51 236352	val@val-losinj.hr
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53291	Novalja	SUNTURIST d.o.o.	HO	Ul. S. S. Kranjčevića 1	+385 53 661211	+385 53 661611	info@sunturist.com
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23450	Obrovac	RIVA RAFTING CENTAR d.o.o.	HO	Kruševo, Drage 7a	+385 23 689 920	+385 23 689930	info@riva-rafting-centar.hr
23450	Obrovac	RIVA RAFTING CENTAR d.o.o.	BO	Senada Župana 6	+385 23 689920	+385 23 689930	info@riva-rafting-centar.hr
23250	Pag	MARICOM d.o.o.	HO	S. Radića 2	+385 98 449570	+385 23 612266	maricom@zd.t-com.hr
23250	Pag	PAG TOURS d.o.o.	HO	Zagrebačka 12	+385 23 318593	+385 23 318593	info@pagtours.hr
23250	Pag	PERLA	HO	Gugliamina Polzinettia 1a	+385 99 4847771		info@perla-pag.hr
23231	Petřčane (Kožino)	SUCCESS TOURS - USPJEH d.o.o.	HO	Put Sv. Bartula 131	+385 23 283060		info@success.com.hr
23233	Privlaka	DALMACIJA TRAVEL AGENCY	HO	Ivana Pavla II. 50	+385 23 214728		info@accommodation-adria.com
23244	Starigrad Paklenica	SUNCE KONCERN d.d. - TRAVEL AGENCY	BO	Dr. Franje Tuđmana 14	+385 23 209075	+385 1 3844177	cubelic@bluesunhotels.com
23234	Vir	VIR TURIZAM d.o.o.	HO	Prezida VII	+385 23 346741	+385 23 346740	agency@virturizam.hr
23000	Zadar	ADRIA LUXURY RENT d.o.o. - CROATIA LUXURY RENT	HO	Andrije Hebranga 12	+385 91 3303000		booking@croatialuxuryrent.com
23000	Zadar	BORA TOURS d.o.o.	HO	Majstora Radovana 7	+385 23 238729		info@boratours.hr
23000	Zadar	FERAL-TOURS d.o.o.	HO	Don Ive Prodana 7	+385 23 312425	+385 23 301894	info@feral-tours.com
23000	Zadar	NOVASOL TURISTIČKA AGENCIJA d.o.o.	BO	7. domobranske pukovnije 1	+385 52 770200	385 52 381799	novasol@novasol.hr
23000	Zadar	SHUTTLE TOURS d.o.o.	HO	Franje Kuhaća 10 a	+385 99 2331383		info@shuttletours.net
23000	Zadar	VIBAK TRAVEL AGENCY	HO	Andrije Hebranga 21	+385 23 326464	+385 23 326462	vibak@vip.hr
23000	Zadar	TERRA TRAVEL d.o.o.	HO	Matije Gupca 2a	+385 23 337294	+385 23 337295	info@terratravel.hr
23000	Zadar	UNILINE d.o.o.	BO		+385 98 231086		dalmacija@uniline.hr
23000	Zadar	ZZUUM ACTIVE VACATION - CALIPER d.o.o.	HO	Ulica Federica Grisogona 9	+385 98 272100		info@zzuum.com
23222	ZemunikDonji	UNILINE d.o.o. - Europcar Croatia	BO	Zračna luka Zadar, Ulica 1/2A	+385 98 475337		rentacar-zd@uniline.hr

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22221	Lozovac	DALMATIA TRAVEL	HO	Skočići 6	+385 91 3683323		traveldalmatia@gmail.com
22202	Primošten	NIK d.o.o.	BO	Trg Stjepana Radića 1	+385 22 571200	+385 22 571200	primosten@nik.hr
22203	Rogoznica	ADRIAGATE.com - Visit Rogoznica	BO	Miline 4	+385 22 559106		info@visit-rogoznica.com
22000	Šibenik	HRVATSKI KLUB PUTNIKA d.o.o.	HO	Velimira Škorpika 17b	+385 22 332661	+385 22 332661	info@hrvatskiklubputnika.com
22000	Šibenik	MAGTOURS d.o.o.	HO	Draga 1	+385 22 201150	+385 22 201155	info@magtours.com
22000	Šibenik	NAUČIČKI CENTAR PINA I MARE d.o.o. TRAVEL AGENCY	HO	Obala Jerka Šižgorića 1	+385 22 312999	+385 22 312988	booking@ncp.hr
22000	Šibenik	NIK d.o.o.	HO	A. Šupuka 5	+385 22 338550	+385 22 338540	info@nik.hr
22240	Tisno	NIK d.o.o.	BO	Ive Vodopije 1	+385 22 438909	+385 22 438909	tisno@nik.hr
22211	Vodice	ADRIAGATE.com - Visit Vodice	BO	Artina ulica 23	+385 22 442101		info@visit-vodice.com
22211	Vodice	MK TURIZAM d.o.o.	HO	Lasan Ante Kabalera 3	+385 22 444480	+385 22 440888	info@mkturizam.com
22211	Vodice	NIK d.o.o.	BO	Artina 1	+385 22 441730	+385 22 441730	vodice@nik.hr

## Dalmatia - Split Region

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21320	Baška Voda	MARIVATURIST d.d.	BO	Obala Sv. Nikole 29	+385 21 620463	+385 21 620055	agencija@marivaturist.hr
21322	Brela	MARIVATURIST d.d.	BO	Trg A. Stepinca bb	+385 21 618122	+385 21 618679	agencija@marivaturist.hr
21330	Gradac	R-TRAVEL AGENCY	HO	Jadranska 31	+385 21 697233	+385 21 697233	rtravel@net.hr

21450	Hvar	AMAZING HVAR - MARUŠA j.d.o.o.	HO	Biskupa Jurja Dubokovića 22	+385 99 3344779		info@amazinghvar.com
21214	Kaštel Kambelovac	PINIJA d.o.o.	HO	Biskupa Frane Franića 76	+385 21 234750	+385 21 221064	jan@pinija-dalmatia.hr
21214	Kaštel Kambelovac	TOMAŠEVIĆ MENADŽMENT d.o.o.	HO	Trg Didica 12	+385 21 221404	+385 21 314539	info@tst-touristik.de
21215	Kaštel Lukšić	KIRA TRAVEL d.o.o.	HO	O. J. Viculina 21	+385 21 340964	+385 21 340969	info@kiratravel.com
21217	Kaštel Štafilić	UNILINE d.o.o. - Europcar Croatia	BO	Zračna luka Split, Cesta dr. F. Tuđmana 1270	+385 98 231081		rentacar-st@uniline.hr
21485	Komiža	ALTER NATURA d.o.o.	HO	Hrvatskih mučenika 2	+385 21 717239		alternatura@alternatura.hr
21300	Makarska	ELITE TRAVEL d.o.o.	BO	Dr. A. Starčevića 32	+385 21 679466	+385 21 679466	makarska@elite.hr
21300	Makarska	GULLIVER TRAVEL d.o.o.	BO	Ante Starčevića 114	+385 21 559492		gulliver@gulliver.hr
21300	Makarska	MAKARSKA TOURISTIK d.o.o.	HO	Kralja Zvonimira 4a	+385 21 607911		info@makarska-touristik.com
21300	Makarska	MARIVATURIST d.d.	HO	Obala kralja Tomislava 15	+385 21 615644	+385 21 615327	agencija@marivaturist.hr
21300	Makarska	PROMINENS d.o.o.	HO	Ante Starčevića 32	+385 21 690329		info@prominens.hr
21300	Makarska	SIESTA d.o.o.	HO	A. Starčevića 36	+385 21 611611		info@siesta.hr
21300	Makarska	TRAVEL ZONE	HO	Stari velikobrodski put 26a	+385 21 678036		info@makarskatravel.com
21300	Makarska	TRAVEL ZONE	BO	Obala kralja Tomislava 6	+385 21 677329		info@makarskatravel.com
21300	Makarska	TRAVEL ZONE	BO	Ulica kralja Zvonimira 3	+385 21 678036		info@makarskatravel.com
21209	Mravince/Solin	LAVANDA TURIST GRUPA d.o.o.	HO	Braće Radića 31 F	+385 21 269913	+385 21 269901	mihael@lavandatours.hr
21310	Omiš	ACTIVE HOLIDAYS d.o.o.	HO	Knezova Kačića 0	+385 21 863015	+385 21 863015	active-holidays@inet.hr
21310	Omiš	ADRIAGATE d.o.o.	BO	Vukovarska cesta 78	+385 21 278806		omis@adriagate.com
21310	Omiš	AUTHENTICA d.o.o.	HO	Poljička cesta-Dočine 1	+385 21 757871	+385 21 757872	info@authentica.hr
21310	Omiš	BOHO TRAVEL ART	HO	Mosorska cesta 11	+385 21 863471	+385 21 863471	info@bohotravelart.com
21310	Omiš	EMPYREAL TRAVEL d.o.o.	HO	Zakućac 10/d	+385 99 3893661		touristagency@empyrealtravel.com
21310	Omiš	OMNIVIA - KAŠTIL SLANICA	HO	Poljički trg 2	+385 21 862238	+385 21 862238	info@omnivia.hr
21310	Omiš	RUŽMARIN d.o.o.	HO	Put skalica 5	+385 21 756656	+385 21 756657	uprava@ruzmarin.hr
21327	Podgora	TOURIFFIC - PODGORA ČISTOČA d.o.o.	HO	Ruđera Boškovića 20	+385 21 625244		info@touriffic.hr
21312	Podstrana	OPEN WATER CROATIA - OTVORENA VODA d.o.o.	HO	Grljevačka 2a	+385 95 8455805		info@openwater.hr
21312	Podstrana	QUEEN CO d.o.o.	HO	Stožanačka 24	+385 91 6056235		office@queen.hr
21210	Solin	PLAUTILLA d.o.o.	HO	Kralja Zvonimira 75	+385 21 210389	+385 21 210389	info@plautilla.hr
21000	Split	3D ADVENTURE d.o.o.	HO	Ruđera Boškovića 7	+385 21 772778	+385 21 772778	info@3d-adventure.hr
21000	Split	ADRIAGATE d.o.o.	HO	Vukovarska 156	+385 21 271870	+385 21 271879	info@adriagate.com
21000	Split	ADRIATIC.HR d.o.o.	HO	Poljička cesta 26	+385 21 456456	+385 21 456789	info@adriatic.hr
21000	Split	AKTIVNIODMOR d.o.o. - croActive & Adventure holidays	HO	Kralja Zvonimira 14/12	+385 21 277344	+385 21 717290	vese@croactive-holidays.com
21000	Split	CALVADOS CLUB d.o.o.	HO	Gundulićeva 4	+385 21 494949	+385 21 494944	info@calvadosclub.com
21000	Split	CONVIVA MARIS d.o.o.	HO	Vjekoslava Paraća 8	+385 91 3002377	+385 21 786907	info@conviva-maris.hr
21000	Split	DESTINATIONS F-TOURS d.o.o.	HO	Trg Hrvatske bratske zajednice 2	+385 21 344842	+385 21 339609	desk@f-tours.hr
21000	Split	EKLATA d.o.o.	HO	Osječka 11	+385 21 544232	+385 21 543805	info@eklata.com
21000	Split	ELITE TRAVEL d.o.o.	BO	Kralja Zvonimira 14	+385 21 482748	+385 21 629087	split@elite.hr
21000	Split	ENJOY DALMATIA - HERBERT d.o.o.	HO	Put Supavla 1	+385 21 278433	+385 21 278228	info@enjoydalmatia.com
21000	Split	GALAXY TRAVEL d.o.o.	HO	Spinčićeva 2d	+385 21 571535	+385 21 571533	galaxy@galaxy-travel.hr
21000	Split	GO ADVENTURE d.o.o.	HO	Krešimirova 5	+385 91 4500400		info@goadventure.hr
21000	Split	GOLDEN LEAF TOURS d.o.o.	HO	Mostarska 104	+385 21 542059		info@goldenleafproperties.com
21000	Split	GOLDEN LEAF TOURS d.o.o.	BO	Iza Vestibula 3a	+385 21 542059		info@goldenleafproperties.com
21000	Split	GULLIVER TRAVEL d.o.o.	BO	Poljička cesta 26	+385 21 317215	+385 21 317216	gulliver@gulliver.hr
21000	Split	ILIJADA d.o.o.	HO	Kralja Zvonimira 14/IV	+385 99 3352122	+385 21 656006	joanna@ilijada.eu
21000	Split	L.C.T. TRAVEL d.o.o.	HO	Ruđera Boškovića 13	+385 91 4003866		info@lct-travel.com
21000	Split	MAGELLAN d.o.o.	HO	Ujevićeva poljana 2	+385 21 339025	+385 21 395171	magellan@magellan.hr
21000	Split	MARANTA d.o.o. SPLIT	HO	Trg Hrvatske bratske zajednice 2	+385 21 323880	+385 21 317710	maranta@maranta.hr
21000	Split	MARINE AIR d.o.o.	BO	Bihačka 2a	+385 21 322490	+385 21 322489	officespu@marineair.hr
21000	Split	MERIDIEN TEN d.o.o.	HO	Ivana pl. Zajca 7	+385 21 388951	+385 21 388954	info@meridien.hr
21000	Split	NAUTIKA CENTAR NAVA d.o.o.	HO	Uvala baluni 8	+385 21 407705	+385 21 407701	marketing@navaboats.com
21000	Split	NIKI TRAVEL d.o.o.	HO	Kneza Ljudevita Posavskog 12a	+385 21 238283	+385 21 222192	niki.travel@st.ht.hr
21000	Split	NOVASOL TURISTIČKA AGENCIJA d.o.o.	BO	114. brigade 9	+385 52 770200	385 52 381799	info@novasol.com
21000	Split	OPCIJA TOURS d.o.o.	HO	Doverska 5	+385 21 462163		management@opcijatours.hr
21000	Split	OPEN WATER CROATIA - OTVORENA VODA d.o.o.	BO	Put Trstenika 19	+385 95 8455805		info@openwater.hr
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21000	Split	ROYAL DALMATIA d.o.o.	HO	A.G.Matoša 1	+385 98 9968720		info@royal-dalmatia.com
21000	Split	SHUTTLE d.o.o. - TRAVEL AGENCY	HO	Ruđera Boškovića 15-Kaleta 1	+385 98 234913	+385 21 458444	veno@shuttle.hr
21000	Split	PORTAL TRAVEL AGENCY - HENOK d.o.o.	BO	Trg Republike 1	+385 21 360061	+385 21 360061	info@split-excursion.com
21000	Split	UNILINE d.o.o.	BO		+385 98 231086		dalmacija@uniline.hr
21000	Split	VENTULA TRAVEL d.o.o.	HO	Kralja Zvonimira 14/IV	+385 21 771148	+385 21 771148	info@ventula-travel.com
21000	Split	VIP TRAVEL - JEROME d.o.o.	HO	Hrvatske mornarice 1J	+385 21 315196	+385 21 315198	info@viptravel.hr
21460	Stari Grad	KABAL TOURS d.o.o.	HO	Jurja Škarpe 13	+385 21 717580		info@villashvar.com
21460	Stari Grad	KABAL TOURS d.o.o.	BO	Šiberija 31	+385 91 1717580		info@villashvar.com
21220	Trogir	ADRIAGATE d.o.o.	BO	Obala Kralja Zvonimira 13	+385 21 271870		trogir@adriagate.com
21220	Trogir	SEA GATE	HO	Kneza Trpimira 133	+385 91 5204447		info@sea-gate.net
21220	Trogir	PORTAL TRAVEL AGENCY - HENOK d.o.o.	HO	Obala bana Berislavića 3	+385 21 885016	+385 21 885868	portal@portal-trogir.com
21325	Tučepi	ADRIAGATE d.o.o.	BO	Kraj 87	+385 21 278798	+385 21 278798	tucepi@adriagate.com
21325	Tučepi	GULLIVER TRAVEL d.o.o.	BO	Dračevice 35	+385 91 6035226		gulliver@gulliver.hr
21463	Vrboska	ADRIAGATE d.o.o.	BO	Vrboska 115	+385 21 280014		vrboska@adriagate.com
21250	Žeževica	TRAVEL ON THE ROOF - ANATEVKA j.d.o.o.	HO	Kalajžići 5	+385 98 9545130		office@travelontheroof.com

## Dalmatia - Dubrovnik Region

ZIP Code	City	Travel Agency	HO BO	Address	Tel	Fax	E-mail
20213	Čilipi	UNILINE d.o.o. - Europcar Croatia	BO	Zračna luka Dubrovnik, Dobrota 24, Močići	+385 98 231079		rentacar-du@uniline.hr
20000	Dubrovnik	ADRIA EVENTS - ADRIA DOGAĐAJI d.o.o.	HO	Masarykov put 3C	+385 20 356010	+385 20 356023	info@adria-events.hr
20000	Dubrovnik	ADRIA KONGRES d.o.o.	HO	Iva Vojnovića 9	+385 20 333497	+385 20 295299	info@adria-congress.com
20000	Dubrovnik	ADRIATIC DMC d.o.o.	HO	Dr. Ante Starčevića 45	+385 20 400586	+385 20 400587	adriatic@adriaticdmc.hr
20000	Dubrovnik	ADRIATIC EXPLORE d.o.o.	HO	Liechtensteinov put 3	+385 20 323400	+385 20 423501	info@adriatic-explore.com
20000	Dubrovnik	ADRIATIC LUXURY SERVICES - JADRANSKI LUKSUZNI HOTELI d.d.	HO	Masarykov put 20	+385 20 300350	+385 20 300150	porta@alh.hr
20000	Dubrovnik	AMATHUS TRAVEL d.o.o.	HO	Vladimira Nazora 21	+385 20 437130	+385 20 437131	amathus@amathus.hr
20000	Dubrovnik	ATLANT d.o.o.	HO	Šetaliste kralja Zvonimira 17	+385 20 356144	+385 20 356150	atlant@atlanttravel.hr
20000	Dubrovnik	DUBROVNIK PARTNER d.o.o.	HO	Vukovarska 26	+385 20 448180	+385 20 358008	partner@dubrovnikpr.com
20000	Dubrovnik	ELITE TRAVEL d.o.o.	HO	Vukovarska 17	+385 20 358200	+385 20 358303	elite@elite.hr
20000	Dubrovnik	ELITE TRAVEL d.o.o.	BO	Obala Ivana Pavla II	+385 20 358816	+385 20 313180	elite@elite.hr
20000	Dubrovnik	EUROADRIA TOURS d.o.o.	HO	Vukovarska 17	+385 20 313533	+385 20 313530	info@euroadria.hr
20000	Dubrovnik	GULLIVER TRAVEL d.o.o.	HO	Obala Stjepana Radića 25	+385 20 410888	+385 20 410890	gulliver@gulliver.hr
20000	Dubrovnik	KARAKA TRAVEL DUBROVNIK d.o.o.	HO	Masarykov put 1	+385 20 641800		info@karakatravel.hr
20000	Dubrovnik	KORKYRA d.o.o.	HO	Hvarska 42	+385 20 421689	+385 20 421689	info@korkyra-dubrovnik.com
20000	Dubrovnik	NOVASOL TURISTIČKA AGENCIJA d.o.o.	BO	Dr. Ante Starčevića 45	+385 52 770200	+385 52 381799	novasol@novasol.hr
20000	Dubrovnik	ONLINE CROATIA d.o.o.	HO	Ćira Carića 3	+385 20 435555	+385 20 435555	info@online-croatia.com

20000	Dubrovnik	SUPER TOURS d.o.o.	HO	Dr Ante Starčevića 24	+385 20 322062	+385 20 322062	info@supertours.eu
20000	Dubrovnik	SUPER TOURS d.o.o.	BO	Pera Čingrije 10	+385 20 356906	+385 20 356906	info@supertours.eu
20000	Dubrovnik	SUPER TOURS d.o.o.	BO	Boškovićeve 22	+385 20 322062	+385 20 322062	info@supertours.eu
20000	Dubrovnik	TERRANAUTIKA d.o.o.	HO	Antuna Barca 10	+385 20 438177	+385 20 438176	info@terranautika.hr
20000	Dubrovnik	TRAVEL EUROPE d.o.o.	HO	Andrije Hebranga 106a	+385 20 322880	+385 20 322889	office.dubrovnik@traveurope.cc
20000	Dubrovnik	TURQUOISE TRAVEL - EKONOMIK AGENCIJA d.o.o.	HO	Vukovarska 22	+385 91 4452745		info@turquoisetravel.eu
20000	Dubrovnik	UNILINE d.o.o.	BO		+385 99 2108512		dubrovnik@uniline.hr
20000	Dubrovnik	VIATOR TRAVEL d.o.o. - EPIC CROATIA	HO	Svetog križa 3	+385 20 313140	+385 20 313140	tomi@dubrovnikviator.com
20260	Korčula	ILIŠKOVIĆ d.o.o. KORKYRA INFO	HO	Ulica 58 br.5	+385 20 711750	+385 20 711161	info@korkyra.info
20260	Korčula	KORČULA EXPERTS d.o.o.	HO	Dubrovačka cesta bb	+385 20 711223	+385 20 711223	info@korcula-experts.com
20207	Mlini	BOŽILOV DUBROVNIK TRAVEL d.o.o.	HO	Put sv. Luke 19	+385 20 487319	+385 20 487319	info@bozilov.hr
20236	Nova Mokošica	ADRIATIC CONCIERGE d.o.o.	HO	Od izvora 23	+385 20 313435		info@adriatic-concierge.com
20234	Orašac	KORKYRA d.o.o.	BO	Na moru 1	+385 20 361950		
20270	Vela Luka	NOVASOL TURISTIČKA AGENCIJA d.o.o.	BO	Obala 4/13	+385 52 770200	385 52 381799	velaluka@novasol.com

## Central Croatia

ZIP Code	City	Travel Agency	HO BO	Address	Tel	Fax	E-mail
43000	Bjelovar	MOLNAR TRAVEL d.o.o.	HO	Ivana Gundulića 12	+385 43 252038	+385 43 252864	info@molnartravel.hr
40000	Čakovec	SUN TRAVEL j.d.o.o.	HO	Kralja Tomislava 13	+385 40 493082	+385 40 493082	suntravel@sun-travel.hr
48350	Đurđevac	PODRAVINA EXPRESS TOURS	HO	Trg sv. Jurja bb, lokal 6	+385 48 550746	+385 48 550746	podravina.express.tours@gmail.com
49245	Gornja Stubica	AURA RUSTICA d.o.o.	HO	Samci 62	+385 98 1856789		info@aurarustica-travel.com
48000	Koprivnica	KONCEPT PUTOVANJA d.o.o.	HO	Ivana Generalića 3	+385 48 221666	+385 48 221777	koncept.kc@gmail.com
48000	Koprivnica	MARBIS d.o.o.	HO	Tarašćice 15	+385 48 240520	+385 48 626670	marbis@marbis.hr
48000	Koprivnica	NIBA TOURS d.o.o.	HO	Tarašćice 19	+385 48 622153	+385 48 622788	info@nibatours.hr
48000	Koprivnica	SILVIJA TURIST	HO	Domžalska ulica 3	+385 48 644772	+385 48 644772	silvija.turist@gmail.com
48260	Križevci	BLAGEC TURIST - BLAGEC d.o.o.	HO	Preradovićeva 4	+385 48 682807		maja@blagecturist.hr
40311	Lopatinec	ETNO ART TRAVEL - MALO SELO d.o.o.	HO	Vladimira Nazora 22	+385 40 856333	+385 40 856333	etnoart@etnoart-travel.com
42000	Varaždin	DMK VALL042 d.o.o.	HO	Ivana Cankara 9	+385 42 212330	+385 42 212336	info@vall042.com
42000	Varaždin	GALILEO TRAVEL d.o.o.	HO	Antuna Mihanovića 8	+385 42 201756	+385 42 201828	info@galileo-varazdin.hr
42000	Varaždin	VARAŽDINTOURS d.o.o.	HO	Alojzja Štepinca 1	+385 42 320400	+385 42 320402	info@varazdintours.hr
42223	Varaždinske Toplice	TRAKOSTYAN TOURS d.o.o.	HO	Trg A. Mihanovića 8	+385 42 205555	+385 42 205565	trakostyan.tours@vz.t-com.hr

## Slavonija

ZIP Code	City	Travel Agency	HO BO	Address	Tel	Fax	E-mail
31000	Osijek	PANTURIST d.d.	HO	Kapucinska 19	+385 31 214388		turizam@arriva.com.hr
35000	Slavonski Brod	ATLANTIS TRAVEL d.o.o.	BO	Slavonija 1/III	+385 35 442411	+385 35 441276	croatia@atlantis-travel.hr
32100	Vinkovci	MARE- PANONIUM TOURS d.o.o.	HO	Hrvatskih kraljeva 16	+385 32 333644	+385 32 333664	agencija@mare-panonium-tours.hr
32100	Vinkovci	POLET d.o.o.	HO	Trg kralja Tomislava 1	+385 32 308938	+385 32 308938	agencija@polet.hr
32000	Vukovar	GULLIVER TRAVEL d.o.o.	BO	Parobrodarska 5	+385 32 550572		gulliver@gulliver.hr
32270	Županja	POLET d.o.o.	BO	Veliki kraj 53	+385 32 831889	+385 32 831889	agencija-zupanja@polet.hr

## Zagreb Region

ZIP Code	City	Travel Agency	HO BO	Address	Tel	Fax	E-mail
10310	Ivanić-Grad	PETEK TOURS d.o.o.	HO	Vukovarska 1	+385 1 5510718		info@petek-tours.hr
10410	Velika Gorica	CRV TOURS - CRV d.o.o.	HO	Rakarska 1	+385 1 6233760	+385 1 6233761	crv@globalnet.hr
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# IN CULTURA VERITAS

European Fund for Regional Development – Cross-border cooperation programme INTERREG V-A Slovenia-Croatia 2014 – 2020

**PROJECT TITLE:** 'In Cultura Veritas – Developing Destination Appeal to Increase the Valorization and Utilization of Cultural Heritage'

**DURATION:** 1. 8. 2018 – 30. 11. 2020 (28 months)

**PROJECT LOCATION:** Zagreb County (CRO) and the Obsotelje and Kozjansko subregion (SLO)

**BUDGET:** 1.003.317,00 EUR

Project funding from the European Fund for Regional Development: 852.819,44 EUR

**PARTNERS:**

1. Zagreb County (CRO) – lead partner
2. Association of Croatian Travel Agencies – UHPA (CRO)
3. Museum Documentation Center (CRO)
4. Sotla Development Agency (SLO)
5. Šmarje Pri Jelšah Municipality (SLO)
6. Kmetijsko gozdarski Institute Maribor (SLO)

## Project Introduction

The main objective of the project is to contribute to the appeal, popularity and protection of the area's cultural heritage, and to increase the economic activity of its local producers through the development of a new sustainable cross-border tourist destination by strengthening the capabilities of local stakeholders through elaborate promotion. Rich in cultural heritage, the Zagreb County and the Obsotelje and Kozjansko subregion possess a long oenological tradition with wine roads throughout. However, heritage sites are under-visited and do not generate enough revenue, leading to a decline in economic activity, to unemployment, a loss of local identity and the deterioration of valuable cultural monuments. The main reasons for this are fragmented offers and the absence of cooperation between stakeholders, both issues that the project aims to rectify. Resolving the identified challenges by means of promoting the area as an innovative tourist destination, where cultural heritage is combined with local wine roads and where products and services from both components are integrated (e.g. wine exhibitions at museums, tasting rooms at cultural heritage sites etc.). This new destination will be developed in consultation with area stakeholders so that realistic and applicable solutions are applied, ensuring long-term sustainability. To achieve full development, investments to make visitor infrastructure more attractive at select heritage sites will need to be made, modern technology will be utilized and stakeholders educated in order to improve their capacities for active participation, resulting in a bottom-up approach to presenting and positioning the destination and its sustainability. Finally, the digitalization and comprehensive promotion of the destination will provide it the necessary visibility and attract many visitors. The synergy of the project's outcomes will result in attractive offers for visitors, an increase in the number of visitors at cultural heritage sites, as well as on wine roads, which should lead to increased revenue for local stakeholders, regional economic growth and heritage preservation.

## Specific Project Objectives

- Create a New Tourist Destination – By pulling together the fragmented supply of visitor and non-visitor content with stakeholders across the border area, create a new attractive destination with new products that will be focused around several cultural heritage sites and the rich wine tradition of the area, applying a bottom-up approach through stakeholder consultation.
- Improve the Destination's Cultural Heritage Offer - Several significant cultural heritage sites on both sides of the border were selected as the backbone of this new destination, which will be renewed and upgraded to become of interest to the modern guest. These locations will be made even more attractive once they are connected to the offers of the area, with particular emphasis on the wine roads that physically connect them.
- Ensure the Sustainability of the Destination - The sustainability of the tourist destination will be ensured through the strengthened capacities of stakeholders who will be educated on the sales and presentation of both their products and services, as well as the destination in general. Additionally, sustainability will be achieved through comprehensive promotion aimed at attracting more visitors, as well as through the organization of events that will continue to be held after the implementation of the project as a permanent part of the destination's offer.



This article is co-financed by the European Union from the INTERREG V-A Slovenia-Croatia 2014-2020 Cooperation Program. The contents of this publication are the sole responsibility of the Association of Croatian Travel agencies.

This project is co-financed by the Croatian Government Office for Cooperation with NGOs. The views expressed in this publication are the sole responsibility of the Association of Croatian Travel Agencies and can in no way be taken to reflect the views of the Government Office for Cooperation with NGOs.

Photo: Zagreb County

## Main Project Outcomes

- An increase in the expected number of visits to supported cultural or natural heritage sites and other attractions
- Small-scale investments in visitor infrastructure and the conservation of natural and cultural heritage
- New or improved cross-border sustainable tourism products and destinations of integrated natural or cultural heritage
- Participants involved in activities to raise capacities

## DEVELOPMENT OF A NEW TOURIST DESTINATION

Creating a new tourist destination is one of the specific objectives of the In cultura veritas project, in such a way that the fragmented visitor content of local stakeholders is combined in the border area to create a new, attractive tourist destination that offers new products, based on numerous cultural heritage sites and the rich wine tradition of the area. Applying the bottom-up approach in doing so ensures stakeholder participation and consultations.

### Consultative Stakeholder Workshop Methodology

In accordance with the specific objective of designing a new tourist destination, a methodology for executing consultative workshops was developed, containing guidelines and instructions for conducting custom designed workshops aimed at easing the compilation of information needed to develop a plan for managing destination offers with an identified tourism product. The methodology is aligned with the objectives of the project and relies on the essential aspects of a particular micro-destination, emphasizing intangible, symbolic meanings - those that are "very powerful and locally related and therefore do not have to rely on universal concepts". This certainly includes storytelling as an extremely important method as it involves communicating and contextualizing information about certain locations and micro-destinations.

## Target Groups:

1. The general public / potential visitors - improved awareness of the destination
2. Local and regional authorities - new forms of cooperation, increasing economic activity
3. Professional associations in culture and tourism, winemakers, farms, SMEs, artisans - improving skills in sales, presenting and joint cooperation
4. Sports and cultural associations, educational institutions - acquiring new knowledge through destination visits

In creating a methodology to educate key stakeholders and motivate the local community, it was crucial to:

- view interpretation more as a form of communication than as an education; offer more than one-on-one information, encourage stakeholders to learn and learn on their own, while having fun
- understand the locality, the place itself and the whole project region as a destination and the local culture of interpretation through interpretation itself
- understand the power of interpretation as a kind of strategy for managing regional sites and tourist destinations (develop an awareness of heritage protection through interpretation)
- understand that the accessibility, diversity and quality of interpretive media is closely linked to the needs, interests and expectations of tourists. The method of interpretation should be determined by market segment or by micro-niche, so the products offered by the project region should not only be inspirational experiences but also strategically important for the area, the attraction and the tourist destination itself because as such they contribute to the innovation and enrichment of the offer, as well as the satisfaction of visitors and tourists

- bear in mind that interpretation as such does not give definitive conclusions, nor does it order, but rather suggests and encourages thinking, conclusion, discovery and active involvement. It helps visitors and tourists to see, understand and experience what they see through storytelling. The attractions, sites and museums chosen in this way should not just be scenes for passive observation, because interpretative commentary should explain what they are really looking at, offering them cognition, inspiration and personal experience, which can become relevant to their life and experience.

### Consultative Stakeholder Workshops

Consultative workshops with Croatian and Slovenian stakeholders brought together representatives of key stakeholder groups, representatives of the public, private and civil sectors from the Zagreb County and the Obsotelje and Kozjansko subregion. Through joint discussion and active stakeholder involvement in the form of focus groups, key attractions, cultural and entertainment events and tourism products and services were identified to underpin the development and promotion of the future destination.

Focus groups were structured around stakeholder values and acceptance of the idea that they could connect with each other through wine and heritage tourism and participate together in creating activities and content to be offered in the project region.

The workshops highlighted the need to further strengthen the bottom-up approach in the development of cultural and wine tourism, to bring together key stakeholders, especially winemakers, and to design key focal points that would properly bond the cross-border project area through tourism.

### Planning the Initiation of a Tourist Destination

The starting point for putting together the plan to establish a tourist destination was the spatial (geographical) aspect of the tourist destination, which was observed as a functional area that enables high quality, wide-ranging tourist experiences. The whole region was viewed as a tourist destination consisting of closely positioned smaller tourist posts and personal functional spaces. It is where the true 'metabolism' of tourism takes place.

Creating a new tourist destination is one of the specific objectives of the In cultura veritas project





Photo: Zagreb County

Establishing the new destination is based on a bottom-up approach, initiated by local stakeholders, wherein the destination – in order to be sustainable – is tailored to the capabilities, packages and offers of the area. The data collected from stakeholder and partner consultation workshops and our destination management professionals' research of the area, were an important factor in developing the plan and identifying common tourism products.

The plan envisages a revitalization paradigm for the entire project area specifically through the development of special forms of tourism that are in trend and associated tourism products - wine tourism, cultural tourism, creative tourism, gastrotourism, cyclotourism, hiking / hiking. In the context of sustainability, it is important to highlight the fact that tourism activity tailored to the taste of the local community often contains that creative and inspiring impulse that will be recognized by tourists-visitors who will feel welcome in such an environment. Emphasis should be placed on the fact that the future development of a quality and recognizable tourism product requires exceptional creativity. As such, there is no need to concentrate on one product to represent the project region as a whole because culturally the areas are different, making it virtually impossible to create a product that showcases all their individual features. In line with the above, the plan defines that it is better to concentrate on local diversity and specialty and on a whole range of different products. The local population has the most expertise on their own culture and cultural history, so tourism management throughout the border region requires an interdisciplinary approach.

The content of the plan and its guidelines is primarily aimed at increasing the competitiveness and recognition of the project destination as a complete and homogeneous tourist destination with a rich offer of tourist facilities based on experiencing of nature and gastronomy, cultural heritage and active holidays. According to the plan, ensuring the flow of tourists and visitors in the project area will be realized through raising awareness and informing tourist service providers in the area, ensuring their long-term involvement in the preparation of individual programs with an emphasis on cultural and wine tourism.

The implementation of the project's activities will increase the visibility and competitiveness of the cross-border project region in terms of the tourism market. However, more importantly, tourists will be provided with an experiential break from the stressful everyday life and the local community will benefit from the increased revenues. Accordingly, increased visits to local museums will result in the revival of the area's rich cultural, historical and gastronomic heritage through cultural and traditional events.

Finally, the execution of this project will also contribute to the development of more flexible SMEs in the project area, who will act as drivers of innovation, and to constructive local stakeholder partnerships from the ranks of multiple sectors, which is necessary for the sustainable development of the project area and its tourism industry.

# IN CULTURA VERITAS

Evropski fond za regionalni razvoj - Prekogranični program suradnje INTERREG V-A Slovenija – Hrvatska za programsko razdoblje 2014. – 2020.

**NAZIV:** „In cultura veritas – razvojem atraktivne turističke destinacije do bolje valorizacije i održivog korištenja kulturne baštine“

**TRAJANJE:** 1. 8. 2018. – 30. 11. 2020. (28 mjeseci)

**PROJEKTNO PODRUČJE:** Zagrebačka županija (HR) i subregija Obsotelje i Kozjansko (SLO)

**PRORAČUN:** 1.003.317,00 EUR  
Odobrena sredstva projekta iz Evropskog fonda za regionalni razvoj: 852.819,44 EUR

**PARTNERI:**

1. Zagrebačka županija (HRV) – vodeći partner
2. Udruga hrvatskih putničkih agencija (HRV)
3. Muzejsko dokumentacijski centar (HRV)
4. Razvojna agencija Sotla (SLO)
5. Općina Šmarje Pri Jelšah (SLO)
6. Kmetijsko gozdarski zavod Maribor (SLO)

Evropski sklad za regionalni razvoj – Čezmejni program sodelovanja INTERREG V-A Slovenija-Hrvatska za programsko obdobje 2014–2020.

**IME:** »In cultura veritas – z razvojem atraktivne turističke destinacije do boljšega vrednotenja in trajnostne uporabe kulturne dediščine«

**TRAJANJE:** 1. 8. 2018–30. 11. 2020 (28 mesecevi)

**PROJEKTNO OBMOČJE:** Zagrebačka županija (HR) in subregija Obsotelje in Kozjansko (SLO)

**PRORAČUN:** 1.003.317,00 EUR  
Odobrena sredstva projekta iz Evropskega sklada za regionalni razvoj: 852.819,44 EUR

**PARTNERJI:**

1. Zagrebačka županija (HRV) – vodilni partner
2. Udruga hrvatskih putničkih agencija (HRV)
3. Muzejsko dokumentacijski centar (HRV)
4. Razvojna agencija Sotla (SLO)
5. Općina Šmarje Pri Jelšah (SLO)
6. Kmetijsko gozdarski zavod Maribor (SLO)

## O projektu

Glavni je cilj projekta doprinijeti atraktivnosti, posjećenosti i zaštiti kulturne baštine područja i povećanja gospodarske aktivnosti proizvođača područja kroz razvoj nove održive prekogranične turističke destinacije, jačanjem kapaciteta lokalnih dionika i sveobuhvatnom promocijom. Zagrebačka županija i subregija Obsotelje i Kozjansko područja su s bogatom kulturnom baštinom, enološkom tradicijom i vinskim cestama. Ipak, lokaliteti baštine nedovoljno su posjećeni te ne generiraju dovoljno prihoda što vodi padu gospodarske aktivnosti i zaposlenosti te gubitku lokalnog identiteta i propadanju vrijednih spomenika kulturne baštine. Glavni je razlog tome nepovezanost ponude i nedostatak suradnje dionika čijem će rješavanju doprinijeti projekt. Identificirani izazovi rješavat će se prvenstveno razvojem i promocijom inovativne turističke destinacije koja će povezati kulturnu baštinu putem vinskih cesta uz koje se nalaze spajanjem usluga i ponude iz oba sektora i njihovom integracijom (npr. izložbe vina u muzejima, kušaonice u objektima kulturne baštine i sl.). Nova destinacija razvit će se kroz konzultacije sa samim dionicima područja kako bi se dobila realna i primjenjiva rješenja i time osigurala održivost. Za potpuni razvoj destinacije uložiti će se u atraktivnu posjetiteljsku infrastrukturu na odabranim lokalitetima baštine temeljenu na modernoj tehnologiji, razviti sustav praćenja posjetitelja te educirati dionici kako bi ojačali kapacitete za aktivno uključivanje i time se osigurao bottom-up pristup u prezentaciji i plasmanu destinacije i održivosti ponude. Na kraju, digitalizacijom destinacije i sveobuhvatnom promocijom osigurat će se potrebna vidljivost i privući brojni posjetitelji. Sinergijom rezultata projekta osigurava se atraktivna ponuda za posjetitelje, povećanje broja posjetitelja na lokalitetima kulturne baštine, ali i vinskim cestama što vodi povećanju prihoda za sve dionike, gospodarskom rastu regija i očuvanju baštine.

## O projektu

Glavni cilj projekta je prispevanje h atraktivnosti, obiskanosti in zaštiti kulturne dediščine območja ter povečanja gospodarske aktivnosti proizvajalcev območja skozi razvoj nove trajnostne čezmejne turistične destinacije s krepitvijo zmogljivosti lokalnih nosilcev interesov in vseobsegajočo promocijo. Zagrebačka županija in subregija Obsotelje in Kozjansko sta območji z bogato kulturno dediščino, enološko tradicijo in vinskimi potmi. Vendar znamenitosti dediščine niso dovolj obiskane in ne generirajo dovolj dobička, kar povzroča padec gospodarske aktivnosti in zaposlenosti ter izgubo lokalne identitete in propadanje dragocenih spomenikov kulturne dediščine. Glavni razlog za to leži v nepovezanosti ponudbe in pomanjkanju sodelovanja nosilcev interesov, k reševanju katerega bo prispeval projekt. Identificirani izzivi se bodo reševali predvsem z razvojem in promocijo inovativne turistične destinacije, ki bo povezala kulturno dediščino z vinskimi potmi, poleg katerih stojijo, s povezovanjem storitev in ponudbe iz obeh sektorjev in njihovo integracijo (npr. vinske razstave v muzejih, degustacije v objektih kulturne dediščine, ipd.). Nova destinacija se bo razvila na podlagi posvetov z nosilci interesov območja za pridobitev realnih in uporabnih rešitev ter s tem zagotovitev trajnostnosti. Popoln razvoj destinacije bo zahteval vlaganje v atraktivno infrastrukturo za obiskovalce na izbranih znamenitostih dediščine, ki bo temeljila na sodobni arhitekturi, razvoj sistema spremljanja obiskovalcev ter izobrazbo nosilcev interesov za okrepitev zmogljivosti za aktivno vključevanje, s čimer se bo zagotovil »bottom-up« pristop v predstavitvi in plasiranju destinacije ter trajnostnosti ponudbe. Na koncu se bo z digitalizacijo destinacije in vseobsegajočo promocijo zagotovila potrebna prepoznavnost in privabili številni obiskovalci. S sinergijo rezultatov projekta zagotovimo atraktivno ponudbo za obiskovalce, povečanje števila obiskovalcev znamenitosti kulturne dediščine kot tudi vinskih poti, kar vodi k povečanju dobička za vse nosilce interesov, gospodarski rasti regij in ohranjanju dediščine.



## Specifični ciljevi projekta

- Osmisliti novu turističku destinaciju – Povezivanjem fragmentirane ponude turističkih i vezanih sadržaja i dionika prekograničnog područja osmisliti novu atraktivnu destinaciju s nekoliko novih proizvoda koji će se temeljiti na brojnim objektima kulturne baštine i bogatoj vinarskoj tradiciji područja uz primjenu bottom-up pristupa kroz konzultacije s dionicima.
- Unaprijediti ponudu kulturne baštine destinacije – Kao okosnica razvoja nove destinacije odabrano je nekoliko značajnijih lokacija kulturne baštine na obje strane granice koji će se obnoviti i unaprijediti glede ponude zanimljive modernom gostu. Te će se lokacije učiniti još atraktivnijima kroz povezivanje s ostalom ponudom područja s posebnim naglaskom na vinske ceste koje ih i fizički povezuju.
- Osigurati održivost destinacije – Održivost turističke destinacije osigurat će se jačanjem kapaciteta dionika koji će se educirati o prodaji i prezentaciji kako svojih proizvoda i usluga, tako i cjelokupne destinacije i proizvoda u sklopu destinacije. Osim toga, održivost se postiže i sveobuhvatnom promocijom koja će privući veći broj posjetitelja, a dodatno organizacijom manifestacija koje će se nastaviti održavati i nakon provedbe projekta kao stalni dio ponude destinacije.

## Glavni ishodi projekta

- Povećanje u očekivanom broju posjeta podržanim odredištima kulturne ili prirodne baštine i ostalim atrakcijama
- Investicije malih razmjera u posjetiteljsku infrastrukturu i očuvanje prirodne i kulturne baštine
- Novi ili poboljšani prekogranični proizvodi i destinacije održivog turizma integrirane prirodne ili kulturne baštine
- Osobe koje sudjeluju u aktivnosti jačanja kapaciteta

## Ciljane skupine:

1. opća javnost / potencijalni posjetitelji – poboljšana informiranost o destinaciji
2. tijela lokalne i regionalne vlasti – novi oblici suradnje, povećanje gospodarskih aktivnosti
3. strukovna udruženja u kulturi i turizmu, vinari, OPG-i, MSP, obrtnici – unapređenje vještina o prodaji, prezentaciji i zajedničkoj suradnji
4. sportska i kulturna udruženja, obrazovne institucije – stjecanje novih znanja posjetom destinaciji

## Specifični cilji projekta

- Oblikovati novu turističku destinaciju – Spovezivanjem fragmentirane ponude turističkih in povezanih vsebin ter nosilcev interesov čezmejnega območja oblikovati novo atraktivno destinacijo z nekoliko novih izdelkov, ki bodo temeljili na številnih objektih kulturne dediščine in bogati vinarski tradiciji območja z uporabo »bottom-up« pristopa na podlagi posvetov z nosilci interesov.
- Izboljšati ponudbo kulturne dediščine destinacije – Kot temelj razvoja nove destinacije je bilo izbranih nekaj značilnih lokacij kulturne dediščine na obeh straneh meje, ki bodo bile obnovljene in izboljšane glede ponudbe, ki bi privabila modernega gosta. Tem lokacijam se bo dodatno povečala privlačnost s povezovanjem z ostalo ponudbo območja s posebnim poudarkom na vinskih poteh, ki jih tudi fizično povezujejo.
- Zagotoviti trajnostnost destinacije – Trajnostnost turistične destinacije se bo zagotovila s krepljivostjo nosilcev interesov, ki se bodo izobraževali o prodaji in predstavitvi, tako svojih izdelkov in storitev kot tudi celotne destinacije in izdelkov v okviru destinacije. Trajnostnost je prav tako dosegljiva tudi z vseobsegajočo promocijo, ki bo privabila večje število obiskovalcev, dodatno pa z organizacijo dogodkov, ki se bodo še naprej organizirali tudi po izvedbi projekta, kot del stalne ponudbe destinacije.

## Glavni izidi projekta

- Povećanje pričakovanega števila obiskov podprtih destinacij kulturne ali naravne dediščine ter ostalih atrakcij
- Naložbe majhnega obsega v infrastrukturu za obiskovalce in ohranjanje naravne in kulturne dediščine
- Novi ali izboljšani čezmejni izdelki in destinacije trajnostnega turizma z integrirano naravno ali kulturno dediščino
- Osobe, ki sodelujejo v aktivnosti krepitev zmožljivosti

## Ciljne skupine:

1. širša javnost / potencialni obiskovalci – izboljšana informiranost o destinaciji
2. organi lokalne in regionalne oblasti – nove oblike sodelovanja, povečanje gospodarskih aktivnosti
3. strokovna združenja v kulturi in turizmu, vinarji, družinske kmetije, mala in srednja podjetja, samostojni podjetniki – izboljšanje spretnosti o prodaji, predstavitvi in skupnem sodelovanju
4. športna in kulturna združenja, izobraževalne ustanove – pridobitev novih znanj z obiskom destinacije



## RAZVOJ NOVE TURISTIČKE DESTINACIJE

Osmisliti novu turističku destinaciju jedan je od specifičnih ciljeva definiranih projektom In cultura veritas na način da se povezivanjem fragmentirane ponude turističkih i vezanih sadržaja i dionika prekograničnog područja osmisliti nova atraktivna destinacija s nekoliko novih proizvoda koji će se temeljiti na brojnim objektima kulturne baštine i bogatoj vinarskoj tradiciji područja uz primjenu bottom-up pristupa kroz konzultacije s dionicima.

### Metodologija za konzultativne radionice s dionicima

U skladu sa specifičnim ciljem osmišljavanja nove turističke destinacije razvijena je metodologija za provedbu konzultativnih radionica koja sadržava smjernice i upute za provedbu posebno osmišljenih radionica s ciljem dobivanja relevantnih informacija potrebnih za izradu plana upravljanja turističkom ponudom destinacije s identificiranim turističkim proizvodom.

Metodologija je usklađena s ciljevima projekta te se oslanja na sadržajni aspekt značenja pojedine mikrodestinacije pri čemu su naglašena nematerijalna, simbolička značenja – ona koja su „veoma moćna i lokalno vezana, te se zato ne moraju oslanjati na univerzalne koncepte“. To svakako uključuje i pričanje priče (eng. storytelling) kao izuzetno bitnu metodu jer obuhvaća komunikaciju i kontekstualizaciju informacija o izabranim punktovima i mikrodestinacijama.

## RAZVOJ NOVE TURISTIČNE DESTINACIJE

Oblikovanje nove turistične destinacije je eden izmed specifičnih ciljev, ki jih je definirala projekt »In cultura veritas«, tako da se s povezovanjem fragmentirane ponudbe turističnih in povezanih vsebin ter nosilcev čezmejnega območja oblikuje nova atraktivna destinacija z nekaj novih izdelkov, ki bodo temeljili na številnih objektih kulturne dediščine in bogati vinarski tradiciji območja z uporabo »bottom-up« pristopa na podlagi posvetov z nosilci interesov.

### Metodologija za posvetovalne delavnice z nosilci interesov

V skladu s specifičnim ciljem oblikovanja nove turistične destinacije je razvita metodologija za izvedbo posvetovalnih delavnic, ki vsebuje smernice in navodila za izvedbo posebej zasnovanih delavnic s ciljem pridobitve relevantnih informacij, potrebnih za izdelavo načrta upravljanja turistične ponudbe destinacije z identificiranim turističnim izdelkom.

Metodologija je usklajena s cilji projekta ter se opira na vsebinski vidik pomena posamezne mikrodestinacije, kjer so poudarjeni nematerialni, simbolični pomeni – tisti, ki so »zelo močni in lokalno povezani ter se jim zato ni treba opirati na univerzalne koncepte«. To vsekakor vključuje tudi pripovedovanje zgodbe (ang. »storytelling«) kot zelo pomembno metodo, ker vključuje komunikacijo in kontekstualizacijo informacij o izbranih točkah in mikrodestinacijah.

Pri izradi metodologije za edukaciju ključnih dionika i motiviranje lokalne zajednice bilo je ključno:

- interpretaciju gledati više kao oblik komunikacije nego kao edukaciju; ponuditi više od pojedinačnih informacija, ohrabriti dionike za samostalno upoznavanje i učenje, a da pri tome bude i zabavno

- razumijevanje lokaliteta, samog mjesta i cijele projektne regije kao destinacije te lokalne kulture interpretacija uz pomoć interpretacije

- shvatiti moć interpretacije kao svojevrsnu strategiju upravljanja regionalnim lokalitetima i turističkom destinacijom (kroz interpretaciju razviti svijest o zaštiti baštine)

- dostupnost, raznovrsnost i kvaliteta interpretativnih medija usko je povezana s potrebama, interesima i očekivanjima turista. Način interpretacije treba odrediti prema segmentima tržišta odnosno mikronišom koju želimo privući, stoga proizvodi koje će ponuditi projektna regija ne bi trebali biti samo inspirativni doživljaji već i strateški važni za lokalitet, atrakciju i samu turističku destinaciju jer kao takvi doprinose inoviranju i obogaćivanju ponude, kao i zadovoljstvu posjetitelja i turista

- imati na umu da interpretacija ne daje definitivne zaključke, niti naređuje već sugerira, potiče na razmišljanje, zaključivanje, otkrivanje i aktivno uključivanje. Pomaže posjetiteljima i turistima da to što gledaju posredstvom metode storytellinga zaista i vide, razumiju i dožive. Na taj način izabrane atrakcije, lokaliteti i muzeji ne bi trebali biti samo prizor za pasivno promatranje jer interpretativni komentar treba objasniti što zapravo gledaju, nudeći im spoznaju, inspiraciju i osobni doživljaj, koji kao takav postaje relevantan za njihov život i iskustvo.

V izdelavi metodologije za edukaciju ključnih nosilcev interesov in motivaciju lokalne skupnosti je bilo ključno:

- gledati na interpretaciju zgolj kot na obliko komunikacije in ne edukaciju; ponuditi več od posameznih informacij, spodbuditi nosilce interesov k samostojnemu spoznavanju in učenju na zabaven način

- razumevanje znamenitosti, kraja in celotne projektne regije kot destinacije ter lokalne kulture interpretacija s pomočjo interpretacije

- razumeti moč interpretacije kot neke vrste strategijo upravljanja regionalnih znamenitosti in turistične destinacije (z interpretacijo razviti zavest o zaščiti dediščine)

- dosegljivost, raznovrstnost in kakovost interpretacijskih medijev je tesno povezana s potrebami, interesi in pričakovanji turistov. Način intpretacije je potrebno določiti po segmentih trga oziroma mikroniši, ki jo želimo pritegniti, zato izdelki, ki jih bo ponudila projekta regija ne bi smeli biti le inspirativno doživetje, temveč tudi strateško pomembni za znamenitost, atrakcijo in turistično destinacijo, ker kot takšni prispevajo k inoviranju in obogatitvi ponudbe tako kot zadovoljstvu obiskovalcev in turistov

- upoštevati, da interpretacija ne zagotavlja definitivnih sklepanj in ne ukazuje, temveč predlaga, spodbuja k razmišljanju, sklepanju, odkrivanju in aktivnemu vključevanju. Pomaga obiskovalcem in turistom, da tisto kar gledajo s posredovanjem metode »storytellinga«, resnično tudi vidijo, razumejo in doživijo. Zato izbrane atrakcije, znamenitosti in muzeji ne bi smeli biti le prizor za pasivno opazovanje, ker interpretativni komentar mora razložiti, kaj pravzaprav gledajo, ter jim ponuditi dognanje, inspiracijo in osebno doživetje, ki kot takšno postane relevantno za njihovo življenje in izkušnjo.

## Konzultativne radionice s dionicima

Konzultativne radionice s hrvatskim i slovenskim dionicima okupile su predstavnike ključnih skupina dionika, predstavnike javnog, privatnog i civilnog sektora, s područja Zagrebačke županije i subregija Obsotelje i Kozjansko. Zajedničkom raspravom i aktivnim sudjelovanjem dionika u obliku fokus grupa identificirane su ključne atrakcije, kulturno-zabavne manifestacije i turistički proizvodi i usluge na kojima se treba temeljiti razvoj i promocija buduće destinacije.

Fokus-grupe bile su strukturirane oko njihovog skupa vrijednosti te prihvaćanja ideje da se međusobno mogu povezati kroz vinski i baštinski turizam i zajedno sudjelovati u kreiranju aktivnosti i sadržaja potrebnih za turističku ponudu odnosno sadržaje koji će se moći nuditi u projektnoj regiji.

Radionice su osobito ukazale na potrebu daljnjeg osnaživanja pristupa u razvoju kulturnog i vinskog turizma, međusobno povezivanje ključnih dionika, osobito vinara i osmišljavanje ključnih žarišnih točaka kojima će se na odgovarajući način turistički povezati prekogranično projektno područje.

## Plan uspostave turističke destinacije

Za izradu plana uspostave turističke destinacije polazište je bio prostorni (geografski) aspekt turističke destinacije koji je tretiran kao funkcionalno područje koje omogućava postizanje kvalitetnog i cjelovitog turističkog iskustva i doživljaja. Pritom je cijela projektna regija promatrana kao turistička destinacija koja se sastoji od više bliskih turističkih mjesta i osobnog funkcionalnog prostora. U njoj se treba odvijati istinski turistički „metabolizam“.

## Posvetovalne delavnice z nosilci interesov

Posvetovalne delavnice s hrvatskim i slovenskim nosilci interesov so zbrale predstavnike ključnih skupin nosilcev interesov, predstavnike javnega, zasebnega in civilnega sektorja z območja Zagrebske županije in subregije Obsotelje in Kozjansko. S skupno raspravom in aktivnim sodelovanjem nosilcev interesov v obliki tematskih skupin so identificirane ključne atrakcije, kulturno-zabavni dogodki ter turistični izdelki in storitve, na katerih bi morala temeljiti razvoj in promocija bodoče destinacije.

Tematske skupine so temeljile na njihovih vrednotah ter sprejemanju idej, da se lahko med seboj povežejo preko vinskega in dediščinskega turizma ter skupaj sodelujejo v ustvarjanju aktivnosti in vsebin, potrebnih za turistično ponudbo oziroma vsebin, ki se bodo lahko ponujale v projektni regiji.

Delavnice so zlasti opozorile na potrebo nadaljnje okrepitev »bottom-up« pristopa k razvoju kulturnega in vinskega turizma, medsebojno povezovanje ključnih nosilcev interesov, zlasti vinarjev in oblikovanje ključnih žariščnih točk, s katerimi bodo ustrezno turistično povezali čezmejno projektno območje.

## Načrt vzpostavitve turistične destinacije

Za izdelavo tega načrta je kot izhodišče bil uporabljen prostorski (geografski) vidik turistične destinacije, ki je bil obravnavan kot funkcionalno področje, ki omogoča doseganje kakovostne in celovite turistične izkušnje in doživetja. Pri tem je celotna projektna regija bila opazovana kot turistična destinacija, ki je sestavljena iz več bližnjih turističnih krajev in osebnega funkcionalnega prostora. V njej mora potekati resnični turistični »metabolizem«.

Uspostava nove destinacije temelji se na bottom-up pristupu s obzirom da se kreće od samih dionika na području te se destinacija s pripadajućim paketima kreira prema njihovim mogućnostima i ponudi kako bi bila održiva. Podaci sakupljeni na konzultativnim radionicama s dionicima i partnerima te vlastito istraživanje područja od strane stručnjaka za destinacijski menadžment bili su bitan faktor pri izradi plana i identifikaciji zajedničkih turističkih proizvoda.

Planom je predviđena paradigma revitalizacije na cijelom projektnom području upravo kroz razvoj posebnih oblika turizma koji su u trendu i njima pridruženih turističkih proizvoda - vinski turizam, kulturni turizam, kreativni turizam, gastroturizam, cikloturizam, pješčačenje/planinarjenje. U kontekstu održivosti tih oblika turizma bitno ne naglasiti da samo ona turistička aktivnost koja je po mjeri i ukusu domaće zajednice, može u sebi sadržavati onaj kreativni i nadahnjujući impuls koji će onda prepoznati turisti-putnici koji će se u takvoj sredini osjećati dobrodošli i kao njezin sastavni dio. Također, potrebno je dodatno naglasiti da je pri budućem razvoju kvalitetnog i prepoznatljivog turističkog proizvoda potrebna izuzetna kreativnost. Pri tome nije nužno koncentrirati se na jedan proizvod koji će predstavljati projektnu regiju u cjelini jer su kulturno različiti, tako da je praktički nemoguće kreirati takav proizvod koji bi zadovoljio sve kriterije. U skladu s navedenim, planom definira da je bolje koncentrirati se na lokalnu različitost i posebnost te na cijeli niz različitih proizvoda. Lokalno stanovništvo najbolji je poznavatelj vlastite kulture i kulturne povijesti tako da upravljanje turizmom u cijeloj pograničnoj regiji zahtijeva interdisciplinarni pristup.

Vzpostavitev nove destinacije temelji na »bottom-up« pristupu glede na to, da se giblje od nosilcev interesov na območju ter se destinacija s pripadajočimi paketi oblikuje po njihovih zmožnostih in ponudbi zaradi trajnostnosti le te. Podatki, ki so bili zbrani na posvetovalnih delavnicah z nosilci interesov in partnerji ter lastno raziskovanje območja s strani strokovnjakov za destinacijski management so bili pomemben dejavnik v izdelavi načrta in identifikaciji skupnih turističnih izdelkov.

Z načrtom je predviđena paradigma revitalizacije na celotnemu projektnemu območju ravno na podlagi razvoja posebnih oblik turizma, ki so v trendu ter spremljevalnih turističnih izdelkov – vinski turizem, kulturni turizem, kreativni turizem, gastronomski turizem, kolesarski turizem, pešačenje/planinarjenje. V kontekstu trajnostnosti teh oblik turizma je treba poudariti, da samo tista turistična aktivnost, ki je po meri in okusu lokalne skupnosti, lahko v sebi nosi tisti ustvarjalni in navdihujoči impuls, ki ga bo prepoznal turist oziroma popotnik, ki se bo v takšni sredini počutil dobrodošlega in kot sestavni del te celine. Prav tako je treba dodatno poudariti, da je pri bodoćem razvoju kakovostnega in prepoznavnega turistićnega izdelka potrebna izjemna ustvarjalnost. Ob tem se ni treba nujno osredotoćiti le na en izdelek, ki bo predstavljaj projektno regijo v celoti, ker so si kulturno različni. Zato je praktično nemogoće ustvariti takšen izdelek, ki bi zadovoljil vsem kriterijem. Zato se s tem načrtom priporoća osredotoćenost na lokalno različnost in posebnost ter na celo vrsto različnih izdelkov. Lokalno prebivalstvo je najboljši poznavalec lastne kulture in kulturne zgodovine, zato upravljanje turizma v celotni obmejni regiji zahteva interdisciplinarni pristop.

Sadržaj plana s uputama i koracima usmjeren je prije svega na povećanje konkurentnosti i prepoznatljivosti projektne destinacije kao cjelovite i homogene turistićke destinacije s bogatom ponudom turistićkih sadržaja koji se temelje na doživljaju prirode i gastronomije, kulturnoj baštini i aktivnom odmoru. Sukladno planu, osiguranje protoka turista i posjetitelja na projektnom području, realizirat će se putem osvješćavanja i informiranja turistićkih ponuđaća na ovom području i njihove dugoroćne ukljućenosti u pripremu pojedinih programa turistićke ponude s posebnim naglaskom na kulturni i vinski turizam.

Provedbom projektnih aktivnosti projektu povećat će se prepoznatljivost i konkurentnost prekogranićne projektne regije na turistićkom tržištu. Ali najvažnije je da će se turistima pružit doživljajni odmor od stresne svakodnevice i doprinijet će se povećanju dohotka lokalnoj zajednici, povećati posjećenost lokalnih muzeja te istovremeno kroz kulturne tradicijske manifestacije oživjeti bogata kulturno-povijesna i gastronomska baština područja.

U konaćnici, provedba projektnih aktivnosti doprinijet će i razvitku fleksibilnog malog i srednjeg poduzetništva u projektnom području kao pokretaća inovativnosti te konstruktivnog lokalnog partnerstva razlićitih dionika iz više sektora djelatnosti što je i nužno za održiv razvoj projektnog područja te turizma na tom području.

Vsebinatega načrtaznavodili in korakije usmerjena predvsem k povećanju konkurenćnosti in prepoznavnosti projektne destinacije kot celovite in homogene turistićke destinacije z bogato ponudbo turistićnih vsebin, ki temeljijo na doživetju narave in gastronomije, kulturni dedišćini in aktivnemu odmoru. V skladu z načrtom se bo zagotavljanje pretoka turistov in obiskovalcev projektne obmoćja realiziralo z ozaveščanjem in informiranjem turistićnih ponudnikov na tem obmoćju in njihove dolgoroćne vkljućenosti v pripravo posameznih programov turistićne ponudbe s posebnim poudarkom na kulturnemu in vinskemu turizmu.

Z izvedbo projektnih aktivnostmi na projektu se bo povećala tudi prepoznavnost in konkurenćnost čezmejne projektne regije na turistićnem trgu. Vendar je najpomembnejše, da se bo turistom ponudil doživljajski počitek od stresnega vsakdana in prispevalo k povećanju dohodka lokalni skupnosti, povećala število obiskov lokalnih muzejev, obenem pa bo s kulturnimi tradicionalnimi manifestacijami zaživela bogata kulturno-zgodovinska in gastronomska dedišćina obmoćja.

Skratka, izvedba projektnih aktivnosti bo prispevala tudi k razvoju fleksibilnega malega in srednjega podjetništva na projektnem obmoćju kot spodbujevalca inovativnosti ter konstruktivnega lojalnega partnerstva razlićnih nosilcev interesov iz več sektorjev dejavnosti, kar je tudi nujno pomembno za trajnostni razvoj projektnega obmoćja ter turizma na tem obmoćju.

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# Full of adventures

*Don't fill your life with days, fill your days with life.*

CROATIA  
Full of life

PHOTO BY DOMAGOJ BLAZEVIC



THE CROATIAN NATIONAL TOURIST BOARD (CNTB) is the national organization in charge of promoting Croatian tourism and Croatia as a tourist destination overall. Its mission includes the planning and implementation of a common national strategy, design of national and international promotional activities, as well as raising the overall quality of the entire range of tourist services on offer in the Republic of Croatia.

Tourism is one of the most important industries in Croatia and therefore deserves full attention when it comes to creating a communication strategy, because the promotion of tourism is also the promotion of Croatia. The Croatian National Tourist Board ensures that promotional activities help maintain and develop the quality of the tourist offer in Croatia.

Unique in so many ways, Croatia has roots extending from ancient times and a great cultural wealth telling of its turbulent history extending from the Roman era, through the Renaissance, the Baroque period and the Ottoman conquests right up to the present day which are exceptionally appealing to all who visit the country. If we then add to this rich cultural heritage Croatia's amazing natural beauty which attracts visitors throughout the year, its 8 national parks, 11 nature parks and the numerous heritage sites under UNESCO's protection, Croatia truly is a country not to be missed.

One of Croatia's greatest advantages is the fact that, despite its long tourism tradition, it is still one of the last unspoiled parts of the Mediterranean in its authenticity, ambience and lifestyle. From Croatia's fertile plains from which you can taste freshly-picked fruit to its beautiful beaches with one of the cleanest seas in the world, one can enjoy Croatia's secluded bays, lakes and mystical mountain peaks, clean rivers and drinking water, fantastic cuisine and prized wines and spirits, along with its world-renowned cultural and natural heritage, Croatia invigorates and captivates.

Croatia's main products are undoubtedly its exquisite food and wine offer, countless possibilities for active tourism, cycling and hiking trails, high quality wellness and health offers, numerous cultural sights and MICE possibilities. Croatia also boasts fantastic nautical activities for those looking to sail or yacht along the Adriatic amongst Croatia's 1244 islands, as well as those looking to explore various diving locations or looking to try any of a number of water sports and activities.

So, whether you exploring the old city of Dubrovnik, a UNESCO World Heritage Site, island-hopping around the Split archipelago, truffle hunting in Istria, paragliding across the Plitvice Lakes, delving into Zagreb's streets and hidden passages, birdwatching in Kopacki rit, partying the night away at Zrce beach in Novalja or taking time out with the family on Zlatni Rat beach, there truly is something for everyone in Croatia.

To underpin all this, the CNTB has launched few promotional campaigns which was very successful, such as Out of Office campaign, Croatia Feeds campaign and Epic Week campaign. Along with its advertising, branding and PR activities, the Croatian National Tourist Board continues to support its industry partners through various Buy and Sell Croatia workshops, international tradeshows, FAM trips and co-advertising. For more information on the Croatian National Tourist Board, Croatia, as well as the CNTB's various B2B activities, please visit: [www.croatia.hr](http://www.croatia.hr).

# Full of Flavours

*Don't fill your life with days, fill your days with life.*



PHOTO BY MAJA DANICA PEČANIC

PHOTO BY ZORAN JELAČA

## ➔ Fairs 2020 Croatian National Tourist Board

Nb	City	Tourism Fairs	Date
1	TULLN	BOOT	05.03.2020. - 08.03.2020.
2	FERIENMESSE	FERIENMESSE	16.01.2020. - 19.01.2020.
3	HERNING	FERIE FOR ALLE	21.02.2020. - 23.02.2020.
4	HELSINKI	MATKA	15.01.2020. - 19.01.2020.
5	PARIZ	MAP	12.03.2020. - 15.03.2020.
6	MILANO	BIT	09.02.2020. - 11.02.2020.
7	RIMINI	TTG INCONTRI	10.2020.
8	UTRECHT	VAKANTIEBEURS	15.01.2020. - 19.01.2020.
9	BERLIN	ITB	04.03.2020. - 08.03.2020.
10	DÜSSELDORF	BOOT	18.01.2020. - 26.01.2020.
11	STUTT GART	CMT	11.01.2020. - 19.01.2020.
12	MÜNCHEN	F.R.E.E.	19.02.2020. - 23.02.2020.
13	FRANKFURT	IMEX	12.05.2020. - 14.05.2020.
14	ESSEN	REISE & CAMPING	26.02.2020. - 01.03.2020.
15	LAS VEGAS	IMEX AMERICA	15.09.2020. - 17.09.2020.
16	MADRID	FITUR	22.01.2020. - 26.01.2020.
17	BARCELONA	IBTM	11.2020.
18	DUBAI	ATM	19.04.2020. - 22.04.2020.
19	LONDON	WTM	11.2020.

# ➔ About Croatia

## GENERAL INFORMATION

### Geographic position

Croatia occupies the largest part of the eastern coast of the Adriatic Sea which, as a part of the Mediterranean Sea, penetrates deep into the European continent. Croatia's shoreline and numerous islands fall within the majority of the Adriatic coastline. The narrow Dinara Mountain Range separates the country's Mediterranean region from its Central European continental part, which spans from the easterly edges of the Alps in the North-West to the shores of the Danube in the East, encompassing the southern part of the fertile Pannonian lowlands. In July 2013, Croatia became 28th member of the European Union.

### Surface area

The mainland covers an area of 56,594 km<sup>2</sup> and coastal waters cover a surface area of 31,479 km<sup>2</sup>. The coastline is 6,278 km long, of which 4,398 km is made up of island coastlines, solitary rocks and reefs.

### Population

Croatia has 4,207,165 inhabitants.

### Demographics

The majority of the population are Croats, with the largest minorities being Serbs, Bosnians, Slovenes, Hungarians, Czechs, Italians and Albanians.

### System of government

Croatia is a multi-party parliamentary republic.

### Capital

With 792,875 inhabitants, Zagreb is the economic, transport, cultural and academic centre of the country.

### Number of islands, islets, solitary rocks and reefs

1,244. The largest island is Cres (405.7km<sup>2</sup>), the highest island is Brač (Vidova Gora peak at 778m), the most indented island is Pag, the longest island is Hvar and the most inhabited is Krk. There are 50 inhabited islands.

### Highest peak

Dinara, 1,831 m above sea level.

### Climate

Croatia enjoys three different climates: The coast has a pleasant Mediterranean climate with a high number of days of sunshine per year. Summers are hot and dry and winters are mild and wet. Temperatures drop slightly as you move inland, where the climate is continental and moderate. Once you climb above 1,200 m, you will be greeted with fresh mountain air and temperatures around 13 °C in the summer months.

The average temperatures in the continental interior are: January -2°C to 0°C, with somewhat lower temperatures in the mountains; July temperatures reach 20°C to 22°C, and around 13°C in the highlands. The average temperatures on the coast are: January 5°C - 9°C and July 23°C - 26°C. Winter sea temperature is about 12 °C and it reaches approximately 25 °C in the summer (www.meteo.hr).

### Currency:

The unit of Croatian currency is the kuna, with one kuna equalling a 100 lipas. You can exchange money at any of the country's banks, bureaux de change, post offices and at almost all travel agents, hotels and campsites. The majority of establishments and ATMs will also accept credit cards such as Visa, MasterCard, American Express and Diners, etc.

## USEFUL INFORMATION

### Travel documents

Your trip to Croatia doesn't mean visa headaches. In most cases, the only form of ID required is a valid passport. And if you're an EU or US citizen, your national ID card will do, too. For more information, please reach any of our diplomatic missions and consular offices abroad or visit the website of the Ministry of Foreign and European Affairs of the Republic of Croatia.

Information: Diplomatic missions and consular offices of the Republic of Croatia abroad or the Ministry of Foreign and European Affairs of the Republic of Croatia (Tel: +385 1 4569 964, e-mail: konzularni.poslovi@mvep.hr; vize@mvep.hr; www. mvep.hr).

### Customs regulations

Customs regulations in the Republic of Croatia are almost entirely in keeping with EU regulations and standards, however the value of tax-exempt non-commercial items that are brought into the country for personal use is limited to 1,000 HRK (kuna). Both foreign and Croatian citizens who reside abroad may freely bring foreign and local currency and cheques in and out of the country, however transfers of 10,000 euros or more must be declared to a customs official. Valuable professional equipment and other technical devices must also be declared to a customs official when crossing the border. VAT is refunded to anyone without a permanent or temporary residence in Croatia on individual goods purchased in the country for amounts in excess of 740.00 HRK (Kuna), upon the presentation of a Tax Free Form verified by a customs official during the export of the purchased goods, up to three months from the day of purchase. Foreign nationals must claim tax refunds within six months of the issue of the receipt. For additional information, please contact the Croatian Customs Administration: www.carina.hr.

### Health services

There are hospitals and clinics located in all larger towns and cities, while smaller settlements have dispensaries and pharmacies only. Foreign visitors who are covered by health insurance in their own country are not obliged to pay for emergency medical services during a private stay in the Republic of Croatia if a convention on Social Security has been signed between Croatia and the visitors' country of origin, i.e. if they have in their possession a certificate stipulated by such a convention confirming their right to health care. For further information, please contact Croatian Health Insurance Fund (HZZO).

### Compulsory health insurance

Tel: 08007979

### Supplementary health insurance

Tel: 08007989

### White telephone of the Ministry of Health:

Tel: 08007999

www.hzzo.hr

### Veterinary services

Croatia has a network of veterinary clinics and dispensaries in place.

Information: Ministry of Agriculture, Veterinary and Food Safety Medicine Board

Tel: +385 1 6443 540

veterinarstvo@mps.hr; www.mps.hr

### Public holidays

1 January - New Year's Day

6 January - Epiphany

Easter Sunday & Easter Monday

1 May - Labour Day

Corpus Christi

22 June - Anti-Fascist Resistance Day

25 June - Statehood Day

5 August - Victory Day and National Thanksgiving Day

15 August - Assumption Day

8 October - Independence Day

1 November - All Saints' Day

25-26 December - Christmas Holidays

### Shops and public services working hours

During the tourist season, most shops are open from 8 a.m. until 8 p.m. on weekdays, and many are also open during the weekend. Public services and business offices generally work from 8 a.m. until 4 p.m., Monday to Friday.

### Post and electronic telecommunications

Post offices are open from 8 a.m. until 8 p.m. on weekdays. Certain post offices in larger towns are open from 7 a.m. until 8 p.m. on weekdays and from 7 a.m. until 1 p.m. on Saturday. The central post office, which is situated in Branimirova 4, 10000 Zagreb, is open every day from 0 – 24. Phone cards are used in all public phone boxes and may be purchased from post offices and from newspaper kiosks. International calls may be made directly from any public telephone (www.posta.hr).

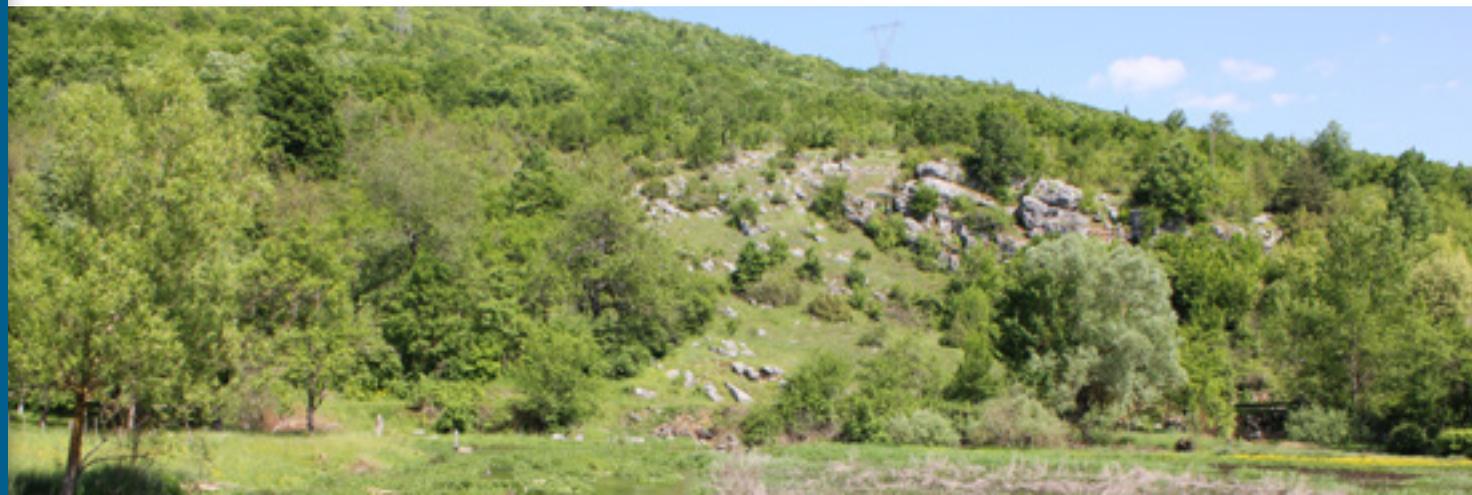
### Power supply:

220 V; frequency: 50 Hz

**Tap water** is safe to drink in all of Croatia.

### DIAL 112

In the event of an accident, phone 112! This number can be reached any time, day or night, regardless of where you are in the Republic of Croatia or in the European Union. Calls to this number are free of charge. Calls can be made through all operators and all telephone devices by dialling 112.



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 [www.uhpa.hr](http://www.uhpa.hr)

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*Full of life*



